

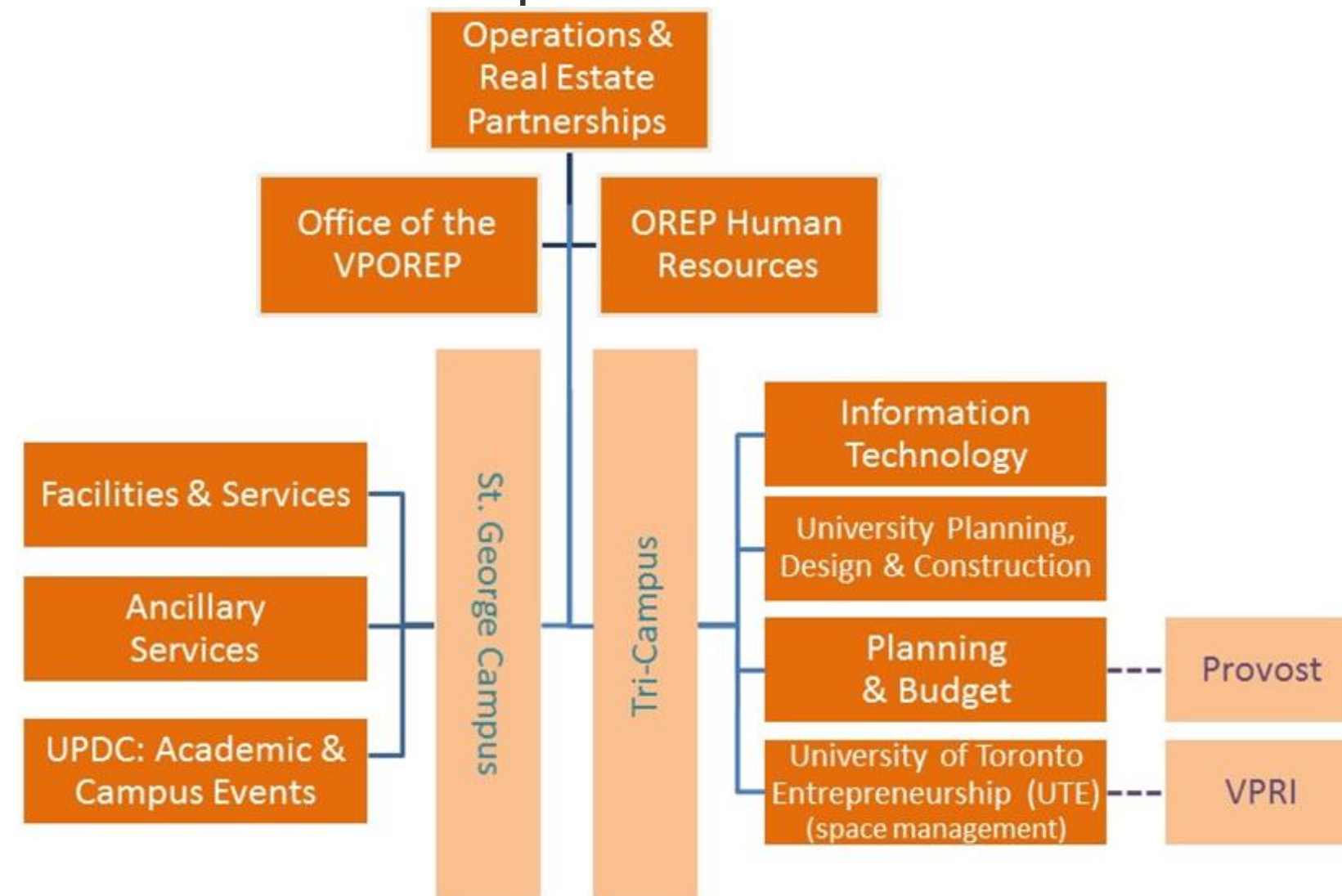


# OREP Annual Report 2020

Presented to Business Board  
June 18, 2020

# Our Mission

- To make operations: smarter; better; faster; cheaper.
- We strive to provide services efficiently and effectively, freeing up resources to fulfill the university's mission of knowledge creation, educational program delivery and community service.
- We are tri-campus in focus and facilitation.





