

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students

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CONTACT INFO:

DATE: May 16, 2019 for May 23, 2019

AGENDA ITEM: 7(c)

ITEM IDENTIFICATION:

Annual Report: Police Services, University of Toronto, St. George

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

GOVERNANCE PATH:

1. University Affairs Board (May 23, 2019) [For Information]

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure and equitable environment for students, faculty, staff and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada's largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University's academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.

St. George Campus Police has evolved and refined its response and customer service models. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. In 2018 and for the near future, community policing continues to best meet the needs of the University community. The organization reflects this model.

FINANCIAL AND/OR PLANNING IMPLICATIONS:

There are no implications for the Campus' operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2018: St. George Campus Police Services



Annual Report

Campus Police Services

University of Toronto St. George Campus

2018

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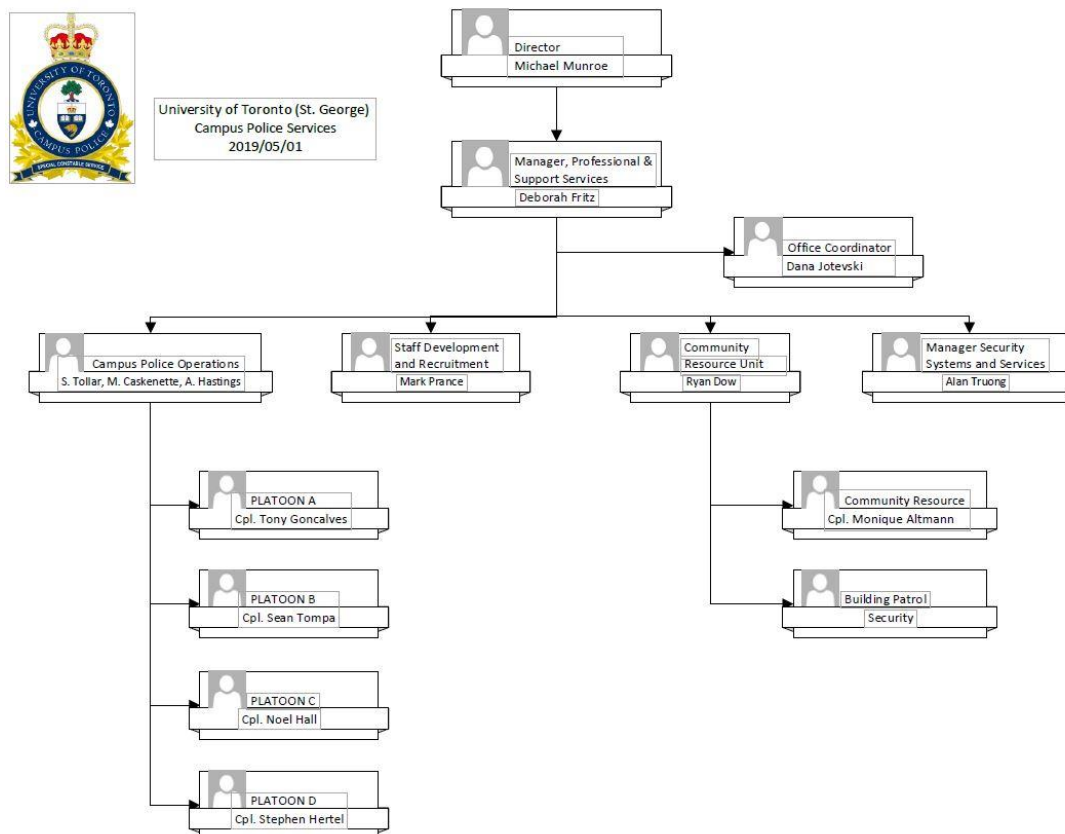
ORGANIZATION OVERVIEW

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure and equitable environment for students, faculty, staff and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University’s academic mission.

