

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Jill Matus, Vice-Provost, Students & First Entry Divisions
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PRESENTER: See Sponsor
CONTACT INFO:

DATE: May 13, 2014 for May 27, 2014

AGENDA ITEM: 3 (b)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto Scarborough

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTSC Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTSC Campus Affairs Committee [For Information] (April 30, 2014)
2. **University Affairs Board [For Information] (May 27, 2014)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

Community Based Policing is a philosophy of policing that redefines the roles and relationships between the police and the community. It requires shared ownership, decision making, and accountability, as well as a sustained commitment from both the police and the community. This policing model is well entrenched in the practices of the Campus Police. In 2013, the UTSC Campus Community Police responded to 5,830 calls for service within the community.

Although the campus is not immune to influences that are found in every segment of our society, the Statistical Overview on page 6 of this report indicates that this is a safe community. 2013 saw

a further strengthening of relationships with outside agencies such as the Toronto Police Service's 43 Division. This provides the UTSC Campus Community Police with a clearer picture of influences in the area which may impact upon the community, allowing for proactive interventions to be put in place. The UTSC Campus Community Police look forward to further building upon their successes to ensure an even safer environment for students, faculty, and staff.

FINANCIAL AND/OR PLANNING IMPLICATIONS:

There are no implications for the Campus' operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2013: UTSC Campus Police Services



UNIVERSITY OF
TORONTO
SCARBOROUGH

Annual Report
Campus Community Police Services
University of Toronto at Scarborough
2013

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Introduction

At the University of Toronto Scarborough we believe that developing a safe and secure environment is a shared responsibility. The University of Toronto Scarborough Campus Community Police provides effective support to our Community in achieving that goal.

The primary responsibility for the protection of persons and property within our community is assigned to the Campus Community Police. Methods and approaches to assist in achieving a safe and secure environment are developed through numerous community policing programs run in concert with the community. Our two main goals are to support the academic mission of the University, while adding value to our students' experience here.

The University of Toronto Scarborough is comprised of students, staff, and faculty that represent virtually every region of the world. This pluralistic, multi-cultural environment provides an exciting foundation in which our future leaders can live, play, and learn. We truly believe that Tomorrow Is Created Here!

The University of Toronto Scarborough Campus Community Police performs the following services:

- Engaging in community policing initiatives in partnership with our diverse staff, students, and faculty;
- Acting as first responders to all emergencies on campus;
- Conducting the initial investigation into all criminal and provincial offences that occur on campus, or off campus but reported to Campus Police;
- Identifying all offences that fall within the mandate of the Toronto Police Service and liaising with 43 Division to assist in these investigation as required;
- Assessing risk levels presented by the visit of various V.I.P.'s, presentations and/or protests, and when necessary, developing and executing security protocols;
- Providing a uniformed presence on campus including mobile patrol, bicycle patrol and foot patrol officers.
- Providing security for all events on campus.

With the grand opening of the \$78-million Instructional Centre, UTSC added 25 per cent more academic learning space to our campus and signaled the beginning of our expansion into the North Campus. Construction of the Aquatics Centre and Field House complex is now well underway, a facility that will host the Pan/Parapan American Games in 2015 and provide our students and the local community with a world class fitness and training centre right in our own backyard.

On October 8, 2013 The University of Toronto Scarborough broke ground for a new technologically advanced Environmental Science and Chemistry Building. This project is scheduled for completion in July 2015. The innovative 110,000 square foot facility will be located just north Ellesmere Road and will provide sustainable and flexible research and study space for students and faculty. Housing two disciplines in the Department of Physical and Environmental Science, the building will feature research and teaching laboratories, an analytical instrumentation centre, office and meeting space, a librarian office, a police office, seminar rooms and multi-purpose space.

The University of Toronto Scarborough Campus Community Police provides effective support to our Community, ensuring that prescribed service standards are met while ensuring the administration,

promotion and support of professionalism are upheld. These standards include the practices, conduct, appearance, ethics and integrity of its members, with a goal to strengthen public confidence and co-operation within the community.

The Campus Police department is comprised of an approved strength of 15 Special Constables. Two additional Special Constables have been seconded from the St. George Campus for a one year period to meet operational needs, including maternity leave. In addition, there is a complement of 6 licensed security guards. The Campus Police recently underwent an operational reorganization that saw the elimination of its parking enforcement officers, with that task now being undertaken by the Toronto Police Parking Services.

