



TO: University Affairs Board

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DATE: May 21, 2013 for May 28, 2013

AGENDA ITEM: 8

ITEM IDENTIFICATION:

Police Services: Annual Reports, 2012

JURISDICTIONAL INFORMATION:

The Terms of Reference of the University Affairs Board provide that the Board is responsible for campus security. The Board receives annually reports on services within its areas of responsibility including campus police.

PREVIOUS ACTION TAKEN:

The 2011 report from the three campus police services was presented to the University Affairs Board on May 30, 2012.

HIGHLIGHTS:

Campus Police Services on all three campuses are committed to the principles of community policing, through interaction with the community, foot, vehicle and bicycle patrols, and the provision of services related to crime prevention, awareness and personal safety.

FINANCIAL AND/OR PLANNING IMPLICATIONS:

There are no significant financial implications for the University's operating budget arising from this report.

RECOMMENDATION:

The report is presented for information only.



UNIVERSITY OF
TORONTO

Annual Report

Campus Police Services

University of Toronto at Mississauga
University of Toronto St. George Campus
University of Toronto at Scarborough

2012

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Table of Contents

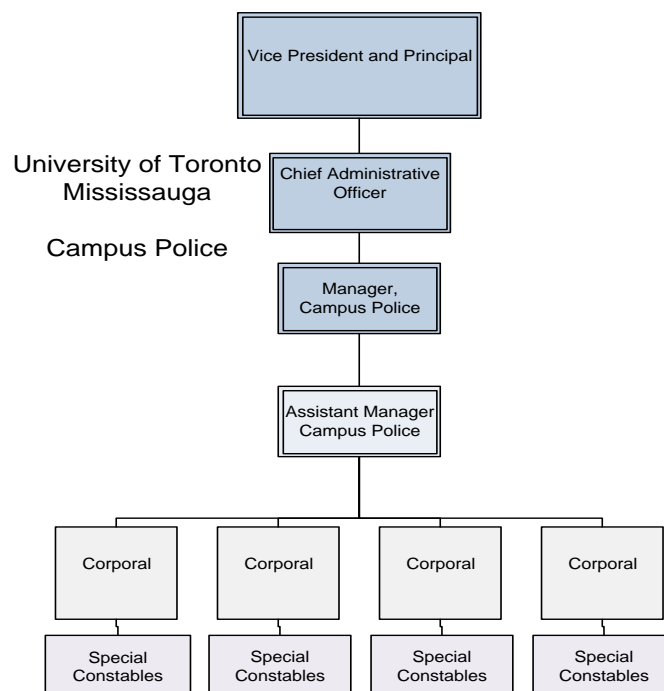
Organizational Overview	5
<i>Mississauga</i>	5
<i>St. George</i>	5
<i>Scarborough</i>	6
Operations	8
I 2012 Statistical Overview (Tri-Campus)	8
<i>Mississauga</i>	9
II 2012 Statistical Overview Mississauga Campus	9
In Summary	10
<i>St. George</i>	11
III 2012 Statistical Overview St. George Campus	11
In Summary	12
<i>Correction and Explanation</i>	13
<i>Scarborough</i>	14
IV 2012 Statistical Overview Scarborough Campus	14
Training and Recruitment	15
<i>Mississauga</i>	15
<i>St. George</i>	15
<i>Scarborough</i>	16
Community Policing Activity	17
<i>Mississauga</i>	17
<i>St. George</i>	17
<i>Scarborough</i>	18
Support Services	20
<i>Mississauga</i>	20
<i>St. George</i>	20
Community Safety Office	20
Emergency Response Planning	21
Security Systems and Services	21
Appendix A Detailed Training List	22
<i>Mississauga</i>	22
<i>St. George</i>	23
<i>Scarborough</i>	24

ORGANIZATIONAL OVERVIEW

Mississauga

The University of Toronto Mississauga Campus Police remains focused and dedicated to providing the best possible service to its community through a community policing based philosophy and model of service. Campus Police maintains a close working relationship with the Peel Regional Police Service, the City of Mississauga Fire and Rescue Service, Mississauga Emergency Medical Services, and other related agencies in the City of Mississauga and the Region of Peel. Campus Police also work closely with many different departments, sections and student groups at the U of T Mississauga.

The agreement between the University of Toronto Governing Council and the Peel Regional Police Services Board guides and defines much of the Campus Police relationship with the Peel Regional Police Service. An annual report is submitted to the University Affairs Board as well as to the Peel Regional Police Services Board.



Campus Police consists of thirteen staff members. As reflected in this organizational chart, the department is composed of a Manager, an Assistant Manager, four Corporals and eight Constables. In the absence of a Corporal, the senior Constable on duty is delegated the duties of Acting Corporal.

