

Managing Admissions Fraud

Presentation to Audit Committee

December 3, 2019



UNIVERSITY OF
TORONTO

Outline

- Types of fraud and risk
- Detection and mitigation

Types of fraud and risks

- **Incoming credentials**
 - Risk of admitting unqualified students; displacing qualified applicants; harm classroom experience
- **Outgoing credentials**
 - Reputational risk; harm to other institutions
- **Immigration Fraud**
 - Reputational risk; national interest
- **All post-secondary institutions are dealing with the same issues**

Incoming Credentials

- **Falsified university transcripts**
 - Most often “from” other Canadian universities
- **Falsified or inflated high school credentials**
 - Private Ontario high schools
- **Inaccurate information on application**
 - Harder to detect; sometimes related to previous post-secondary or citizenship
- **Fraudulent test scores**
 - Compromised test sites



OFFICIAL TRANSCRIPT

Student ID: [REDACTED]

Birthdate: [REDACTED]

Name: [REDACTED]

Page 1 of 2

Print Date: 2014-12-20

Send To: [REDACTED]

2013 Summer

Course	Description	Attempted	Units/Grade	Points
ENGL 199	Intro to University Writing	3.00	3.00 B	9.000
BUEC 280	Introduction to Labor Economics	3.00	3.00 A	12.000
ECON 250	Re-industrial Period	3.00	3.00 B+	9.990
ECON 210	Money and Banking	3.00	3.00 B+	9.990
ECON 260	Environmental Economics	3.00	3.00 C+	6.990
TERM GPA: 3.198		TERM TOTALS:		15.00
CUM GPA: 3.000		CUM TOTALS:		49.00
				49.00
				147.000

Academic Program History

Program : Bachelor of Business Administration

2012-09-07 : Active in Program

2012-09-07 : Joint Major with Economics

Beginning of Undergraduate Record

2012 Fall

Course	Description	Attempted	Units/Grade	Points
ECON 103	Principles of Microeconomics	4.00	4.00 B	12.000
EASC 104	Geohazards - Earth in Turmoil	4.00	4.00 B	12.000
MATH 157	Calculus for the Social Sciences I	3.00	3.00 B-	8.010
IAT 100	Systs of Media Representation	3.00	3.00 B	9.000
PHIL 2X1	Critical Thinking	3.00	3.00 B-	8.010
TERM GPA: 2.884		TERM TOTALS:		17.00
CUM GPA: 2.884		CUM TOTALS:		17.00

2013 Winter

Course	Description	Attempted	Units/Grade	Points
BUEC 232	Data and Decisions I	4.00	4.00 B	12.000
ECON 105	Principles of Macroeconomics	4.00	4.00 B	12.000
ECON 208	History of Economic Thought	3.00	3.00 B	9.000
ENGL 101	Introduction to Fiction	3.00	3.00 B	9.000
HIST 102	Canada since Confederation	3.00	3.00 B-	8.010
TERM GPA: 2.941		TERM TOTALS:		17.00
CUM GPA: 2.913		CUM TOTALS:		34.00
				99.030

2013 Fall

Course	Description	Attempted	Units/Grade	Points
ENGL 201	Medieval Literature	3.00	3.00 B	9.990
HUM 101	Introduction to the Humanities	3.00	3.00 C+	6.990
ECON 278	Economics Practicum I	3.00	3.00 C+	6.990
ECON 290	Canadian Microeconomic Policy	3.00	3.00 B	9.000
PSYC 201	Research Methods in Political Science	3.00	3.00 B	9.990
TERM GPA: 2.864		TERM TOTALS:		15.00
CUM GPA: 2.968		CUM TOTALS:		64.00
				64.00
				189.96

2014 Winter

Course	Description	Attempted	Units/Grade	Points
POL 201	Natural Deductive Logic	3.00	3.00 A	12.000
ECON 279	Economics Practicum II	3.00	3.00 B+	9.990
ECON 300	Intro to Economic Concepts and Issues	3.00	3.00 B+	9.990
ECON 301	Microeconomic Theory I	4.00	4.00 A	16.000
ECON 362	Economics of Natural Resources	4.00	4.00 A	16.000
TERM GPA: 4.253		TERM TOTALS:		17.00
CUM GPA: 3.133		CUM TOTALS:		81.00
				81.00
				253.760