Strategic approaches are a predominant aspect of community policing within our academic setting, comprised of initiatives such as providing educational material on campus safety to first year students, training seminars, theft prevention programs, strategic patrol initiatives, and taking part in various committees. Enforcement, although always available to the officers, is a tool that is utilized to enhance public safety within our community.

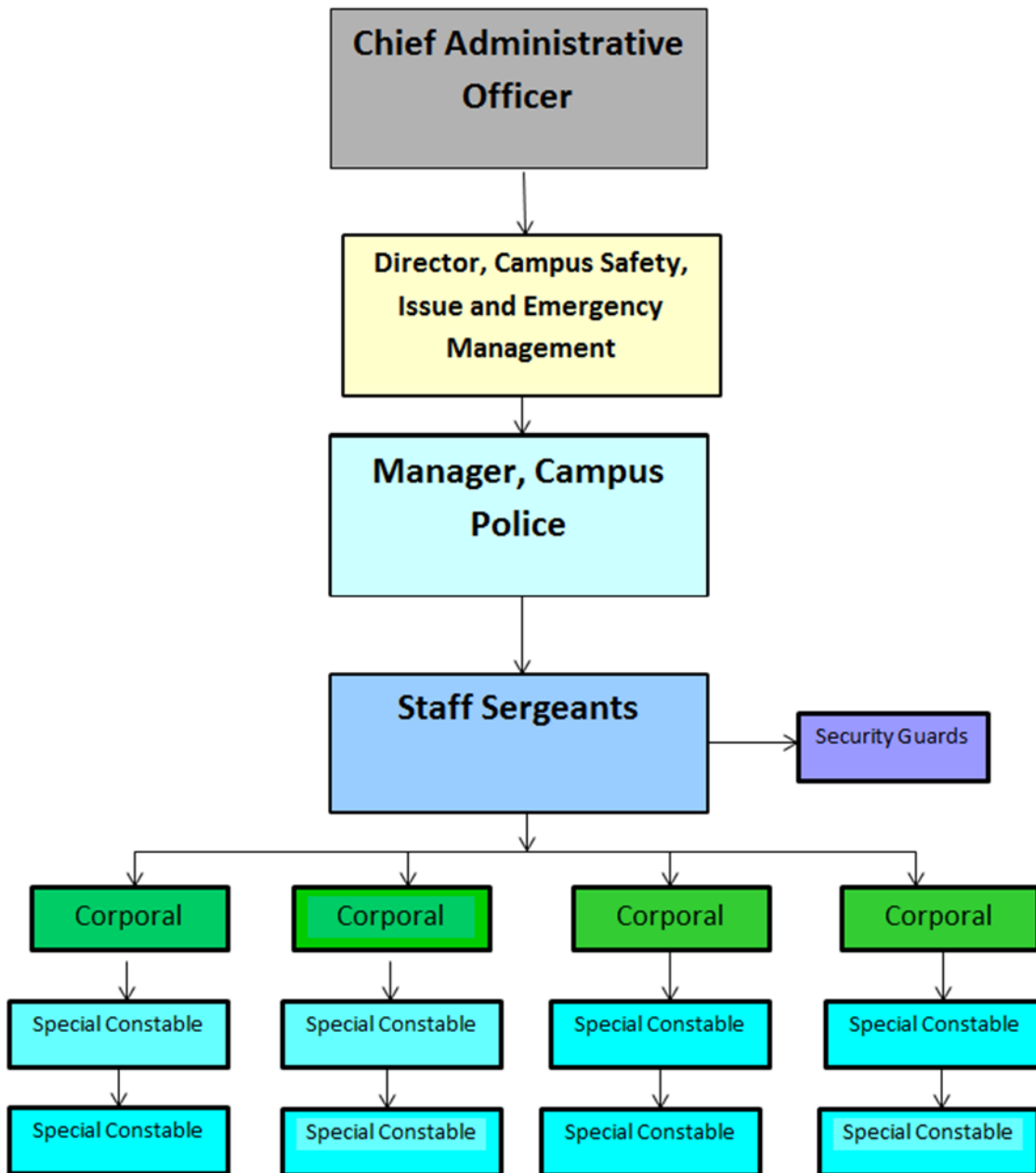
The criminal statistics for UTSC included in this report continue to demonstrate that we are a very safe community. Crimes against persons are minimal and are generally very minor in nature.

