



**FOR INFORMATION**

**PUBLIC**

**OPEN SESSION**

**TO:** University Affairs Board

**SPONSOR:** Professor Sandy Welsh, Vice-Provost, Students  
**CONTACT INFO:** 416-978-3870, vp.students@utoronto.ca

**PRESENTER:** See Sponsor.

**DATE:** May 14, 2025, for May 21, 2025

**AGENDA ITEM:** 10 (c)

**ITEM IDENTIFICATION:**

Annual Report: Campus Safety Special Constable Service, St. George

**JURISDICTIONAL INFORMATION:**

Section 5.6 of the University Affairs Board *Terms of Reference* states that “The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations”.

**GOVERNANCE PATH:**

1. University Affairs Board [For Information] (May 21, 2025)

**PREVIOUS ACTION TAKEN:**

This annual report was last presented to the University Affairs Board on May 29, 2024.

**HIGHLIGHTS:**

It is the role of the Special Constable Service to recognize and anticipate issues and take corrective action. For this reason, each campus service has responsibilities beyond community policing and law enforcement. We provide safety and security plans, systems, and services. Our methodology relies heavily on Crime Prevention through Environmental Design (CPTED) principles for physical security and through partnerships with various University offices for social and community development, safety planning, and coordination of crisis services. The result is a level of service sought by many academic and community organizations. It serves our community well.

### **Community Crisis Response Coordinator**

In 2024, the Community Crisis Response Coordinator (CCRC) was involved in a wide range of calls and follow-ups. A significant number of real-time responses led to voluntary care or connections to support services, often avoiding the need for an apprehension under the Mental Health Act. This reflects the program's ability to de-escalate risk, build rapport, and balance safety with client-centered interventions. In several cases, officer-initiated consultations and requests for CCRC support further demonstrated how integrated mental health expertise is enhancing the service's ability to manage complex calls. In 2024, there were 132 involvements of the CCRC, 30 of which were related to crisis response.

Alongside front-line response, the CCRC provided behind-the-scenes consultation to officers, coordinated with other departments for continuity of care, and offered wellness support to staff managing high-stress incidents. The CCRC also delivered de-escalation training and safety talks, collaborated with student support offices on aligning crisis response protocols, and presented about the Community Crisis Response Program across campus.

### **Community Engagement & Outreach**

2024 saw continued growth in Campus Safety's digital engagement with creative, collaborative campaigns that informed, engaged, and entertained. Campus Safety engaged in eight cross-department collaborations, including partnering with the official @uoft Instagram account for a four-week giveaway and educational video series during Fraud Prevention Month and collaborating with the Community Safety Office to share tips to help students stay safe while dating online during the month of February. We encourage all members of the U of T community to follow @uoftsafety on Instagram and TikTok.

Campus Safety also hosted community policing pop-up booths, providing opportunities for students, staff, faculty, and librarians to engage with our Special Constables and learn about important safety resources.

### **Training**

Our training mandate is designed to meet the needs of the University. Changes in law, court decisions, and federal and provincial standards are included into a comprehensive learning model. Campus Safety strives to keep current with community policing and public safety trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions, and case debriefing of situations.

The *Community Safety Policing Act* outlines specific topics that must be included into Special Constables' orientation and refresher training courses. Topics include de-escalation, human rights, systemic racism, and the rights and cultures of First Nation, Inuit, and Métis Peoples. Campus Safety welcomes constructive feedback from U of T community members regarding the design and deliver of its training. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment, and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars, and participative, in-group discussions to approximate campus policing situations. A full listing of the 2,400+ hours of training provided to our Special Constables in 2024 can be found on pages 16 to 19 of the annual report.

## **FINANCIAL IMPLICATIONS:**

There are no financial implications for the University's operating budget.

## **RECOMMENDATION:**

This report is provided for information.

## **DOCUMENTATION PROVIDED:**

- University of Toronto - St. George Campus: Special Constable UAB Annual Report, 2024



# UNIVERSITY OF TORONTO CAMPUS SAFETY SPECIAL CONSTABLE SERVICE

UNIVERSITY OF TORONTO - ST. GEORGE CAMPUS

## SPECIAL CONSTABLE UAB ANNUAL REPORT

2024

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## LAND ACKNOWLEDGEMENT

We wish to acknowledge this land on which the University of Toronto operates. For thousands of years, it has been the traditional land of the Huron-Wendat, the Seneca, and the Mississaugas of the Credit River. Today, this meeting place is still the home to many Indigenous peoples from across Turtle Island and we are grateful to have the opportunity to work on this land.