Kedh R

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Outgoing credentials

- The use of falsified U of T transcripts or diplomas to gain admission to other universities or for employment
 - May be entirely fraudulent or alteration of actual transcript
- Generally purchased from sophisticated organizations or diploma mills



TRANSCRIPT OF CONSOLIDATED ACADEMIC RECORD
TORONTO, ONTARIO, CANADA

NAME: [REDACTED]
ISSUED TO: [REDACTED]
New York, NY 10123
USA

RECORD AS OF: 2018-06-12
STUDENT NUMBER: [REDACTED]
IDEN: [REDACTED]
BIRTH DAY/MONTH: 10/08

REGISTRATION HISTORY
2014 Fall - 2018 Winter: Faculty of Arts and Science

GRADUATION SUMMARY
ONOURS BACHELOR OF ARTS CONFERRED - JUNE 2018

Faculty of Arts and Science

Completed - 2018 Winter - MAJOR - ECONOMICS

2014 FALL - 1ST YEAR STUDIES IN ARTS AND SCIENCE

SESSIONAL GPA	3.90	CUMULATIVE GPA	3.50
CRS CODE TITLE	WGT	MRK	GRD CRS AVG
ECO100Y1 Introduction to Economics	1.00	IPR	
ENG100H1 Effective Writing	0.50	92 A+	B+
FAH102H1 The Practice of Art Hist	0.50	84 A-	B
GGR110H1 Human Geography	0.50	86 A	C+
MAT133V1 Calc Lin Alg Commerce	1.00	IPR	

Credits earned: 1.50

2015 WINTER - 1ST YEAR STUDIES IN ARTS AND SCIENCE

SESSIONAL GPA	3.73	ANNUAL GPA	3.82	CUMULATIVE GPA	3.78
CRS CODE TITLE	WGT	MRK	GRD CRS AVG		
COM100H1 Introduction to Commerce	0.50	89 A	B+		
ECO100Y1 Introduction to Economics	1.00	84 A-	C		
HIS202H1 Gender, Race and Science	0.50	79 B+	B+		
MAT133V1 Calc Lin Alg Commerce	1.00	80 A-	B		
PSY260H1 Learning and Plasticity	0.50	91 A+	B-		

Credits earned: 3.50

2015 FALL - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.85	CUMULATIVE GPA	3.79
CRS CODE TITLE	WGT	MRK	GRD CRS AVG
AST201H1 Stars and Galaxies	0.50	80 A-	B
ECO200Y1 Microeconomic Theory	1.00	IPR	
ECO208Y1 Macroeconomic Theory	1.00	IPR	
ECO227Y1 Quantitative Methods in Econ	1.00	IPR	
LIN204H1 English Grammar I	0.50	89 A	B-

Credits earned: 3.00

2016 WINTER - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.79	ANNUAL GPA	3.82	CUMULATIVE GPA	3.79
CRS CODE TITLE	WGT	MRK	GRD CRS AVG		
BIO201H1 The Biology Behind the News	0.50	82 A-	B		
ECO200Y1 Microeconomic Theory	1.00	79 B+	C+		
ECO208Y1 Macroeconomic Theory	1.00	92 A+	C+		
ECO227Y1 Quantitative Methods in Econ	1.00	87 A	B		
WR1203H1 Expressive Writing	0.50	89 A	B+		

Credits earned: 4.00

2016 FALL - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.74	CUMULATIVE GPA	3.78
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CRS CODE TITLE	WGT	MRK	GRD CRS AVG
CAS370H1 Asian Cities	0.50	83 A-	B
ECO333H1 Urban Economics	0.50	78 B+	C+
ECO334H1 Political Economy	0.50	87 A	C
ECO381H1 Personnel Economics	0.50	91 A+	B
PHI245H1 Modern Symbolic Logic	0.50	80 A-	B+