Overall, we have experienced a small increase in the criminal offenses reported to Campus Police. This increase, however, also coincides with an increase in the types of offenses included in the “Other Offences” category, many of which were initiated by officers on patrol, as well as the increase in the size of our campus.

Organizational Overview

The Manager of UTSC’s Campus Community Police Services reports to the Director of Campus Safety, Issue and Emergency Management, who in turn reports to the Chief Administrative Officer. The Manager and the Staff Sergeants of the UTSC Special Constable Services are responsible for the management and general supervision of all Corporals and Special Constables, while the Corporals are responsible for the supervision of the Special Constables on duty. Managers are generally on duty from 9:00 a.m. – 6:00 p.m. Monday to Friday and on call and available at other times. At all times there is a Corporal on duty and designated as shift supervisor, and who is responsible for supervising between 1 and 4 officers.

The UTSC Campus Community Police department is comprised of one manager, two staff sergeants, four corporals, and ten special constables. This group is complemented by six Building Patrollers and an administrative assistant. Dispatching and telephone enquiry services are provided by the communications section situated at the St. George Campus Police Office.



Operations

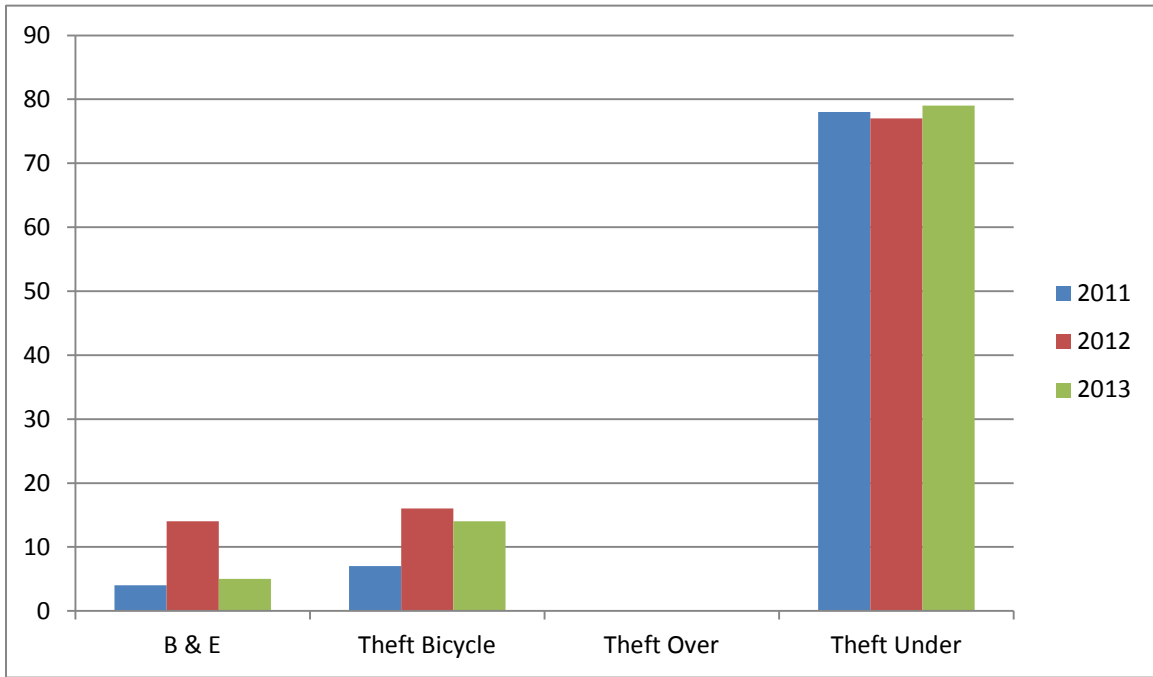
In 2013, the UTSC Campus Police continued with many community policing partnerships to serve our community. Our community is represented by students from virtually every part of the world. Some of our students come from areas where the community and police do not enjoy good relationships; this emphasizes the need for constructive community policing projects to remove both systemic barriers and introduce these students to an ideal policing model.

