



March 14, 2005

To: UAB Members  
From: Marilyn Van Norman  
Re: 2005 – 2006 Student Services Operating Plans

Attached please find the Operating Plans for the nine departments that make up Student Services. We are guided in our work by the excellent advice we receive from the student representatives from SAC, GSU, APUS, Engineering Society, ASSU, Commerce Students Association, International Students Association, and the Native Students Association who sit on the Student Services Advisory Committee. The Student Services Advisory Committee approved in principle the 2005/06 Operating Plans at their January 31, 2005 meeting.

Although all of the Student Services departments are holding the line in terms of expanding their services and we saw a slight decrease in occupancy costs, salary and benefit costs continue to increase. These increases necessitate our asking for a 2% cost of living increase in the Student Services Fee in order to balance the budget for 2005/06. This would mean a \$1.07 increase per session for full-time students and a \$0.22 increase per session for part-time students.

We are requesting no increase to the Health Service Fee which funds both Health Service and Psychiatric Service.

It is hoped that the University Affairs Board will support the increase being requested and accept the 2005 – 2006 Student Services' Operating Plans as presented. I will be happy to answer any questions.

Sincerely,

Marilyn Van Norman  
Director, Student Services  
University of Toronto