## OVERVIEW

The University of Toronto was established in 1827 by Royal Charter. In 1904, the University established the Campus Police Service. Because the University was not originally part of the city service plan, it was responsible for its own policing. Constables were appointed by the Province. Later, city police service was provided through mutual aid agreements.

The University of Toronto Governing Council and the Toronto Police Services Board entered into an agreement in 1995. Today, we provide Special Constable services to support the University community and the Toronto Police Service by responding to calls for service and incidents on University property in a timely and community-oriented manner. Currently providing service to a community of approximately 97,000 students and more than 25,000 faculty and staff. In 2022, the University of Toronto Campus Police changed its name to the University of Toronto Campus Safety Service. The service has three functional groups – St. George (Downtown), Scarborough and Mississauga Campuses. Each is functionally separate but work under a common policy.

There are two separate Special Constable agreements – one with the Peel Regional Police Services Board and the other with the Toronto Police Services Board. More than 10,000 students live in residence on the St. George campus and the balance use transit and other means of transportation to attend as day students.

The University of Toronto is the largest and most diverse university in Canada and the United States (by enrolment). The University has international students from 170 countries and regions with almost every racial, language, ethnic, national, political and religious group being represented. Approximately 20,000 new students are admitted to the University every year and a similar number are granted degrees. During the non- academic year, the University is host to students from around the world looking for a Canadian experience. The University is a peaceful place where issues are explored, debated and at times argued. The freedom to speak, believe and learn is fundamental to the institution.

Despite, or because of its differences, the University thrives in the world of research and culture. By all of the standards used to assess the safety of a community in Canada, the University of Toronto remains a safe environment. Our campuses are open to the community. They are the source of much of the academic culture available in the cities of Toronto and Mississauga.

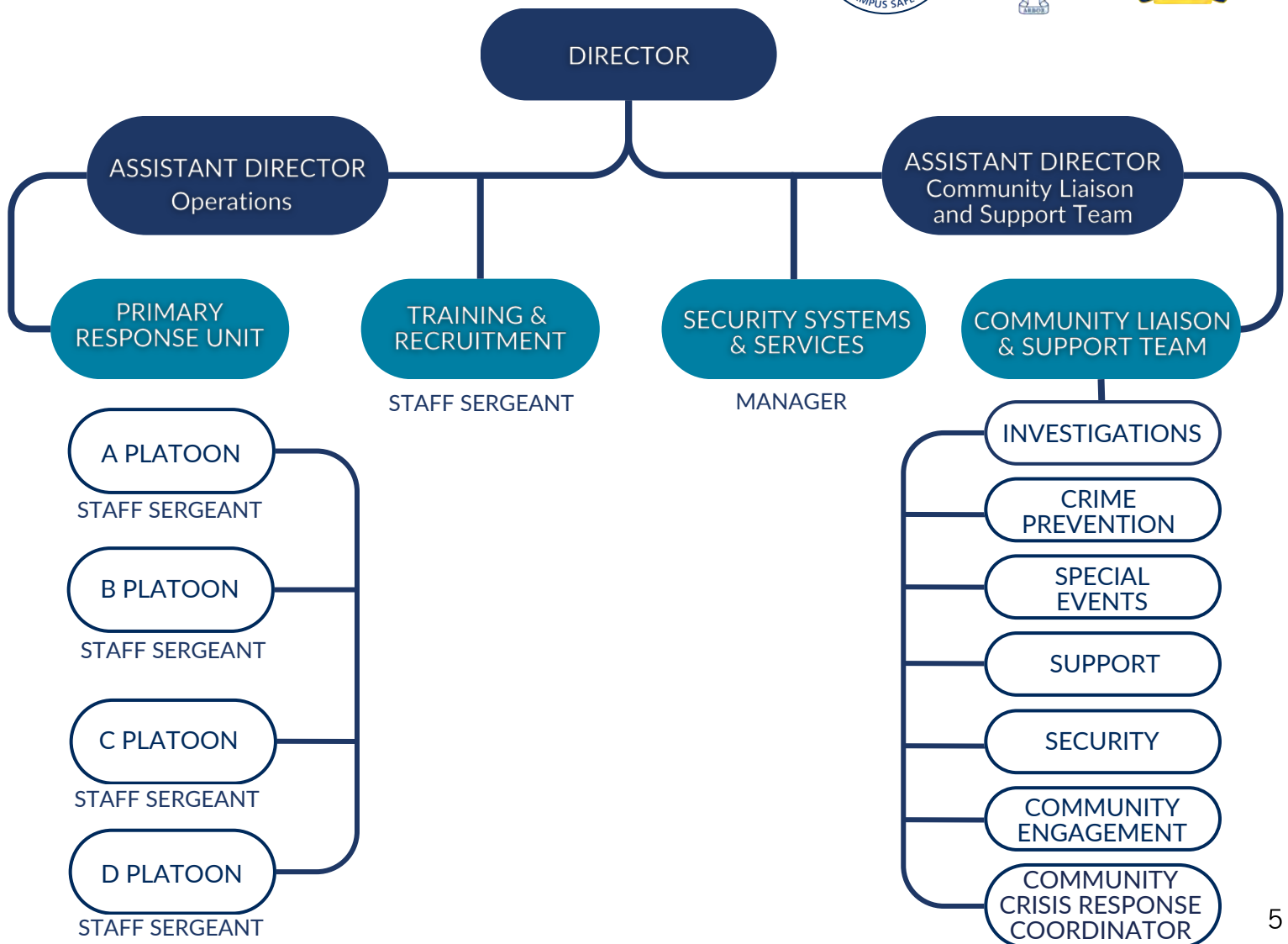
It is the role of the Special Constable Service to recognize and anticipate issues and take corrective action. For this reason, each campus service has responsibilities beyond community policing and law enforcement. We provide safety and security plans, systems and services. Our methodology relies heavily on Crime Prevention through Environmental Design (CPTED) principles for physical security and through partnerships with various university offices for social and community development, safety planning and coordination of crisis services. The result is a level of service sought by many academic and community organizations. It serves our community well.

