

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students
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PRESENTER: See Sponsor
CONTACT INFO:

DATE: May 12, 2020 for May 21, 2020

AGENDA ITEM: 7(a)

ITEM IDENTIFICATION:

Annual Report: Campus Police Services, University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:
The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:
The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [for information] (April 28, 2020)
2. **University Affairs Board [for information] (May 21, 2020)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

The total number of reported crimes increased marginally for the first time since 2015. This is due in part to an increase in the number of reported harassment cases. It is noted however that two individuals, independent of each other, were responsible for a disproportionate number of these cases, eventually resulting in them being arrested and charged criminally.

There was also a significant increase in the Other Activity category. The table captures non-criminal activity on campus. Some categories, such as Suspicious Persons, are often the result of community members contacting officers and Campus Police and reporting behaviours they find suspicious. These are seldom criminal in nature but do demonstrate community members are willing to reach out to our officers.

This year's increase in the Other Activity category is mainly the result of two specific criteria: alarms and medical calls. The increase in alarms is likely the result of significant additions to our access control systems, such as new buildings, coming online. Any alarms listed in this section are false alarms. Medical calls traditionally fluctuate significantly on a yearly basis. Last year's total is indicative of that fluctuation and cannot be attributed to specific causes.

As indicated, we now sponsor the Erindale College Special Response Team, which offers additional supports to the team. Campus Police continue to support team members in obtaining the CCR notation for their volunteer hours dedicated to the campus community.

FINANCIAL IMPLICATIONS:

There are no financial implications.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2019: UTM Campus Police Services



2019

Campus Police Services Annual Report



**Positive
Space**

Lesbian Gay Bisexual
Transgender Queer



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THIS REPORT WAS PREPARED DURING THE COVID 19 RESTRICTIONS. FOR THE SAFETY OF OUR STAFF, INCLUDING OUR PHOTOGRAPHER, ALL PHOTOGRAPHS AND SOME MATERIAL IN THIS REPORT MAY APPEAR IN OTHER ANNUAL REPORTS OR UNIVERSITY OF TORONTO PUBLICATIONS.

A MESSAGE FROM THE DIRECTOR

I am pleased to share with you our Annual Report for 2019. Our continuous goal is to increase the sense of safety enjoyed by our community members, creating an environment in which our students can learn, live, and play.

2019 was a very successful year for our team. Our officers responded to 1,774 calls for service during the year. This number however doesn't reflect the depth of their service to the community through their personal interactions with students, faculty and staff, presentations, crime prevention, and committees they are engaged in on a daily basis.

As 2020 unfolds we continue to see changes taking place within the Campus Police business model. We are currently in negotiations with the provincial government concerning topics that include; what our organization will be known as, use of force options, uniforms, etc. We will continue to monitor this and adapt accordingly.

The UTM Campus Police believe that public safety is a shared commitment. Between 2014 to 2018 strategies implement by the UTM Campus Police were successful in annually lowering the crime rate on campus. Although in 2019 we experienced a marginal increase our rates are still significantly lower than they were five years ago. The low rate of these incidents speaks directly to the dedication of the officers, and the commitment of our community to work with us. Thereby maintaining our reputation as a very safe environment in which to learn, work, and live.

I also must share with you my pride in the personal commitment to the success of our campus demonstrated by members of the UTM Campus Police. Their professionalism, creativity and teamwork, coupled with our community partnerships have allowed us to support and meet the needs of our students, faculty, staff and visitors on campus.

I am also proud to report our new partnership with the Erindale Campus Special Response Team. (ECSpeRT) This group of dedicated volunteer first aiders, who are affiliated with St. John's Ambulance, have now entered into a service protocol with the UTM Campus Police. We are confident this will enhance the wonderful service already being provided by ESCpeRT.

