

**FOR INFORMATION**

**PUBLIC**

**OPEN SESSION**

**TO:** University Affairs Board

**SPONSOR:** Professor Sandy Welsh, Vice-Provost, Students

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**PRESENTER:** See Sponsor

**CONTACT INFO:**

**DATE:** May 18, 2021 for May 25, 2021

**AGENDA ITEM:** 6 (c)

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**ITEM IDENTIFICATION:**

Annual Report: Campus Police Services, University of Toronto, St. George

**JURISDICTIONAL INFORMATION:**

Section 5.6 of the University Affairs Board Terms of Reference states:  
*The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.*

**GOVERNANCE PATH:**

**1. University Affairs Board [For Information] (May 25, 2021)**

**PREVIOUS ACTION TAKEN:**

The report is presented annually to the Board.

**HIGHLIGHTS:**

The University of Toronto - St. George Campus Police Special Constable Service is dedicated to creating a safe, secure, and equitable environment for students, faculty, staff and visitors.

St. George Campus Police continually works on enhancing its services to remain responsive to the ever-changing needs of the University community - one that finds itself uniquely situated in Canada's largest urban setting amidst one of the most diverse demographics.

Whether it is through the development and implementation of robust physical security practices across the campus, leveraging new technology to adapt to emerging security needs, to providing focused intelligence-based crime prevention initiatives, the Special Constable Service is proud of the many ways that they work in partnership with the U of T community and beyond to support the University's academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the activity of the St. George Campus Police Special Constable Service. A report is submitted to the Toronto Police Services Board and the University Affairs Board on an annual basis.

Since its establishment in 1904, the Special Constable Service has continued to evolve and refine its response and service delivery models. Following the recommendation of an external study commissioned by the University in 1991, the Service adopted a community-policing model that placed greater emphasis on community focused proactive initiatives as a means to prevent and reduce crime. St. George Campus Police continues to build on this service delivery model to this day to ensure that the needs of the University community are met.

**FINANCIAL AND/OR PLANNING IMPLICATIONS:**

There are no financial implications for the University's operating budget.

**RECOMMENDATION:**

The report is presented for information only.

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**DOCUMENTATION PROVIDED:**

University of Toronto - St. George Campus Special Constable UAB Annual Report, 2020



UNIVERSITY OF TORONTO - ST. GEORGE CAMPUS  
**SPECIAL CONSTABLE**  
**UAB ANNUAL REPORT**

**2020**



UNIVERSITY OF  
**TORONTO**



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## EXECUTIVE SUMMARY

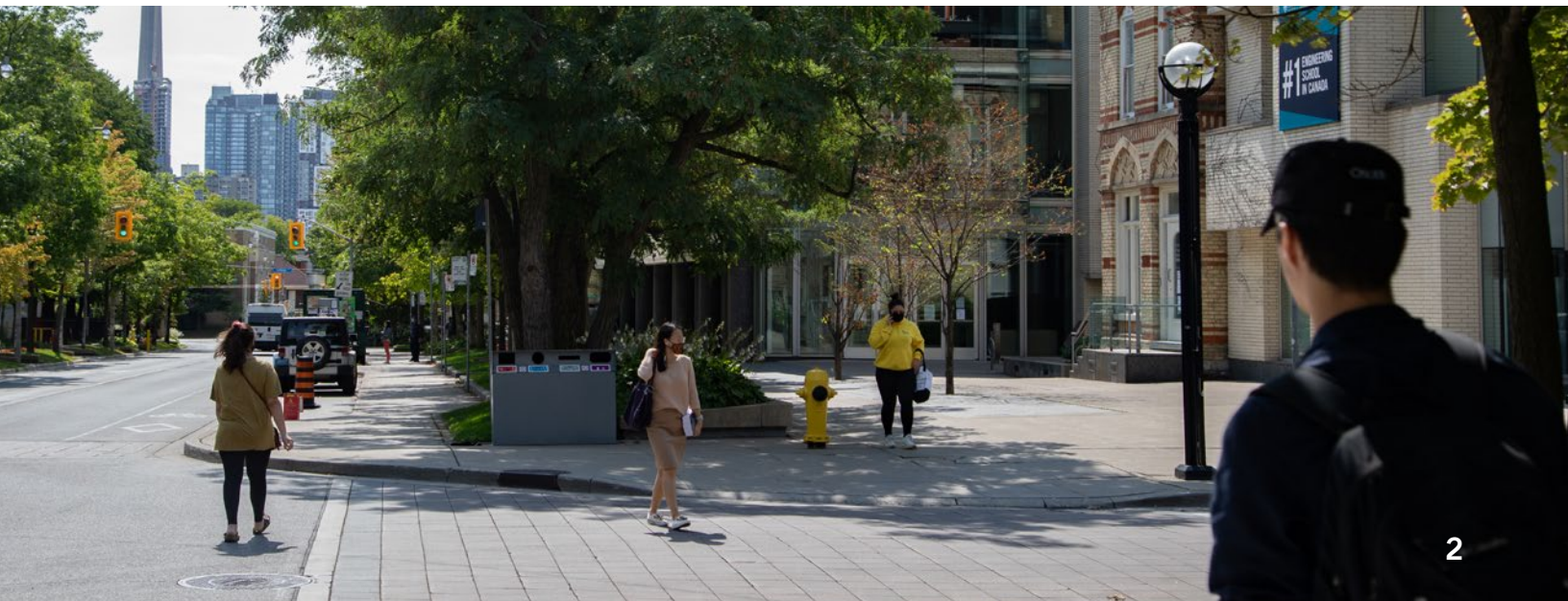
The University of Toronto - St. George Campus Police Special Constable Service is dedicated to creating a safe, secure and equitable environment for students, faculty, staff and visitors.

