

**FOR INFORMATION**

**PUBLIC**

**OPEN SESSION**

**TO:** University Affairs Board

**SPONSOR:** Sandy Welsh, Vice-Provost, Students  
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**PRESENTER:** See Sponsor  
**CONTACT INFO:**

**DATE:** May 12, 2020 for May 21, 2020

**AGENDA ITEM:** 7(c)

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**ITEM IDENTIFICATION:**

Annual Report: Campus Police Services, University of Toronto, St. George

**JURISDICTIONAL INFORMATION:**

Section 5.6 of the University Affairs Board Terms of Reference states:  
*The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.*

**GOVERNANCE PATH:**

**1. University Affairs Board (May 21, 2020) [For Information]**

**PREVIOUS ACTION TAKEN:**

The report is presented annually to the Board.

**HIGHLIGHTS:**

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure, and equitable environment for students, faculty, staff, and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging

security needs, or their many other functions, the St. George Campus Police work in partnership with the University community to support the University's academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.

St. George Campus Police has evolved and refined its response and customer service models. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. In 2019 and for the near future, community policing continues to best meet the needs of the University community. The organization reflects this model.

**FINANCIAL AND/OR PLANNING IMPLICATIONS:**

There are no implications for the Campus' operating budget.

**RECOMMENDATION:**

The report is presented for information only.

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**DOCUMENTATION PROVIDED:**

Annual Report 2019: St. George Campus Police Services



# Annual Report

Campus Police Services

University of Toronto St. George Campus

2019

# Table of Contents

- Organization Overview* ..... 3
- Campus Police Units* ..... 4
  - Uniformed Division* ..... 4
  - Campus Police Investigative Division* ..... 4
  - Building Patrol* ..... 4
  - Security Systems* ..... 4
  - Communications* ..... 4
- Community Policing* ..... 5-6
- Statistics and Reportable Incidents* ..... 7-9
- Crime Management* ..... 10
- Support Services* ..... 10-12
  - Training and Development* ..... 10-12
  - Mandatory Training* ..... 11
  - Additional Training* ..... 11-12

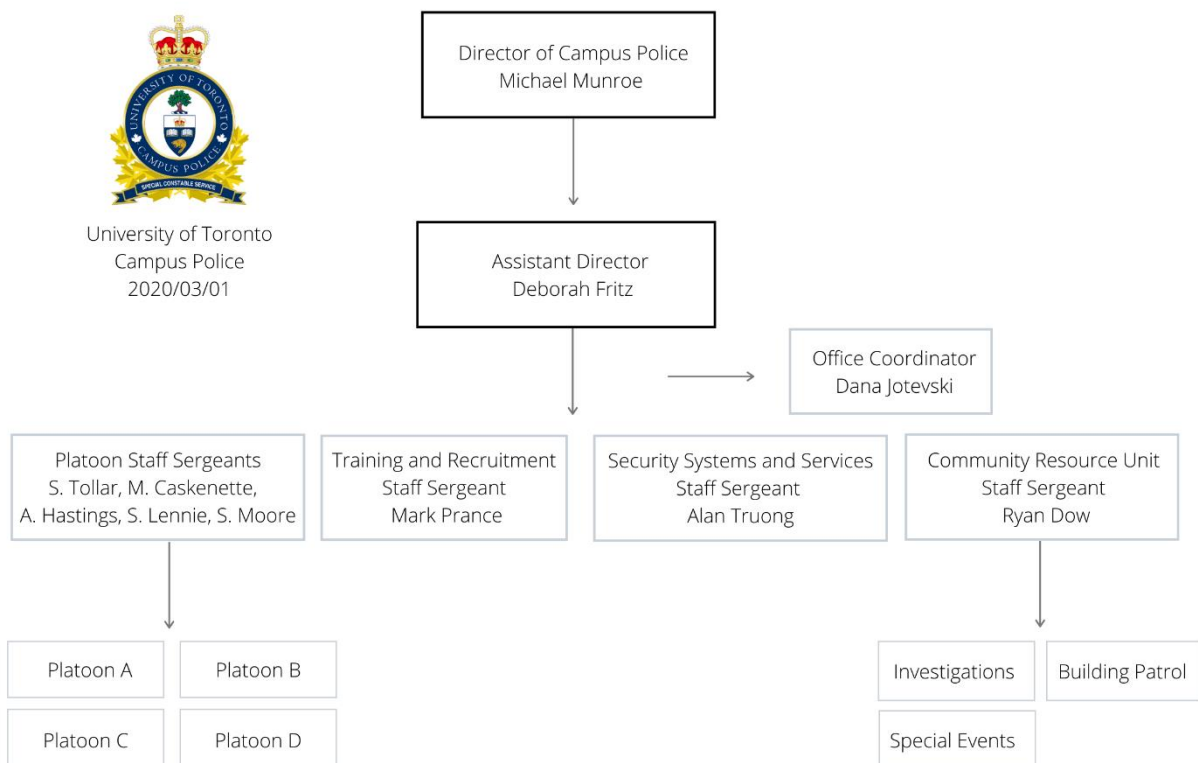
## ORGANIZATION OVERVIEW

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure and equitable environment for students, faculty, staff and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University’s academic mission.

