

# Operations & Real Estate Partnerships Annual Report 2021

Business Board

June 21, 2022

# Real Estate Acquisitions - 2021



171 College St.



100 bp Nichol Ln.



3338 Mississauga Rd.



203 College St.



179 College St.



229 College St.



185 & 187 College St.



# Real Estate Acquisitions - 2021



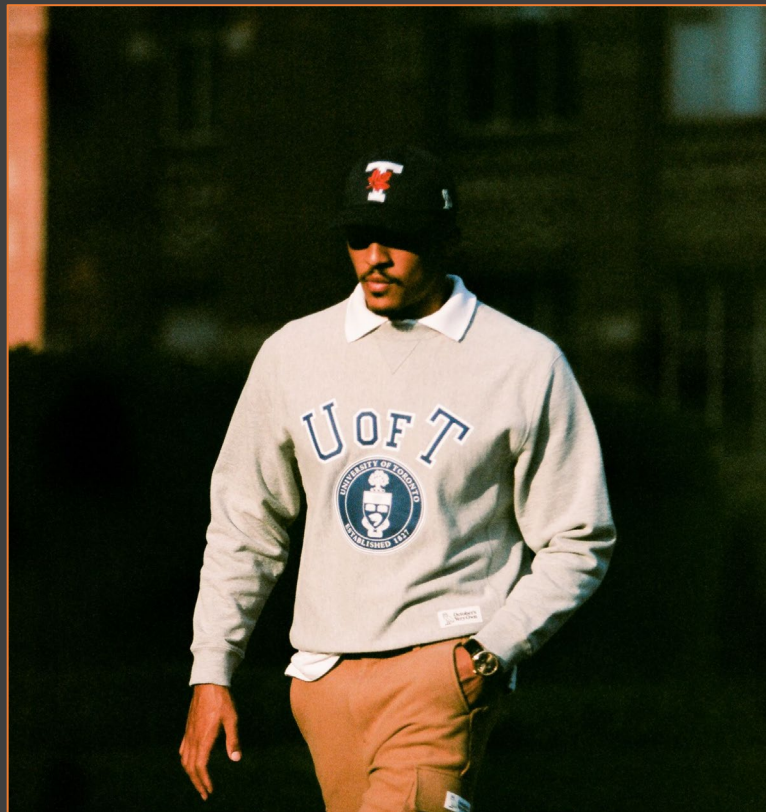




# OVO x UofT Collection

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# OVO x UofT Collection





# Celebrating our Graduating International Students

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# Chestnut Conference Centre renovation 3<sup>rd</sup> Floor – Phase One

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## CURRENT STATE



**8,547**

**compromised user accounts** in the last year



We protected our users against

**10 million**

**phishing emails** in the last year (incoming)



UofT compromised accounts send roughly

**3 million**

malicious email attacks each month (outgoing)



**100%**

**Year-over-year increase in ransomware attacks** against colleges and universities in 2020\*

## WHAT IS AT STAKE?



**\$1.37B**

Research funds awarded



Personal information of approx.

**750,000**

students, staff, faculty, alumni and members of the community



Ability to maintain and support UofT as a world class university providing transformative education and innovative research

\*Source: <https://www.bluevoyant.com/news/bluevoyant-report-reveals-ransomware-is-the-number-1-cyber-threat-facing-higher-education/>

# Why security matters



# Key security risks

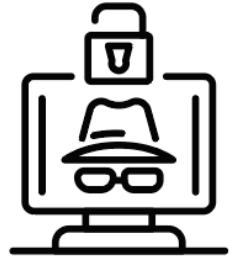
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Fraud and Phishing