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Whether it is through the development and implementation of robust physical security practices across the campus, leveraging new technology to adapt to emerging security needs, to providing focused intelligence-based crime prevention initiatives, we are proud of the many ways that we work in partnership with our community and beyond to support the University's academic mission.

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Since our establishment in 1904, the Special Constable Service has continued to evolve and refine its response and service delivery models. Following the recommendation of an external study commissioned by the University in 1991, our Service adopted a community-policing model that placed greater emphasis on community focused pro-active initiatives as a means to prevent and reduce crime. We continue to build on this service delivery model to this day to ensure that the needs of the University community are met.



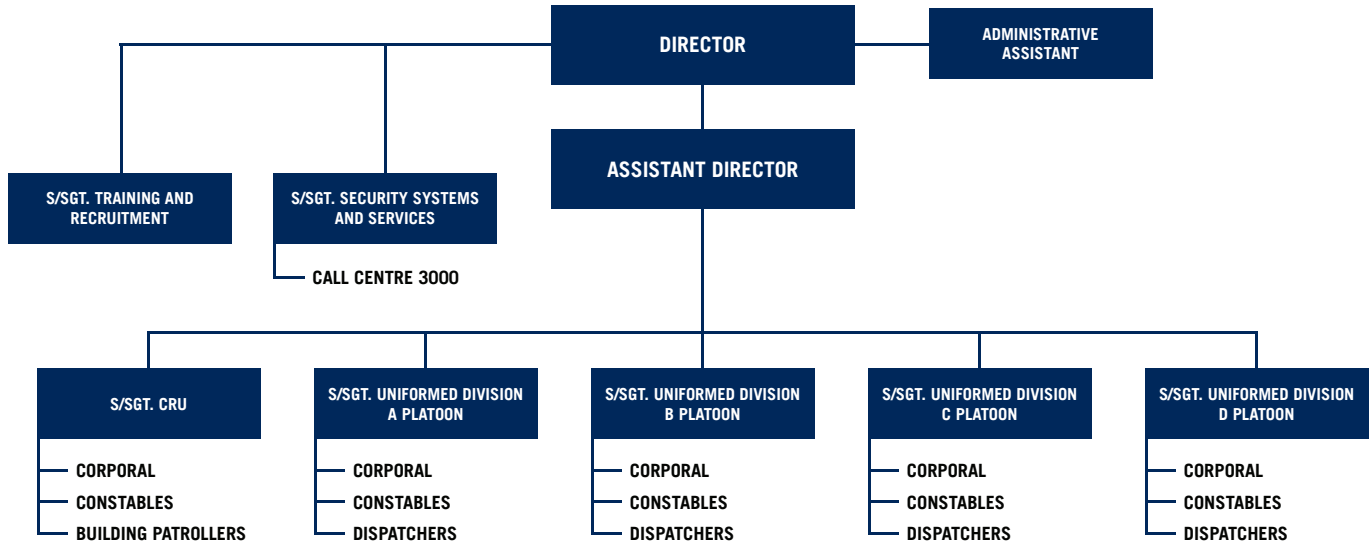
## DIRECTION, MANAGEMENT AND SUPERVISION

