



FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Professor Sandy Welsh, Vice-Provost, Students
CONTACT INFO: Phone: 416-978-3870 / Email: vp.students@utoronto.ca

PRESENTER: See Sponsor
CONTACT INFO:

DATE: February 14, 2022 for March 3, 2022

AGENDA ITEM: 5a

ITEM IDENTIFICATION:

Advice from the Quality Service to Students Committee (QSS)

JURISDICTIONAL INFORMATION:

Section 4 of the University Affairs Board’s Terms of Reference provides that the Board is responsible for “policy of a non-academic nature and matters that directly concern the quality of student and campus life.” Under section 5, the Board is responsible for compulsory non-academic incidental fees for the University, as well as St. George Campus and University-wide campus and student services.

Campus and student services, co-curricular programs, services and facilities, and compulsory non-academic incidental fees for the Mississauga Campus are among the areas within the responsibility of the UTM Campus Affairs Committee (CAC).

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (February 9, 2022)
2. **University Affairs Board [For Information] (March 3, 2022)**
3. UTM Campus Council [For Information] (March 8, 2022)
4. Executive Committee [For Information] (March 22, 2022)

PREVIOUS ACTION TAKEN:

The Vice-Provost, Students last reported advice from QSS to the University Affairs Board on March 4, 2021.

HIGHLIGHTS:

QSS considered the following proposals from the administration.

Unchanged Health Services Fee at \$60.15 (\$12.03 part-time)

The administration has presented plans to the UTM CAC which include no change to fees. This unchanged fee was supported by QSS.

The Health & Counselling Centre (HCC) will, with existing fees:

- Provide ongoing resources for the HCC's large-scale, campus-wide annual Be Well UTM Resource & Activity Fair
- Expand efforts for promotion of and access to services
- Continue planning for further potential pandemic illness outbreaks
- Explore the effectiveness of alternate delivery formats for mental health education and treatment. Engage Wellness Navigation Advisors to provide students with information on the variety of mental health options, and help them design a wellness plan that is most suitable to their preferences and needs

Unchanged Athletics & Recreation Fee at \$205.88 (\$41.18 part-time)

The administration has presented plans to the UTM CAC which include no change to fees. This unchanged fee was not supported by QSS, but is within the range allowable under the *Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees (the Protocol)*.

The Department of Recreation, Athletics & Wellness will, with existing fees:

- Continue its focus on new and existing accessible opportunities for all students to engage in physical activities that support student well-being and build peer connections
- Return to near-regular levels of programs and services to students post-pandemic
- Re-emphasize competitive tri-campus intramural league and Varsity Blues opportunities for high performance athletes following withdrawal from the OCAA

Increase Student Services Fee from \$210.36 to \$214.67 (\$42.07 to \$42.93 part-time)

The administration has presented plans to the UTM CAC which include a request for a permanent fee increase. This fee increase was not supported by QSS, but is within the range allowable under the *Protocol* as a permanent increase, as it is less than the lesser of the CPI or UTI.

The increase supports the following services, including these highlights:

Shuttle Service:

- Continue rolling-stock replacements with enhanced features including coach-style seating and 3-point seat belts

Career Centre:

- Help students assess immediate post-graduation decisions, such as direct entry into graduate school vs. gaining professional experience first
- Reach out to first-year students to better instill career planning in first year of enrolment
- Teach students more about strategies for online career search
- Offer increasingly customized approaches to job searching in various industries

International Education Centre:

- Focus on employment support for international students toward securing employment in Canada during their studies and post-graduation
- Strengthen tailored support for international students, particularly before they arrive on campus and at the upper-year level

Student Life Initiatives:

- Explore collaborative programming that supports students around program selection and pathways to graduate school
- Increase awareness of time management and supports for graduate students
- Improve recognition of co-curricular opportunities, including collaboration with UTM Human Resources to ensure that all student staff are recognized on the CCR for their employment, not just the work-study

Childcare:

- Maintain staffing level for 13.0 FTE (5.0FTE toddler + 8.0FTE preschool spaces)
- Continue with Child Care Grants for UTM students, with eligibility continued for both on-campus and off-campus childcare services

Family Care:

- Sustain online delivery and continue developing and delivering responsive programming

FINANCIAL IMPLICATIONS:

See cover sheet for item 5(b) on this agenda.

