FOR INFORMATION	**PUBLIC**	**OPEN SESSION**

TO: UTSC Campus Affairs Committee

SPONSOR: Andrew Arifuzzaman, Chief Administrative Officer
CONTACT INFO: 416- 287-7108; arifuzzaman@utsc.utoronto.ca

PRESENTER: Gary Pitcher, Director, Campus Safety April 13, 2020 for May 4,
CONTACT INFO: 2020, Issue & Emergency Management
416-287-7539, gary.pitcher@utoronto.ca

Tom McIlhone, Assistant Director, Campus Community Police 416-
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DATE: April 27, 2020 for May 4, 2020

AGENDA ITEM: 8

ITEM IDENTIFICATION:

Annual Report: UTSC Campus Police Services

JURISDICTIONAL INFORMATION:

Section 5.9 of the UTSC Campus Affairs Committee Terms of Reference states that the
Committee receives annual reports on services from the appropriate administrators within its
areas of responsibility, including Campus Police Services.

GOVERNANCE PATH:

1. **UTSC Campus Affairs Committee [For information] (May 4, 2020)**
2. University Affairs Board [For information]

PREVIOUS ACTION TAKEN:

No previous action in governance has been taken on this item.

HIGHLIGHTS:

At the University of Toronto Scarborough, we believe that developing a safe and secure environment is a shared responsibility, and along with the strong partnerships we have developed with various departments and our community, community-based policing initiatives play an important role in our continued success.

Strategic- and intelligence-driven techniques, as well as problem-solving approaches, are dominant aspects of community policing within an academic setting. Initiatives include providing educational material on campus safety during orientation to all first-year students, training seminars, theft prevention programs, strategic patrol initiatives, and participation in various committees. Committee participation allows for greater understanding of the issues specific to this environment. This understanding, in turn, provides a greater support for our students, faculty and staff, often leading to more successful outcomes.

Community-based policing is a philosophy that defines the roles and relationships between the police and the community. It requires shared ownership, decision-making and accountability, as well as a sustained commitment from both the police and the community. This policing model continues to be the basis for outreach practices and initiatives by Campus Community Police, with a focus on increasing partnership with departments and groups on campus. In 2019, this continual emphasis on community policing practices evidenced a 57.5% reduction in thefts on campus.

In 2019, the UTSC Campus Community Police responded to, or proactively conducted, 3,308 calls for service within our community, which generated 637 reports. The majority of these calls continue to involve assisting the various sectors of our community in fulfilling their mission of adding value to our students' experience.

UTSC prides itself on having been a safe community over its 50-year history, and the statistical overview on page 10 of this report indicates that this trend continues. In 2019, Campus Community Police further strengthened our relationship with outside agencies such as the Toronto Police Service's 43 Division, who provide UTSC with clearer pictures of influences in the areas which may impact our community, and allowing for proactive interventions to be put in place.

FINANCIAL IMPLICATIONS:

Not applicable.

RECOMMENDATION:

Presented for information.

DOCUMENTATION PROVIDED:

Annual Report: UTSC Campus Community Police Services

UNIVERSITY OF
TORONTO
SCARBOROUGH

Annual Report
Campus Community Police Service
University of Toronto Scarborough
2019

Prepared for:
UTSC CAC

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Executive Summary

At the University of Toronto Scarborough, we believe that developing a safe and secure environment is a shared responsibility, and along with the strong partnerships we have developed with various departments and our community, community-based policing initiatives play a very important role in our continued success.

Strategic, intelligence-driven, and problem-solving approaches are a predominant aspect of community policing within our academic setting, and include initiatives such as providing educational material on campus safety during orientation to all first year students, training seminars, theft prevention programs, strategic patrol initiatives, and taking part in various committees. This committee participation provides for greater understanding of issues specific to this environment. This understanding, in turn, provides greater support for our students, faculty and staff, often leading to more successful outcomes.

