





March 4, 2021





PIVOTING DURING THE PANDEMIC

- **Pivoted to virtual programming** over 90% or programs delivered virtually
- Introduced Virtual Hart House over 140 hours per month of virtual programming
- Built virtual engagement April to December, 30,190 views (anytime programs) and 16,752 participants (live programs)



- Introduced modified in-person programming April to November, 4,293 participants engaged in onsite programming with strict safety measures enforced
- Innovated new revenue generating services in November, over 1800 participants attended events hosted by Hart House's Virtual Event Planning Services



RESPONDING TO STUDENTS' NEEDS

Students' Need	Sample Hart House Responses
Tri-Campus Virtual Engagement	Global Commons – creating a virtual space for students from all three UofT campuses to engage in dialogue with students across the world
Mental Health Support	<i>Friendly Check-In</i> – connecting students with staff for phone check-ins <i>Essential Resource Spaces</i> – providing a safe on-site space for students
Commitment to Equity, Diversity, Inclusion	Well Being Collective – exploring wellness and centering the experiences of Indigenous, Black and Racialized students
Accessible Programming and Services	Accessible Website – updating <u>harthouse.ca</u> to be AODA compliant
Sense of Connection and Belonging	UofTea Talks – bringing together students on Instagram Live for weekly chats led by Hart House Student Ambassadors



2021/22 DRAFT OPERATING BUDGET

Hart House is proposing a balanced budget for the 2021/22 year.

Past Meetings:

- Finance Committee Reviews and Analyzes Draft Budget: December 1st, 2020
- Board of Stewards Workshops to Review Draft Budget: December 9th and 10th, 2020
- Finance Committee Reviews and Recommends Budget for Approval by the Board of Stewards: January 5th, 2021
- Board of Stewards Reviews and Votes to Approve Budget: January 7th, 2021
- Council on Student Services (COSS) Reviews Budget: January 12th, 2021
- Service Ancillary Review Group (SARG) Reviews Budget: January 29th, 2021
- Council on Student Services (COSS) Votes on Budget: February 16th, 2021

2021/22 Operating Revenue

Operating Revenue is \$18.7 million:

Student fees - 68%
Food and General Revenue - 24%
Membership fees - 5%
Other (Clubs, Service Charge, Donations) - 3%



2021/22 Operating Expenses & Commitments

Operating Expenses & Commitments is \$18.7 million:



General office, software, publicity, theatre production, laundry & other - 5%

- Salary, wage and benefit rates (negotiated by UofT central through collective bargaining)
- UofT Overhead
- Utilities
- Clubs and Committees
- Building maintenance
- Necessary Facility improvements
 - AODA-compliant accessible ramp at the Tower Road entrance of Hart House
 - upgrades to basement and 2nd floor washrooms
 - Air conditioning in the Athletics Department
 - Theatre house lighting upgrades
 - conversion from city water-cooled to air-cooled compressors for the walk-in coolers



Assumptions – Operating Plan

2021/22 Operating Plan Assumptions

	2021/22 BUDGET	
General Inflation forecast	2.00%	
Enrollment increase forecast	0.30%	Provided by Service Ancillary Operations
Student fee rate forecast	1.95%	Calculated using UTI
Investment yield forecast	1.65%	Provided by Central Financial Services
Senior Member fees rate forecast	2.00%	СРІ
General increase in salaries, wages and benefits	3.50%	



Assumptions – Operating Plan

- Gradual increase of hospitality and membership business lines with a complete return anticipated by January 2022;
- Re-build of the operating reserve to maintain 12% of our annual budgeted revenue;
- Decrease in capital project spend to enable increases to capital reserve fund for Infrastructure Renewal.