Statistical Overview

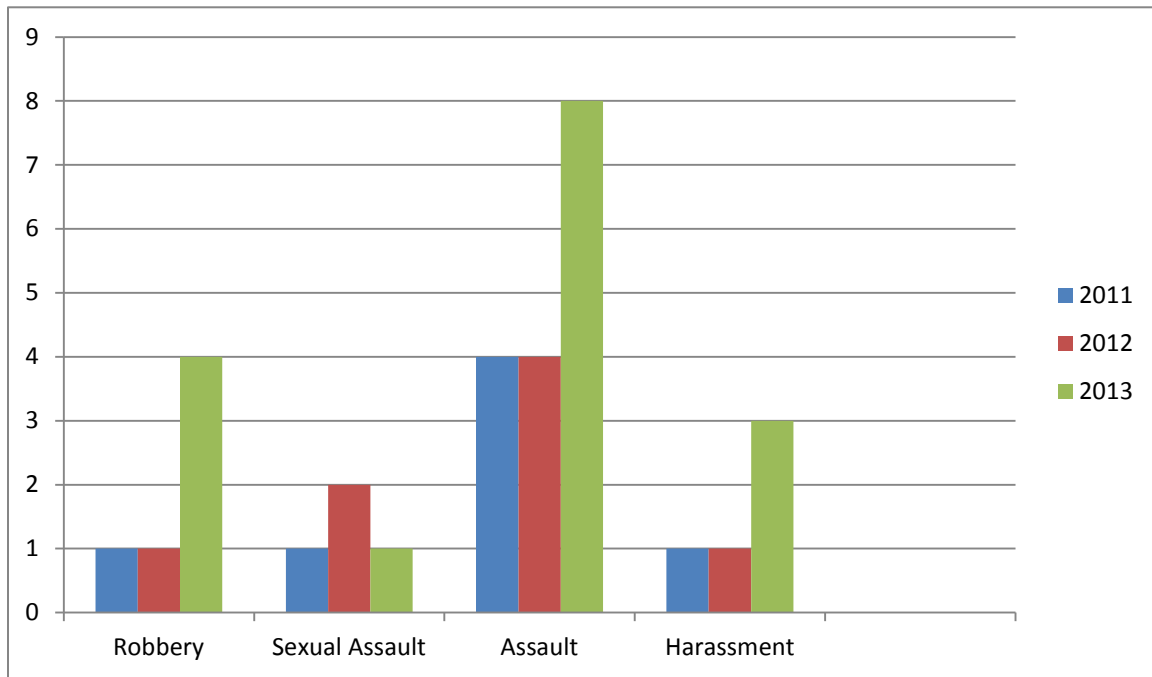
Incident Types	2011	2012	2013	13 v 12
Break and enter	4	14	5	-9
Robbery	1	1	4	3
Theft Over \$5000	0	0	0	0
Theft Under \$5000	78	77	79	2
Theft Bicycles	7	16	14	-2
Possess stolen property	0	0	0	0
Disturb Peace	1	0	0	0
Indecent Acts	0	2	1	-1
Mischief/Damage	23	13	19	6
Other Offences	1	10	24	14
Sexual Assaults	1	2	1	-1
Assault	4	4	8	4
Impaired Driving	0	1	2	1
Criminal Harassment	1	1	3	2
Threatening	0	0	2	2
Homophobic/Hate Crimes	1	0	2	2
Homicide	0	0	0	0
Crime Occurrences	122	141	164	23

Other Activity	2011	2012	2013	13 v 12
Arrest Warrants	0	0	0	0
Alarms	508	356	462	106
Fire Alarms	25	43	133	90
Assist other police	2	5	21	16
Assist Community Member	0	380	437	57
Disturbances	0	4	4	0
Demonstrations/Protests	0	0	0	0
Inv. Suspicious Persons	17	75	106	31
Inv. Suspicious Circumstances	7	93	106	13
Trespasser Charged	0	15	14	-1
Trespasser Cautioned	13	6	16	10
Medical Assistance	91	145	138	-7
Insecure Premises	0	16	31	15
Motor Vehicle Collision	14	16	33	17
Mental Health Act	12	11	15	4
Suicide/Attempt Suicide	0	0	2	2
Sudden Death	0	0	1	1
Fires	7	6	7	1

Property Offences



Offences Against The Person



In Summary

The statistics included in these tables do not reflect the total workload of the Campus Special Constables. Proactive policing still accounts for the majority of time spent by the officers during their tour of duty. These statistics also do not reflect the informal and impromptu contacts the officers have with members of the University community which also contribute to an enhanced sense of personal safety.

Complaints

There were no complaints regarding the actions of the University of Toronto Scarborough Campus Police Special Constables in 2013.