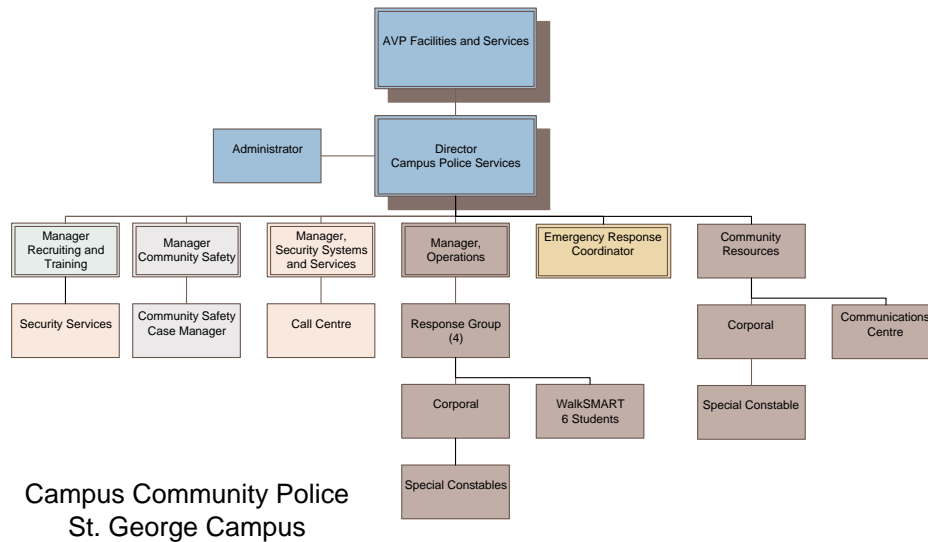
All officers are sworn as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at the U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes.

St. George

The Campus Police Services at the University of Toronto St. George Campus is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban

setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police always work in partnership with the University community in fulfilling their mandate and supporting the University’s academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.



St. George Campus Police has evolved and refined its response and customer service model to meet the changing needs of the University. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. The organization reflects this model.

There are five departments reporting to the Director:

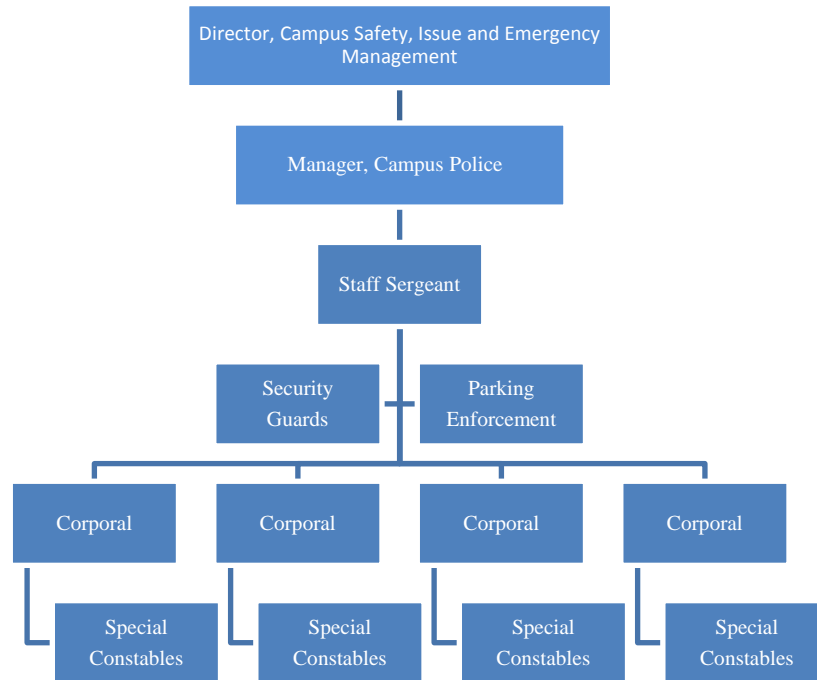
- Operations
- Recruiting and Training
- Security Systems and Services
- Community Safety
- Emergency Response Planning

Scarborough

Campus Police at the University of Toronto Scarborough Campus are committed to providing and maintaining a safe and secure environment that serves to enhance the quality of life for students, faculty, staff, alumni, residents and guests of the University. We have undergone significant growth and organizational change during the past three years. These changes have ensured that the ever evolving security needs, such as that of the new Instructional Centre, are being addressed and that services are being delivered in a strategic, effective and efficient manner.

The criminal statistics for UTSC included in this report continue to demonstrate that we are a very safe community. Crimes against persons are minimal and are generally very minor in nature. Property crimes other than break & enters are crimes of opportunity involving minor thefts. Prime target areas for these

thefts have been identified and proactive measures resulted in decrease of thefts of personal property in 2011. We will continue to work with our strategic partners to reduce these occurrences throughout 2012 utilizing a number of strategies including target hardening and education.