Credits earned: 2.50

2017 WINTER - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.82	ANNUAL GPA	3.80	CUMULATIVE GPA	3.79
CRS CODE TITLE	WGT	MRK	GRD CRS AVG		
CAS350H1 Asian Youth Cultures	0.50	82 A-	B+		
ECO320H1 Economic Analysis of Law	0.50	84 A-	C		
ECO332H1 Economics of the Family	0.50	92 A+	B+		
ENG205H1 Rhetoric	0.50	89 A	A-		
MUS206H1 The World of Opera	0.50	83 A-	B-		

Credits earned: 2.50

2017 FALL - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.80	CUMULATIVE GPA	3.81
CRS CODE TITLE	WGT	MRK	GRD CRS AVG
ANA301H1 Human Embryology	0.50	83 A-	C+
ECO362H1 Economic Growth	0.50	88 A	C
ECO364H1 International Trade Theory	0.50	77 B+	B
ECO369H1 Health Economics	0.50	89 A	B+
HIS379H1 Vietnam of War	0.50	86 A+	B-

Credits earned: 2.50

2018 WINTER - BACHELOR'S DEGREE PROGRAM

SESSIONAL GPA	3.88	ANNUAL GPA	3.84	CUMULATIVE GPA	3.80
CRS CODE TITLE	WGT	MRK	GRD CRS AVG		
ECO401H1 Topics in Economic Policy	0.50	92 A+	A-		
ECO414H1 Energy and Regulation	0.50	87 A	C		
ECO462H1 Financial Econometrics	0.50	83 A-	B		
FAH309H1 City of Rome	0.50	80 A	B+		
SOC208H1 Classical Sociological Theory	0.50	88 A	B		

Credits earned: 2.50

Richard Levin
University Registrar

End of Transcript



Immigration Fraud

- Admission documents – ‘embassy letters’ created to obtain entry to Canada
- Individuals may or may not have been applicants

Fraudulent Embassy Letter



UNIVERSITY OF TORONTO
FACULTY OF ARTS & SCIENCE

May 8, 2018

To: Canadian Embassy/Consulate – Immigration Section
From: Deborah Robinson,
Faculty Registrar & Director of Undergraduate Academic Services

Zhang, Ruiji
224 Sheppard Ave E
North York ON
Canada M2N3A9

Birthdate: 6/3/1999

U of T Applicant Number: 1004299671

The above-named student has been admitted to the Faculty of Arts and Science, University of Toronto as a full-time undergraduate degree student without condition. The programs offered within this division are at the Bachelor degree level. Program length is normally four years.

Classes begin September 6, 2018. Orientation activities will begin prior to the start of classes, on approximately September 4. Subject to approval by Governing Council, it is expected that fees for the 2018-2019 academic year will be approximately \$49,800.00.

This figure includes a compulsory health insurance premium estimated at \$700 for single students with no dependents. The actual premium for 2018-19 will be set in the near future. For more information about the University Health Insurance Plan (UHIP) visit <https://www.studentlife.utoronto.ca/cie/uhip>

The fees invoice, which provides precise fee information for payment purposes, will be available to the student in mid-July.

Upper year programs in Commerce, Computer Science, and Bioinformatics & Computational Biology are subject to additional fee increases.

For details and updates, students are advised to check the following website:
<http://www.provost.utoronto.ca/link/students.htm>

The University of Toronto DLI Number is O19332746152 (the number begins with the letter "O").

Sincerely,

Deborah Robinson
Faculty Registrar & Director of Undergraduate Academic Services



UNIVERSITY OF
TORONTO

Fraudulent confirmation of enrolment



OFFICE OF THE REGISTRAR

To Whom It May Concern:

Date: Friday, September 15, 2017
Name: [REDACTED]
Student No.: [REDACTED]
Session: 2017 Fall / 2018 Winter Sessions

This is to certify that the above named undergraduate student is registered full time for the current academic sessions at the University of Toronto Scarborough. The 2017 Fall and 2018 Winter Sessions run from September 5, 2017 to April 26, 2018 inclusive.

This student is pursuing an Honours Bachelor of Arts Degree. These degrees are generally completed in four(or Five) years. This can vary depending on the number of credits completed in each academic session. Based on the number of credits completed, this student is considered to be in the third year of study.