Special Constables are staff members employed by the University of Toronto who are appointed (under Section 53 (2) of the Comprehensive Police Services Act of Ontario) and are subject to approval of the Minister of Community Safety and Correctional Services. The Special Constables are governed by a Memorandum of Understanding between the Governing Council and the Toronto Police Services Board and currently hold authorities and responsibilities under various federal, provincial and municipal statutes, including the Criminal Code, Trespass to Property Act, Mental Health Act and Liquor License Act.

Along with striving to ensure the mandate of our Mission statement (https://www.utsc.utoronto.ca/police/about-us), the Campus Community Police (CPP) also provide the following services:

- Acting as first responders to all emergencies on campus.
- Conducting initial investigations for all criminal and provincial offences that occur on campus, or that occur off campus but are reported to Campus Police.
- Assessing risk levels presented by visits of various VIP's, presentations, events and/or protests and when necessary, developing and executing security protocols.
- Providing a uniformed presence on campus including mobile patrol, bicycle patrol and foot patrol officers.
- Developing and implementing Emergency Management Preparedness exercises within our community in consultation with the local Police Service.
- Engaging in various Community Policing initiatives focused on developing partnerships and trust with our students, faculty and staff with the goal of increasing overall safety.

The criminal statistics for UTSC included in this report continue to demonstrate that it is a very safe community. The number of thefts dramatically reduced in 2019; this reduction is due to a strategic effort including a community policing campaign, increased proactive patrols, and ongoing community engagement. Crimes against persons are minimal and are generally minor in nature. There is also a significant reduction in the number of alarms activated. This is a direct result of

efforts to ensure the appropriate parameters being set up for various areas on campus, and greater cooperation from community members in gaining access to spaces on campus.

UTSC Committee Participation

Members of Campus Community Police participate in various committees on campus, many of which focus on providing a safe environment for our students, faculty and staff. With the goal of increasing engagement with members of marginalized communities, Campus Community Police members participate on the following committees:

- Study Space Committee – The Assistant Director participates in this committee to collaborate with other community partners in assessing current and potential study space available to students, to assist in their academic endeavors. New spaces and types of space continue to be explored as the student population continues to increase and new buildings are constructed.

- Leadership, Education and Development (LEAD) program – The Assistant Director participates in this initiative as a mentor, and was paired with a mentee throughout the program, which ran from September 2018 to April 2019. The mentees met with their mentors to focus on topics of interest and to learn from their mentor's experience and wisdom.

- Orientation – The Campus Community Police continue to collaborate with the Department of Student Life (DSL) and Scarborough Campus Student Union (SCSU) during Orientation activities, allowing for the opportunity to remove barriers between students and police. Campus Community Police management also worked with DSL and SCSU to provide financial support and strategic approaches to ensure safety during various Orientation events.

- Positive Space Committee – Campus Community Police members sit on the University of Toronto Scarborough's Principal's Advisory Committee on Positive Space. The Positive Space Campaign is intended to help create a campus that is free of discrimination on the basis of sexual orientation and gender identity. It also aims to generate a broad and visible commitment to welcoming sexual diversity, and to making discussions around diversity more comfortable, open and increasingly welcoming. Campus Community Police participated in the preparation for the Annual Rainbow Tie Gala and provided funding and resources during the annual Positive Treats initiative.

- Campus Safety Committee – Campus Community Police chair this committee, which is comprised of representatives of a cross-section of our community who explore ways to enhance safety and security from various user groups' perspectives. The primary goal of this committee is to solicit issues of concern from various constituents, and together determine and prioritize safety solutions.

- Student Welfare Committee – Campus Community Police take part in the Student Welfare Committee, comprised of Managers and Directors who collaborate to case manage situations of students at risk. The committee's role is to ensure students receive the support necessary to increase their chance of success in their educational endeavors, while also ensuring community safety.

