



UNIVERSITY OF  
**TORONTO**  
MISSISSAUGA



UTM Campus Affairs Committee

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# Business Continuity and Remote Work

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- VPN use cases
  - Filestor (H:\, S:\), web editing, Research NAS, HPC, department-specific services.
  - AdminSys VPN coming soon
- Zoom
  - 1900+ users, 2000+ meetings March 23-29, 860,000 minutes, 18,000+ participants
  - Updated risk assessment and controls catalogue
  - <http://utoronto.zoom.us>
- What's worked for I&ITS
  - Open calendars
  - Daily check-ins
  - Video on, headsets
  - Planner in Teams
  - Virtual coffee, Remote Lunch N Learns, standing social bookings
  - [Best practices for remote work - KB0010840](#)

# How can IT help?

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- Challenges?
- Service ideas?
- Issues?

## Additional resources

- [Remote Work Information Technology Guide](#)
- [Teach Anywhere](#) (for instructors)
- [Learn Anywhere](#) (for students)
- [Remote Security Matters](#) (tips for securing your home setup)
- [ITS Preparedness](#) (institutional resource)
- [UTM Service Portal](#)