Attacks targeted at research



Ransomware



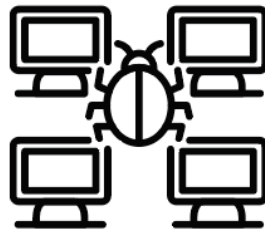
Security Teams Visibility



User Awareness



Compliance Risk



Data Governance



Remote work



**PART OF THE  
SHARED FABRIC**

*Better than we can do  
on our own, always in  
partnership*

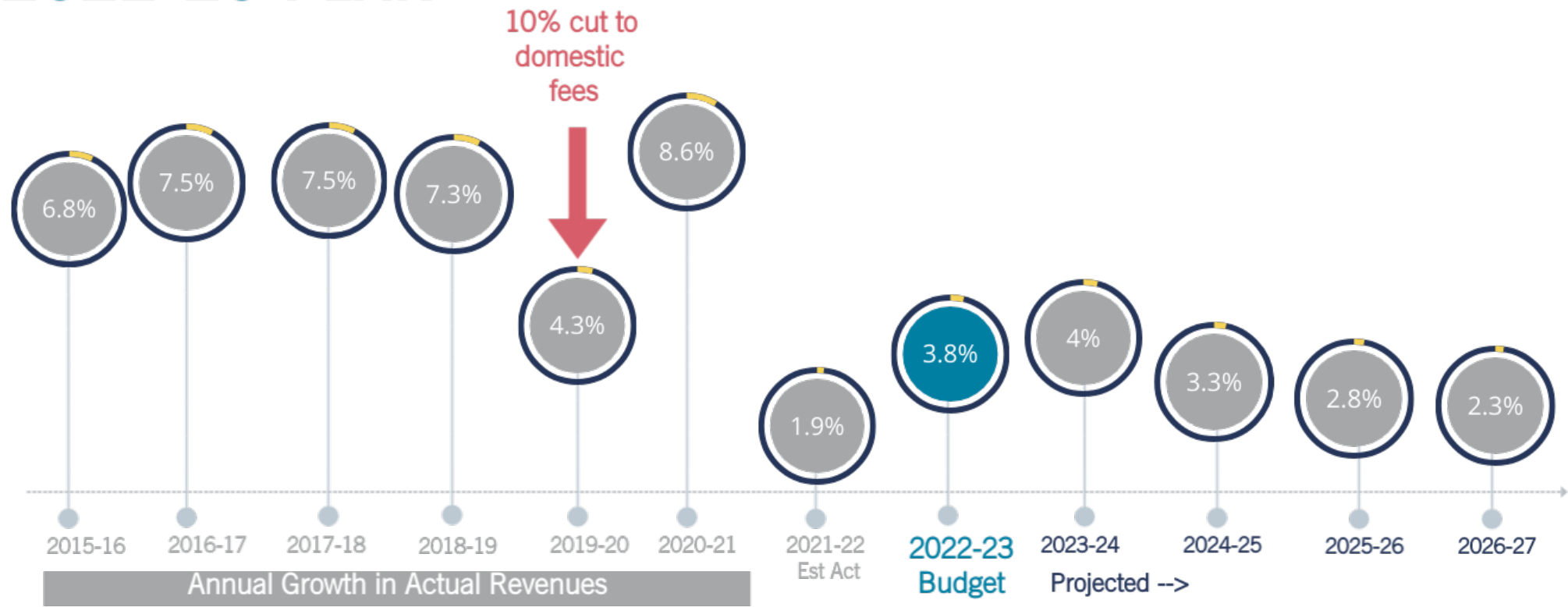


# CANSSOC

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# ACTUAL and PROJECTED REVENUE GROWTH RATES 2022-23 PLAN





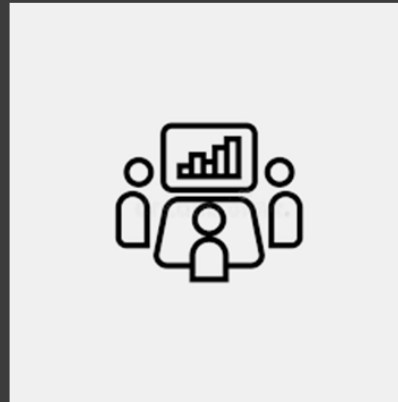
# Our Institutional Data Strategy

## Data Asset Inventory



674 Data Assets

## 'Non-Routine' Access



20 Requests

## Cloud Data Platform



10+ Data Assets



# F&S Achievements 2021

We played a key role in **meeting evolving pandemic needs** to enable the University's academic and research mission, while supporting our staff.