# DIRECTION, MANAGEMENT AND SUPERVISION

The University of Toronto Campus Safety Service at the St. George Campus operates 24/7 utilizing groups of uniform personnel led by a Staff Sergeant, assisted by a Corporal and dispatcher to support and guide the Special Constables in their work.

The Director, Campus Safety manages a portfolio that includes the Special Constable Service, Operations and the Community Liaison & Support Team led by Assistant Directors. Non-Sworn services include Security Guard Services, Call Centre and Security Systems and Access. They are not part of the Special Constable operation and no report is made for their activity.

## ORGANIZATIONAL CHART



## ORGANIZATIONAL UNITS

### UNIFORMED DIVISION

The Uniformed Division is a 24/7/365 service. Uniformed officers provide proactive patrols, respond to criminal, non-criminal, and medical calls for service as certified first aid responders. They are the frontline officers that conduct initial investigations and submit quality occurrence reports. Throughout 2024, Campus Safety at the St. George campus received more than 32,000 calls for service.

### COMMUNITY LIAISON & SUPPORT TEAM

The Community Liaison & Support (CLS) Team plays a vital role in enhancing safety and fostering trust across the St. George campus. Specializing in complex criminal and non-criminal investigations, the team provides dedicated support for sensitive occurrences, coordinated safety planning for VIP visits and special events, as well as proactive crime prevention initiatives. This team also includes the civilian Community Crisis Response Coordinator. Beyond investigative work, the CLS team leads a variety of outreach initiatives, including safety presentations, and collaborative efforts to promote awareness and well-being within the campus community. By working closely with both internal and external partners, CLS ensures investigations, projects, and engagement efforts are delivered with professionalism, timeliness, and a community-centered approach.

### BUILDING PATROL

Campus Safety manage the Building Patrol service for various faculties and departments at the St. George Campus on a fee for service basis. Building Patrollers are uniformed licensed security guards under the Private Security and Investigative Services Act. Their primary function is to patrol University buildings, to provide TravelSafer escorts to our community, and to report suspicious activity to Campus Safety. Building Patrollers are equipped with radios for direct and immediate access whenever assistance is needed.

### SECURITY SYSTEMS

The Security Systems group is continuing to make progress in bringing all campus buildings under the Facilities and Services Security and Access Control system. New electronic locking systems are continuing to be installed in conjunction with the access control system which will replace exterior mechanical door locks on all buildings over the life of the project.

### COMMUNICATIONS

The Campus Safety Communications Centre provides central Facilities and Services call taking and radio dispatching services to all three of the University's campuses. In 2024, the Communications Centre handled approximately 38,000 calls for service which were dispatched to Special Constables and/or Facilities and Services responders. Calls range from malfunctioning equipment, floods, and thefts to more serious situations requiring immediate response from Special Constables or a Trade Expert.

# COMMUNITY CRISIS RESPONSE PROGRAM

## ST. GEORGE STATISTICAL OVERVIEW

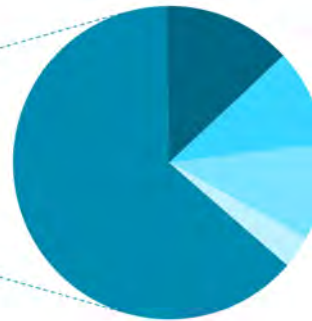


In 2024,  
there were  
**132**  
involvements  
of the CCRC.

