

09FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Professor Sandy Welsh, Vice-Provost, Students

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PRESENTER: See Sponsor

CONTACT INFO:

DATE: May 25, 2022 for June 1, 2022

AGENDA ITEM: 10a

ITEM IDENTIFICATION:

Annual Report: Campus Safety, University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [for information] (May 12, 2022)
2. **University Affairs Board [for information] (June 1, 2022)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

In 2021, the Service underwent one of its most significant changes with its tri-campus rebranding as the University's Department of Campus Safety. Our Service's rebranding to the Campus Safety Special Constable Service will better reflect the robust range of public safety services that we provide to the University. It will also align us with provincial regulations set out in the *Comprehensive Ontario Police Services Act, 2019*. The rebranding campaign includes new vehicle and uniform markings as well as new badges, uniforms, and signage.

The second year of the COVID-19 pandemic also brought other new responsibilities for Campus Safety as we played an integral role in the success of the joint UTM/Trillium Health Centre/Peel Health vaccine clinic, which opened as part of Peel's Community Mass Vaccination Plan in February 2021, during the third wave of pandemic. In addition to providing leadership during the planning of the initiative, Campus Safety staff also helped to coordinate social distancing, parking and the external security agents brought in maintain order as the clinic administered more than 5,000 vaccines daily at its peak. Our constables also provided security for the doctors and other staff working at the clinic and assisting with medical calls, as well as ensuring the safe and secure transport of the vaccine between locations.

Overall, the 2021 statistics reflect the limited number of community members on campus while COVID-19 restrictions are in place. Consequently, the statistics quoted in this report may not be reflective of what normally would be expected. Caution is encouraged in any use of the 2021 statistics in determining ongoing trends.

FINANCIAL IMPLICATIONS:

There are no financial implications for the University's operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

- Annual Report - Campus Safety, UTM - 2021



2021

UTM Campus Affairs Committee, May 12, 2022



**UNIVERSITY OF TORONTO
CAMPUS SAFETY**

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This report was prepared during the COVID-19 restrictions. For the safety of our staff, including our photographer, all photographs and some material in this report may appear in other annual reports or university of Toronto publications.

A Message from the Director

On behalf of the UTM Campus Safety, I am pleased to present the 2021 UTM Campus Safety Annual Report. Our goal is and always has been to maintain a safe and secure environment for all our students, staff and faculty members on campus. To that end we continue to work in partnership with the Office of Safety and High Risk, Emergency Preparedness, Office of Student Affairs, Residence Housing and Student Life and various local external agencies.

Since March of 2020, the COVID-19 pandemic has presented a number of unique challenges for our organization. Through it all, we have continued to provide an essential service to our campus community during what can only be described as unprecedented times. Our front-line officers remained on campus daily and continued to provide service in a professional manner. Campus Safety assisted in facilitating the safe return of students, staff and faculty in January.

Our Service has successfully rebranded as University of Toronto Campus Safety to better reflect the range of public safety services that we provide to our community, which also aligns our service with the new provincial regulations. Campus Safety Special Constables provide 24/7 service and protection to the UTM community which includes patrolling our campus on foot and in vehicles.



This annual report discusses the rebranding from Campus Police to Campus Safety, statistical overview of reportable incidents and crime statistics for the previous three calendar years. In addition, there is information available on community partnerships, training, and community policing initiatives.

Deborah Fritz
Interim Director Campus Police Services
University of Toronto Mississauga



Mission Statement

Purpose

The University of Toronto Mississauga Campus Safety is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Mandate

- To support the academic mission of the University, the Campus Safety team works in partnership with our community;
- To protect persons and property by developing programs and conducting activities that promote safety and security;
- To prevent crime, maintain the peace, resolve conflicts and promote good order;
- To deliver non-discriminatory, inclusive programs to our diverse community;
- To remain accountable to our community;
- To provide referral to community services;
- To respond to emergencies and provide assistance to faculty, students, staff and visitors;
- To ensure University policies and regulations are followed; and
- To enforce the criminal code and selected provincial and municipal statutes as necessary.

Values

The University of Toronto Mississauga Campus Safety Service is accountable to our community and guided by the following principles and values:

- respect for the dignity, privacy, worth and diversity of all persons;
- fair and impartial treatment of all individuals;
- a departmental philosophy that promotes safety and security as a responsibility of all members of the community: reliability, competence, accountability, teamwork and open communication; and
- an approach to campus safety that welcomes and encourages community involvement and promotes equity.

Our Community

The University of Toronto Campus Police has evolved and adapted to remain responsive to the ever-changing needs of the University community through its 116 year history.

In 2021, the Service underwent one of its most significant changes with its tri-campus rebranding as the University's Department of Campus Safety.