Training and Recruitment

The Campus Community Police are dedicated to creating a safe environment in which our community, comprised of students, faculty, staff, and visitors, feel safe to learn, work, and play. Our training is designed to be proactive, providing our personnel with the skills necessary to support the mission of the University.

Some training is mandated by changes in legislation, Provincial Standards, and directives from the Toronto Police Services Board. Other training is provided to support the officers in being sensitive to the diverse needs of the University environment.

When possible, University resources are utilized to provide training. Due to both the broad spectrum of training required, and the specificities required in policing, outside sources such as the Canadian Police Knowledge Network and Ontario Police Training Video Alliance (OPTVA) are utilized.

In 2013 the Toronto Police Service's training college reviewed the training provided to Special Constables at the University's two Toronto campuses. The training provided to our officers was found to meet and/or exceed expectations for training provided to Special Constables.

The tables listed in Appendix A outline the training provided in 2013 to the Scarborough Campus Special Constables.

Community Policing Activity

Scarborough

Community Based Policing is a reactive, proactive, and coactive approach to policing that redefines the roles and relationships between the police and the community. It requires shared ownership, decision making and accountability, as well as a sustained commitment from both the police and the community.

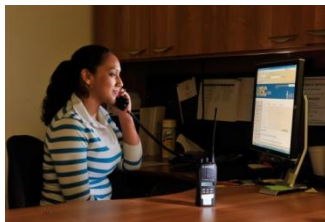
The following campus safety programs are operated, organized by, financially supported by, and/or participated in by the UTSC Campus Community Police:



General Police Patrol – UTSC Campus Community Police maintain a high visibility status on campus through the use of uniformed mobile, foot and bicycle patrols. Officers routinely report lighting and grounds defects, enforce fire route and smoking by-laws and investigate safety complaints in addition to their other duties.



UTSC Building Patrol - Operated throughout the academic year, this service utilizes uniformed patrollers to escort community members to or from any campus location or nearby public transit stops during the evenings. Patrollers are also responsible for checking identification and ensuring that campus users are part of the U of T community. They also report hazardous conditions such as lighting defects or icy walkways found on campus to the Facilities Management Division for repair.



Lone Worker Program - initiated during the 1998 academic year, the program allows staff & faculty on campus to “check in” with the Campus Community Police Service while working after hours.



Student Crime Stoppers – UTSC Campus Community Police work in partnership with the University community and encourage students to come forward with information regarding criminal activity. This program is designed to bring students, the community and police together to create a harmonious and safe learning environment.



Positive Space Committee – The manager of the UTSC Campus Community Police sits on the UTSC Positive Space Committee. In addition, members of the Campus Community Police support initiatives of this organization. In the past several summers Campus Community Police, through the application of the Safety Grant, continued to support a Positive Space initiative in which ice treats were given out to students during a campaign to raise the community’s awareness of the group.

BUILD. ACT. CHANGE.

Preventing Violence Together



Engaging Young Women and Men to Prevent Violence

A partnership with the Scarborough Women’s Centre to develop the Build, Act, Change program. This is a result of funding obtained under the federal “Engaging Young People to Prevent Violence against Women on Post-Secondary Campuses” initiative.



We partnered with the Department of Student Life to have a campus police officer imbedded in orientation activities, allowing for the opportunity to remove barriers between the students and police.

WHAT'S YOUR GREEN DOT?

A Green Dot is any action that reduces the risk of violence in the moment, supports survivors or creates

LEARN THE 3 D'S
● DIRECT

We continued our partnership with the UTSC Health and Well-being Department to continue the Green Dot Program. This is a program that encourages people to safely adopt a non-passive response to crime and safety issues in our community. We currently have officers trained to act as instructors and support persons for this program.

DISSOLVE

We have continued to sponsor “Dissolve”, which is powerful one-woman play about what can go wrong on a night out on the town. This is followed by an expert panel discussion during which students learn about drug-facilitated sexual assault.

A collage of three photographs: a young Terry Fox in a university portrait, a university ID card for Simon Fraser University, and Terry Fox running with a prosthetic leg.

At 18 Terry Fox was a university student.
At 19 he was a cancer patient.
At 21 he was a hero.

Register today at terryfox.org/terrystcauseoncampus

@terrystcause
 facebook.com/terrystcause

The logo for 'Terry's CAUSE on campus' features the text 'Terry's CAUSE on campus' in a sans-serif font, with 'CAUSE' in a larger, bold font. To the right of the text is a red silhouette of a maple leaf with a white figure of a person running inside it.