Christine Roussel
Registration and Financial Aid Assistant



Risk Mitigation – incoming

- **Trained, experienced admissions staff and robust processes**
 - AI pattern detection project
 - Residency verification via T-Card process
- **ARUCC “doc alert”**
- **Advocacy work with COU on private schools file**

Risk Mitigation – incoming

- Work with testing agencies, e.g., photo confirmation
- Increasing prevalence of digital data exchange (e.g., OUAC in Ontario, vendors like Naviance and Parchment in international schools)
- Association of Registrars of Universities and Colleges of Canada (ARUCC): Groningen Project

Risk Mitigation – outgoing

- Implementation of secure PDF transcript
- ARUCC Groningen Project
- Degree verification site
- Online verification of other documents

Risk Mitigation – Immigration Fraud

- IRCC batch verification process
- Working relationship with Canada Border Services
 - Substantial numbers of fraudulent documents confirmed annually
- Online document verification services

PDF transcript sample

25725547_eTranscript.pdf - Adobe Acrobat Pro

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UNIVERSITY OF TORONTO TRANSCRIPT OF CONSOLIDATED ACADEMIC RECORD
 TORONTO, ONTARIO, CANADA

Page 1 of 2

NAME: [Redacted] RECORD AS OF: [Redacted]
 ISSUED TO: [Redacted] STUDENT NUMBER: [Redacted]
 OEN: [Redacted] BIRTH DAY/MONTH: [Redacted]

REGISTRATION HISTORY
 2005 Fall - 2011 Winter - Faculty of Arts and Sciences 2015 Fall - 2018 Summer - School of Graduate Studies

GRADUATION SUMMARY
 HONOURS BACHELOR OF ARTS CONFERRED - JUNE 2011
 MASTER OF EDUCATION CONFERRED - NOVEMBER 2018

School of Graduate Studies

2018 SUMMER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Special Topics in Higher Education 8.50 A+
 Education: Master's Level
 Credits earned: 0.50

2018 WINTER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Single Development Theory 8.50 A+
 Credits earned: 0.50

2018 SUMMER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Critical Analysis of Research in Higher Education 8.50 A+
 Credits earned: 1.00

2017 WINTER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Special Topics in Higher Education: Master's Level Organizational Development 8.50 A
 Credits earned: 0.50

2017 SUMMER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Special Topics in Higher Education: Master's Level Innovation in Higher Education 8.50 A
 Credits earned: 1.00

2017 FALL - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Logics and Strategies of Case Study Research 8.50 A
 Credits earned: 0.50

2018 WINTER - MASTER OF EDUCATION, HIGHER EDUCATION - DEPARTMENT OF LEADERSHIP, HIGHER AND ADULT EDUCATION
 CES CODE TITLE WGT MRSK GRD CRS AVG
 LEA1808H Evaluation in Higher Education 8.50 A
 Credits earned: 0.50

Richard Levin
 University Registrar
 End of Transcript

University of Toronto
Guide to Transcript

Effective September 1998

Grade Meaning	Undergraduate Grade Scale			Graduate Grade Scale	
	Refined Letter Grade Scale	Numerical Scale of Marks	Grade Point Value	Truncated Letter Grade Scale	Numerical Scale of Marks
Excellent	A+	90 - 100%	4.0	A+	90 - 100%
	A	85 - 89%	4.0	A	85 - 89%
Good	B+	77 - 79%	3.3	B+	77 - 79%
	B	73 - 76%	3.0	B	73 - 76%
Adequate	B-	70 - 72%	2.7	B-	70 - 72%
	C	67 - 69%	2.3		
	C-	63 - 66%	2.0		
Marginal	D	57 - 59%	1.3		
	D-	50 - 52%	0.7		
Inadequate	F	0 - 49%	0.0	FZ	0 - 69%

Approval grade scales that are outside the standard system:
 A passing mark in the Faculty of Dentistry, Faculty of Medicine, and the Faculty of Nursing is 50%
 M (Minimum), P (Pass), FZ (Failures)
 HM (High Honor), H (Honor), P (Pass), LP (Low Pass), F (Fail)
 The Faculty of Law J.D. program used the following grade scale between Fall-1998 and Fall-2012:
 A (80-100), B (70-79), C (60-69), D (50-59), E (40-49), F (30-39), FZ (0-29)