INVOLVEMENT TYPE



OUTCOME OF CRISIS RESPONSE



- Connection to resources (19)
- Voluntary visit to CAMH (4)
- S.17 MHA apprehension (3)
- Municipal service wellbeing check (3)
- Other (1)

### Overview

Now in its first full year of operation, the Community Crisis Response Program continues to expand Campus Safety's capacity to respond to mental health-related calls with empathy, expertise, and a trauma-informed lens. Led by a civilian mental health professional embedded within Campus Safety, the program ensures that individuals in crisis receive timely support, while also strengthening the service's overall approach to mental health response.

### Direct Crisis Response

In 2024, the Community Crisis Response Coordinator (CCRC) was involved in a wide range of calls and follow-ups. A significant number of real-time responses led to voluntary care or connections to support services, often avoiding the need for an apprehension under the Mental Health Act. This reflects the program's ability to de-escalate risk, build rapport, and balance safety with client-centered interventions. In several cases, officer-initiated consultations and requests for CCRC support further demonstrated how integrated mental health expertise is enhancing the service's ability to manage complex calls.

### Coordination, Community Engagement, and Member Support

Alongside front-line response, the CCRC provided behind-the-scenes consultation to officers, coordinated with other departments for continuity of care, and offered wellness support to staff managing high-stress incidents. The CCRC also delivered de-escalation training and safety talks, collaborated with student support offices on aligning crisis response protocols, and presented about the Community Crisis Response Program across campus.

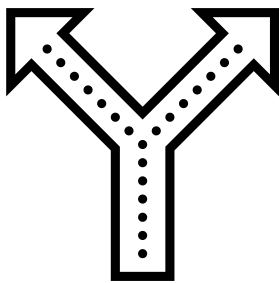
## COMMUNITY CRISIS RESPONSE PROGRAM HIGHLIGHTS

SELECT EXAMPLES OF IMPACT FROM THIS YEAR'S CRISIS RESPONSE WORK



### SEAMLESS SUPPORT AND TRANSFER OF CARE

During a medical call at an exam, officers recognized potential psychosomatic symptoms and requested the CCRC. The CCRC engaged the student, coordinated with the student's provider at Health and Wellness, and accompanied the student to hospital, ensuring continuity of care.



### AVOIDING MUNICIPAL POLICE INVOLVEMENT

After concerns about suicidal ideation in a student residing off-campus, the CCRC assessed risk by phone and coordinated with the student's community-based therapist to sufficiently mitigate safety concerns. As a result, it was possible to avoid a wellness check by a municipal police service; a check that could have caused further harm due to the student's past negative experiences with the service.



### FACILITATING COLLABORATIVE INTERVENTION

A student was making repeated reports of criminal activity that, upon investigation, could not be substantiated. It was suspected that the student may be experiencing psychosis. The CCRC provided consultation to officers throughout the incidents and coordinated with a case manager involved in the student's support. This collaboration allowed for clearer communication around the consequences of the student's behaviour and created an opportunity—outside of a law enforcement context—for supports to explore the student's underlying mental health needs.

## LOOKING AHEAD

Throughout the year, the program continued to grow and adapt in response to the evolving needs of the campus community. The scope of mobile crisis response this year highlighted just how integral this work has become—as well as the complexity of balancing direct support with long-term development goals. This ongoing experience is shaping a deeper understanding of what sustainable, trauma-informed crisis response looks like in our campus setting. We look forward to building on this learning as the Community Crisis Response Program continues to develop.

## Meet Falcon: Our Emotional Support K9

Campus Safety is excited to introduce the newest (and furriest) member of our team—Falcon, an emotional support K9 currently undergoing the process of becoming a certified service dog. While Falcon hasn't officially launched yet, he's already leaving paw-sitive impressions across campus.

Falcon is learning specialized skills to help regulate emotions, provide comfort during high-stress situations, and bring a calming presence to the university community. His arrival marks more than just tail wags and belly rubs—it's a reflection of our growing commitment to trauma-informed practices and community-centered safety.

His handler, Staff Sergeant Steven Moore, has been working closely with Falcon to build trust, reinforce obedience, and ensure he's comfortable in a wide variety of environments. Whether it's responding to commands or charming the crowd with his gentle demeanor, Falcon's journey so far has been filled with important milestones; and more than a few well-earned treats.

