



FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Micah Stickel, Acting Vice-Provost, Students

CONTACT INFO: Phone 416-978-3870 / Email vp.students@utoronto.ca

PRESENTER: See Sponsor

CONTACT INFO:

DATE: February 25, 2021 for March 4, 2021

AGENDA ITEM: 4 (a)

ITEM IDENTIFICATION:

Advice from the Quality Service to Students Committee (QSS)

JURISDICTIONAL INFORMATION:

Section 4 of the University Affairs Board’s Terms of Reference provides that the Board is responsible for “policy of a non-academic nature and matters that directly concern the quality of student and campus life.” Under section 5, the Board is responsible for compulsory non-academic incidental fees for the University, as well as St. George Campus and University-wide campus and student services.

Campus and student services, co-curricular programs, services and facilities, and compulsory non-academic incidental fees for the Mississauga Campus are among the areas within the responsibility of the UTM Campus Affairs Committee (CAC).

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (February 10, 2021)
2. **University Affairs Board [For Information] (March 4, 2021)**
3. UTM Campus Council [For Information] (March 9, 2021)
4. Executive Committee [For Information] (March 25, 2021)

PREVIOUS ACTION TAKEN:

The Vice-Provost, Students last reported advice from QSS to the University Affairs Board on March 11, 2020.

HIGHLIGHTS:

QSS approved the following proposals from the administration:

Unchanged Health Services Fee at \$60.15 (\$12.03 part-time)

IN consideration of the advice of QSS and pursuant to the terms of the *Protocol*, the administration presented plans to the UTM CAC which include no change to fees.

The Health & Counselling Centre (HCC) will, with existing fees:

- Sustain access to same-day counselling and a single-session focus, consistent with the Stepped Care model, allowing students to access mental health support at the time it is needed with the option to proceed with counselling appointments afterward if preferred and appropriate;
- Open its renovated and expanded personal counselling suite in 2021-22, as the first phase of a further renovation to its medical clinic space, anticipated in 2022-23
- Continue exploration of alternative delivery formats for mental health education and treatment, given the success of some newly formatted offerings developed as a response to pandemic circumstances

Unchanged Athletics & Recreation Fee at \$205.88 (\$41.18 part-time)

IN consideration of the advice of QSS and pursuant to the terms of the *Protocol*, the administration presented plans to the UTM CAC which include no change to fees.

The Department of Recreation, Athletics & Wellness will, with existing fees:

- Further prioritize internal users as its first priority post-pandemic
- Continue redesign of the South Field and adjoining spaces to create a concentrated and expanded outdoor zone with further diversified sport and recreation opportunities
- Continue exploration of alternative delivery formats for physical health activities, given the success of some newly formatted offerings developed as a response to pandemic circumstances

Increase Student Services Fee from \$201.25 to \$210.36 (\$40.25 to \$42.07 part-time)

IN consideration of the advice of QSS and pursuant to the terms of the *Protocol*, the administration presented plans to the UTM CAC which include a request for a permanent fee increase.

The increase includes support to:

Shuttle Service

- Continue rolling stock replacements with enhanced features including coach-style seating

Career Centre

- Offer more informal assistance and opportunities to build community among students
- Expand resources for online work search and other career navigations in the virtual world

International Education Centre (IEC)

- Expand mentorship opportunities and welcome sessions along with other programs growing through online interactions and technologies
- Increase advising capacity
- Prepare for an anticipated increase in abroad experiences when pandemic-related travel restrictions are loosened

Student Life Initiatives

- Continue the pilot Transition Coaching Program to provide one-on-one support on transition challenges including academic readiness, making friends, getting involved, and learning about services before they are needed
- Introduce more programs to support informal interactions with faculty, including specific opportunities for new-to-UTM students
- Increase formal and informal mentorship opportunities for students, particularly through the UTM Mentorship Hub

Childcare

- Maintain staffing level for 13.0 FTE (5.0FTE toddler + 8.0FTE preschool spaces)
- Continue with Child Care Grants for UTM students, with eligibility continued for both on-campus and off-campus childcare services

Family Care

- Sustain online delivery and continue developing and delivering responsive programming

FINANCIAL AND/OR PLANNING IMPLICATIONS:

See cover sheet for item 4 (b) on this agenda.

