

University of Toronto Quality Assurance Processes



Quality Assurance for Ontario Universities

- 1974 Ontario Council of Graduate Schools
- 2000 Undergraduate Program Audit Committee
- 2006-7 Council of Ontario Universities commissioned review of OCGS
- 2008-9 Quality Task Force
- 2010 – approval of Quality Assurance Framework



Two elements for Academic Board

- Approval of revised *Policy on Approval and Review of Academic Programs and Units*
- Draft of the *University of Toronto Quality Assurance Process* for information



Consultation Process for Developing the UTQAP

- Creation of the role of Vice-Provost, Academic Programs
- Meeting deans, chairs, faculty councils
- Establishment of Quality Assurance Working Group
- Extensive input from AP&P



UTQAP Principles

(Quality Assurance Working Group)

- Both administrative and governance approval
- Consistency between approval and review processes for graduate and undergraduate
- Processes for approval should be efficient
- Consultation and communication are important
- Standardization of evaluation criteria
- Definitions and processes will need to be monitored and revised as necessary

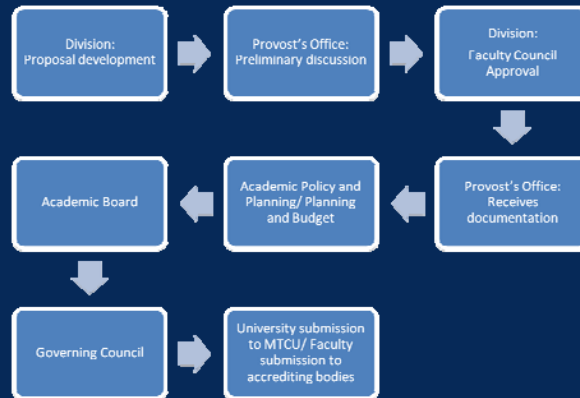


Elements of University of Toronto Quality Assurance Process (UTQAP)

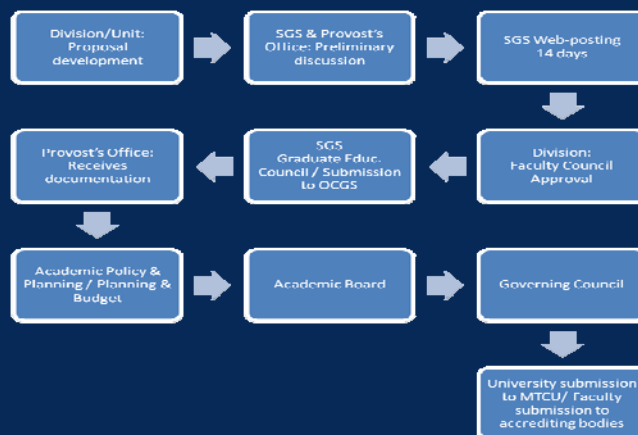
- Protocol for new program approvals
- Protocol for major modifications to programs
- Protocol for ending programs
- Protocol for cyclical reviews of programs



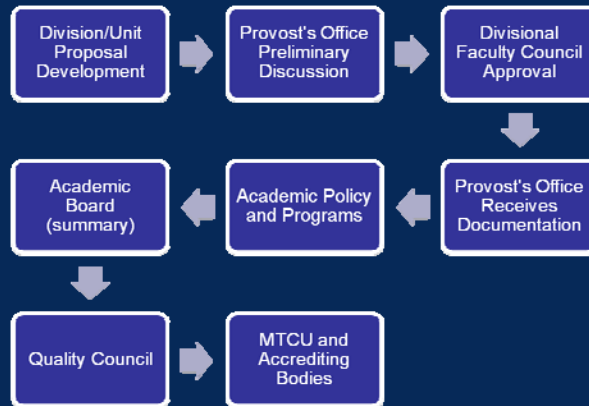
New programs Current Approval: Undergraduate



New programs Current Approval: Graduate



Suggested Approvals for All New Programs



New Programs: Administrative Review

- Coordinated through Vice-Provost, Academic's Office
 - Planning and Budget
 - Government Relations
 - Faculty considerations
 - Graduate Studies



New Programs: Broad Consultative Process

- Within divisions
 - students, faculty, cognate programs
- Cognate divisions
- Existing bodies eg. CGD, 3CD, CHS
- External constituencies when appropriate



Major Modifications of Programs

- A restructuring of a program, a merger of existing programs, refreshing of a program to keep it current
- Consultation
- Divisional governance approval
- Annual report to Quality Council



Closure of Programs

- May be due to low enrolment, changing disciplinary landscape, quality of offerings
- Consultation with the Provost's Office (rationale, impact on programs and students)
- Divisional governance approval
- University governance approval
- Report to Quality Council



Program Reviews

- Commissioned by the Dean of the division
- Can be bundled
- Must be within 8 years
- Admin response requested by Vice-Provost
- Review and admin response presented to AP&P for review
- AP&P reports to Academic Board



Program Reviews: Concerning Reviews

- Request for one year follow-up by AP&P
- In case of significant problems or deficiencies, Dean or Vice-Provost may halt admissions until there is evidence that quality concerns have been addressed