Robert Messacar

Mission Statement

Purpose

The University of Toronto Mississauga Campus Police is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Mandate

- To support the academic mission of the University, the Police work in partnership with our community;
- To protect persons and property by developing programs and conducting activities that promote safety and security,
- To prevent crime, maintain the peace, resolve conflicts and promote good order,
- To deliver non-discriminatory, inclusive programs to our diverse community,
- To remain accountable to our community,
- To provide referral to community services,
- To respond to emergencies and provide assistance to faculty, students, staff and visitors,
- To ensure University policies and regulations are followed, and
- To enforce the criminal code and selected provincial and municipal statutes as necessary.

Values

The University of Toronto Mississauga Campus Police Service is accountable to our community and guided by the following principles and values:

- respect for the dignity, privacy, worth and diversity of all persons
- fair and impartial treatment of all individuals
- a departmental philosophy that promotes safety and security as a responsibility of all members of the community; reliability, competence, accountability, teamwork and open communication
- an approach to campus policing that welcomes and encourages community involvement and promotes equity

Management Team



Manager of Physical Security Steve Rivera, Manager of Campus Police Mary Shaw, Director Rob Messacar, Administrative Assistant Megan Nesland.

Robert Messacar, Director of Campus Police

Robert utilizes a career of community policing to lead a team of dedicated professionals to ensure the safest environment possible for our community. Crime prevention and community engagement remain top priorities for his administration.

Mary Shaw, Manager of Campus Police

Manager Shaw brings a wealth of policing experience to her position, including that of a platoon commander and officer in charge of an investigative unit with the Toronto Police Service. Mary oversees the day-to-day activities of the campus police. Her duties include, scheduling, approval of reports, time management of officers, training and mentoring. Community policing remains her focus here at UTM.

Steven Rivera, Manager of Physical Security

Steven oversees the campuses physical security systems. In his time with UTM, he has led the move to significantly upgrade our enterprise systems, enhancing our monitoring and security capabilities. He is a graduate of the John Jay College of Criminal Justice Security Management program from City University of New York and has recently obtained the ASIS International PSP (Physical Security Professional) designation.

Megan Nesland, Administrative Assistant

Megan is the first person most people meet in the Campus Police Office. She handles every visitor and challenge with grace and professionalism. She also helps coordinate and support a variety of activities, projects and development efforts.

Community Policing Leaders

Residence Liaison **Corporal Michael Bell**



As our Residence Liaison Officer, Mike's involvement with the staff members is to regularly liaise with Residence Staff and participate in student community events to enhance the comfort and safety of our on-campus resident students. An experience officer, Mike engages in crime prevention with our stake holders to assist in the reduction of crime occurring within our community.

Infrastructure Liaison **Corporal Ivan Ampuero**



Infrastructure Liaison – Corporal Ampuero works closely with our community partners to ensure the success of our dispatching and reporting systems. Currently acting as the UTM instructor on NICHE police reporting system. He has also been qualified in Crime Prevention Through Environmental Design. He uses to perform safety audits of various areas on campus. In addition, Cpl. Ampuero is also the Campus Police representative with the UTM Health and Safety Committee. "

Fire Warden and Fire Prevention **Corporal Bobbi-Jo Duff**



Currently responsible for Fire Warden and fire prevention training on campus in partnership with Facilities Management & Planning Project Coordinator and Fire Prevention & Protection department.

In this role, she is responsible for co-instructing bi-annual training of Fire Wardens in proper use of fire extinguishers and evacuation protocols, conducting fire drills, and offering educational initiatives to various groups on campus. When not involved in these activities she manages a platoon of Special Constables and Building Patrollers.

Community Policing Initiatives **Corporal Derrick Ingram**



Community Policing Initiatives- Corporal Ingram, is a certified trainer in De-Escalating Potentially violent situations. Corporal Ingram along with a staff member from Health and Counselling are responsible for organizing training workshops to train our staff and faculty. Corporal Ingram also engages with various community groups and directs his team to promote programming including the Wen-do Self Training for Women



Our Community

Here at UTM however, our students are actively engaged in community building through volunteerism.