A partnership was formed with the athletics department to have our annual Cops for Cancer campaign in conjunction with the Terry's Cause event on campus, using the opportunity to host a cancer awareness day on campus.



Emergency Telephone Monitoring and Response

U of T Campus Police monitors and responds to all calls placed from emergency telephones on campus.



Emergency Medical Response Group-

The Scarborough Campus Community Police oversee the Emergency Medical Response Group. This is a highly dedicated group of UTSC students who volunteer numerous hours each day to act as first responders for any medical emergency on campus.



Car-Booster Battery – UTSC Campus Community Police maintain a number of battery packs for sign-out to assist persons with dead car batteries.



Residence Advisor Training – UTSC Campus Community Police participate in the annual Residence Advisor training, providing resource material and an introduction into services available.

Orientation Presentations – UTSC Campus Community Police provide officers to speak with Orientation leaders. Officers answer safety related questions and advise leaders on safety related issues.



Alcohol Awareness - Alcohol awareness seminars are conducted by UTSC Campus Community Police using Fatal Vision Goggles to simulate alcohol impairment. Students perform various functions while wearing goggles that impair their sense of perception, similar to alcohol.

Support Services:

Emergency Locating Service – UTSC Campus Community Police assist in locating community members in the event of an unforeseen emergency.

Safety Audits - performed upon request and in response to renovations or as new situations arise, audits are completed and recommendations are made with respect to the safety of people and property. This year, safety audits were conducted on the Valley, campus emergency phones, traffic safety, and parking lots.

Personal Safety and Campus Community Police’s Roles and Responsibilities; Presentations – Various Campus Community Police staff members have given presentations to the Residential Advisors and other groups on campus.



Lap Top Anti-Theft Program

In 2011 it was recognized that laptops being targeted for theft continued to be a problem on campus. The Campus Community Police therefore continued partnerships with our community to research and implement proactive strategies. These included educational initiatives, endorsement of the S.T.O.P. plate program, mailing out an educational pamphlet to incoming students, and the development of anti-theft posters that were completed by students.

In addition:

- The Campus Police chair the Advisory Committee on Campus Safety and Security, which is comprised of representatives of every aspect of our community.
- Pancake Breakfast: Officers cook and serve pancakes to students, allowing for an informal setting for students to meet our officers.
- Campus Police take part in the Student Welfare Committee, comprised of high-level managers who collaborate to case manage students at risk.
- Campus Police sit on the UTSC Risk Assessment Committee. This is a committee comprised of management and student representatives who assess student-initiated events to minimize personal and physical risk associated with them, thereby ensuring the success of their endeavors.
- We accept and mentor community college students seeking job placement as part of their educational experience.

Appendix A Detailed Training List

Training

Mandatory Training

Subject Matter	Delivered By	Duration	Number Receiving Training
Annual Use of Force	UTSC Campus Community Police	8 Hours	17
First Aid, CPR	St. John’s Ambulance and Canadian Police Knowledge Network	Online Course with classroom instruction	10*
Diversity – Religion of Islam Sikh Religion	Canadian Police Knowledge Network	2 Hours	14

** All officers have current first aid/cpr certification.*

Additional Training

Subject Matter	Delivered By	Duration	Number Receiving Training
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Sexual Assault and Domestic Violence	Toronto Police Service	8 Hours	6
Senior Police Administration Course	Canadian Police College	3 Weeks	1
Law Enforcement Executive Development Seminar	Federal Bureau of Investigation	4 Days	1
Gang Graffiti	Toronto Police Service	1.5 hours	4
Basic Emergency Management	Ontario Office of Emergency Management	1 Day	5
Sexual Harassment, Sexual and Gender Diversity	University of Toronto	1 Hour	14
Mobile Crisis Intervention Team	Toronto Police Service MCIT	1 Hour	14
Problem Oriented Policing	UTSC Campus Police	1 Hour	14
Incident Management System	UTSC Director of Campus Safety	1 Hour	14
Report Writing	UTSC Campus Police	1 Hour	14
Investigation Detention	Ontario Police Training Video Alliance	1/2 Hour	14
Impaired Driving	Ontario Police Training Video Alliance	1/2 Hour	14
Rape Aggression Defense Basic Instructor Course	Ryerson University	8	1
Active Attacker	Toronto Police Service and Toronto Area Police Private Security Alliance	8 hours	1
Managers Training Program	University of Toronto	Ongoing	1