The St. George Campus Police Special Constable Service operates 24/7 utilizing teams of uniform personnel led by a Staff Sergeant, assisted by a Corporal and dispatcher to support and guide the Special Constables in their work.

The Director, Campus Police Services manages a portfolio that includes the Special Constable Service, led by the Assistant Director, Campus Police Operations. Non-Sworn services include Building Patrol (Security Guard services), Call Centre and Security Systems and Access. They are not part of the special constable operation and no report is made for their activity.

## ORGANIZATIONAL CHART

### UNIVERSITY OF TORONTO - ST. GEORGE CAMPUS POLICE ORGANIZATIONAL STRUCTURE



**CHART LEGEND**

S/SGT - STAFF SERGEANT (MANAGER)  
 CRU - COMMUNITY RESOURCE UNIT

## ORGANIZATIONAL UNITS

### UNIFORMED DIVISION

The Uniformed Division is a 24/7/365 service. Uniformed officers provide proactive patrols, respond to criminal, non-criminal, and medical calls for service as certified first aid responders. They are the frontline officers that conduct initial investigations and submit quality occurrence reports. Throughout 2020, officers at the St. George campus attended more than 10,000 reportable calls for service.

### COMMUNITY RESOURCE UNIT

The Community Resource Unit supports the St. George Campus with more complex criminal and non-criminal investigations, security planning for VIP/special events and crime prevention initiatives. The unit works very closely with internal and external partners to ensure that robust and timely investigations are completed.

### BUILDING PATROL

Campus Police manage the Building Patrol service for various faculties and departments at the St. George Campus on a fee for service basis. Building Patrollers are uniformed licensed security guards under the Private Security and Investigative Services Act. Their primary function is to patrol University buildings, to provide TravelSafer escorts to our community, and to report suspicious activity to Campus Police. Building Patrollers are equipped with radios for direct and immediate access whenever assistance is needed.

### SECURITY SYSTEMS

The Security Systems group is continuing to make progress in bringing all campus buildings under the Facilities and Services Security and Access Control system. New electronic locking systems are continuing to be installed in conjunction with the access control system which will replace exterior mechanical door locks on all buildings over the life of the project.

### COMMUNICATIONS

The Campus Police Communications Centre provides central Facilities and Services call taking and radio dispatching services to all three of the University's campuses. In 2020, the Communications Centre handled approximately 48,174 calls for service which were dispatched to Special Constables and/or Facilities and Services responders. Calls range from malfunctioning equipment, floods, and thefts to more serious situations requiring immediate response from Special Constables or a trade expertise.

## COMMUNITY POLICING HIGHLIGHTS



### CHRISTMAS TOY DRIVE

Campus Police members came together once again to join St. Michael's College and the Society of St. Vincent De Paul for the Christmas Toy Drive.

Due to COVID-19, gift cards to local retailers were collected this year in lieu of toys. Over \$2600.00 was collected in this joint effort to support families in need.

### LAW ENFORCEMENT TORCH RUN FOR SPECIAL OLYMPICS ONTARIO

Campus Police has a proud history of supporting the Law Enforcement Torch Run and raising funds for Special Olympics Ontario.

2020's event went virtual but that didn't stop our members from getting together to walk, run, cycle 3.3km to celebrate 33 years of the Torch Run in Ontario.



### REMEMBRANCE DAY CEREMONY

Our members joined the University community in remembering and honouring the sacrifice of our country's service members both past and present.

A wreath was laid in their honour at Soldier's Tower and members supported in securing the scaled down ceremony that was held at the St. George campus and broadcast online.