This year for example, dozens of students at U of T Mississauga are staying in town for Reading Week to volunteer with local community organizations. Just over 70 students are taking part in Alternative Reading Week, an annual three-day program where students are assigned projects with various community organizations in Peel. This year 10 organizations are participating with 11 projects. One group of students, for example, is working with The Dam Youth Drop-In Centre preparing for the upcoming Coldest Night of the Year family walk. This same group is also involved with youth programming at the centre.

Other initiatives include running a tutoring program for Safe City Mississauga, developing a marketing strategy for Caledon Meals on Wheels, and creating a 30-second video about updating phone privacy settings for Caledon Dufferin Victim Services. Some students work in the community while others develop their initiatives on campus in partnership with the organization.

Students also learn that they are active members of their community – a relationship that doesn't end at graduation, Atkinson says. "The community you live in is something you should be contributing to."

UTM now includes over 14,000 undergraduate students, 740 graduate students, over 3,000 full- and part-time employees (including 1,100 permanent faculty and staff) as well as over 57,000 alumni. The campus is situated on 225 acres of protected greenbelt along the Credit River .

The campus itself is literally a city within a city. It boasts restaurants and cafeterias, a day care Centre, state of the art gym and Recreation Centre, housing, including families of graduate students, a theatre, an art gallery, and places of worship.

On Wednesday, Dec. 4, 2019, the International Interior Design Association (IIDA) announced that the Perkins and Will-designed project had won the 2019 IIDA Global Excellence award in the education category. The annual juried design competition recognizes originality and creativity in interior design and architecture projects across 15 categories. Also in December 2019, UTM was named Canada's FIRST Silver Fair Trade Campus! We are proud to share that we have set the standards to ensure we are making environmentally & socially responsible decisions today, and we will continue to do so in the future.

Our Campus Policing Organization

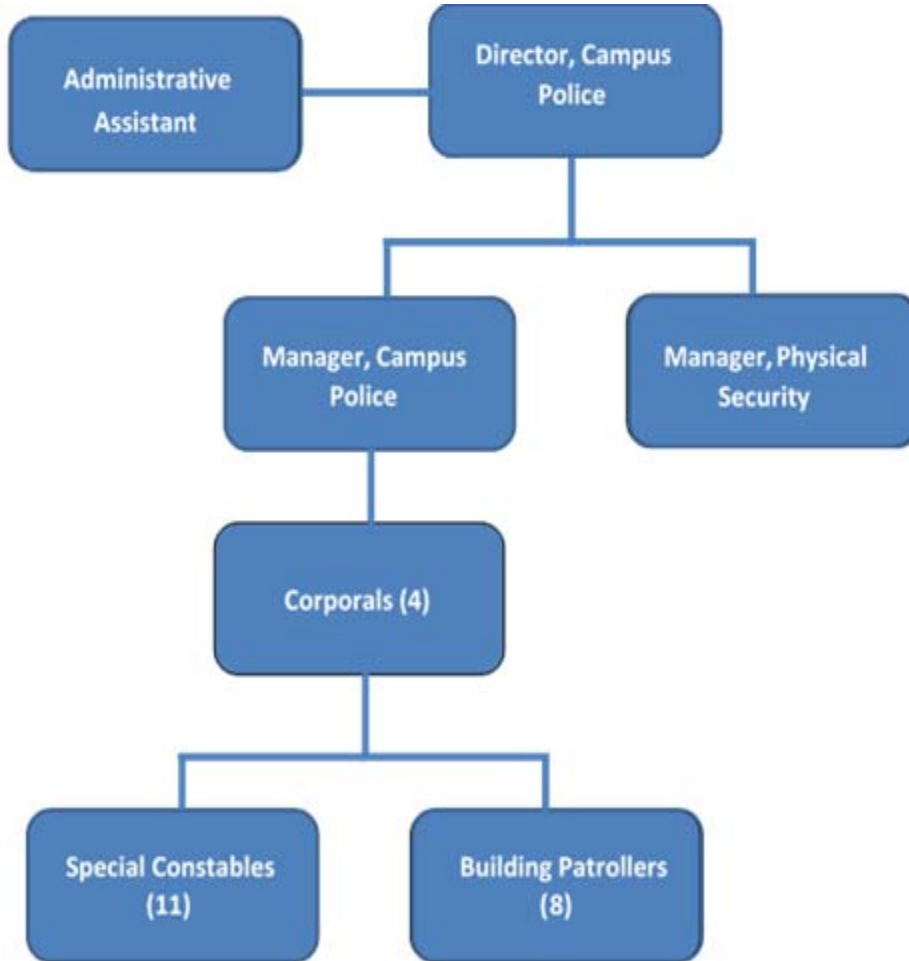
UTM Campus Police consist of a total of 27 staff members. As reflected in the organizational chart on page 8, the department is composed of the Director, the Manager of Campus Police, the Manager of Physical Security, our Administrative Assistant, 4 Corporals, 11 Special Constables, and 8 Building Patrollers.

