UNIVERSITY OF TORONTO MISSISSAUGA

Campus Fall Re-Entry Planning and Preparation - I&ITS and FMP

Tammy Cook, Executive Director FMP &
Luke Barber, Director I&ITS

Campus Re-Entry Preparation

Classroom Preparation:

◦ **Planning** -Mapped all classrooms, teaching labs and computer labs total of 118 rooms for new 2M physical distancing to determine capacity for Registrar's Office (RO) for September enrollment.

◦ **Physical**- Wrapped Seats, removed seats, installed Signage, applied directional separation, installed Personal Protective Equipment (PPE)

◦ **Instructional**- Remote/Hybrid delivery preparation
  ◦ Camera upgrades
  ◦ Safety/sanitary changes (high-touch surfaces, chalk, whiteboard markers, Lav mics)

Campus Re-Entry Preparation

Public spaces Preparation:

- ◦ **Planning** – mapped all student gathering spaces, elevators, washrooms, corridors, meeting rooms for physical distancing. Produced and Installed all building entrance signage.

- ◦ **Physical**-removed seats, installed signage, wrapped seating areas, installed PPE, installed Plexiglass barriers and stantions to facilitate/restrict flow, installed Paper Towel dispensers, limit activity of hand dryers

UNIVERSITY OF
TORONTO
MISSISSAUGA

Campus Re-Entry Preparation

Administration and Research Departments:

- ◦ Mapped all research labs for physical distancing
- ◦ Mapped residence public spaces, installed signage and PPE
- ◦ Mapped Library, wrapped seats, installed plexiglass, installed signage and PPE
- ◦ As requested continuing to assist various departments with Mapping spaces and provided signage, PPE and Plexiglass as they plan for re-entry.

Administrative Preparation

Established & Chaired local UTM Operational Readiness Committee

Managed Mask Distribution Program for UTM

Administration UTM General Assessment Tool (GAT), Event Assessment Tool (EAT) and General Workplace Guidelines (GWG) approval process

UNIVERSITY OF
TORONTO
MISSISSAUGA

Classroom Preparation

- IB 200-level Refresh Project
  - 10 highest-utilization classrooms in Instructional Building entirely refreshed & upgraded for remote/hybrid

- ATB Classroom Upgrades
  - Professional Audio Visual Presentation cameras installed in all classrooms
  - Podiums configured for advanced remote troubleshooting
  - Signage and cleaning supplies provided for high-touch surfaces

- Improved Webinar Services
  - Additional capacity for large classrooms (Zoom and MS Live Events)
  - Feature and security enhancements for Zoom
  - Newly designed service iterations

UNIVERSITY OF
TORONTO
MISSISSAUGA

Support for Remote/Hybrid Instruction

◦ Instructor survey
  ◦ 250+ responses to inform pedagogical, instructional technology, and infrastructure service design

◦ Virtual Service Desk
  ◦ Rotational on-site support, remote triaging
  ◦ Remote classroom support (online and hybrid delivery)
  ◦ Recording and asynchronous support
  ◦ 300+ new client-facing knowledge base articles

◦ Remote instruction tools
  ◦ Citrix Remote/Virtual Desktop enhancements
  ◦ JupyterHub service (18 classes, 2200+ students)
  ◦ Lab software and simulations (36 new software titles or cloud subscriptions added, 100+ in total)
  ◦ Remote Instruction Technology Packs

Institutional IT Preparation

- ACE IT meetings
  - 250+ responses to inform pedagogical, instructional technology, and infrastructure service design

- Institutional Zoom Community of Practice

- Institutional Collaboration
  - JupyterHub for Compute/Code/Numeracy
  - Citrix/AppAnywhere for remote delivery
  - TCard distribution
  - Digital signatures/workflows

UNIVERSITY OF
TORONTO
MISSISSAUGA

Questions?

Tammy Cook

Executive Director, UTM Facilities Management & Planning

Tammy.Cook@utoronto.ca

Luke Barber

Director, UTM Information & Instructional Technology Services

Lucas.Barber@utoronto.ca

UNIVERSITY OF
TORONTO
MISSISSAUGA