- Risk Assessment Committee – Campus Community Police sit on this committee, comprised of management and student representatives who assess events to identify and mitigate associated personal and physical risks of campus events. This assessment assists in ensuring the success and safety of participants during the event.

Community Policing Initiatives

In 2019, the UTSC Campus Community Police continued with many Community Policing partnerships to serve our internal and external community. As previously mentioned, students, staff and faculty from every part of the world make up the UTSC community. As a result of the ongoing involvement of our members, we are enthusiastically invited back to a number of events to provide educational opportunities, and/or give our community members the opportunity to compete against the Campus Community Police. Initiatives include:

- UTSC Alumni Hockey Tournament
- International Police Hockey Tournament
- Dodgeball Tournament
- UTSC Bring Your Children to Work Day
- International Day of Pink
- Residence Welcome BBQ
- Green Path Personal Safety Session
- Creation of Anti- Fraud Pamphlet
- Display Your Pride
- Safety talk with the Child Care children
- Self-Defense Presentation with Athletics
- Faculty and Staff Children's Holiday Party
- Remembrance Day Ceremony
- National Day of Remembrance and Action on Violence Against Women
- Campus Safety Day
- Green Path Graduation Ceremony
- Residence Life Team Training
- Annual Welcome Day
- Experience UTSC Fair
- Annual Torch Run
- Christmas Toy Drive
- Meeting with students regarding safety audits (Women, Violence and Resistance)
- Arts and Science Co-op Safety Presentation
- Transition Program Safety Presentation
- IITS Student Help Desk Safety Presentation
- DPES Graduate Student Orientation Presentation
- Clinical Psychology Graduate Student Orientation
- UTSC Golf Day
- Sip 'n' Safety
- R.A.D. (Rape Aggression Defence)

Community Initiative Photos

KEEP AN EYE ON YOUR VALUABLES

CAMPUS POLICE • 416.978.2222

UNIVERSITY OF TORONTO SCARBOROUGH | Campus Community Police

Swim Night

TUESDAY NOV 26 2019 8-10pm FREE for STUDENTS + FREE SNACKS

UNIVERSITY OF TORONTO SCARBOROUGH | Campus Community Police | Student Housing & Residence Life | Toronto Pan Am Centre Pool

SAY NO to online/phone SCAMS!

campuspolice@utsc.utoronto.ca
Non-Emergency UTP: 416-287-7398
Canadian Anti-Frauud Centre: 1-888-495-8501

Contact your Local Police Agency, Campus Police or Anti-Fraud Centre for info.