Although he's not officially on duty yet, Falcon will be making special guest appearances on campus throughout the year. His official launch will be announced following the completion of his certification in Summer 2025.



### ***Falcon***

- BREED: DUTCH SHEPHERD
- DOB: JULY 19, 2023
- ROLE: EMOTIONAL SUPPORT K9
- HANDLER: S/SGT STEVE MOORE



# U OF T SAFETY APP - 2024

## Your Personal Safety Companion at U of T

**14,000+**  
DOWNLOADS

**204**  
VIRTUAL  
WALKS

**182**  
FRIEND  
WALKS

**206**  
LIVE CHAT  
SESSIONS

**172**  
VIRTUAL INCIDENT  
REPORTS

The U of T Safety App is a free, personal safety tool developed in partnership with the Community Safety Office to support students, staff, and faculty both on and off campus.

With features like Live Chat, TravelSafer, Mobile BlueLight, and Friend Walk, the app connects users to Campus Safety in real-time, monitors routes while traveling, and shares location during emergencies. It also provides access to support services assisting users anywhere in the world.

## Key Features



### Live Chat

Real time chat with Campus Safety



### Friend Walk

Send your location in real-time to a friend



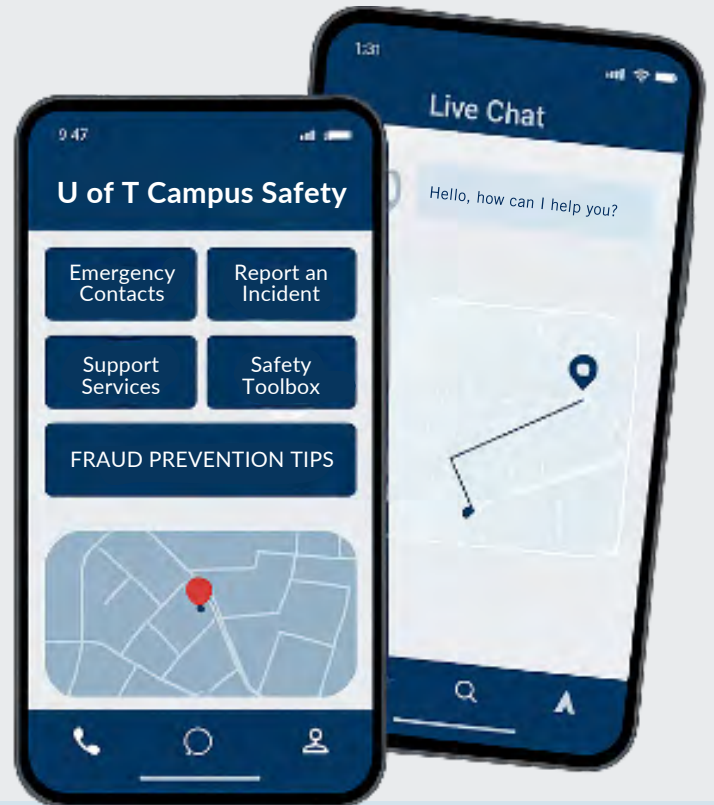
### TravelSafer

Request a 24/7 virtual or in-person escort to and from campus or nearby TTC stations



### Support Services

Access the most common support resources available to University community members



## Download the App

Free on iOS and Android



Google Play



App Store

# COMMUNITY SAFETY HIGHLIGHTS



## WELCOME WEEK

During Fall Campus Day, our officers played an essential role in ensuring the safety and smooth flow of traffic for thousands of incoming students and their families. By providing a visible presence and managing key intersections, Campus Safety helped create a welcoming and secure environment for our visitors as they explored the St. George campus.



## TAKE OUR KIDS TO WORK DAY

On November 6, Campus Safety participated in the national Take Our Kids to Work Day, welcoming Grade 9 students for a behind-the-scenes look at the daily operations of our service. Through interactive learning and guided activities, students gained insight into the important role Campus Safety plays in maintaining a secure and supportive university environment.



## LAW ENFORCEMENT TORCH RUN FOR SPECIAL OLYMPICS

Campus Safety has a longstanding tradition of championing the Law Enforcement Torch Run and fundraising for Special Olympics Ontario. The 2024 event continued this legacy with resounding success, marked by enthusiastic participation from our Campus Safety team.