2021/22 Proposed Increase

Proposed increase to student fees: 1.95%

Campus	Student Fees Per Term 2020-21	% Net Change	\$ Net Change	Student Fees Per Term 2021-22
St. George (full-time)	\$ 105.43	1.95%*	\$ 2.06	\$ 107.49
St. George (part-time)	\$ 21.09	1.95%*	\$ 0.41	\$ 21.50
UTSC & UTM (full-time)	\$ 3.23	1.95%*	\$ 0.07	\$ 3.30
UTSC & UTM (part-time)	\$ 0.65	1.95%*	\$ 0.02	\$ 0.67

* Any difference due to rounding to the nearest percent



TORONTO HartHouse

					\$ increase	% increase	
		2020-21 Budget		2021-22 Budget		21 Budget vs 1/22 Budget	20/21 Budget vs 21/22 Budget
Revenue					T		
Student fees	\$	12,483,200	\$	13,214,700	\$	731,500	6%
Membership fees		1,202,500		962,000		(240,500)	-20%
Food revenue		3,209,500		1,951,400		(1,258,100)	-39%
General revenue		2,286,900		1,587,500		(699,400)	-31%
Investment income		434,100		365,500		(68,600)	-16%
Clubs & Committees' programming		125,000		125,000		-	0%
Donations, grants & amortization		1,043,300		212,500		(830,800)	-80%
Gratuities/Service Charge		550,400		306,100		(244,300)	-44%
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	\$	21,334,900	\$	18,724,700	\$	(2,610,200)	-12%
Expenses							
Salaries, wages & benefits	\$	12,097,500	\$	10,472,800	\$	(1,624,700)	-13%
Cost of Food	1.	988,100	1.	617,300	1.	(370,800)	
Maintenance		1,170,700		812,300		(358,400)	-31%
Utilities		993,500		847,400		(146,100)	-15%
Insurance		137,600		147,100		9,500	7%
Depreciation, loss/gain on disposal		952,500		853,000		(99,500)	-10%
Clubs & Committees' programming		439,500		439,500		-	0%
Theatre production costs		60,000		27,500		(32,500)	-54%
Sundry expense		258,100		191,200		(66,900)	-26%
General office		296,100		172,000		(124,100)	-42%
Publicity, photography, printing, prizes		324,700		241,200		(83,500)	-26%
Uniforms & linen laundry		204,100		147,300		(56,800)	-28%
Software & data processing		111,200		90,100		(21,100)	-19%
Equipment, supplies, equip repair & rentals		664,500		518,400		(146,100)	-22%
UofT overhead		230,600		254,500		23,900	10%
	\$	18,928,700	\$	15,831,600	\$	(3,097,100)	-16%
Operating result before Commitments & Transfers	\$	2,406,200	\$	2,893,100	\$	486,900	20%
Commitments & Transfers							
Net Spending on Capital Assets	\$	5,400,065	\$	206,100			
Add to (spend from) Reserve	Ŷ	3,400,005	Ŷ	200,100			
Add to (spend from) Operating Reserve		260 211		2.069.426			
Add to (spend from) Operating Reserve		368,311 (3,362,177)		2,068,436 618,564			
Aud to (spend nom) Maintenance Reserve	ć		ć		+		
	\$	2,406,200	\$	2,893,100	ł		

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Excess of Revenue over Expense and Commitments

Capital Assets, Reserves & Endowment Funds

		2020-21 BUDGET	2020-21 FORECAST	2021-22 BUDGET
Investment in Capital Assets				
Balance, beginning of year		8,073,727	8,623,202	12,251,479
Capital asset additions		6,229,765	4,480,777	959,100
Depreciation and gains/losses		(952,500)	(952,500)	(853,000)
Amortize of deferred capital contribution	_	122,800	100,000	100,000
Increase/(decrease) in commitment	_	5,400,065	3,628,277	206,100
Balance, end of year		13,473,792	12,251,479	12,457,579

Operating Fund (11% - 12% from budgeted revenue)			
Balance, beginning of year	1,978,528	1,978,528	178,528
Increase (decrease) in commitment	368,311	(1,800,000)	2,068,436
Balance, end of year	2,346,839	178,528	2,246,964
Deferred & Major Maintenance	7		
Balance, beginning of year	8,992,363	8,587,764	5,687,033
Increase (decrease) in commitment	(3,362,177)	(2,900,730)	618,564
Balance, end of year	5,630,186	5,687,033	6,305,597
Other Reserves (ie. Program, Art, 100th)			
Balance, beginning of year	673,704	788,704	788,704
Increase (decrease) in commitment		-	-
Balance, end of year	673,704	788,704	788,704
TOTAL RESERVES	22,124,521	18,905,744	21,798,844
	22,124,321	10,000,744	21,190,044







- Hart House continues to **prioritize students** first and foremost;
- 2021-22 will be a year of recovery and rebuilding for Hart House;
- Hart House is requesting a student fee increase of 1.95%