# COMMUNITY ENGAGEMENT AND OUTREACH



**INDIGENOUS LIAISON MEETING**



**BIKE UNIT MEMBERS OUT IN THE COMMUNITY**



**PRIDE MONTH**



## U OF T CAMPUS SAFETY APP

In 2020, Campus Police and the Community Safety Office officially launched the U of T Campus Safety App following a joint app development process.

The app provides users with safety resources and allows them to access Campus Police services like Virtual TravelSafer, Mobile Bluelight, WorkAlone and Incident Reporting - all in one place - to enhance their personal safety on campus.

## SOCIAL MEDIA

Campus Police continues to remain active on Twitter, Instagram and Facebook to engage the University and broader community in matters relating to public safety.

These platforms were used to educate new community members of the University's COVID-19 protocols, promote awareness of fraud schemes targeting students and enhance public understanding of our services.



# REFLECTING OUR COMMUNITY

We believe that our Service's success is only made possible through the strength of the relationships and the trust that we foster with the communities we serve.

“Reflecting our community” isn't just a motto to us - it's the standard that we continuously strive for through our practices, policies and programs. Our commitment to equity, diversity and inclusion includes working towards greater representation in all aspects of our operations.

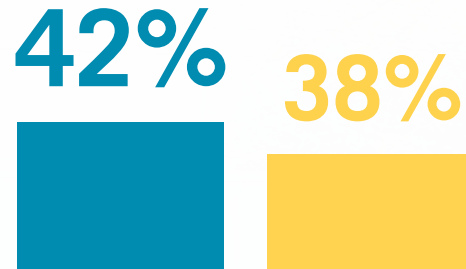
Our Service remains committed in its work to ensuring that our membership reflects the vibrant diverse community that we serve at the St. George Campus.

Take a look at what we've been doing over the past year.

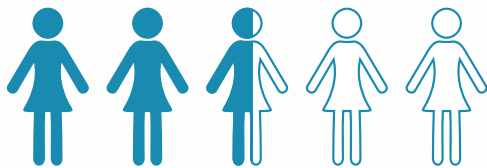
In 2020, **women represented 42%\*** of our frontline Special Constable complement.

This was in comparison to **38%** in the previous year.

\*This figure includes women in the Uniformed Division and Community Resource Unit holding the rank of Constable.



**Women represented 57%** of our 2020 Special Constable recruit class.

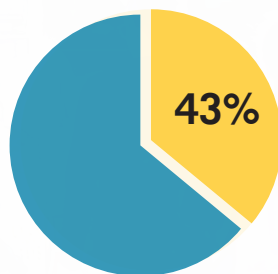


### 15+ Languages Spoken

More than 15 languages are spoken by the members of the University of Toronto - St. George Campus Police!

French, Ukrainian, Russian, Hebrew, Portugese, Punjabi, Mandarin, Cantonese and Korean are just some of the languages spoken by our Special Constables.

**43%** of recruits from the 2020 recruit class identified as **Black or as a Person of Colour.**



**100%** of recruits from the 2020 Special Constable recruit class have a university degree and/or a college diploma.

### Happy Holidays for All!

This holiday video was a member-lead initiative that highlighted some of the diverse backgrounds and language skills that our members bring every day to serve our community.

Click the video thumbnail onto take a look!



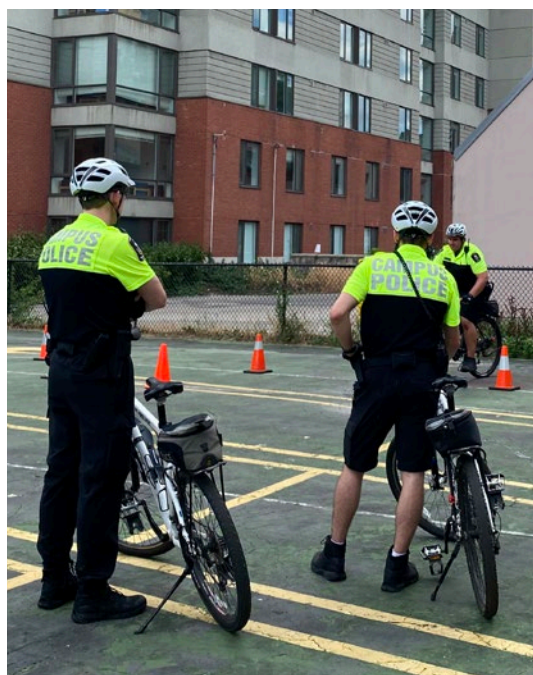
## TRAINING

Our training mandate is designed to meet the needs of the University. Changes in law, court decisions, and Federal and Provincial standards are included into a comprehensive learning model.