### EDUCATION



Engaging with Rotman staff members to share safety resources and introduce our Community Crisis Response Coordinator

### PRIDE MONTH



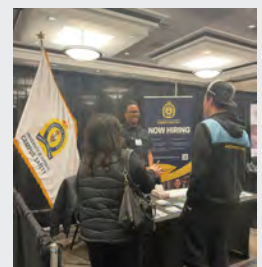
Our Pride logo symbolizing our commitment to inclusivity and support for 2SLGBTQ+ communities

### COMMUNITY POLICING



Our officers engaging with community members at a safety booth

### OUTREACH



Promoting career opportunities at the Security, Police and Fire Career Expo 2024

## COMMUNITY SAFETY HIGHLIGHTS



### HOLIDAY CHARITY DRIVE

For the 18th consecutive year, we concluded 2024 by continuing our tradition of supporting our community with donations of toys to support the St. Basil's Church Out-of-the-Cold program, the Society of St. Vincent de Paul, and Ronald McDonald House.



### REMEMBRANCE DAY CEREMONY

Our members stood in solidarity with the University community to commemorate and pay tribute to the sacrifices made by our country's service members, both past and present. During the solemn ceremony at the Soldier's Tower on the St. George campus, a wreath was reverently laid in their honor, symbolizing our gratitude and remembrance.



### MEN'S HEALTH CAMPAIGN

Our officers, Special Constables Michael Nishi, Chris Kennelly and Corporal Ajitpaul Gill take the lead in Campus Safety's Movember campaign in efforts to raise funds and awareness for men's health initiatives.

# COMMUNITY ENGAGEMENT & OUTREACH HIGHLIGHTS

2024 saw continued growth in Campus Safety's digital engagement with creative, collaborative campaigns that informed, engaged, and entertained.

## BY THE NUMBERS

8

Cross-department  
collaborations

2000+

Likes on Fraud  
Prevention Month  
videos

75.7K

Views on our  
trendiest TikTok  
video of the year

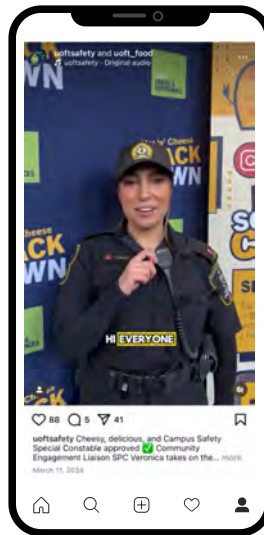
124K

Views on our  
trendiest Instagram  
video of the year



### Fraud Prevention Month

Partnered with the official @uoft Instagram account for a four-week giveaway series. Each weekly video highlighted a different type of fraudulent scam, reaching thousands and earning over 2,000 total likes.



### Mac n' Cheese Smackdown (with U of T Food Services)

In partnership with U of T Food Services, our Community Engagement Liaison Officer, Veronica Martins, participated in the Mac n' Cheese Smackdown, rating campus mac n' cheese dishes while in uniform. This fun initiative offered a unique opportunity to connect with students in a relatable way.



### Online Dating Safety

In collaboration with the Community Safety Office, we shared tips to help students stay safe while dating online during the month of February. The post sparked important conversations about digital consent and personal boundaries.



Instagram



TikTok

100k views  
View all 1065 comments  
1 DAY AGO

Follow Us!



# REFLECTING OUR COMMUNITY

We recognize that our success hinges on the strength of relationships and trust that we cultivate within the communities we serve. “Reflecting Our Community” isn’t just a motto - it’s a guiding principle that informs every aspect of our practices, policies, and programs.

Our commitment to equity, diversity, and inclusion is evident in our ongoing efforts to increase representation at every level of our operations. From recruitment to hiring practices to leadership development and training initiatives, we are dedicated to fostering a workplace that mirrors the diversity of our community. By prioritizing diversity in our membership, we not only strengthen our service but also better reflect and understand the needs and perspectives of those we serve.

As we reflect on the past year, we are proud of the progress we have made in our journey toward greater equity, diversity, and inclusion. However, we recognize that our work is far from finished. Moving forward, we remain committed to deepening our engagement with the community, amplifying diverse voices, and implementing meaningful changes that reflect the values and priorities of our campus community.

In 2024, **women represented 46%** of our frontline Campus Safety Team.

This figure includes women in the Uniformed Division, Community Liaison & Support Team and our Communications Centre

**54%**



**46%**



## Languages Spoken

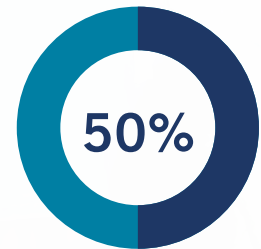
Some of the languages spoken by the members of the University of Toronto - St. George Campus Safety!

French, Russian, Portuguese, Spanish, Punjabi, Hindi, Urdu, Mandarin, Cantonese, and Korean are just some of the languages spoken by our Special Constables.