# OREP at a glance

Gross Budget: \$219M

976 FTE

1675 Staff





# UPDC



- Advanced both the St. George Campus & UTSC Secondary Plans
- Heritage file risks and strategies
- Harbord Residence and Site 1
- Advanced and supported implementation & Approvals of Major Capital Projects
- Advanced faculty space use & long range planning
- Advanced updated UTM & St. George Campus Master Plans
- Completed departmental review
- Implemented new Project Management fees structure

# Real Estate

## Building & Occupying properties

- Schwarz Reisman Innovation Centre
- 730 Yonge
- Spadina/Sussex Student Residence
- UTSC Student Residence

## Acquisitions & Partnerships

Creation of a "strategic fund" from  
4Corners revenues

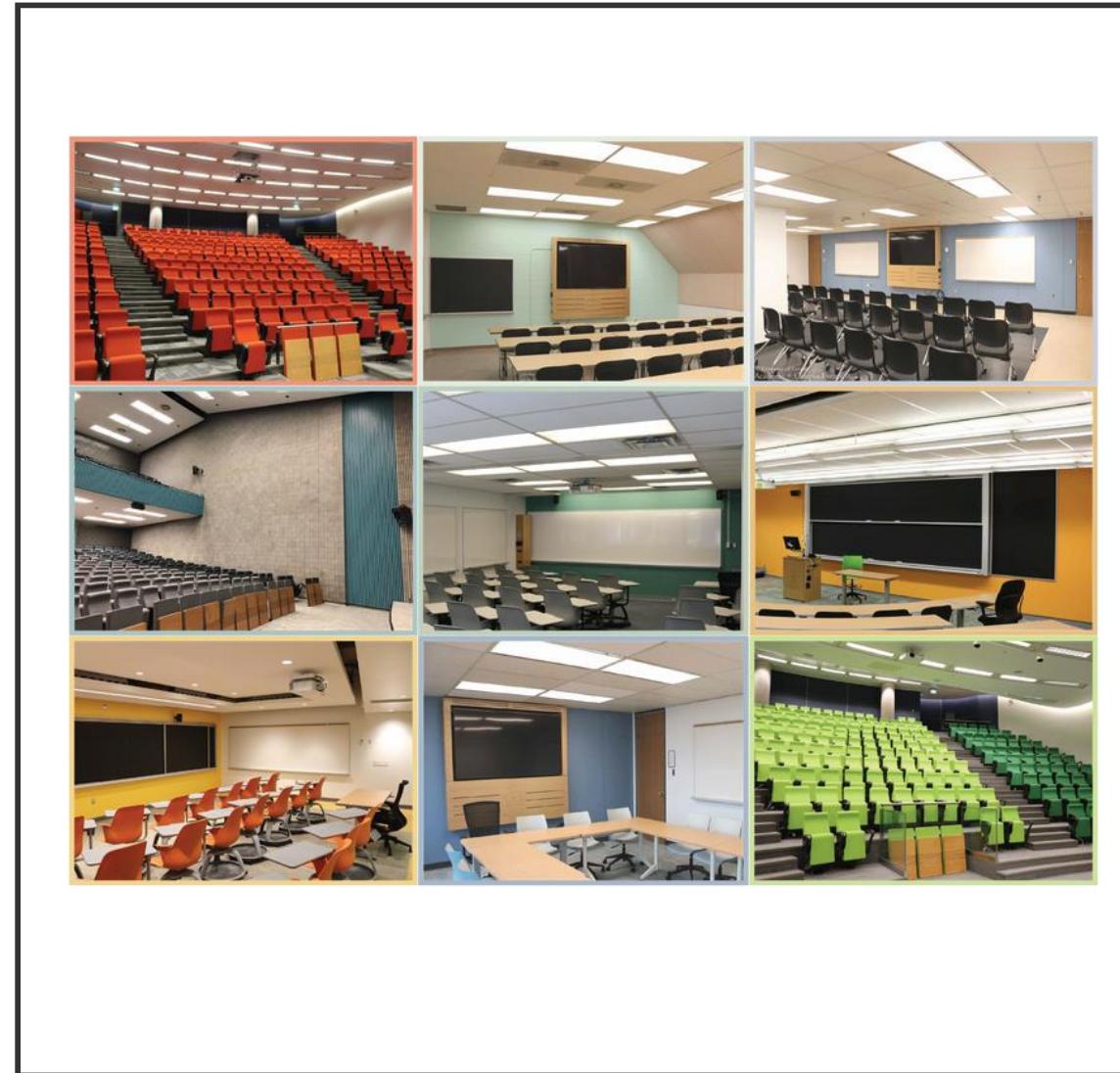


05



# Academic & Campus Events

- Transforming the Instructional Landscape
- Academic Scheduling
- Campus Events
- Classroom Technology
- Accommodated Testing Services rebrand





# Planning & Budget

- Pursued post freeze tuition framework discussions
- Undertook advocacy for SMA3
- Implemented recommendations and executed Tri-Campus Budget Review/Cost Efficiencies
- Reserve policy and Institutional Investment funds
- Institutional Data Hub
- Service effectiveness and global benchmarking
- Multi-year planning in the DAC process

OREP Annual Report to Business Board

June 18, 2020



# Facilities and Services

- Launched 5 Year Strategic Plan
- Developed a Utilities Master Plan
- Campus Police operational review implementation
- Elevator management program developed
- AODA standards were developed for the built environment
- Launched the 2030 Achieving our Carbon Commitment plan
- Initiated a computerized maintenance management system
- Hosted the Ontario Association of Physical Plant Administrators Conference 2019





# ITS

- Canadian Shared Security Operations Centre (CanSSOC); Gateway Firewall; Multifactor Authentication
- IT@UofT Strategic Plan
- Students: NGSIS Student Choice program; Course Info System; Student Timetable Builder; new Test and Exam application
- Teaching: Academic Toolbox