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Our Structure



CAMPUS POLICE UNITS

Uniformed Division

The Campus Police Uniformed Division is a 24/7/365 service. Uniformed officers provide proactive patrols, respond to criminal, non-criminal, medical and mental health incidents and are certified first aid responders. The uniformed officers are the frontline staff that conduct initial investigations and submit quality police reports. Throughout 2018, patrol officers apprehended individuals under the Trespass to Property Act, Mental Health Act and the Criminal Code of Canada.

Community Resource Unit

The Community Resource Unit supports the St. George Campus with criminal, non-criminal investigations and security planning for VIP/special events. The unit works very closely with Toronto Police and other University bodies to ensure quality and timely investigations are completed. Members have completed multiple investigative, and security related courses through the Ontario Police College, Toronto Police College and other training institutions.

Building Patrol

Campus Police manages the building patrol service for various faculties and departments on the St. George campus on a fee for service basis. Building Patrol officers are licensed security guards under the Private Security and Investigative Services Act. Their primary function is to patrol University of Toronto buildings and to report suspicious activity to Campus Police. As members of the Campus Police group, they are in uniform and equipped with radios for direct and immediate access whenever assistance is needed.

Security Systems

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

Communications

The Communications Centre handled approximately **73,660** calls for service in 2018. Calls are dispatched to Special Constables and/or Facilities and Services responders. Calls range from malfunctioning equipment, floods, and thefts to more serious situations requiring immediate Campus Police response or a trade expertise.

COMMUNITY POLICING

Community Policing activities were organized and provided throughout 2018.

Pride Gala

Special Constables attended the formal Pride Gala in promotion of diversity, integrity, awareness and non-discrimination of LGBT personnel and equity of all persons.

Stop Violence against Women

Special Constables attended and laid flowers at the annual Stop Violence against Women ceremony.

Bowlathon

Campus Police raised \$3200 in support of the Toronto Rape Crisis Centre while participating in the annual Bowlathon.

Campus Services Expo

Special Constables participated in the Campus Service Expo by providing our community members with the services offered by Campus Police.

Law Enforcement Torch Run

Campus Police members donated and participated in the annual Law Enforcement Torch Run in support of the Special Olympics.

Toronto Police BBQ

Special Constables participated in the annual Toronto Police 52D community BBQ.

Orientation Week, Frosh Week, Carnival

Special Constables were heavily involved in Orientation week. Campus Police organized their own carnival for students and participated in the Frosh Week parade.

Safety Week BBQ

Special Constables cooked up FREE Hotdogs and Hamburgers for our new and returning students.

Pancake Breakfast

Special Constables flipped pancakes and provided them to students free of charge while promoting our services.

CIBC Run for the Cure

Special Constables participated in various events during the Run for the Cure weekend.

Take a Student to Work Day

Participating students received a chance to observe a mock crime scene and fingerprint the evidence.

Remembrance Day

Special Constables participated in the annual Remembrance Day ceremony in #1 dress uniform.

Campus Police Open House

Campus Police opened their doors to the University community to come in and observe the Communication Centre during the annual U of T Open House.

Holiday Toy Drive

Campus Police organized and collected dozens of holiday gifts in support of the St. Michaels Toy Drive.

U of T Food Bank Donation

Campus Police contributed monetary donations to the food bank with funds raised through various events on campus.



REPORTABLE INCIDENTS

2018 Statistical Overview - St. George Campus

PROPERTY CRIMES	2018	2017	18vs17
Arson	2	1	1
Attempt Theft	1	0	1
Break and Enter	20	22	-2
Unlawfully in a Dwelling	0	0	0
Fraud/ False Pretenses	19	13	6
Mischief over \$5000	0	0	0
Mischief under \$5000	131	164	-33
Mischief - Interfere lawful enjoyment of property	1	0	1
Public Mischief - Mislead peace officer	1	2	-1
Theft over \$5000.00	13	3	10
Theft under \$5000.00	305	248	57
Theft under \$5000.00 Bicycles	80	109	-29
Possession Stolen Property	1	3	-2
Possession of burglary tools	0	2	-2

QUALITY OF LIFE	2018	2017	Change
Cause Disturbance	0	1	-1
Damage Without Intent	73	53	20
False Alarm of Fire	1	5	-4
Hate Crime	3	3	0
Hazardous Conditions	4	1	3
Bomb Threat	1	1	0
Suspicious Person/ Reportable	112	74	38
Suspicious Vehicles/ Reportable	2	1	1