The Manager of UTSC Campus Community Police Services reports to the Director of Campus Safety, Issue and Emergency Management. The Manager and the Staff Sergeant of the UTSC Special Constable Services are responsible for the management and general supervision of all Corporals and Special Constables, while the Corporals are responsible for the supervision of the Special Constables on duty. Managers are generally on duty from 9:00 a.m. – 6:00 p.m. Monday to Friday and on call and available at other times. At all times there is a Corporal or Acting Corporal on duty and designated as shift supervisor, and who is responsible for supervising between 1 and 4 officers.

The U.T.S.C. Campus Community Police is comprised of one manager, one staff sergeant, four corporals, and eight special constables. This group is complemented by five Building Patrollers, three Parking Enforcement Officers, and an administrative assistant.

Dispatching and telephone enquiry services are provided by the communications section situated at the St. George Campus Police Office.

The University of Toronto Scarborough Campus Special Constable Service continues to dedicate itself to the core values of Community Based Policing. In fulfilling this purpose, the University Special Constables work in partnership with the community in developing programs and conducting activities to promote safety and security on campus.

OPERATIONS

I 2012 Statistical Overview (Tri-Campus)

Incident Types	UTM	UTSC	UTSG
Break and enter	7	14	9
Robbery	0	1	3
Theft Over \$5000	0	0	4
Theft Under \$5000	107	77	320
Theft Bicycles	2	16	107
Possess stolen property	2	0	0
Disturb Peace	9	0	0
Indecent Acts	1	2	6
Mischief/Damage	42	13	146
Other Offences	52	10	27
Sexual Assaults	2	2	4
Assault	3	4	10
Impaired Driving	0	1	0
Criminal Harassment	6	1	6
Threatening	6	0	4
Homophobic/Hate Crimes	0	0	1
Homicide	0	0	0
Crime Occurrences	239	141	647
Other Activity	UTM	UTSC	UTSG
Arrest Warrants	0	0	5
Alarms	35	356	3155
Fire Alarms	25	43	154
Assist other police	4	5	85
Assist Community Member		380	1462
Disturbances		4	22
Demonstrations/Protests	0	0	10
Inv. Suspicious Persons	73	75	306
Inv. Suspicious Circumstances		93	456
Trespasser Charged	6	15	51
Trespasser Cautioned	50	6	76
Medical Assistance	168	145	151
Insecure Premises	18	16	348
Motor Vehicle Collision	28	16	17
Mental Health Act	19	11	22
Suicide/Attempt Suicide	0	0	0
Sudden Death	0	0	1
Fires	3	2	1

Mississauga

II 2012 Statistical Overview Mississauga Campus

Incident Types	2010	2011	2012	12 vs 11
Break and enter	2	1	7	6
Robbery	0	0	0	0
Theft Over \$5000	1	0	0	0
Theft Under \$5000	117	135	107	-28
Theft Bicycles	3	8	2	-6
Possess stolen property	1	0	2	2
Disturb Peace 2	10	9	9	0
Indecent Acts	3	0	1	1
Mischief/Damage	30	22	42	20
Other Offences	39	54	52	-2
Sexual Assaults	2	1	2	1
Assault	6	7	3	-4
Impaired Driving	0	0	0	0
Criminal Harassment	6	9	6	-3
Threatening	10	10	6	-4
Homophobic/Hate Crimes	2	1	0	-1
Homicide	0	0	0	0
Crime Occurrences	232	257	239	-18
Other Activity	2010	2011	2012	12 vs 11
Arrest Warrants	0	0	0	0
Alarms	95	98	35	-63
Fire Alarms	22	29	25	-4
Assist other police	10	8	4	-4
Assist Community Member	0	0		0
Disturbances	0	0		0
Demonstrations/Protests	0	0	0	0
Inv. Suspicious Persons 1	59	62	73	11
Inv. Suspicious Circumstances	0	0		0
Trespasser Charged	22	39	6	-33
Trespasser Cautioned	28	37	50	13
Medical Assistance	138	158	168	10
Insecure Premises	17	26	18	-8
Motor Vehicle Collision	28	22	28	6
Mental Health Act	10	16	19	3
Suicide/Attempt Suicide	2	1	0	-1
Sudden Death	0	0	0	0
Fires	4	5	3	-2

In Summary

As illustrated in the table below, there were 86 fewer occurrences in 2012 than there were in 2011. Both Crimes and Other Offences as well as Other Occurrence totals saw a decrease.

Year	2010	2011	2012
Crimes & Other Offences	483	527	498
Other Occurrences	571	583	526
Total	1054	1110	1024

Crimes against Persons and Crimes against Property also saw a slight decline.

Year	2010	2011	2012
Crimes Against Persons	76	91	87
Crimes Against Property	166	174	167
Total	242	265	254

Complaints

There were no complaints against members of the U of T Mississauga Campus Police in 2012.