All Special Constables are approved as such by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes. The Building Patrollers are all licensed and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

Over the past years the campus police have been charged with modernizing our physical security. Upgrades to our CCTV system are ongoing, with approximately 500 CCTV cameras now on campus. Campus police have also recognized the need to protect the privacy of its students and have put stringent conditions on the use of CCTV recordings to ensure this.

We are also working diligently with the Office of High Risk and Safety and High Risk to update our Emergency Management Planning to ensure the minimization of harm and damage as well as business continuity in the event of a major event impacting the campus.

The UTM Campus Police believe that public safety is a shared commitment. Between 2014 to 2018 strategies implement by the UTM Campus Police were successful in annually lowering the crime rate on campus. Although in 2019 we experienced a marginal increase our rates are still significantly lower than they were five years ago. The low rate of these incidents speaks directly to the dedication of the officers, and the commitment of our community to work with us, in maintaining our reputation as a very safe environment in which to learn, work, and live.



UTM Campus Police Organizational Structure

Operations

The Corporals, Special Constables, and Building Patrollers, comprise the “front-line” staff. Their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, and promoting as well as participating in community policing and crime prevention programs.

Corporals have the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports. In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

Campus Police maintains its commitment to the continuous training of its officers, as well as Community Based Policing initiatives. These initiatives have seen some promising results, with significant reductions in some reported crime categories.

Community Policing

The following is a sampling of activities that Campus Police participate in during the year.

Remembrance Day Service

Campus Police volunteers organize and host the Annual Remembrance Day Services.

Positive Treats for Positive Space

The Positive Space Campaign is organized by a committee of volunteers who work to create awareness of LGBTQ communities at the University of Toronto. The Positive Space Committee hosts events, conducts educational initiatives, and shares information with all members of the campus community. UTM Campus Police founded and takes part in the Positive Treats for Positive Space campaign, where iced treats are provided to community members along with information regarding the campaign and resources available for LGBTQ members.

Fire Wardens

The Fire Warden Program is designed to support a building evacuation during a fire emergency when implemented by a coordinated effort between UTM Campus Police, Fire Wardens, and Staff. Co-ordination requires that every role be identified, positions assigned, and response teams trained in accordance with the program. The Fire Wardens are all dedicated volunteers.

Orientation

Officers take part in the yearly Orientation for new students, forging new friendships and offering safety information to incoming students. They also take part in a separate orientation for International Students, providing relative safety information.

Self-Defense Training

Officers ran a very successful Wen-Do training session in which participants received Co-Curricular Records for attending.

The United Way

Campus police assisted with the Lost and Found sale of unclaimed articles, with the proceeds donated to the United Way.