The Service strives to keep current with community policing and public safety trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The recent passing of Bill 68, the Community Safety Policing Act, impacts Special Constables with specific topics that are legislated to be included into the training programs of special constables in the province of Ontario. Those topics include Ethics and Leadership, Racial Profiling, Anti-Oppression-Micro Aggression and Diversity, Crime Scene Management and Community Based Policing - (CPTED). We include this learning in our Orientation and Refresher training that all of our Special Constables receive.

The Service welcomes constructive comment from its clients. Recommendations from all levels of policing contribute to the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.



The nature of the University community requires its Special Constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world. Understanding people and developing empathy for their situations is essential to providing community policing services.

There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The following table details the training provided during 2020 to Special Constables at the University of Toronto - St. George Campus.

## SPECIAL CONSTABLE TRAINING

Course / Topic	Delivered By	Duration	Number who received training
Speaking Our Truths: The Journey to Reconciliation	Office of Indigenous Initiatives University of Toronto	2.0 hrs	30
Strengthening Racially Inclusive Practices	Antiracism and Cultural Diversity Office University of Toronto	1.5 hrs	28
Scenario Based Mental Health and De-escalation Training	Canadian Police Knowledge Network	1.5 hrs	6
Mobile Crisis Intervention Teams MCIT Level 1	Toronto Police College	40.0 hrs	1
Applied Suicide Intervention Skills Training (ASIST)	Living Works	16.0 hrs	20
Standard First Aid	Canadian Red Cross	16.0	9
Stop the Bleed Tourniquet Training	Stop the Bleed Instructor	2.0 hrs	31
Special Constable Orientation Course	TNT Justice Consultants	390.0 hrs	14
Special Constable Refresher Course	TNT Justice Consultants	60.0 hrs	6

## SPECIAL CONSTABLE TRAINING (continued)

Course / Topic	Delivered By	Duration	Number who received training
Bill C-75 Update	Toronto Police College Ministry of the Attorney General	4.0 hrs	2
Bill C-75 Overview	TNT Justice Consultants	8.0 hrs	21
Annual Use of Force	Campus Police Instructors	8.0 hrs	31
Mountain Bike Training	Campus Police Instructors	24.0 hrs	12
Scenes of Crime Officer	Ontario Police College	80.0 hrs	2
Unit Complaints Coordinator	Toronto Police College	40.0 hrs	2

**7449 HOURS**

The total number of training hours that University of Toronto Campus Police Special Constables received in 2020.



## 2020 STATISTICAL OVERVIEW

### TRI-CAMPUS CALLS FOR SERVICE

#### TOTAL EVENTS

(INCLUDES NON-CAMPUS POLICE CALLS ROUTED THROUGH THE CAMPUS POLICE COMMS CENTRE)

Campus	2020
St. George	43,809
Scarborough	3,446
Mississauga	919
<b>Tri-Campus Total</b>	<b>48,174</b>

#### TOTAL CAMPUS POLICE EVENTS

(INCLUDES NON-EMERGENCY AND EMERGENCY CAMPUS POLICE CALLS FOR SERVICE)

Campus	2020
St. George	12,576
Scarborough	3,131
Mississauga	707
<b>Tri-Campus Total</b>	<b>16,414</b>

## 2020 STATISTICAL OVERVIEW

### REPORTABLE INCIDENTS

Description	2020	2019	Change
Break and Enter	5	12	-7
Robbery	3	8	-5
Theft Over \$5000	0	14	-14
Theft Under \$5000	120	304	-184
Theft Bicycles	29	57	-28
Fraud	13	21	-8
Possess Stolen Property	0	2	-2
Disturb Peace	1	0	+1
Indecent Acts	6	11	-5
Mischief/Damage	241	143	+98
Sexual Assaults	2	10	-8
Assault	12	23	-11
Domestic Incident	7	7	0
Impaired Driving	0	0	0
Criminal Harassment	15	20	-5
Threats	8	33	-25
Hate Crimes	1	2	-1
Other Offences	8	22	-14