UNIVERSITY OF TORONTO SCARBOROUGH | Campus Community Police

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Instagram: @utscpolice

Twitter: @UTSCPolice

Facebook: @UTSCPolice

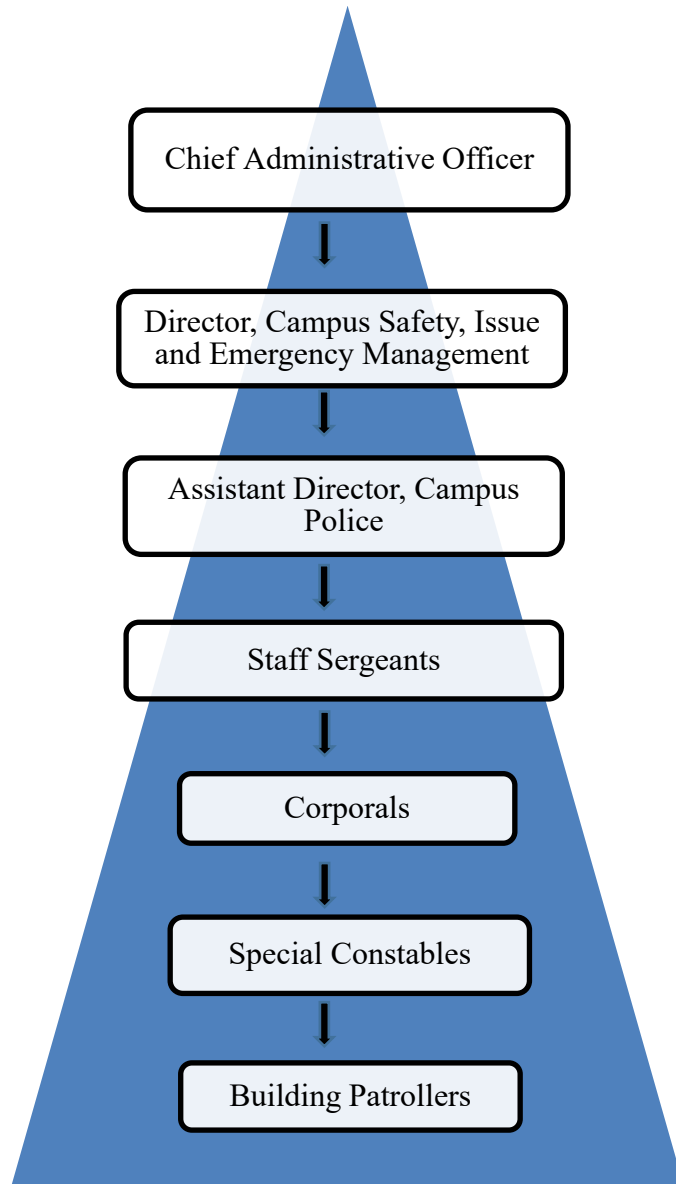## Organization, Statistics and Mandatory Reporting

Supervision

The Assistant Director of the UTSC Campus Community Police Service reports to the Director of Campus Safety, Issue and Emergency Management, who in turn reports to the UTSC Chief Administrative Officer. The Assistant Director and the Staff Sergeants are responsible for the management, training and general supervision of all Corporals and Special Constables, while the Corporals are responsible for the supervision of the Special Constables on duty. Managers are generally on duty from 7:00 A.M. – 7:00 P.M. Monday to Friday and are on call at other times. There is a Corporal or Acting Corporal on duty 24/7/365 who is designated as the shift supervisor, and is responsible for supervising between one and four officers, as well as the Building Patrol members.

Staffing

In 2019, four Special Constables left the University to pursue a career with other local Police Services, and six new recruits were on-boarded. Recruiting methods are reviewed on an ongoing basis in order to determine the most effective way to recruit and retain our personnel. In keeping with the diversity of our campus, we strive to have our members reflect the UTSC community.

The Campus Community Police Service also employs six Building Patrol Officers (licenced security guards) who complement the Special Constables in providing safety and security in our community. The Building Patrol Officers play a key role in ensuring a safe environment, assisting with access calls, alarm response, general campus patrols and personal safety escorts on campus for those who feel vulnerable.

Operations

Chief Administrative Officer

↓

Director, Campus Safety, Issue and Emergency Management

↓

Assistant Director, Campus Police

↓

Staff Sergeants

↓

Corporals

↓

Special Constables

↓

Building Patrollers

Statistical Overview

Incident Types/Population	2017	2018	2019	+/-
Total Student population (pt/ft)	**13534**	**13435**	**14050**	**615**
Break and Enter	1	2	3	1
Robbery	0	0	1	1
Theft Over $5000	0	0	1	1
Theft Under $5000	49	80	46	-34
Theft Bicycles	3	2	5	3
Possess Stolen Property	0	0	1	1
Disturb Peace	0	1	1	0
Indecent Acts	0	1	1	0
Mischief/Damage	74	23	33	10
Other Offences	4	0	8	8
Sexual Assaults	1	4	1	-3
Assault	9	5	4	-1
Impaired Driving	1	0	0	0
Criminal Harassment	10	10	5	-5
Threatening	1	2	0	-2
Homophobic/Hate Crimes	0	2	0	-2
Homicide	0	0	0	0
Crime Occurrences	**153**	**132**	**110**	**-22**