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## Our Structure



## *CAMPUS POLICE UNITS*

### **Uniformed Division**

The Campus Police Uniformed Division is a 24/7/365 service. Uniformed officers provide proactive patrols, respond to criminal, non-criminal, medical and mental health incidents and are certified first aid responders. The uniformed officers are the frontline staff that conduct initial investigations and submit quality police reports. Throughout 2019, patrol officers apprehended individuals under the Trespass to Property Act, Mental Health Act and the Criminal Code of Canada.

### **Community Resource Unit**

The Community Resource Unit supports the St. George Campus with criminal, non-criminal investigations and security planning for VIP/special events. The unit works very closely with Toronto Police and other University bodies to ensure quality and timely investigations are completed. Members have completed multiple investigative, and security related courses through the Ontario Police College, Toronto Police College and other training institutions.

### **Building Patrol**

Campus Police manages the building patrol service for various faculties and departments on the St. George campus on a fee for service basis. Building Patrol officers are licensed security guards under the Private Security and Investigative Services Act. Their primary function is to patrol University of Toronto buildings and to report suspicious activity to Campus Police. As members of the Campus Police group, they are in uniform and equipped with radios for direct and immediate access whenever assistance is needed.

### **Security Systems**

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

### **Communications**

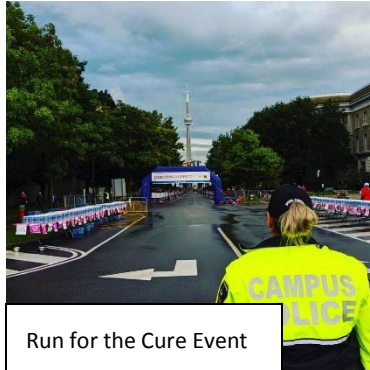
The Communications Centre handled approximately **60,111** calls for service in 2019. Calls are dispatched to Special Constables and/or Facilities and Services responders. Calls range from malfunctioning equipment, floods, and thefts to more serious situations requiring immediate Campus Police response or a trade expertise.

## COMMUNITY POLICING

Community Policing activities were organized and provided throughout 2019.



Early Learning Centre



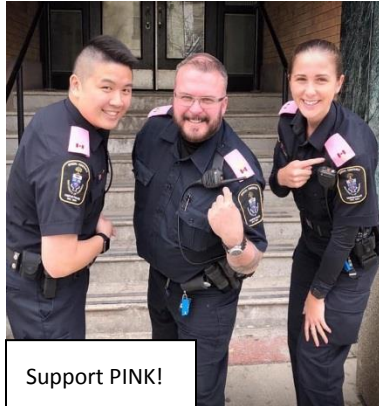
Run for the Cure Event



Police Office Pride 2019



Pancake Breakfast



Support PINK!



Remembrance Day



Varsity Blues Football



Ride to Conquer Cancer



World Youth Games



Orientation Fair



Take Your Kids to Work



LGBTQ2S+ Job Fair



Safety Booths



Support Mental Health



Dec. 6<sup>th</sup> A day to Remember



Campus Police vs Skule Charity Match



Flag Ceremony – Pride 2019



## STATISTICS & REPORTABLE INCIDENTS

### Calls for Service

<b>TOTAL EVENTS</b>		
<b>Campus (CAD 'Dispatch Group')</b>	<b>Total Events</b>	<b>Percent of Total</b>
St. George	55,038	91.64%
Scarborough	3,637	6.05%
Mississauga	1,391	2.31%
<b>TOTAL</b>	<b>60,111</b>	

<b>TOTAL CAMPUS POLICE EVENTS</b>		
<b>Campus (CAD 'Dispatch Group')</b>	<b>Total Police Events</b>	<b>Percent of Total</b>
St George	27,702	84.64%
Scarborough	3,637	11.11%
Mississauga	1,391	4.25%
<b>TOTAL</b>	<b>32,730</b>	

## 2019 Reportable Incidents - St. George Campus

PROPERTY CRIMES	2019	2018	Change
Arson	0	2	-2
Break and Enter	12	20	-8
Fraud/ False Pretenses	21	19	2
Mischief under \$5000	111	131	-20
Theft Over \$5000.00	14	13	1
Theft Under \$5000.00	304	305	-1
Possession Stolen Property	2	1	1