## 2020 STATISTICAL OVERVIEW

### OTHER ACTIVITY

Description	2020	2019	Change
Arrest Warrants	4	10	-6
Alarms (non-reportable)	1550	2325	-775
Fire Alarms	3	5	-2
Police Assistance <sup>1</sup>	33	61	-28
Police Information <sup>2</sup>	146	177	-31
Suspicious Persons	40	95	-55
Trespasser Charged	17	27	-10
Trespasser Cautioned	28	82	-54
Insecure Premises	10	12	-2
Motor Vehicle Incident	10	11	-1
Mental Health Act	49	55	-6
Suicide/Attempt Suicide	1	2	-1
Sudden Death	1	2	-1
Fires	5	2	+3

<sup>1</sup> **Police Assistance** - Reportable calls for service including but not limited to medicals, access calls, and disputes.

<sup>2</sup> **Police Information** - Reportable calls for service including but not limited to non-criminal reports, protest/demonstrations and suspicious circumstances.

## 2020 STATISTICAL OVERVIEW

### CRIME, TRAFFIC AND ORDER MANAGEMENT

Authority	Arrested	Charged (Form 9/10, P.O.T.)	Released No Charges (Unconditionally)	Turned over to Toronto Police Service
Criminal Code	10	5	1	4
Controlled Drug and Substance Act	0	0	0	0
Trespass to Property Act	5	5	0	0
Liquor License Act	0	0	0	0
By-law	0	0	0	0

## LOOKING TO THE FUTURE

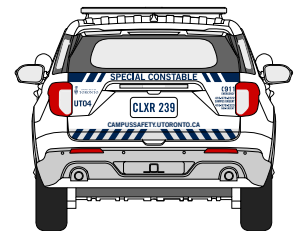
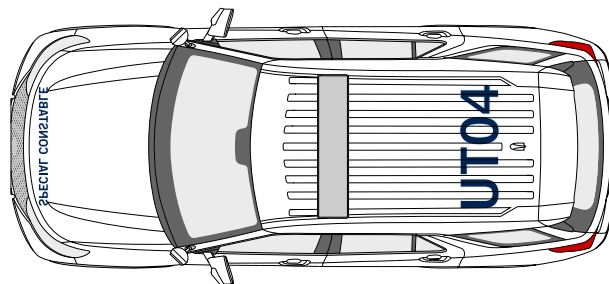
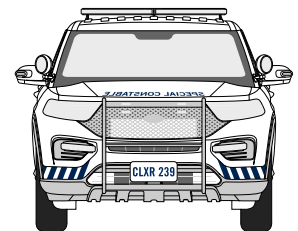
The University of Toronto Campus Police has evolved and adapted to remain responsive to the ever changing needs of the University community throughout its 116 year history. In 2021, the Service will undergo one of its most significant change with its tri-campus re-branding as the University's Department of Campus Safety.

Our Service's re-branding to the Department of Campus Safety will better reflect the robust range of public safety services that we provide to the University community. It will also align us with new provincial regulations set out in the Comprehensive Ontario Police Services Act, 2019.

The University community can expect to see our Service's re-branding reflected in changes that will be forthcoming to our vehicle markings, uniform markings and our Service's crest (pictured below).



NEW SERVICE CREST



NEW VEHICLE MARKINGS



NEW UNIFORM PATCH

\*Please note that these artwork are pre-production designs. There may be some variation from the final product.

# WE ARE ACCOUNTABLE TO OUR COMMUNITY AND GUIDED BY THE FOLLOWING PRINCIPLES AND VALUES:

## RESPECT

for the dignity, privacy, worth and diversity of all persons;

## FAIR AND IMPARTIAL

treatment of all individuals;

a departmental philosophy that promotes

## SAFETY AND SECURITY

as a responsibility of all members of the community;

**RELIABILITY**, competence,

**ACCOUNTABILITY**, teamwork and open communication, and;

an approach to campus policing that welcomes and encourages

## COMMUNITY INVOLVEMENT

and promotes **EQUITY**.





UNIVERSITY OF  
TORONTO

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*"Reflecting our community since 1904"*