Statistical Overview

Incident Types *	2017	2018		19 vs 18	Other Activity*	2017	2018	2019	19 vs 18
Break and enter	1	1	0	-1	Arrest Warrants	0	0	0	0
Robbery	0	2	0	-2	Alarms	218	177	324	147
Theft Over \$5000	0	1	0	-1	Fire Alarms	27	14	22	8
Theft Under \$5000	36	49	41	-8	Assist other police	0	1	3	2
Theft Bicycles	2	3	6	3	Demonstrations/Protests	0	0	0	0
Possess stolen property	0	0	0	0	Suspicious Persons/Circumstances	50	41	31	-10
Disturb Peace	11	5	2	-3	Trespasser Charged	6	7	8	1
Indecent Acts	0	0	0	0	Trespasser Cautioned	34	26	23	-10
Mischief/Damage	21	4	10	6	Medical Assistance	53	37	115	78
Other Offences	25	09	16	7	Insecure Premises	3	3	2	-1
Sexual Assaults	2	1	2	1	Motor Vehicle Collision**	8	6	21	15
Assault	5	4	2	-2	Mental Health Act	16	23	30	7
Impaired Driving	0	0	0	0	Attempt Suicide	3	3	1	-2
Criminal Harassment	3	4	12	8	Sudden Death	0	0	0	0
Threatening	1	3	1	-2	Fires	1	3	2	-1
Homophobic/Hate Crimes	1	0	1	1					
Homicide/Sudden Death	0	0	0	0					
Crime Occurrences	108	86	93	7					

*These numbers reflect incidents reported to Campus Police, and may not include events that were reported to other agencies or university departments.

**Campus Police do not investigate motor vehicle collisions. Drivers are instead referred to the Mississauga Collision Reporting Centre.

Equipment Issued to Special Constables

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic Directives

Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau and the UTM Campus Police are now collaborating in training of their respective officers, with the Peel Police offering courses in a variety of subjects, including Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc.

Other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police, and the Ontario Police College all contribute to the training of UTM Special Constables.

Course/Topic	Delivered By	Number Attended
De-escalating Potentially Violent Situations,	UTM Campus Police	All
Scenario Based Mental Health And De-escalation Training	Canadian Police Knowledge Network	All
Youth Drug and Gang Conference	Peel Regional Police	4
Stop the Bleed Train the Trainer	Proactive Asset Solutions Inc	1

Stop the Bleed Train the Trainer	Proactive Asset Solutions Inc	All
Leadership in Administration	Rotman School of Management	1
Special Constable Refresher Training	Ed Judd and Associates	1
Advanced Patrol Training	Canadian Police Knowledge Network	1
Best Practices	American Society for Industrial Security	1
Leadership Styles in Action	University of Toronto	4
Navigating Difficult Conversations in Management	University of Toronto	4
Use of Force	Peel Regional Police Service	All

Our Community Policing Partnerships

Providing a safe environment for our students, staff, and faculty is very much a community effort. To effect this the Campus Police has formed an array of community partnerships, both within and external to the University of Toronto. Some of these partnerships include:

Health and Counselling Centre

The Centre is committed to delivering professional mental and physical health services to a diverse student body. Young adulthood and university life are exciting stages of one's life but they can also be a highly stressful period. University students are subject to social, personal and academic demands that have the potential to negatively impact their mental wellbeing. The Centre also addresses the physical health of students with a full staff of nurses and doctors. Programs also include nutritional counselling, mindfulness meditation, and personal counselling.

AccessAbility

The mission of AccessAbility Services is to ensure that all students with disabilities can freely and actively participate in all facets of University life; to provide and coordinate services and programs that enable students with disabilities to maximize their educational potential, and to increase awareness of inclusive values among all members of the University community.

The Sexual Violence Prevention and Support Centre

The Tri-Campus Sexual Violence Prevention & Support Centre is a key part of the University's Policy on Sexual Violence and Sexual Harassment, which covers all members of the U of T community. Centre staff are available to receive disclosures, take and provide options for formal reports to the University, and offer services and supports related to incidents of sexual violence. The Centre also offers training and education, and is the first point of contact for those who need accommodation.