Our Service's rebranding to the Campus Safety Special Constable Service will better reflect the robust range of public safety services that we provide to the University.

It will also align us with provincial regulations set out in the Comprehensive Ontario Police Services Act, 2019.

The rebranding campaign includes new vehicle and uniform markings as well as new badges, uniforms and signage.

As students, staff and faculty continued to work from home, Campus Safety joined in the efforts to secure the campus for those who stayed in residence as well as the essential workers who were tasked with in-person duties to keep UTM functioning through the pandemic.

COVID-19 also brought other new responsibilities for Campus Safety, as we played an integral role in the success of the joint UTM/Trillium Health Centre/Peel Health vaccine clinic, which opened as part of Peel's Community Mass Vaccination Plan in December 2020 during the third wave of pandemic.



In addition to providing leadership during the planning of the initiative, Campus Safety staff also helped to coordinate social distancing, parking and the external security agents brought in maintain order as the clinic administered more than 5,000 at its peak.

Our constables also worked providing security for the doctors and other staff working at the clinic and assisting with medical calls, as well as ensuing safe transport of the vaccine between locations.

By the time the clinic wrapped up on July 27, more than 340,000 doses had been administered.

UTM vice-president and principal Alexandra Gillespie expressed “tremendous gratitude” to UTM staff for their efforts to help “usher us closer toward an end to this pandemic.”



Many of our interactions with training experts were put on hold this year, due to pandemic restrictions, but we look forward to having them back on campus to further expand our skill sets.

We did, however, continue to strive to enhance our partnerships with other units in the community, including such groups as Peel Regional Police; the Office of Student Affairs and Residence; Student Life; the Sexual Violence Prevention and Support Centre; Equity, Diversity and Inclusion Office; and the Health and Counselling Centre.

Our Campus Safety Organization

As reflected on page 7 in the organizational chart, the department is composed of the Director, the Manager of Campus Safety, the Manager of Physical Security, our Administrative Assistant, Corporals, Special Constables and Building Patrollers. Just recently we have added several new constables and a Staff Sargent.

All Special Constables are approved as such by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code and selected provincial and municipal statutes. The Building Patrollers are all licensed and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

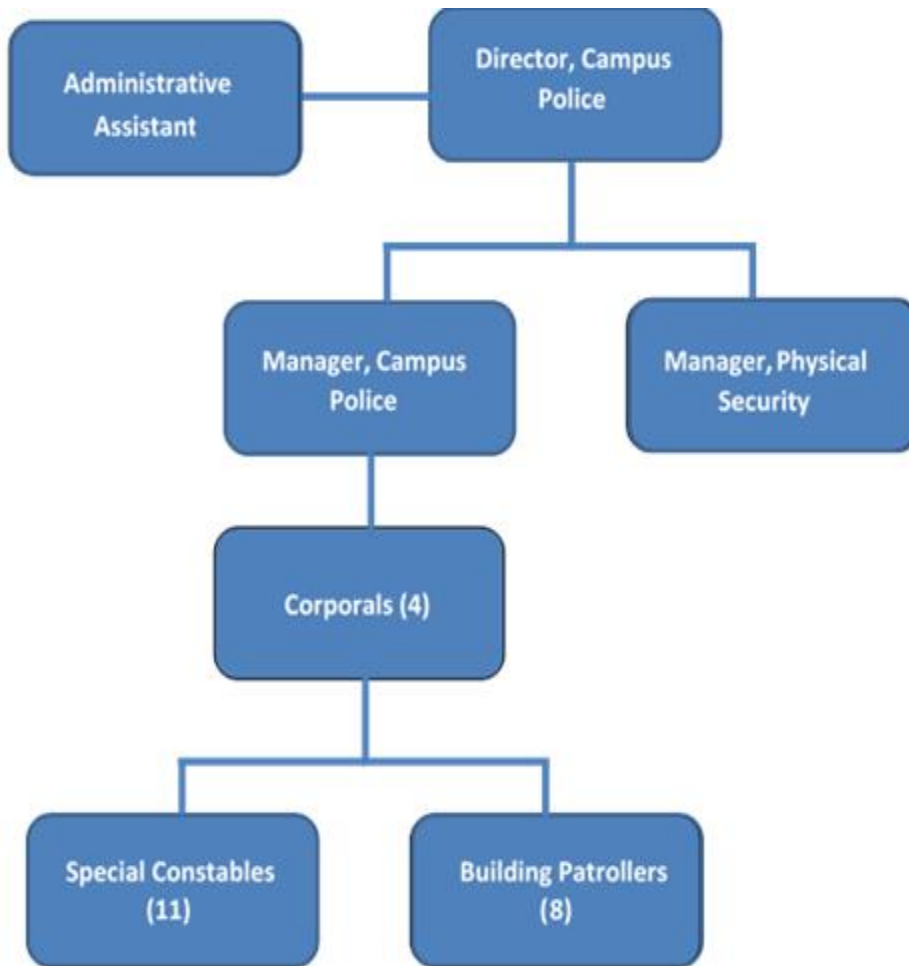
Over the past years, Campus Safety has been charged with modernizing our physical security. There are now more than 600 CCTV cameras installed on campus. A perimeter security project is also ongoing to equip our major buildings with electronic access controls which will allow authorized community members easier after-hour access to campus buildings while enhancing the security of our buildings.