St. George

III 2012 Statistical Overview St. George Campus

Incident Types	2010	2011	2012	12 vs 11	2012 Notes
Break and enter	27	9	9	0	
Robbery	3	3	3	0	5 reported; 3 on campus
Theft Over \$5000	3	0	4	4	
Theft Under \$5000	330	268	320	52	325 reported; 320 on campus
Theft Bicycles	72	105	107	2	
Possess stolen property	1	0	0	0	
Disturb Peace	1	1	0	-1	
Indecent Acts	16	4	6	2	7 reported; 6 on campus
Mischief/Damage	157	127	146	19	147 reported; 146 on campus
Other Offences	26	26	27	1	
Sexual Assaults	2	2	4	2	4 reported. 4 on campus
Assault	25	25	10	-15	12 reported, 10 on campus
Impaired Driving	2	0	0	0	
Criminal Harassment	16	10	6	-4	7 reported; 6 on campus
Threatening	8	8	4	-4	
Homophobic/Hate Crimes	1	1	1	0	
Homicide	0	0	0	0	
Crime Occurrences	690	589	647	58	
Other Activity	2010	2011	2012	12 vs 11	
Arrest Warrants	8	6	5	-1	
Alarms	2490	3362	3155	-207	
Fire Alarms	367	270	154	-116	
Assist other police	75	105	85	-20	
Assist Community Member	601	1254	1462	208	
Disturbances	64	22	22	0	
Demonstrations/Protests	8	8	10	2	
Inv. Suspicious Persons	270	268	306	38	
Inv. Suspicious Circumstances	521	358	456	98	
Trespasser Charged	77	78	51	-27	
Trespasser Cautioned	104	85	76	-9	
Medical Assistance	138	137	151	14	
Insecure Premises	159	254	348	94	
Motor Vehicle Collision	24	27	17	-10	
Mental Health Act	19	21	22	1	
Suicide/Attempt Suicide	1	3	0	-3	
Sudden Death	0	0	1	1	
Fires	6	10	1	-9	

In Summary

Break and Enter

Offenders continue to target University of Toronto buildings in search of electronic items such as laptops, flat screen monitors, televisions and projectors. This was reflected by a slight increase in the number of break and enters over the last few years. Members of the service liaise with members of the Toronto Police major crime unit to investigate these occurrences, leading to a significant decrease from 60 in 2009 to 27 in 2010, which carried into 2011 with a reduction to 9 break and enter occurrences. This remained constant in 2012.

Programs such as CPTED and proactive surveillance have helped reduce the numbers but the primary factor is believed to be deployment of the Campus Security and Access Control system and introduction of a Campus Building Patrol service utilizing licensed security staff. Additional buildings are planned for addition to the system in 2013.

Theft

Thefts under \$5000 increased significantly from 338 in 2008 to 489 in 2009 but decreased to 330 in 2010, 268 in 2011 and then increased again to 320 in 2012. Thefts occur most often within campus libraries and mainly consist of electronic equipment, wallets and cash. The University of Toronto is a target rich environment with an increased number of students carrying laptops and electronic devices such as iPhones and iPods on campus, more specifically to libraries.

There were four thefts over \$5000 in 2012, including one motor vehicle.

Theft of Bicycles

The rise in theft of bicycles has continued from 58 in 2009, 72 in 2010 and 107 in 2012. Despite countermeasures including surveillance leading to arrests, the incidents continue to increase. More people are bringing their bicycles to campus, creating a larger target pool.

Five robberies were reported to Campus Police but only three of those occurred on Campus.

Overall, crime reports have decreased from 886 in 2009 to 693 in 2010 and to 647 in 2012.

Complaints

There were no complaints against members investigated in 2012.

Correction and Explanation

As the result of a Freedom of Information and Protection of Privacy Act request, discrepancies were discovered in Campus Police – St. George statistics and their interpretation. This chart is published to explain previously reported data. The 2011 Annual Report has been amended and is re-submitted to the University Affairs Board.

Explanatory notes have been included with 2012 statistics reported herein.

