



FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Professor Sandy Welsh, Vice-Provost, Students

CONTACT INFO: Phone: 416-978-3870 / Email: vp.students@utoronto.ca

PRESENTER: See Sponsor

DATE: February 22, 2023 for March 1, 2023

AGENDA ITEM: 4(a)

ITEM IDENTIFICATION:

Advice from the Quality Service to Students Committee (QSS)

JURISDICTIONAL INFORMATION:

Section 4 of the *Terms of Reference* provides that the University Affairs Board is responsible for “policy of a non-academic nature and matters that directly concern the quality of student and campus life”. Under Section 5, the Board is responsible for compulsory non-academic incidental fees for the University, as well as St. George and Univesrity-wide student services and co-curricular programs, services, and facilities.

Student services; co-curricular programs, services, and facilities; and compulsory non-academic incidental fees for UTM are among the areas within the responsibility of the UTM Campus Affairs Committee (CAC).

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (February 8, 2023)
2. **University Affairs Board [For Information] (March 1, 2023)**
3. UTM Campus Council [For Information] (March 7, 2023)
4. Executive Committee [For Information] (March 21, 2023)

PREVIOUS ACTION TAKEN:

The Vice-Provost, Students last reported advice from QSS to the University Affairs Board on March 3, 2022.

HIGHLIGHTS:

QSS considered the following proposals from the administration.

Increase Health Services Fee from \$60.15 (\$12.03 part-time) per session to \$62.16 (\$12.43 part-time) per session

The administration has presented plans to the UTM CAC which include a request for a permanent fee increase and a temporary three-year fee increase. Although a fee increase was not supported by QSS, the administration's proposal is within the range allowable under the *Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees (the Protocol)*. \$1.92 is sought as a permanent increase (as the lesser of the CPI or UTI) and \$0.09 as a temporary, three-year increase.

The increase, in part, supports the following highlights, with greater details in the **Health & Counselling Centre (HCC)** management report:

- Maintain and expand promotion of and access to the Stepped Care model, adopted by UTM for timely, student-driven access to mental health supports
- Relocate to expanded and improved clinic space (deferred from Fall 2022)
- Expand awareness of and participation in HCC's *Be Well UTM* resource and activity fair

Increase Recreation & Athletics Fee from \$205.88 (\$41.18 part-time) per session to \$211.68 (\$42.34 part-time) per session

The administration has presented plans to the UTM CAC which include a request for a permanent fee increase. Although a fee increase was not supported by QSS, the administration's proposal is within the range allowable under the *Protocol* as a permanent increase as it is less than the lesser of the CPI or UTI.

The increase, in part, supports the following highlights, with greater details in the **Department of Recreation, Athletics & Wellness** management report:

- Prioritizing student sport, fitness, aquatics, and wellness programs while gradually welcoming back external members and facility rental partnerships
- Introducing a dedicated staff position in Equity, Diversity, Inclusion, and Belonging as they relate to DRAW programs, services, and physical spaces

Increase Student Services Fee from \$214.67 (\$42.93 part-time) per session to \$245.96 (\$49.19 part-time) per session

The administration has presented plans to the UTM CAC which include a request for a permanent fee increase and a temporary three-year fee increase. Although a fee increase

was not supported by QSS, the administration's proposal is within the range allowable under the *Protocol*. \$6.87 is sought as a permanent increase (as the lesser of the CPI or UTI) and \$24.42 as a temporary, three-year increase.

The increase, in part, supports the following highlights, with greater detail available in the respective services' management reports:

Shuttle Service:

- Continue rolling-stock replacements with enhanced features, including coach-style seating and 3-point seat belts
- Upgrade hardware and software for fare-free eligibility verification and usage tracking

Career Centre:

- Enhancing assistance for international students seeking employment opportunities and career assistance
- Increasing initiatives to reach students earlier, particularly in their second year, to begin career exploration

International Education Centre:

- Fostering the strategies and skills international students need to gain Canadian work experience and secure employment post-graduation
- Supporting the return to learning opportunities abroad with the relaxation of pandemic-related travel restrictions

Student Life Initiatives (Centre for Student Engagement):

- Improving academic transition experience for UTM students through peer-to-peer transition supports and access to just-in-time information
- Enhancing mentorship opportunities for UTM students and expanding skill development in mentors

Childcare:

- With new funding in place, resulting in lower fees for users, build enrollment towards licensed capacity and increase staffing complement as required

Family Care:

- Expand participation in online drop-in peer mentorship to discuss peer issues around balancing school and family
- Establish online study hub for Students with family responsibilities

FINANCIAL IMPLICATIONS:

See cover sheet for item 4(b) on this agenda.

RECOMMENDATION:

This memorandum is presented for information.

DOCUMENTATION PROVIDED:

Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services



TO: Members of the UTM Campus Affairs Committee

FROM: Mark Overton, Dean of Student Affairs

DATE: February 1, 2023

SUBJECT: Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services

At the Quality Service to Students (QSS) meeting held on January 12, 2023, the administration made three proposals on Compulsory Non-Academic Incidental Fees associated with the UTM campus, consistent with the terms of the Protocol. A summary of the votes on these is provided below for the information of members of the Campus Affairs Committee (CAC) and Campus Council (CC).

1) Health Services Fee

Proposed Resolution:

Be it resolved,

THAT the 2023-24 operating plans and budget for Health Services, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be increased from \$60.15 (\$12.03 for a part-time student) to \$62.16 (\$12.43 for a part-time student),

The vote on the resolution was as follows:
In favour: 9 (including 3 students)
Opposed: 4 (including 4 students)
Abstentions: 0 (including 0 students)

Resolution Failed

2) Recreation & Athletics Fee

Proposed Resolution:

Be it resolved:

THAT the 2023-24 operating plans and budget for Recreation & Athletics, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be increased from \$205.88 (\$41.18 for a part-time student) to \$211.68 (\$42.34 for a part-time student).

The vote on the resolution was as follows:

In favour: 7 (including 1 student)

Opposed: 6 (including 6 students)

Abstentions: 0 (including 0 students)

Resolution Failed

3) Student Services Fee

Proposed Resolution:

Be it resolved:

THAT the 2023-24 operating plans and budget for the Student Services Fee, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be increased from \$214.67 (\$42.93 for a part-time student), to \$245.96 (\$49.19 for a part-time student).

The vote on the Student Services Fee resolution was as follows:

In favour: 8 (including 2 student)

Opposed: 5 (including 5 students)

Abstentions: 0 (including 0 students)

Resolution Failed

This year's QSS chairperson, recent alumnus Randy Ali, is available to offer comments from QSS and can answer questions about its process.