Student Housing and Residence Life

The University of Toronto Mississauga Department of Student Housing & Residence Life advances the mission of the University by creating a holistic student experience that promotes academic and personal success. It provides facilities that are safe and secure as well as being a supportive community that values diversity, equity and inclusion. It offers innovative programs and services that enhance student learning & development.

Equity and Diversity Office

The Equity & Diversity Office (EDO) provides programs and services to faculty, staff and students at UTM. In cooperation with its campus partners, the EDO promotes an equitable and inclusive campus community, free from discrimination or harassment based on age, disability, race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, gender expression, gender identity, sexual orientation, family status, marital status, and / or record of offences.

Positive Space Committee

The University of Toronto Mississauga Campus Positive Space Campaign is a program that seeks to create and identify safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersex, queer, questioning and two-spirit (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto.

Positive Space challenges the patterns of silence that continue to marginalize LGBTQ+ students, staff and faculty – even in environments with anti-discriminatory and inclusive policies. The most visible symbol of this campaign is the inverted rainbow triangle sticker that you will see in many spaces around campus.

Erindale College Special Response Team (ECSpeRT)

ECSpeRT is a division of St. John Ambulance located at the University of Toronto Mississauga. They are a team of volunteer Medical First Responders who provide first aid coverage to all students, staff, and visitors of the UTM campus. ECSpeRT members also regularly assist with first aid duties of the Mississauga Division of St. John Ambulance.

Most of ECSpeRT's current members are undergraduate students at UTM. All active responders hold valid certifications in the First Aid CPR Level C/AED course as well as the Medical First Responder course from St. John Ambulance. All of their members participate in on-going first aid training every other week.

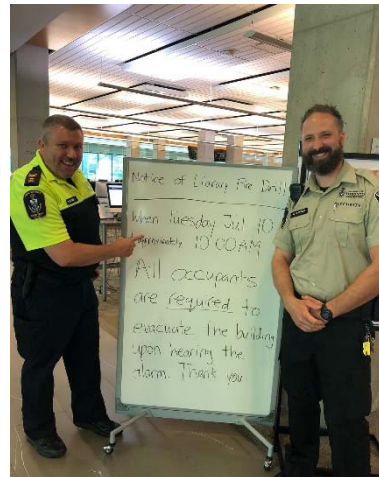
As indicated earlier, ECSpeRT and Campus Police entered into a partnership agreement. Campus police will be providing ESCpeRT with additional resources, such as A.E.D.'s, radios, cell phones, etc. Our partnership recognizes that this valuable organization services not only the student population, but also faculty, staff, and other users of our campus. It is expected the additional resources will allow them to better enhance the service they are providing.

Campus Police also sponsor ESCpeRT volunteers in obtaining Co-Curricular Record credit for their contribution to our community.



Office of the Dean of Student Affairs

Knowledgeable, caring and highly skilled staff in Student Affairs departments actively support and promote holistic student learning and development. They work with individual students, student organizations and allow leaders, campus departments, and community organizations to explore and develop opportunities to engage students, staff and faculty in active collaboration to enrich students' university experiences.



Courtesy of Campus Police

WENODO

WOMEN'S SELF DEFENCE

January 29, 2019
Tuesday 6:00PM - 9:00PM
Spigel Hall

- 3-hour taster session
- Learn physical and verbal defence strategies
- Blocks, strikes, releases from holds

FREE REGISTRATION!

uoft.me/wendo

A graphic showing the silhouettes of two women in a self-defense training pose. One woman is in a defensive stance, and the other is demonstrating a technique. A 'FREE!' sticker is placed over the bottom right corner of the silhouettes.



**Positive
Space**

Lesbian Gay Bisexual
Transgender Queer