Sexual Assaults				NOTES
<u>Status</u>	<u>Location</u>	<u>Date</u>	<u>Time</u>	-
Student	Devonshire St.	Tuesday, 07/28/ 2009	1:10 PM	
Student	OFF- CAMPUS Bay & Bloor Area	Monday, 03/30/ 2009	2:30 PM	
Student	Charles St	Sunday, 02/01/ 2009	3:55 AM	
Student	St Joseph St. -	Friday, 10/30/2009	overnight	*Incident occurred in 2009 but reported in April 2010
Student	OFF- CAMPUS St George St.	Tuesday, 11/23/ 2010	1:45 AM	Occurred at 160 St. George in parking lot (Frat house)
Student	OFF- CAMPUS St George St	Friday, 10/22/2010	11:30 PM	
Guest	Harbord Street	Friday, 05/14/2010	6:50 PM	Not a community member
Student	Devonshire St.	Sunday, 02/28/2010	overnight	
Student	Hart House Circle	Saturday, 10/08/2011	1:00 PM	
Employee	OFF CAMPUS Huron & Glen Morris	Tuesday, 02/15/2011	1:30 PM	
Student	OFF CAMPUS Homewood Ave	Tuesday, 01/18/2011	12:30 AM	
Student	Charles St.	Saturday, 12/03//2011	2:00 PM	*Incident occurred in 2011 but reported in January 2012
Student	OFF CAMPUS Carleton St	Thursday, 12/22/2011	11:30 PM	*Incident occurred in 2011 but reported in January 2012

NOTE Since 2010, statistics reported in the annual report have reflected all sexual assaults reported to campus police. Prior to that, only sexual assaults that occurred on campus were reflected in our statistics. This correction returns to the pre-2010 reporting practice. Every occurrence reported to Campus Police, regardless of where it occurred, is investigated in partnership with Toronto Police and brought to the attention of the Executive through the High Risk process.

Scarborough

IV 2012 Statistical Overview Scarborough Campus

Incident Types	2010	2011	2012	12 v 11
Break and enter	10	4	14	10
Robbery	0	1	1	0
Theft Over \$5000	4	0	0	0
Theft Under \$5000	63	78	77	-1
Theft Bicycles	3	7	16	9
Possess stolen property	1	0	0	0
Disturb Peace	2	1	0	-1
Indecent Acts	2	0	2	2
Mischief/Damage	19	23	13	-10
Other Offences	1	1	10	9
Sexual Assaults	1	1	2	1
Assault	5	4	4	0
Impaired Driving	1	0	1	1
Criminal Harassment	1	1	1	0
Threatening	1	0	0	0
Homophobic/Hate Crimes	2	1	0	-1
Homicide	0	0	0	0
Crime Occurrences	116	122	141	19
Other Activity	2010	2011	2012	12 v 11
Arrest Warrants	0	0	0	0
Alarms	358	508	356	-152
Fire Alarms	39	25	43	18
Assist other police	1	2	5	3
Assist Community Member	0	0	380	380
Disturbances	2	0	4	4
Demonstrations/Protests	4	0	0	0
Inv. Suspicious Persons	3	17	75	58
Inv. Suspicious Circumstances	12	7	93	86
Trespasser Charged	9	0	15	15
Trespasser Cautioned	8	13	6	-7
Medical Assistance	73	91	145	54
Insecure Premises	2	0	16	16
Motor Vehicle Collision	4	14	16	2
Mental Health Act	5	12	11	-1
Suicide/Attempt Suicide	0	0	0	0
Sudden Death	0	0	0	0
Fires	2	7	6	-1

The statistics included in these tables do not reflect the total workload of the Campus Special Constables. Proactive policing still accounts for the majority of time spent by the officers during their tour of duty. These statistics also do not reflect the informal and impromptu contacts the officers have with members of the university community which also contribute to an enhanced sense of personal safety.

Complaints

There were no complaints regarding the actions of the University of Toronto Scarborough Campus Police Special Constables in 2012.

TRAINING AND RECRUITMENT

Mississauga

Effective training and recruitment practices are integral in ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate.

No new officers were hired in 2012

Various agencies and groups provided training to Campus Police staff throughout 2012.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau trained officers in defensive tactics and baton recertification, as well as drug awareness education. In 2012, Investigative Solutions Network provided training to officers from all three U of T campuses that dealt with Threat Assessment and Management as well as a course in Investigative Interviewing techniques.

University of Toronto's Organizational and Development Learning Centre delivered training to Campus Police that focused on the University's guiding values and principles. Staff received training that dealt with topics such as responding to Harassment and Violence in the Workplace, Getting Organized, and Maximizing Use of Social Media.

The table in appendix 'A' details the training received by the U of T Mississauga Campus Police.

St. George

The training mandate is designed to meet the needs of the University Campus Police. Training combines directives from the Toronto Police Service, changes in law, court decisions, Federal, and Provincial standards into a comprehensive learning model. The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are primarily used. The nature of the University community requires its special constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world. Constraints in budget have resulted in significant reduction in outside training and attendance at courses, conferences and conventions through substituting on-line offerings from professional providers such as the Canadian Police Knowledge Network.

Understanding people and developing empathy for their situation is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart but an explanation is included to provide context.

The table in Appendix A details the required training provided during 2012 to special constables at the St. George Campus.

Scarborough

Training provided at Scarborough is designed to be proactive, providing our personnel with the skills necessary to support the mission of the University. Some training is mandated by changes in legislation, Provincial Standards, and directives from the Toronto Police Services Board. Other training is provided to support the officers in being sensitive to the diverse needs of the university environment.