Other Activity	2017	2018	2019	+/-
Arrest Warrants	1	1	1	1
Alarms	516	987	550	-437
Fire Alarms	126	125	139	14
Assist Other Police	8	15	8	-7
Assist Community Member	616	433	609	176
Disturbances	13	1	4	3
Demonstrations/Protests	0	0	0	0
Inv. Suspicious Persons	157	98	42	-56
*Inv. Suspicious Circumstances	19	21		
Trespasser Charged	14	3	6	3
Trespasser Cautioned	45	55	80	25
Medical Assistance	124	79	114	35
Insecure Premises	13	5	11	6
Motor Vehicle Collision	26	16	26	10
Mental Health Act	11	24	28	4
Suicide/Attempt Suicide	2	7	3	-4
Sudden Death	0	0	0	0
Fires	4	2	4	2

* Note: Inv. Suspicious Circumstances - The incidents normally captured in this category have been appropriately broken down and recorded and counted in more specific categories.

Property Offences
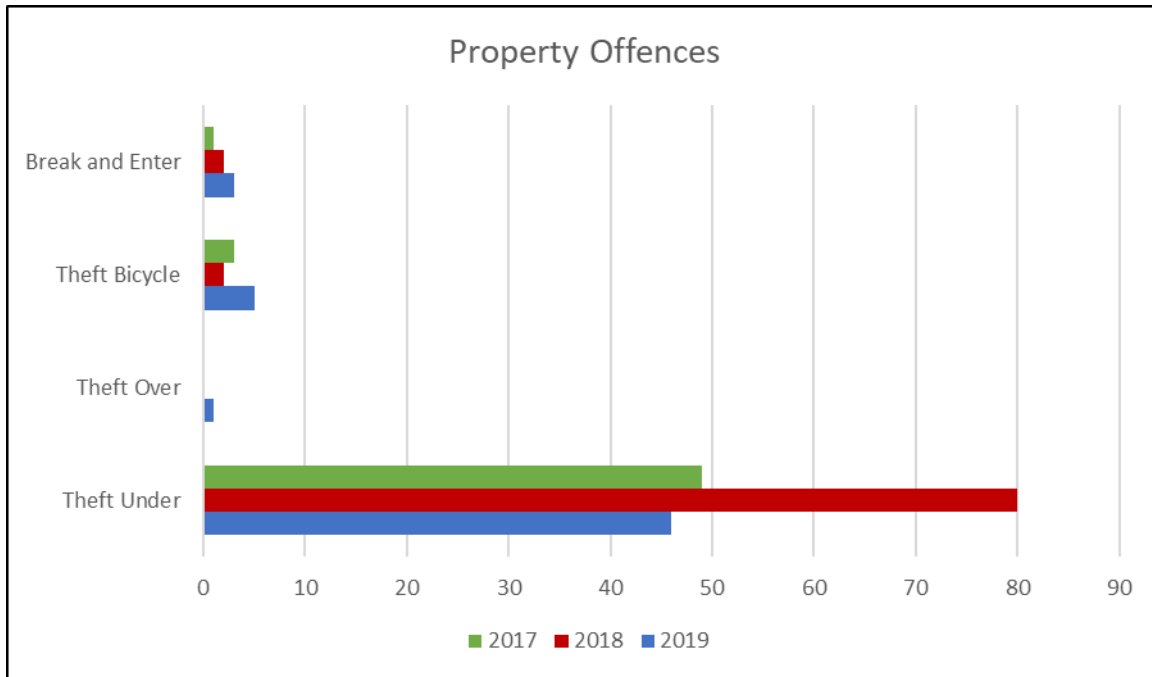
Offences Against the Person
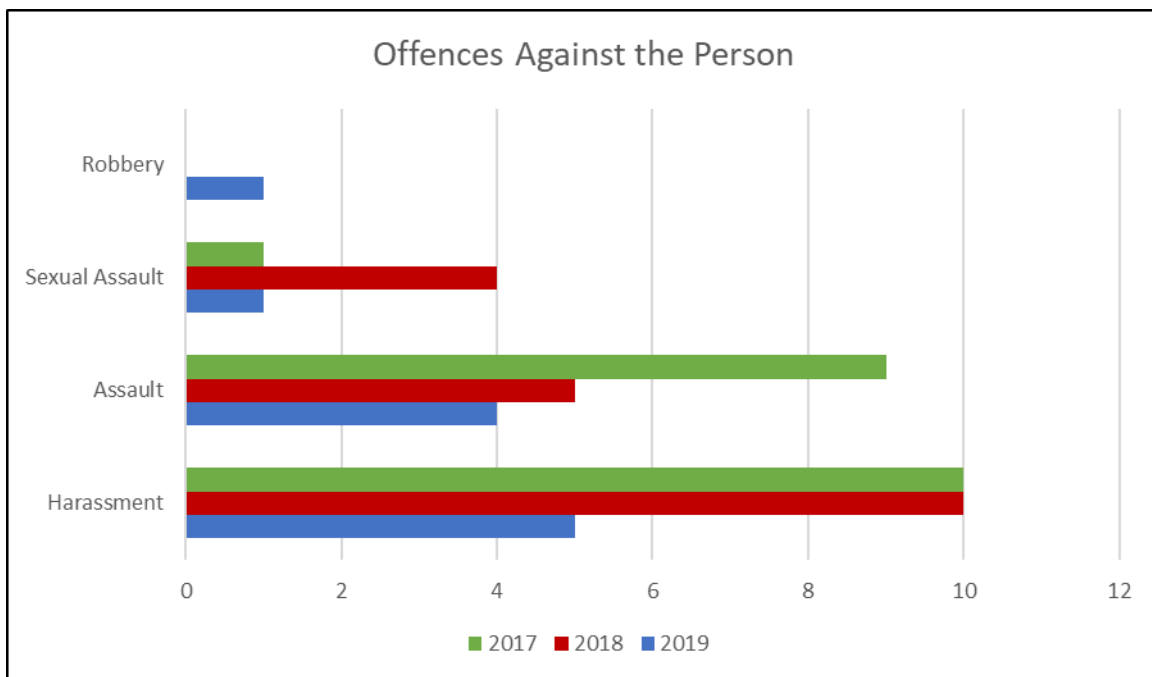
Complaints