We successfully balanced day-to-day operations and launched **customer-centric service projects** to meet needs.

We delivered key strategic projects to advance **asset management and sustainability**.

**12 WAYS U OF T IS PREPARING FOR A SAFE RETURN**

Version 1.0  
Updated: August 27, 2021

As the COVID-19 pandemic evolves, we will continue to monitor public health guidance daily to ensure that our measures are up to date and are informed by evidence. From continuing with enhanced cleaning to improved ventilation, here are the ways the University is preparing for a safe return to our three campuses.

- Ucheck Health Screening**  
Mandatory self-screening prior to arrival on campus. Check or manual process.
- Scheduling and Capacity Limits**  
Adjusting occupancy of indoor spaces through scheduling and setting capacity limits as required.
- Physical Distancing**  
Providing physical distancing by rearranging space and furniture as required.
- Masks**  
Requiring the wearing of non-surgical face masks in all indoor spaces.
- Enhanced Cleaning**  
Continuing with enhanced cleaning and providing disinfection supplies around high-touch areas.
- Assessing and Upgrading Classroom Ventilation**  
Implementing an industry-leading classroom ventilation standard across our campuses.
- Ongoing Assessment of Building Ventilation and Air Filtration**  
Diagnosing air in buildings 12 hours before occupancy and upgrading to high-efficiency HEPA 13 filters.
- Contact Tracing**  
Supporting additional contact tracing efforts with building access QR codes.
- Monitoring Wastewater**  
Testing and monitoring wastewater in large residences.
- Rapid Screening**  
At some spots screening for those who have symptoms, COVID-19 positives, or are awaiting their second dose.
- New COVID-19 Guidelines**  
Enabling, observing, and applying COVID-19 guidelines and tools for on-site work and research activities.
- Vaccination**  
Requiring vaccination for all members of our community and providing vaccination sites on our campuses.

**Service alerts**

Facilities & Services issues alerts for service interruptions on campus—this includes critical maintenance, repair, or construction work causing access restrictions, excessive noise, or utility interruptions. Subscribe to service alerts. You can unsubscribe or change your preferences at any time.

**Current alerts**

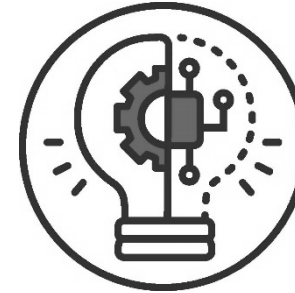
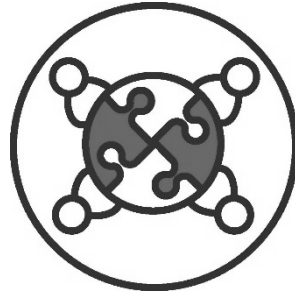
Alert	Building name and code	Service period	More
Asbestos work and ventilation shutdown	Mechanical Engineering Building (022)	Monday, Jan. 24, 2022–Tuesday, Jan. 25, 2022, 1 PM–2 AM	See details
Lead abatement and ventilation shutdown	University College (001)	Tuesday, Jan. 25, 2022–Wednesday, Jan. 26, 2022, 8 AM–4 PM	See details
Project	New College III (131)	Monday, Jul. 12, 2021, 8 AM–Friday, Feb. 18, 2022, 9 PM	See details
Project	255 Beverley Street (174)	Thursday, Jul. 15, 2021, 7 AM–Tuesday, May 31, 2022, 7 PM	See details
Project	John P. Roberts Library Building (006)	Tuesday, Aug. 3, 2021, 8 AM–Friday, Feb. 25, 2022, 5 PM	See details

**THE UNIVERSITY OF TORONTO ST. GEORGE CAMPUS WILL BECOME CLIMATE POSITIVE BY 2050.**

**DEFERRED MAINTENANCE ANNUAL REPORT 2021**

# F&S achievements 2021

F&S made significant advancements in our 5-year strategic plan



## Great place to work

## Leadership in campus stewardship

## Superior customer solutions

## Innovative technology

## Impactful sustainability

- Implemented flexible and collaborative work environment with renovations of the Exam Centre offices
- Rebranded Campus Police to Campus Safety and made progress on wellness and mental health

- Successfully launched the Climate Positive Campus Carbon and Energy Master Plan as part of the President's commitment to the fight against climate change.
- Updated all design standards through a multi-faceted stakeholder engagement process.