In 2012 the Toronto Police Service's training college reviewed the training provided to special constables at the University's two Toronto campuses. The training provided to our officers was found to meet and/or exceed expectations for training provided to special constables.

The tables listed in Appendix A outline the training provided in 2012 to the Scarborough Campus Special Constables.

COMMUNITY POLICING ACTIVITY

Mississauga

In its partnership with the University and its surrounding community, U of T Mississauga Campus Police prides itself on the delivery, coordination and participation in a variety of community policing activities throughout the year. These initiatives with students, staff, faculty, visitors and various off-campus community groups and agencies have served to strengthen the collaborative relationship Campus Police enjoy with these groups. A few examples of the activities in 2012 include:

CampUs Safety Project - The Campus Police is proud to be a project partner with the CampUS Safety Project. The CampUS Safety Project seeks to enhance UTM's capacity to address the issue of violence against young women on campus and is funded by the Status of Women Canada. CampUS is a joint initiative between Interim Place and the UTM.

Safe City Mississauga Planning Committee - The Manager of Campus Police is a committee member and presented a workshop on the University's Green Dot Program.

Personal Safety and Self Defence - Campus Police staff members provided training and presentations to the Residence Dons and students, Orientation Leaders, select departments, and others.

Light the Night Event - Campus Police and Walksafer participated in and co-sponsored this event.

St. George

Security and policing was organized and provided for a total of fifty-five events of note in 2012. These included the Run for the Cure, the Ontario Summer Games and Orientation Week. Programs included Safety Week, Bait Bike and Locker program, STOP Theft program, a front campus speed survey and Security Audits.

Uniform and plainclothes members collaborated with Toronto Police to successfully conclude investigations resulting in arrests of bike and electronic equipment from community members.

Annually, at the beginning of the academic year, Toronto Police conduct a RIDE spot check on city streets within the campus perimeter to remind motorists travelling through the campus that impaired driving is not tolerated within the community.

Community Resources Unit

In 2012 the Community Response Unit (CRU) was involved in over ten priority events on campus. CRU involvement included such tasks as event security assessment, pre event contingency planning and security coordination with onsite contacts. Some events of note were the annual St. George Campus Orientation Week, 2012 Summer Games Opening Ceremonies and the CIBC Run for the Cure event.

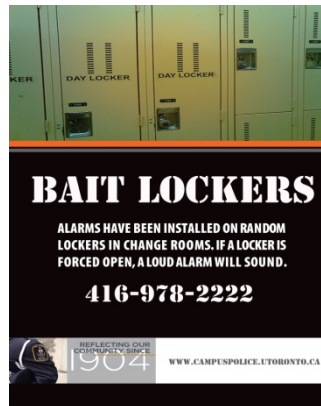
A function of the CRU is the day to day management of cases generated through routine activity. This includes preparation of court documents, video evidence and statement collection. The CRU also liaises with numerous law enforcements agencies and court services.

In response to the number of bike thefts reported on the St. George Campus, a project was developed targeting campus bike thieves. Through plain clothes efforts, four arrests were made in relation to bike thefts.

St. George Campus has four Ontario Police College (OPC) certified Scenes of Crime Officers (SOCO) who process certain crime scenes on the St. George Campus.

The CRU developed a theft prevention initiative designed to provide community members with an educational awareness message using posters and utilizing library media outlets including computers and digital television monitors.

Crime Prevention Posters



Crime, Traffic & Order Management

Authority*	Arrested	Charged (Form 9 or POT)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	54	6	23	25
Controlled Drug & Substance Act	2			2
Trespass to Property Act	12	58	110	1
Liquor License Act	1	20	15	1

*As provided in the Special Constable Appointment

Scarborough

Community Based Policing is a reactive, proactive, and coactive approach to policing that redefines the roles and relationships between the police and the community. It requires shared ownership, decision making and accountability, as well as a sustained commitment from both the police and the community. The following campus safety programs are operated, organized by, financially supported by, and/or participated in by the UTSC Campus Community Police:

General Police Patrol

UTSC Building

Lone Worker

Crime Stoppers

Positive Space Committee

Emergency Telephone Monitoring and Response

Emergency Medical Response

Car-Booster Battery

Student Leader Orientation Events
Residence Advisor Training
Orientation Presentations
Alcohol Awareness
Build. Act. Change. – Preventing Violence Together
Montreal Massacre Remembrance
Emergency Locating Service
Safety Audits
Personal Safety Presentations
Lap Top Anti-Theft Program

SUPPORT SERVICES

Mississauga

Some of the services and programs provided by the U of T Mississauga Campus Police that enhance and augment the safety and security functions of the department include:

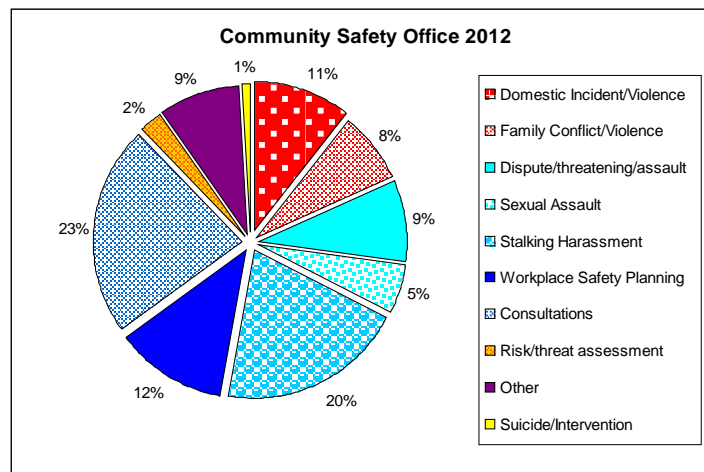
- Walksafer/WalkSmart,
- Extensive Network of Closed Circuit Television Cameras (CCTV),
- Traffic Safety Initiatives and Enforcement,
- Emergency Response Planning Table-top Exercises,
- Student Emergency Fund,
- Fire Safety Training, and
- Collaborative Responses to Medical Calls With Student First Aid Brigade,

St. George

Community Safety Office

The Community Safety Office responds to the personal safety concerns of students, staff, and faculty of the University of Toronto community by addressing the complaint, assessing the personal and community safety risks, providing a continuum of intervention options, presenting information about the particular issue experienced, co-creating a safety plan, making referrals and working in partnership with various offices. Additionally, the Office provides consultation and training to those managing difficult behaviour, workshops on a variety of topics, and self-defence courses.

In 2012, the Community Safety Office (CSO) marked its twenty-second year. Statistically consistent with the past several years, the CSO responded primarily to issues relating to stalking and harassment (20%), domestic (intimate partner) abuse/violence (11%) and family conflict/violence (8%). Workplace safety planning (5%) and consultations with staff and faculty with regards to a variety of concerns are a consistent function (20%). Incidents regarding disputes/threatening and assault (9%) as well as sexual assault (5%) have also remained consistent with previous years. The CSO continues to work collaboratively with other agencies (such as municipal police) during critical incidents; the CSO responded to incidents of suicide attempt (1%) and case management/information gathering in relation to community risk and threat assessments (2%). Other responses (9%), reflect issues concerning robbery, break and enter, fraud, mental health and information only reports.



Emergency Response Planning

The office played an integral role in identifying, assessing, monitoring and responding to risk directly and indirectly affecting the university community. Significant incidents included natural hazards, intentional and unintentional human-caused

Training, Exercises, and Professional Development

The Coordinator co-developed and hosted the first Social Media in Emergency Management Summit in Canada with Public Safety Canada and the Ministry of Community Safety and Correctional Services and chaired the Strategy Institute Conference for Emergency Management for Higher Education and K-12 Schools.

The Coordinator represented the department making presentations and attending symposiums such as the International Association of Emergency Managers annual conference, The Disaster Resistant Universities Network, the Disaster Recovery Information Exchange, the Conference Board of Canada Council on Emergency Management, the Cyber Dialogue symposium on cyber space security and governance, the Canadian Interoperability Technology Interest Group, and represented Canadian member universities on the IAEM Universities and Colleges Caucus.

Critical Infrastructure

Specifications were set for the development of two potential departmental operations centres to support facilities and services and the University executive offices. Development is under way on both facilities.

The Emergency Response software was updated with changes to the buildings and infrastructure by a summer student. The floor plans and schematics are used to inform emergency responders in the event of an incident at the University.

2015 Pan/ParaPan American Games

Consequence management planning continues with Emergency Management Ontario for the 2015 Toronto Pan/ParaPan American Games. Preliminary planning has begun for the Games and their effect on the Scarborough and St. George Campus. The Coordinator will work as part of the team and will be responsible for creating the final planning document.

Community Volunteers

2012 saw the integration of a new student volunteer group in to operations, the University of Toronto Emergency First Responders. Support has joined other student volunteers including the University of Toronto Emergency Communications Team, and the Humanitarian Free Open Source Software group.

The Coordinator participated in the conceptual development of the Canadian Virtual Operations Support Team. (CANvost) with a nation-wide working group including representatives of Public Safety Canada

Security Systems and Services

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

The Trades Emergency (3000) call centre handled approximately 19,000 requests for service during 2012. Requests are subsequently dispatched to Facilities and Services responders and range from malfunctioning equipment to floods and serious situations requiring trades expertise.

