



FOR INFORMATION

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OPEN SESSION

TO: Governing Council

SPONSOR: Meric Gertler, President
CONTACT INFO: president@utoronto.ca

PRESENTER: Cheryl Regehr, Provost
CONTACT INFO: provost@utoronto.ca

DATE: October 17 for October 24, 2019

AGENDA ITEM: 3

ITEM IDENTIFICATION:

2018-19 Annual Report of the Office of the Ombudsperson, and the Administrative Response

JURISDICTIONAL INFORMATION:

Section 5.1 of the *Terms of Reference of the Office of the Ombudsperson* state that the Ombudsperson shall make a written annual report to the Governing Council, and through it to the University community, as well as such other special reports as may be required from time to time by the Governing Council.

GOVERNANCE PATH:

1. Executive Committee [For endorsement and forwarding to Governing Council] (October 15, 2019)
2. **Governing Council [For Information] (October 24, 2019)**

PREVIOUS ACTION TAKEN:

In 1994, the Executive Committee decided that Council should receive the *Report* and the *Administrative Response* simultaneously so that members of the Governing Council could comment on particular issues with full knowledge of both documents.

HIGHLIGHTS:

The *Report* and the *Administrative Response* are enclosed.

FINANCIAL IMPLICATIONS:

There are no implications for the University's operating budget.

RECOMMENDATION:

For information

DOCUMENTATION PROVIDED:

2018-19 Annual Report of the Office of the Ombudsperson

Administrative Response to the *Office of the Ombudsperson 2018-19 Annual Report*