- Began improving project management process with continuous quality improvement methodologies.
- Redesigned, standardized, and rebuilt the service alert process for client-centric engagement.
- Launched an accessibility program with a concerted effort to improve the built environment.

- Initiated the launch of U of T's first enterprise asset management system.
- Implemented the University's first mobile device management system.

- Aligned academic and operational sustainability strategies through the work of the Committee on the Environment, Climate Change, and Sustainability (CECCS).
- Launched Project LEAP, our first and ambitious step in cutting our GHG emissions in half towards our climate positive goal.



# OREP Professional Experience Program

In 2021, 40 positions were filled within OREP through this program

- **Information Technology positions**
  - Community Officer, Information Security; Power BI Data Engineer; Information Management Analyst – Sharepoint; Information Risk Data Analyst; Jupyter Support Analyst; Communications Officer; Kronos System support; Junior Identity Management Analyst; AV Support Assistant; Digital Workplace Support and more
- **Facilities and services positions**
  - Sustainability Project Coordinator; Finance Assistant, Energy Engineer Assistant; Data Analyst – Process Improvement; Trades Services Support role; Transformational Climate Actions Research Assistant; Product Designer and more
- **Other OREP positions**
  - Planning Analytics role; Human Resources Assistant and more

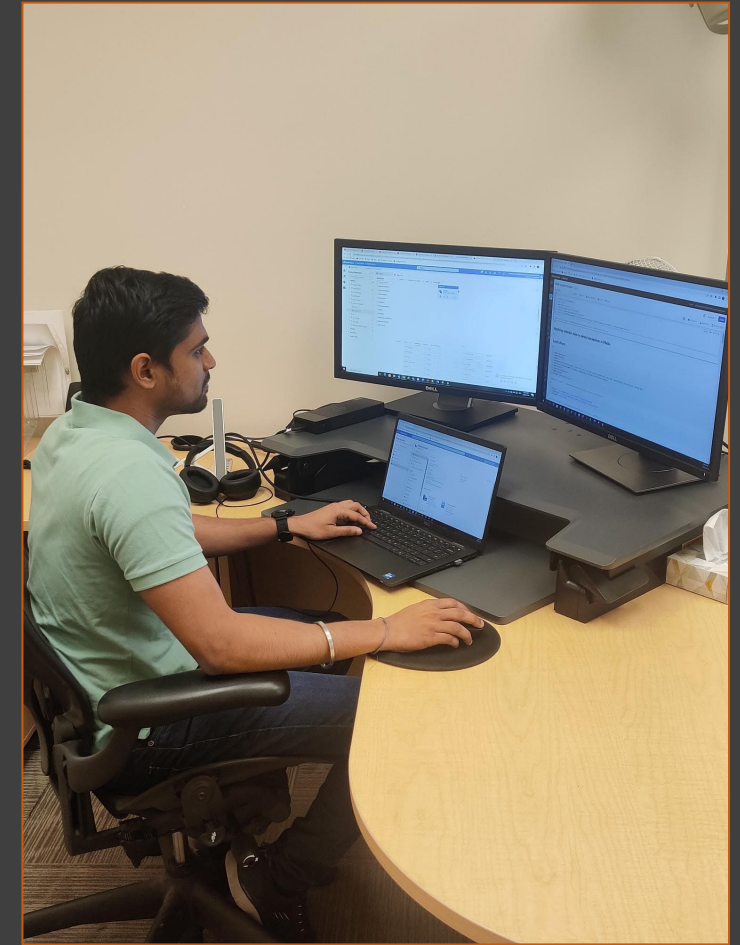


Grace Tian (right) & Stephanie Yang (left) – HRIS Analysts with EASI

- Grace is a current undergraduate student in Computer Science at U of T
- Stephanie was an OREP PEP and was then hired into an appointed role with EASI in March 2022, she is a McMaster graduate (Engineering)