- Support: Administrative Management System initiatives and modernization; Learning Management, Performance and Goals, and Recruitment applications; Academic Administrative Appointment process



# Ancillary Services

- Implementation of Strategic Plan
- Food Services
  - operational & program review
  - recruited Exec Director
  - advance revitalization & refurbishment projects
  - revise social media and marketing approach
  - establish campus advisory cttee
- Family Housing
  - Budget amalgamation and creation
  - Housing Strategy implementation
  - 730 Yonge commercial space transition
  - collaborate on 4Corners projects
- Student Housing
  - Advance Sussex Spadina & Harbord Residence projects





# Senior Strategist, Operational Initiatives

- review of Enrolment Services
- Course Room Scheduling processes review
- Institutional Data Governance







# VPOREP HR

- Client support across the portfolio
- OREP Professional Experience Program
- Employee Relations
- Manager Training



# Office of the VPOREP

- UniForum Global Benchmarking
- Business Continuity
- Administrative Leadership Forum
- pedestrian and Campus Safety Group
- Risk Assessment Annual Report



# Our COVID Response

In mid-March 2020, UofT reacted to the COVID-19 global pandemic by taking rapid action to put classes on-line and send workers home to work remotely.

OREP units have been integral to the work being done through these unique times, and are working to maintain business as usual as possible while preparing for workforce re-entry.

14

## OREPs role in COVID leadership

- Business Continuity & Operations
  - Budgeting and Financial Planning
  - Finance & Logistics
  - Safety & First Response
  - Critical Supply
  - Caretaking preparation for re-entry
  - Building access planning
  - Space planning (instructional and otherwise)
  - Event and related spaces: support of transition from actual to virtual
- In-Person Instruction space assessment
- Residence and Food Services provision - both current state for residents in situ, and in anticipation of future residents
- IT support of current state Work from Home and virtual instructional preparation
- COVID Help desk for Operational and General queries
- HR Workforce planning