Business Continuity and Remote Work

- **VPN use cases**
  - Filestor (H:\, S:\), web editing, Research NAS, HPC, department-specific services.
  - AdminSys VPN coming soon

- **Zoom**
  - 1900+ users, 2000+ meetings March 23-29, 860,000 minutes, 18,000+ participants
  - Updated risk assessment and controls catalogue

- **What’s worked for I&ITS**
  - Open calendars
  - Daily check-ins
  - Video on, headsets
  - Planner in Teams
  - Virtual coffee, Remote Lunch N Learns, standing social bookings
  - [Best practices for remote work](https://kb.its.utoronto.ca/KB0010840)
How can IT help?

- Challenges?
- Service ideas?
- Issues?

Additional resources
- Remote Work Information Technology Guide
- Teach Anywhere (for instructors)
- Learn Anywhere (for students)
- Remote Security Matters (tips for securing your home setup)
- ITS Preparedness (institutional resource)
- UTM Service Portal