RECOMMENDATION:

This report is presented for information only.

DOCUMENTATION PROVIDED:

Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services



TO: Members of the UTM Campus Affairs Committee

FROM: Mark Overton, Dean of Student Affairs

DATE: January 29, 2021

SUBJECT: Advice from Quality Service to Students (QSS) on Operating Plans and Fees: UTM Student Services

At the Quality Service to Students (QSS) meeting held on January 13 and 20, 2021, the administration made three proposals on Compulsory Non-Academic Incidental Fees associated with the UTM campus, consistent with the terms of the Protocol. A summary of the votes on these is provided below for the information of members of the Campus Affairs Committee (CAC) and Campus Council (CC).

1) Health Services Fee

Proposed Resolution:

Be it resolved,

THAT the 2021-22 operating plans and budget for Health Services, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be unchanged at \$60.15 (\$12.03 for a part-time student),*

**This includes health services support-related portions of the Centre for Student Engagement's Student Life Initiatives budget.*

The vote on the resolution was as follows:
In favour: 12 (including 6 students)
Opposed: 0 (including 0 students)
Abstentions: 0 (including 0 students)

Resolution Passed

In consideration of the advice of QSS, and pursuant to the terms of the Protocol, the administration is presenting plans to the CAC and CC which include a request for no change in this fee.

2) Physical Education, Athletics & Recreation Fee

Proposed Resolution:

Be it resolved:

THAT the 2021-22 operating plans and budget for Recreation & Athletics, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be unchanged at \$205.88 (\$41.18 for a part-time student).



The vote on the resolution was as follows:
In favour: 12 (including 6 students)
Opposed: 0 (including 0 students)
Abstentions: 0 (including 0 students)

Resolution Passed

In consideration of the advice of QSS, and pursuant to the terms of the Protocol, the administration is presenting plans to the CAC and CC which include a request for no change in this fee.

3) Student Services Fee

Prior to consideration of the Student Services Fee request, QSS members were invited to provide comment and to vote in straw polls on the subcomponents of the Student Services Fee, to better provide feedback to those operations and governance. Comments are noted when offered.

On the proposal offered on the **Transit**, which supports the Shuttle Bus service, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

On the proposal offered on the **Career Services**, which includes the Career Centre and career-related portions of International Education Centre and Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 7
Opposed: 6

A student voting member expressed concern with seeking fee increases in light of pandemic-related student income and support challenges.

On the proposal offered on **Academic Support**, which includes academic support-related portions of International Education Centre and the Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 7
Opposed: 5
Abstained: 1

A student voting member again expressed concern with seeking fee increases in light of pandemic-related student income and support challenges..

On the proposal offered on **Student Buildings**, which is for space occupied by student organizations, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0

On the proposal offered on **Child Care Support**, QSS's vote on the straw poll was as follows:

In favour: 13
Opposed: 0



On the proposal offered on **Family Care**, QSS's vote on the straw poll was as follows:

In favour: 13

Opposed: 0

On the proposal offered on **Student Clubs and Funds**, which includes portions of International Education Centre and Centre for Student Engagement's Student Life Initiatives, QSS's vote on the straw poll was as follows:

In favour: 13

Opposed: 0

On the proposal offered on **Student Handbook & Communications**, QSS's vote on the straw poll was as follows:

In favour: 13

Opposed: 0

On the proposal offered on **Alcohol Education & Monitoring**, QSS's vote on the straw poll was as follows:

In favour: 13

Opposed: 0

On the proposal offered on the **International Student Support**, QSS's vote on the straw poll was as follows:

In favour: 13

Opposed: 0

Proposed Resolution:

Be it resolved:

THAT the 2021-22 operating plans and budget for the Student Services Fee, as presented to QSS, be approved; and that the sessional fee for a full-time student on the UTM campus be increased to \$210.36 (\$42.07 for a part-time student), which represents an increase of \$9.11 (\$1.82 for a part-time student) per session or 4.5% from the previous year.

The vote on the Student Services Fee resolution was as follows:

In favour: 12 (including 6 students)

Opposed: 0 (including 0 students)

Abstentions: 0 (including 0 students)

Resolution Passed

In consideration of the advice of QSS, and pursuant to the terms of the Protocol, the administration is presenting plans to the CAC and CC which include a request for a permanent increase in this fee.