RECOMMENDATION:

This memorandum is presented for information only.

DOCUMENTATION PROVIDED:

Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services



TO: Members of the UTM Campus Affairs Committee

FROM: Mark Overton, Dean of Student Affairs

DATE: January 31, 2022

SUBJECT: Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services

At the Quality Service to Students (QSS) meeting held on January 25, 2022, the administration made three proposals on Compulsory Non-Academic Incidental Fees associated with the UTM campus, consistent with the terms of the Protocol. A summary of the votes on these is provided below for the information of members of the Campus Affairs Committee (CAC) and Campus Council (CC).

1) Health Services Fee

Proposed Resolution:

Be it resolved,

THAT the 2022-23 operating plans and budget for Health Services, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be unchanged at \$60.15 (\$12.03 for a part-time student),*

**This includes health services support-related portions of the Centre for Student Engagement's Student Life Initiatives budget.*

The vote on the resolution was as follows:
In favour: 13 (including 7 students)
Opposed: 0 (including 0 students)
Abstentions: 0 (including 0 students)

Resolution Passed

In consideration of the advice of QSS, and pursuant to the terms of the Protocol, the administration is presenting plans to the CAC and CC which include a request for no change in this fee.

2) Athletics & Recreation Fee

Proposed Resolution:

Be it resolved:

THAT the 2022-23 operating plans and budget for Recreation & Athletics, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be unchanged at \$205.88 (\$41.18 for a part-time student).



The vote on the resolution was as follows:
In favour: 7 (including 1 student)
Opposed: 6 (including 6 students)
Abstentions: 0 (including 0 students)

Resolution Failed

In consideration of the advice of QSS, and pursuant to the terms of the Protocol, the administration is presenting plans to the CAC which include no change to fees. This unchanged fee was not supported by QSS, but is within the range allowable under the Protocol.

3) Student Services Fee

Prior to consideration of the Student Services Fee request, QSS members were invited to provide comments and to vote in straw polls on the subcomponents of the Student Services Fee, to better provide feedback to those operations and governance. Comments are noted when offered.

On the proposal offered on the **Transit**, which supports the Shuttle Bus service, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

On the proposal offered on **Academic Support**, which includes academic support-related portions of International Education Centre and the Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 7
Opposed: 6

A student voting member again expressed concern with seeking fee increases in light of pandemic-related student income and support challenges.

On the proposal offered on the **Career Services**, which includes the Career Centre and career-related portions of International Education Centre and Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 6
Opposed: 6

On the proposal offered on the **International Student Support**, QSS's vote on the straw poll was as follows:

In favour: 11
Opposed: 0

On the proposal offered on **Child Care Support**, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

On the proposal offered on **Family Care**, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0



On the proposal offered on **Student Buildings**, which is for space occupied by student organizations, QSS's vote on the straw poll was as follows:

In favour: 7
Opposed: 6

On the proposal offered on **Student Clubs and Funds**, which includes portions of International Education Centre and Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 7
Opposed: 6

On the proposal offered on **Student Handbook & Communications**, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

On the proposal offered on **Alcohol Education & Monitoring**, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

Proposed Resolution:

Be it resolved:

THAT the 2022-22 operating plans and budget for the Student Services Fee, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be increased to \$214.67 (\$42.93 for a part-time student), which represents an increase of \$4.31 (\$0.86 for a part-time student) per session or 2.05% from the previous year.

The vote on the Student Services Fee resolution was as follows:

In favour: 7 (including 1 student)
Opposed: 6 (including 6 students)
Abstentions: 0 (including 0 students)

Resolution Failed

The administration is presenting plans to the CAC which include a request for a permanent fee increase. This fee increase was not supported by QSS, but is within the range allowable under the Protocol as a permanent increase, as it is less than the lesser of the CPI or UTI.