In 2019, there was one complaint regarding the actions of two members of the Campus Community Police. This complaint was received from a University Community member and was investigated by Campus Police management and Human Resources and dealt with appropriately.

Training

The University of Toronto Scarborough Campus Community Police Service is committed to continuous improvement of front-line training for officers that is reflective of the diverse needs and expectations of the University community. Our training is also designed to meet the needs of the UTSC community in combination with directives from the Toronto Police Services Board. The training program is developed through consultation with the community, other institutions and debriefing of situations, with a strong emphasis on diversity and unconscious bias components.

Training resources are drawn from a number of areas, including internal mentorship and supervision, the Canadian Police Knowledge Network, the Ontario Police Training Video Alliance (OPTVA) and the Ontario Police College, and subject-matter experts from the Toronto Police Service.

In keeping with previous years' practices, our department continues to work with our colleagues at the Toronto Police Public Safety Unit to develop and conduct emergency preparedness exercises on campus.

One Staff Sergeant along with a member from our Student Housing and Residence Life team attended the trainer's course, "De-escalating Potentially Violent Situations", which was provided by the Crisis and Trauma Resource Institute (CTRI). This workshop was hosted in partnership between the Campus Community Police and the Department of High Risk. The course is designed to teach our community members to de-escalate potentially violent situations through assertiveness and interpersonal communication. The training explores how anger and violence interplay, including opportunities for self-assessment of personal communication styles. Participants developed a clear understanding of how to assess the potential for violence and respond with a diverse set of interpersonal tools and strategies designed to defuse potentially violent situations. The goal is to educate all University employees on this topic. In 2019, this training was open to community members along with department specific requests. In total 95 staff and faculty participated in this training opportunity.

Recommendations from all levels of police personnel contribute to the process of designing courses to meet the specific needs of the Campus Community Police and the community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to a University environment, and practical field experience. The use of classroom lectures, seminars and participation in group discussions approximate campus policing situations. Campus resources are used where possible, but due to the unique policing challenges on a campus setting, outside resources are occasionally used as well.

Mandatory Training

Subject Matter	Delivered By	Duration	Number Receiving Training	Total Hours
Use of Force	UTSC Campus Police	32 hours	8	256
Annual Use of Force Recertification	UTSC Campus Police	8 hours	14	120
First Aid, CPR	Workplace Medical Corp. and Canadian Police Knowledge Network	8 hours	4	32

*All officers have current first aid/CPR certification.

Additional Training

Subject Matter	Delivered By	Duration	Number Receiving Training	Total Hours
De-escalating Potentially Violent Situations	UTP / U of T	8 hours	12	96
Biosafety Level 3	U of T	8 hours	12	96
PFPO Appraiser Certificate (Fit pin)	TPS	32 hours	1	32
Sexual Violence Education	U of T	8 hours	12	96
ASSIST	Mental Health Network	16 hours	2	32
Arrest/Release Training	UTP	2 hours	12	24
Recognition of Emotionally Disturbed Persons	Canadian Police Knowledge Network	2 hours	12	24

Subject Matter	Delivered By	Duration	Number Receiving Training	Total Hours
Arrest	Canadian Police Knowledge Network	1 hour	12	12
Criminal Offences	Canadian Police Knowledge Network	30 minutes	12	6
Domestic Violence	Canadian Police Knowledge Network	2.5 hours	12	30
Investigative Detention	Canadian Police Knowledge Network	1.5 hours	12	18
Intro to Cannabis Legislation	Canadian Police Knowledge Network	2 hours	12	24
Stop the Bleed	Proactive Asset Solutions	2 hours	2	4
Coaching for Managers	U of T	3 hours	2	6
Social Media Open Source Investigations	Toddington International	6 hours	3	18
Home Grown Extremism & Radicalization, Terrorism	Borealis Threat and Risk Consulting	3 hours	4	12
Advanced Violence Risk Assessment and Management	Protect International Risk and Safety Services	40 hours	1	40

Summary

The statistics included in these tables do not reflect the total workload of the Campus Community Police Special Constables. Proactive policing still accounts for the majority of time spent by the officers during their tour of duty. The officers therefore account for a large number of self-generated calls-for-service, many of which involve checking and patrolling specific locations on campus to ensure safety. In 2019, Campus Police Special Constables generated or responded to 3,308 calls for service, which resulted in the submission of 637 reports. These statistics do not reflect the informal and impromptu contacts the officers have with members of the University community, which contribute to an enhanced sense of personal safety.

Campus Safety Programs and Services

The following campus safety programs are operated, organized, financially supported, and/or participated in by the UTSC Campus Community Police.

UNIVERSITY OF TORONTO SCARBOROUGH

TRAVEL SAFER

SW304 • 1265 Military Trail • Toronto, ON M1C 1A4
Tel: 416-287-7022 • campuspolice@utsc.utoronto.ca

Travel Safer - Operated year-round, this service utilizes uniformed patrollers to escort community members to or from any campus location or nearby public transit stop, in order to enhance a sense of safety and security.

Patrollers are responsible for checking identification and ensuring that campus users are part of the U of T community. They also report hazardous conditions such as lighting defects or icy walkways found on campus to the Facilities Management Division for repair.