APPENDIX A DETAILED TRAINING LIST

Mississauga

Course/Topic	Delivered By	Duration	Number receiving Training
Workplace Violence & Harassment	Crisis Prevention Institute	24 hours	1
Crime Prevention Conference	Safe City Mississauga	7 hours	3
Managing Work Performance	U of T Labour Relations	3 hrs	2
Drug Education Conference	Peel Regional Police Service	16 hours	2
Accommodation at U of T	Health & Well-being Dept.	1.5 hours	2
Threat Assessment & Management	Investigative Solutions	16 hours	5
Culture, Conflict & Inclusion	Shadell Permanand	4 hours	12
Various Online Police Courses	Cdn. Police Knowledge Network	16 hours	1
Investigative Interviewing	Investigative Solutions	8 hours	1
CPR-A & AED	St. John's Ambulance	4 hours	12
Harassment & Violence in the Workplace	U of T Organizational Development & Learning Centre (ODLC)	3 hours	2
Get Organized	ODLC	3 hours	2
"Assist" Suicide Intervention	LivingWorks	15 hours	2
FIPPA Privacy Refresher	FIPPA Office	2 hours	2
Hazardous Waste Lab Spill Response	Office of Environmental Health & Safety (EH&S)	2 hours	1
"Safetalk" Suicide Alertness	LivingWorks	3.5 hours	1
Annual Use of Force Training	Peel Regional Police Service	4 hours	12
LGBTQ-Equity Issues on Campus	Sexual & Gender Diversity Officer	2 hours	2
Maximize Your Use of Social Media	ODLC	2 hours	1
Business Writing Skills	Skillpath Seminars	16 hours	1

St. George

Mandatory Training

Course/Topic	Delivered By	Duration	Number receiving Training
Annual Use of Force	Campus Police Instructor	8.0 hrs.	29
First Aid CPR Level "C" and AED	Campus Police Instructor	8.0 hrs.	29
Diversity Training, Sexual Harassment, Homophobia & Heterosexism	University of Toronto Equity Offices of Sexual Harassment & Sexual & Gender Diversity	6.0 hrs.	29
Understanding the AODA and the Accessibility Standards of Customer Service	University of Toronto Office of Employment Equity & AODA – On Line	2.0 hrs.	29

Additional Training

Course / Topic	Delivered by	Duration	Number receiving Training
Advanced Patrol Training On-Line	Canadian Police Knowledge Network	16.0 hrs.	6
Defensive Driver Training	Graham Austin (CARS)	16.0 hrs.	3
OACUSA Protective Services Course On – Line (new recruits)	Ed Judd and Associates	240 hrs.	3
OACUSA Protective Services Course On – Site (new recruits)	Ed Judd and Associates	80 hrs.	3
OACUSA Protective Services Special Constable Refresher Course	Ed Judd and Associates	40 hrs.	8
Toronto Police Information and Learning Session	TPS Special Constable Liaison Office	8.0 hrs.	11

Scarborough

Mandatory Training

Subject Matter	Delivered By	Duration	Number Receiving Training
Annual Use of Force	U.T.S.C. Campus Community Police	8 Hours	13
First Aid, CPR	St. Johns Ambulance and Canadian Police Knowledge Network	Online Course with classroom instruction	2*
Diversity – Accessibility for Ontarians with Disabilities	University of Toronto	2 Hours	12

**All officers have current first aid/CPR certification.*

Additional Training

Subject Matter	Delivered By	Duration	Number Receiving Training
A Manager's Guide to Culture, Conflict and Inclusion	University of Toronto Organizational Development and Learning Centre	8 Hours	5
Advanced Patrol Training	Canadian Police Knowledge Network	11 Hours	11
Advanced Patrol Training for Special Constables	E. Judd and Associates	40 Hours	3
Basic Principles of Supervision	University of Toronto Organizational Development and Learning Centre	8 Hours	3
Emergency Management	Toronto Police College	8 Hours	1
Emergency Management 225	Ontario Office of Emergency Management	16 Hours	1
Exercise Program – an Introduction (EM125)	Ontario Office of Emergency Management	5 Hours	1
Harassment and Violence in the Workplace	University of Toronto Occupational Health and Safety	5 Hours	1
Investigative Interviewing	Investigative Solutions Network	32 Hours	5
Protective Services Coach Officers and Supervisors Course	Ed Judd and Associates	32 Hours	3
Scientific Content Analysis Course	Investigative Solutions Network	24 Hours	1

Subject Matter	Delivered By	Duration	Number Receiving Training
Social Media Fundamentals for Law Enforcement	Peel Regional Police Service	14 Hours	1
Threat Assessment and Management Training	Investigative Solutions Network	16 Hours	6
Domestic Violence and Sexual Assault	Toronto Police College	8 Hours	5
Harassment and Violence in the Workplace	University of Toronto	1.5 Hours	1
Abuse and Harassment in the Workplace	Ontario Association of Chiefs of Police	8 Hours	1

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