**100% of recruits** from the 2024 Special Constable recruit class have a university degree and/or a college diploma.

**50% of recruits** from the 2024 recruit class identified as a Person of Colour.



## TRAINING

Our training mandate is designed to meet the needs of the University. Changes in law, court decisions, and Federal and Provincial standards are included into a comprehensive learning model.

The Service strives to keep current with community policing and public safety trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The Community Safety Policing Act (CSPA) impacts Special Constables with specific topics that are legislated and must be included into Orientation and Refresher training courses. Topics include De-Escalation, Human Rights, Systemic Racism and Rights and Culture of First Nation, Inuit and Metis People.

The Service welcomes constructive comment from its community members towards the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

## MANDATORY TRAINING

Course / Topic	Delivered By	Duration	Number who received training
Annual Use of Force	Campus Safety Instructors	8	*32
Standard First Aid	Canadian Red Cross	16	4
Special Constable Orientation Course	TNT Justice Consultants	200	3
Special Constable Refresher Course	TNT Justice Consultants	20	9

\*3 could not attend for medical reasons.

The nature of the University community requires its Special Constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world. Understanding people and developing empathy for their situations is essential to providing community safety services.

There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The following table details the training provided during 2024 to Special Constables at the University of Toronto - St. George Campus.

## ADDITIONAL SPECIAL CONSTABLE TRAINING

Course / Topic	Delivered By	Duration	Number who received training
APCO Public Safety Telecommunicator	Association of Public Safety Communications Officials	40	2
Applied Suicide Intervention Skills Training (ASIST)	Living Works	16	12
Autism Spectrum Disorder	Canadian Police Knowledge Network	1	4
Certified CPTED Specialist	American Crime Prevention institute	12	1
Certified Campus Crime Prevention Specialist	American Crime Prevention institute	12	6
Close Protection Officer Course for Special Constables	Ontario Police College, OPP Protective Services	40	6
Coach Officer/Supervisor Course	TNT Justice Consultants	20	6
Crime Prevention Through Environmental Design (CPTED)	Canadian Police Knowledge Network	2	2
Critical Thinking: Essentials	School of Continuing Studies Leadership Certificate	15	1
Customer Service in a Policing Environment	Canadian Police Knowledge Network	1	5
Developing your Emotional Intelligence	LinkedIn Learning: University of Toronto	1	28

## SPECIAL CONSTABLE TRAINING (continued)

Course / Topic	Delivered By	Duration	Number who received training
Human Trafficking Interdiction and Human Trafficking Operations Training	Human Trafficking Training Center, Toronto Ontario	16	1
IPMBA Police Cyclist	International Police Mountain Bike Association	32	1
Introduction to Hate Crime Investigations	Canadian Police Knowledge Network	1.5	32
Introduction to Trauma and Sexual Assault Investigations	Canadian Police Knowledge Network	1.5	32
Mental Health and Violence Risk Workshop	Protect International	16	4
Mobile Crisis Intervention Team (MCIT)	Toronto Police Service	80	2
Naloxone Nasal Spray Administration	Canadian Police Knowledge Network	0.5	32
Navigating Through Campus Conflict National Leadership Training to Prevent Hate Crime, Violence and Intimidation	Rutgers University	16	1
PFPO Fitness Appraiser Course	Toronto Police College	24	1
PFPO Fitness Appraiser Course Recertification	Toronto Police College	16	1
Preparedness and Protest Management Training	TNT Justice Consultants	4	23
Recognition of Emotionally Disturbed Persons	Canadian Police Knowledge Network	1.5	5
Scenario Based Mental Health and De-Escalation Training	Canadian Police Knowledge Network	1.5	5
Social Media in Communications	Toronto Police College	16	1

SPECIAL CONSTABLE TRAINING (continued)

Course / Topic	Delivered By	Duration	Number who received training
Tactical Emergency Casualty Care TECC - Duty to Act Course	Toronto Tactical Paramedics	8	6
Using a Trauma Informed Approach	Canadian Police Knowledge Network	2	4



2400+ HOURS

Training is more than a requirement—it's a reflection of our values. This year, U of T Campus Safety Special Constables collectively completed over 2,400 hours of learning focused on safety, equity, community care, and professional excellence. From the classroom to the field, we continue to build a service that is informed, inclusive, and committed to the well-being of every member of our campus.

## INNOVATIVE LEADERSHIP & RECOGNITION

Advancing Campus Safety through leadership, collaboration, and impact.