General Police Patrol - UTSC Campus Community Police maintain a high visibility status on campus with officers deployed on uniformed mobile, foot and bicycle patrols. Officers routinely respond to calls for service for issues providing a sense of safety, direction and if necessary, referral to internal and external resources. The officers are also responsible for enforcing Provincial, Federal and Municipal By-laws. Officers are also often called upon to assist in investigations related to Student Code of Conduct Offences.

Emergency Telephone Monitoring and Response - U of T Campus Community Police monitor and respond to all calls placed from emergency telephones on campus.

Emergency Medical Response Group - The Campus Community Police oversee the Emergency Medical Response Group. This is a highly dedicated group of UTSC students, who volunteer numerous hours each day to act as first responders for any medical emergency on campus.

Battery Booster - Campus Community Police maintain a number of battery packs for sign-out to assist persons with dead car batteries.

Alcohol Awareness - Alcohol awareness seminars are conducted by Campus Community Police using Fatal Vision Goggles to simulate alcohol impairment. Students perform various functions while wearing goggles that impair their sense of perception, similar to alcohol.

Lap Top Anti-Theft Program - In 2011 it was recognized that laptops targeted for theft continued to be a problem on campus. The Campus Community Police developed partnerships with our community to research and implement proactive strategies. These included educational initiatives, endorsement of the S.T.O.P. plate program, mailing out of an educational pamphlet to incoming students, and the development of anti-theft posters that were designed by students.

Emergency Locating Service - UTSC Campus Community Police assist in locating community members in the event of an unforeseen emergency.

Assessing Risk of Workplace Violence - As per the University of Toronto Workplace Violence Program, the University uses a variety of measures and procedures for assessing the potential risks of workplace violence that may arise from the nature of the workplace, the type of work or the conditions of work. The purpose of risk assessments is to identify risks that may expose a worker to physical injury. When risks are identified as likely to expose a worker to physical injury, the University puts into place responsive measures and procedures to control such risks. The results of risk assessments are provided to the applicable Joint Health and Safety Committee.

As one of the methods for risk assessment, the University of Toronto Scarborough has been conducting campus safety audits since 2009 to assess the workplace violence risk of individual and neighboring departments. From the results of questionnaires and physical audits, recommendations to reduce risks are made based on safety and security strategies, and Crime Prevention Through Environmental Design principles. This may include recommendations regarding campus lighting, addressing issues of poor sightlines, isolated areas, landscaping, emergency communication, workplace layout and design and specific needs in high-risk areas. In 2019, risk assessments were conducted in the following areas: Psychology, Political & Social Sciences, Admissions & Student Recruitment, Registrar's Office and the Bridge.

UTSC Smoking Policy Review

The University of Toronto went smoke-free starting on January 1, 2019. A new Smoke-Free Policy was approved at Governing Council on December 13, 2018.

This policy reflects the University's commitment to provide a safe and healthy environment for everyone in the U of T community. The previous policy was last updated in 1995, and the new policy now addresses recent changes by the Government of Ontario that allow the smoking of cannabis in public spaces, which may increase the risk of exposure to second-hand smoke.

The new policy applies to smoking or holding lighted tobacco or cannabis, and the use of e-cigarettes or other vaping devices. The smoking ban makes exceptions for Indigenous ceremonial activities and medical accommodation.

UTSC has implemented two designated smoking areas to assist with the transitional period. One smoking area is located north of the S-wing plaza by the tree line; the other is located by the Residence Life Village Centre patio.

Smoking on campus has significantly decreased and the Campus Community Police and Building Patrollers took on an awareness and educational approach to this new policy, giving community members the opportunity to adjust in the initial months of the program.

Since March 01, 2019, the number of community and non-community members smoking continues to decrease, and the Campus Community Police have taken a slightly more active approach, cautioning and redirecting those found smoking or vaping outside of the designated areas.