QUALITY OF LIFE	2019	2018	Change
Damage Without Intent	32	73	-41
False Alarm of Fire	2	1	1
Hate Crime	2	3	-1
Hazardous Conditions	3	4	-1
Bomb Threat	0	1	-1
Suspicious Person	95	112	-17
Suspicious Vehicles	1	2	-1
Trespassing/ Cautioned	82	74	8
Trespassing/ Charged	27	41	-14
Trespass at Night	2	0	2

<b>CRIMES AGAINST PERSONS</b>	<b>2019</b>	<b>2018</b>	<b>Change</b>
Domestic Incident	7	5	2
Sexual Assault*	10	1	9
Assaults	31	22	9
Criminal Harassment	20	25	-5
Indecent Acts	11	6	5
Voyeurism	2	1	1
Robbery/ Robbery Attempt	8	7	1
Extortion	4	2	2
Threats	33	15	18

<b>OTHER CATEGORIES</b>	<b>2019</b>	<b>2018</b>	<b>Change</b>
Police Assistance**	61	76	-15
Police Information ***	177	100	77
Breach of Probation/FTC	2	2	0
Warrants	10	8	2
Sudden Death	0	1	-1
Suicide or Attempted Suicide	3	3	0
Drugs - Possession/ Use/ Trafficking	1	1	0
Fire (Actual)	2	1	1
Liquor License Act	13	22	-9
Mental Health Act	55	39	16
Missing Persons	7	6	1
Motor Vehicle Incidents	11	14	-3

\*Four Sexual Assault incidents took place on walkways adjacent to U of T property.

\*\*Police Assistance – Reportable calls for service including but not limited to medicals, access calls, and disputes.

\*\*\*Police Information – Reportable calls for service including but not limited to non-criminal reports, protest/demonstrations and suspicious circumstances.

## CRIME MANAGEMENT

Authority*	Arrested	Charged (Form9, P.O.T)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	23	1	5	17
Controlled Drug & Substance Act	0	0	0	0
Trespass to Property Act	10	9	1	0
Liquor License Act	0	0	0	0
By-law	0	0	0	0

## SUPPORT SERVICES

### Training and Development

Our training mandate is designed to meet the needs of the University. Training combines Directives from the Toronto Police Service and the Ministry of the Solicitor General. Changes in law, court decisions, and Federal and Provincial standards are included into a comprehensive learning model.

The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The recent passing of Bill 68, the Community Safety Policing Act, impacts Special Constables with specific topics that are legislated to be included into the training programs of special constables in the province of Ontario. Those topics include Ethics and Leadership, Racial Profiling, Anti-Oppression-Micro Aggression and Diversity, Crime Scene Management, Community Based Policing - (CPTED) and Drug Investigations and Effects. We include this learning in our Orientation and Refresher training that all of our special constables receive.

The Service welcomes constructive comment from its clients. Recommendations from all levels of policing contribute to the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are occasionally used. The nature of the University

community requires its special constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world.

Understanding people and developing empathy for their situations is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart.

The table following details the training provided during 2019 to special constables at the University of Toronto St George campus:

### Mandatory Training

Course/Topic	Delivered By	Duration	Number who received Training
Annual Use of Force	Campus Police Instructors	8.0	27
Standard First Aid	Campus Police Instructors	16.0	11

- \* 3 members did not attend due to medical reasons

### Additional Training

Course / Topic	Delivered by	Duration	Number who received Training
Anti Oppression-Micro Aggression Training	TNT Inc., Dr Frank Trovato Professors Jasmin Zine & Zabedia Nazim	8.0 hrs	23
Applied Suicide Intervention Skills	Living Works	16.hrs	6
Canadian Association of Threat Assessment Professionals National Conference	Canadian Association of Threat Assessment Professionals	40.0 hrs	1
Front Line Supervisor Part 1 and 2	On-line through Ontario Police College and Canadian Police Knowledge Network	24.0 hrs	1
Front Line Supervisor Part 3	Ontario Police College	40.0 hrs	1
Scenario Based Mental Health and De-escalation Training	Canadian Police Knowledge Network	1.5 hrs	6

Scenes of Crime Officer	Ontario Police College	80.0 hrs	1
Special Constable Orientation Course	TNT Inc. Frank Trovato PhD, Howie Page	390.0 hrs	6
Special Constable Refresher Course	TNT Inc. Frank Trovato PhD, Howie Page	60.0 hrs	8
Stop the Bleed Train the Trainer	Proactive Asset Solutions Inc.	4.0 hrs	4
Conflict Management/Mental Health Engagement/De escalation	Judy Hermann TNT inc	6.0 hrs	15
Human Rights	Judy Hermann TNT inc	4.0 hrs	15
Indigenous Culture	Joe Elkerton TNT inc	2.0 hrs	15
Systematic Racism/ Diversity and Ethics	David Mitchell TNT inc	6.0 hrs	15