### Close Protection Officer (CPO) Pilot Course

In partnership with the Ontario Police College and Ontario Provincial Police, Campus Safety launched Canada's first Close Protection Officer course tailored specifically for Special Constables. The pilot course was co-hosted by University of Toronto Campus Safety and the Ontario Police College which include attendees from University of Toronto, as well as Carleton University, Wilfrid Laurier University and University of Waterloo.



### International Engagement - Rutgers/IACLEA Collaboration

In December 2024, the University of Toronto Campus Safety Service was one of only two Canadian organizations invited to review and provide expert feedback on the launch of Navigating Through Campus Conflict, a U.S. national leadership training pilot developed by Rutgers University, the Miller Center on Policing and Community Resilience, IACLEA, and the Global Consortium of Law Enforcement Training Executives. The two-day program focused on hate crime prevention, violence mitigation, and leadership in challenging campus environments.

### OREP Impact Awards

Staff Sergeant Steve Moore and Communications Operator Carley Moffatt were awarded the 2024 VPOREP Impact Awards by VP Operations & Real Estate Scott Mabury and Chief Operating Officer Ron Saporta. This prestigious recognition celebrates individuals who go beyond their regular roles to develop innovative solutions that positively impact the university community. Their leadership and dedication continue to shape a safer and more responsive campus.

# 2024 STATISTICAL OVERVIEW TRI-CAMPUS CALLS FOR SERVICE

## TOTAL EVENTS

(INCLUDES NON-CAMPUS SAFETY CALLS ROUTED THROUGH THE CAMPUS SAFETY COMMS CENTRE)

Campus	2024
St. George	32,749
Scarborough	2,789
Mississauga	1,719
Tri-Campus Total	37,257

## TOTAL CAMPUS SAFETY EVENTS

(INCLUDES NON-EMERGENCY AND EMERGENCY CAMPUS SAFETY CALLS FOR SERVICE)

Campus	2024
St. George	9,278
Scarborough	3,018
Mississauga	1,317
Tri-Campus Total	14,063

## 2024 STATISTICAL OVERVIEW

### REPORTABLE INCIDENTS

Description	2024	2023	Change
Break and Enter	19	13	+6
Robbery	4	3	+1
Theft Over \$5000	19	16	+3
Theft Under \$5000	199	190	+9
Theft Bicycles	67	45	+22
Fraud	55	50	+5
Possess Stolen Property	0	0	0
Disturb Peace	2	0	+2
Indecent Acts	4	4	0
Mischief/Damage	237	190	+47
Sexual Assaults	10	9	+1
Assault	34	30	+4
Domestic Incident	11	11	0
Impaired Driving	0	2	-2
Criminal Harassment	28	15	+13
Threats	26	21	+5
Hate Crime/Incident	35	23	+12
Other Offences	32	15	+17

## 2024 STATISTICAL REPORTABLE INCIDENTS (continued)

Description	2024	2023	Change
Arrest Warrants	12	5	+7
Alarms (non-reportable)	1158	1509	-351
Fire Alarms	17	22	-5
Community Assistance	38	11	+27
Community Information	141	88	+53
Suspicious Person	90	61	+29
Trespasser Charged	41	16	+25
Trespasser Cautioned	57	56	+1
Insecure Premises	58	87	-29
Motor Vehicle Incident	17	19	-2
Mental Health Act	89	56	+33
Suicide/Attempt Suicide	5	6	-1
Sudden Death	2	3	-1
Fires	17	8	+9

[Community Assistance](#) - Reportable calls for service including but not limited to medicals, access calls, and disputes.

[Community Information](#) - Reportable calls for service including but not limited to non-criminal reports, protest/demonstrations and suspicious circumstances.

## 2024 STATISTICAL OVERVIEW

### CRIME, TRAFFIC AND ORDER MANAGEMENT

Authority	Arrested	Charged (Form 9/10, POT)	Released No Charges (Unconditionally)	Turned over to Toronto Police Service
Criminal Code	38	15	2	21
Controlled Drug and Substance Act	0	0	0	0
Trespass to Property Act	25	24	1	0
Liquor License Act	0	0	0	0
By-law	0	0	0	0

# WE ARE ACCOUNTABLE TO OUR COMMUNITY AND GUIDED BY THE FOLLOWING PRINCIPLES AND VALUES:

- **respect** for the dignity, privacy, worth and diversity of all persons
- **fair** and **impartial** treatment of all individuals
- a departmental philosophy that promotes **safety and security** as a responsibility of all members of the community;
- **reliability, competence, accountability, teamwork** and **open communication**, and
- an approach to campus safety that welcomes and encourages **community involvement** and promotes **equity**.



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"Reflecting our community since 1904"