Recent UofT grads Shaista Naz & Antony Ndugi – Data Analysts with the Process Improvement team in F&S



Nagarajan Jayaraman – Data Analytics Developer with IRDG, he is currently a Masters of Engineering student at U of T

# OREP Professional Experience Program



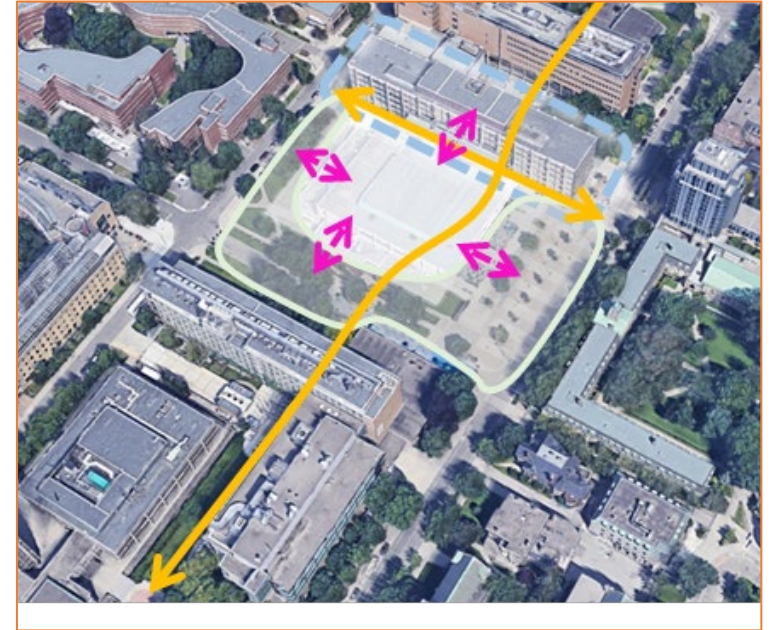
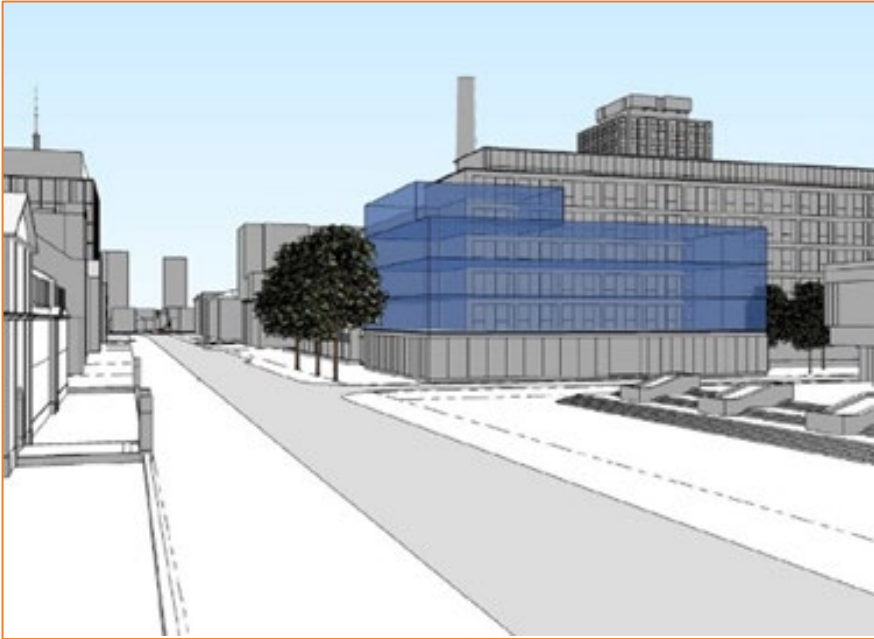
# UTM Campus Master Planning



Ontario  
Lands  
Tribunal  
settlement







# Advancement of Major Capital Projects

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# Documenting the Landmark Project

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Landmark





# Schwartz Reisman Innovation Centre

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# Fitzgerald Revitalization

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# UTM Science Building



# UTSC Student Residence

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OREP Annual  
Thank you  
BBQ &  
Awards