In 2021, we continued our efforts to provide reliable and effective lifesaving supports to anyone in our community who may require it, through the installation of Automated External Defibrillators (AEDs) in various locations, including anywhere on campus where there are doors for an elevator. The completion of this projection will make us a leader in the greater Toronto area in the deployment of AEDs.

We are continuing to work diligently with the Office of High Risk and Safety to update our Emergency Management Planning to ensure the minimization of harm and damage as well as business continuity in the event of a major event impacting the campus.

UTM Campus Safety believe that public safety is a shared commitment.

Over the past several years, initiatives have resulted in steady decreases in the amount of undesirable activity taking place on campus despite the fact our community's population has continued to increase. This trend continued during 2021. Due to restrictions imposed by COVID-19, however, caution is urged if the criminal statistics for 2021 are being included in any process attempting to establish trends.



UTM Campus Safety Organizational Structure

Operations

The Corporals, Special Constables and Building Patrollers, comprise the ‘front-line’ staff.

Their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports and promoting as well as participating in community Safety and crime prevention programs.

Corporals have the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports.

In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

Campus Safety maintains its commitment to the continuous training of its officers, as well as Community Based Safety initiatives.

These initiatives have seen some promising results, with significant reductions in some reported crime categories.

Community Safety

Most Community Safety initiatives have been postponed during the pandemic.

These are some examples of initiatives for which we are hopeful will be able to return to in-person soon:

Remembrance Day Service

Campus Safety volunteers organize the Annual Remembrance Day Services. In 2021, this event was hosted virtually by UTM Vice-President and Principal Alexandra Gillespie.

Fire Wardens

The Fire Warden Program is designed to support a building evacuation during a fire emergency when implemented by a coordinated effort between UTM Campus Safety, Fire Wardens and staff. Co-ordination requires that every role be identified, positions assigned and response teams trained in accordance with the program. The Fire Wardens are all dedicated volunteers.

Orientation

Officers take part in the yearly orientation for new students, forging new friendships and offering safety information to incoming students. They also take part in a separate orientation for International Students, providing relative safety information.



Self-Defense Training

Officers ran a very successful Wen-Do training session in which participants received Co-Curricular Records for attending.

The United Way

Campus Safety assisted with the Lost and Found sale of unclaimed articles, with the proceeds donated to the United Way.

Positive Treats for Positive Space

The Positive Space Campaign is organized by a committee of volunteers who work to create awareness of LGBTQ communities at the University of Toronto.

The Positive Space Committee hosts events, conducts educational initiatives and shares information with all members of the campus community.

UTM Campus Safety founded, and takes part in, the Positive Treats for Positive

Space campaign, where iced treats are provided to community members along with information regarding the campaign and resources available for LTGBQ members.



**Positive
Space**

Lesbian Gay Bisexual
Transgender Queer



Equipment Issued to Special Constables

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic Directives

Statistical Overview

Incident Types *	2018	2019	2020	2021	2021 vs 2020
Break and enter	1	0	0	0	0
Robbery	2	0	0	0	0
Theft Over \$5000	1	0	0	0	0
Theft Under \$5000	49	41	34	1	-33
Theft Bicycles	3	6	0	1	1
Possess stolen property	0	0	0	0	0
Disturb Peace	5	2	2	2	0
Indecent Acts	0	0	0	0	0
Mischief/Damage	4	10	5	13	8
Other Offences	9	16	6	7	1
Sexual Assaults	1	2	0	0	0
Assault	4	2	1	0	1
Impaired Driving	0	0	0	0	0
Criminal Harassment	4	12	4	0	-4
Threatening	3	1	6	2	-4
Homophobic/Hate Crimes	0	1	0	1	1
Homicide	0	0	0	0	0
Crime Occurrences	86	93	58	27	-31

Other Activity*	2018	2019	2020	2021	2021 vs 2020
Arrest Warrants	0	0	0	0	0
Alarms	177	324	132	119	-13
Fire Alarms	14	22	2	16	14
Assist other police	1	3	0	16	16
Demonstrations/Protests	0	0	0	0	0
Suspicious Persons/Circumstances	41	31	22	16	-6
Trespasser Charged	7	8	1	6	5
Trespasser Cautioned	26	23	16	0	-16
Medical Assistance	37	115	3	43	40
Insecure Premises	3	2	0	5	5
Motor Vehicle Collision**	6	21	5	2	-3
Mental Health Act	23	30	7	0	-7
Attempt Suicide	3	1	4	0	-4
Sudden Death	0	0	0	0	0
Fires	3	2	0	0	0

*These numbers reflect incidents reported to Campus Safety, and may not include events that were reported to other agencies or university departments.

