



Memorandum to: Governing Council
Academic Board
Business Board
University Affairs Board
UTM Campus Council
UTSC Campus Council
Principal, Deans, Academic Directors, and Chairs
Professionals and Managerial Staff
Confidential Staff
President of UTFA
Presidents of Employee Unions
Presidents of APUS, GSU, SCSU, UTMSU, and UTSU

From: Sandra Hanington, Chair, Committee to Review the Office of the Ombudsperson 2023-24

Date: November 10, 2023

Subject: **Call for Feedback on the Office of the Ombudsperson**

On October 17, 2023, the Executive Committee, pursuant to section 5.16 of its terms of reference, approved the following motion:

THAT a Committee be established:

(a) to review the status and progress of the Office of the Ombudsperson in the light of the recommendations contained in the Report of the Committee to Review the Office of the University Ombudsperson, 2020-21, approved by the Governing Council on May 13, 2021.

(b) to make recommendations concerning the appointment of an Ombudsperson.

THAT the membership of the Committee to review the Office of the University Ombudsperson be:

Sarosh Jamal (Administrative staff governor)
Indi Gopinathan (Alumni governor)
Seyedreza Fattahi Massoum (Student governor)
Sandra Hanington (Lieutenant-Governor-in-Council governor), Chair
K. Sonu Gaiind (Teaching Staff governor)

Kelly Hannah-Moffat (Administrative Advisor)
Anwar Kazimi (Secretary)

Information on the Office of the Ombudsperson and its mandate is available at:
<http://ombudsperson.utoronto.ca/>

The Review Committee is interested in seeking feedback on:

- the awareness of the Office by members of the University community, across the three campuses;
- the understanding by the community of the services that the Office can provide;
- the communication of its services; and
- the future directions and priorities appropriate for the Office.

The Review Committee is very interested in your thoughts on any of the above as well as any other reflections you may wish to share on the Office of the Ombudsperson. Comments may be submitted in confidence to <https://uoft.me/OmbudsAdvice2023> by **5:00 p.m. on Monday, November 27, 2023**.

Questions should be directed to the Office of the Governing Council at governing.council@utoronto.ca.