



**Memorandum to:** Governing Council  
Academic Board  
Business Board  
University Affairs Board  
UTM Campus Council  
UTSC Campus Council

**From:** Claire Kennedy, Chair, Governing Council

**Date:** November 13, 2020

**Subject:** **Call for Feedback on the Office of the Ombudsperson**

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On October 20, 2020, the Executive Committee, pursuant to section 5.16 of its terms of reference, approved the following motion:

*THAT a Committee be established:*

*(a) to review the status and progress of the Office of the Ombudsperson in the light of the recommendations contained in the Report of the Committee to Review the Office of the University Ombudsperson, 2017-18, approved by the Governing Council on May 17, 2018.*

*(b) to make recommendations concerning the appointment of an Ombudsperson.*

*THAT the membership of the Committee to review the Office of the University Ombudsperson be:*

*P.C. Choo (Administrative staff governor)  
Joan Johnston (Alumni governor)  
Susan Froom (Student governor)  
Claire Kennedy (Lieutenant-Governor-in-Council governor), Chair  
K. Sonu Gaiind (Teaching Staff governor)*

*Kelly Hannah-Moffat (Administrative Advisor)  
Anwar Kazimi (Secretary)*

Information on the Office of the Ombudsperson and its mandate is available at:  
<http://ombudsperson.utoronto.ca/>

The Review Committee is interested in seeking feedback on:

- the awareness of the Office by members of the University community, across the three campuses;
- the understanding by the community of the services that the Office can provide;
- the communication of its services; and
- the future directions and priorities appropriate for the Office.

The Review Committee is very interested in your thoughts on any of the above as well as any other reflections you may wish to share on the Office of the Ombudsperson. Comments may be submitted in confidence to [https://bit.ly/2020\\_OmbudsAdvice](https://bit.ly/2020_OmbudsAdvice) by **5:00 p.m. on Friday, January 8, 2021**.

Questions should be directed to Mr. Anwar Kazimi, Deputy Secretary of the Governing Council, ([anwar.kazimi@utoronto.ca](mailto:anwar.kazimi@utoronto.ca)).