**Campus Safety do not investigate motor vehicle collisions. Drivers are instead referred to the Mississauga Collision Reporting Centre.

Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Safety fulfills its mandate.

Peel Police offer courses in Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc., with additional training provided by other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police and the Ontario Police College.

Course/Topic	Delivered By	Number Attended
Scenario Based Mental Health and De-escalation	Canadian Police Knowledge Network	All
Note Taking	Canadian Police Knowledge Network	All
Report Writing	Canadian Police Knowledge Network	All
Autism Spectrum Disorder	Canadian Police Knowledge Network	All
Recognition of Emotionally Disturbed Persons	Canadian Police Knowledge Network	All
First Aid and CPR	Peel Regional Police	All
Advanced Patrol Training	Canadian Police Knowledge Network	All
Professional Certified Investigator	ASIS International	1
Occupational Health and Safety	Workers Health and Safety Centre	All
Responsive Alternatives for Crisis Intervention	TNT Justice Consulting Group	2
Use of Force	Peel Regional Police Service	All
Indigenous Initiatives Speaking Our Truth	University of Toronto	All

Our Community Safety Partnerships

Providing a safe environment for our students, staff and faculty is very much a community effort. To effect this the Campus Safety has formed an array of community partnerships, both within and external to the University of Toronto:

Health and Counselling Centre

The Centre delivers professional mental and physical health services to a diverse student body. University students are subject to social, personal and academic demands that have the potential to negatively impact their mental wellbeing. The Centre also addresses the physical health of students with a full staff of nurses and doctors. Programs also include nutritional and personal counselling as well as mindfulness meditation.



AccessAbility

AccessAbility Services ensures that all students with disabilities can freely and actively participate in all facets of University life; provides and coordinates services and programs that enable students with disabilities to maximize their educational potential, and increases awareness of inclusive values among all members of the University community.

The Sexual Violence Prevention and Support Centre

The Tri-Campus Sexual Violence Prevention & Support Centre is a key part of the University's Policy on Sexual Violence and Sexual, which covers all members of the U of T community. Centre staff receive disclosures, take and provide options for formal reports to the University and offer services and supports related to incidents of sexual violence.

The Centre also offers training and education, and is the first point of contact for those who need accommodation.

Equity and Diversity Office

The Equity and Diversity Office (EDO) provides programs and services to faculty, staff and students at UTM. In cooperation with its campus partners, the EDO promotes an equitable and inclusive campus community, free from discrimination or harassment based on age, disability, race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, gender expression, gender identity, sexual orientation, family status, marital status and/or record of offences.

Erindale College Special Response Team (ECSpeRT)

ECSpeRT is a division of St. John Ambulance located at UTM. They are a team of volunteer Medical First Responders who provide first aid coverage to all students, staff and visitors of the UTM campus. ECSpeRT members also regularly assist with first aid duties of the Mississauga Division of St. John Ambulance. Most of ECSpeRT's current members are undergraduate students at UTM.

All active responders hold valid certifications in the First Aid CPR Level C/AED course as well as the Medical First Responder course from St. John Ambulance. All of their members participate in on-going first aid training every other week.

Campus Safety provides ECSpeRT with resources such as AEDs, radios, cell phones, etc. Campus Safety also sponsors ECSpeRT volunteers in obtaining Co-Curricular Record credit for their contribution to our community.

Positive Space Committee

The University of Toronto Mississauga Campus Positive Space Campaign is a program that seeks to create and identify safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersex, queer, questioning and two-spirit (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto.

Positive Space challenges the patterns of silence that continue to marginalize LGBTQ+ students, staff and faculty — even in environments with anti-discriminatory and inclusive policies. The most visible symbol of this campaign is the inverted rainbow triangle sticker that you will see in many spaces around campus.

Student Housing and Residence Life

The University of Toronto Mississauga Department of Student Housing and Residence Life creates a holistic student experience that promotes academic and personal success.

It provides facilities that are safe and secure as well as being a supportive community that values diversity, equity and inclusion. It offers innovative programs and services that enhance student learning and development.

Office of the Dean of Student Affairs

Knowledgeable, caring and highly skilled staff in Student Affairs departments actively support and promote holistic student learning and development.

They work with individual students, student organizations and allow leaders, campus departments and community organizations to explore and develop opportunities to engage students, staff and faculty in active collaboration to enrich students' university experiences.