Trespassing/ Cautioned	74	75	-1
Trespassing/ Charged	41	46	-5
Trespass at Night	0	0	0

CRIMES AGAINST PERSONS	2018	2017	Change
Domestic Incident	5	2	3
Sexual Assault	1	5	-4
Assault - Common	19	24	-5
Assault - Injuries and/ or Weapons	3	1	2
Assault Peace Officer	0	2	-2
Obstruct Peace Officer	0	1	-1
Criminal Harassment	25	18	7
Indecent Acts	6	9	-3
Voyeurism	1	2	-1
Robbery/ Robbery Attempt	7	4	3
Extortion	2	3	-1
Threats	15	11	4
Offensive Weapons	1	2	-1

OTHER CATEGORIES	2018	2017	Change
Police Assistance	76	33	43
Police Information	100	51	49
Bail Violations	0	10	-10
Breach of Probation/FTC	2	3	-1
Warrants	8	6	2
Sudden Death	1	1	0
Suicide or Attempted Suicide	3	3	0
Drugs - Possession/ Use/ Trafficking	1	3	-2
Fire (Actual)	1	8	-7
Liquor License Act	22	12	10

Mental Health Act	39	40	-1
Missing Persons	6	8	-2
Motor Vehicle Incidents	14	12	2
By-Law - Noise	0	0	0
By-Law - Littering	0	0	0
By-Law - Dogs	1	0	1

*Police Assistance – Reportable calls for service including but not limited to medicals, access calls, and disputes.

*Police Information – Reportable calls for service including but not limited to non-criminal reports, protest/demonstrations and suspicious circumstances.

CRIME MANAGEMENT

Authority*	Arrested	Charged (Form9, P.O.T)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	26	2	3	21
Controlled Drug & Substance Act	2	0	1	1
Trespass to Property Act	3	3	0	0
Liquor License Act	6	0	0	6
By-law	0	0	0	0

*As provided in the Special Constable Appointment

SUPPORT SERVICES

Training and Development

Our training mandate is designed to meet the needs of the University. Training combines Directives from the Toronto Police Service, changes in law, court decisions, and Federal and Provincial standards into a comprehensive learning model.

The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The Service welcomes constructive comment from its clients. Recommendations from all levels of policing contribute to the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are occasionally used. The nature of the University community requires its special constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world.

Understanding people and developing empathy for their situations is essential to providing community policing services. There are core-learning requirements that lead to understanding

diversity in many parts of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart.

The table below details the training provided during 2017 to special constables at the University of Toronto St George campus:

Mandatory Training

Course/Topic	Delivered By	Duration	Number who received Training
Annual Use of Force	Campus Police Instructors	8.0	36
Standard First Aid	Campus Police Instructors	16.0	5

- * 2 members did not attend due to medical reasons

Additional Training

Course / Topic	Delivered by	Duration	Number who received Training
CAMH Customer Service and De-Escalation	Centre for Addiction and Mental Health Education Services	8.0 hrs	10
Canadian Association of Threat Assessment Professionals National Conference	Canadian Association of Threat Assessment Professionals	40.0 hrs	2
Certified Trainer De-Escalating Potentially Violent Situations	Crisis & Trauma Resource Institute	16.0 hrs	3
Critical Incident Response Training	On-line Ontario Shores Centre for Mental Health Sciences	4.0 hrs	6
De-Escalating Potentially Violent Situations Workshop	Crisis & Trauma Resource Institute	8.0 hrs	3
Front Line Supervisor Part 1 and 2	On-line through Ontario Police College and Canadian Police Knowledge Network	24.0 hrs	2
Front Line Supervisor Part 3	Ontario Police College	40.0 hrs	2

Introduction to Cannabis Legislation	Canadian Police Knowledge Network	1.0 hrs	32
Leadership in Crisis	Harvard Kennedy School	48.0 hrs	2
Scenario Based Mental Health and De-escalation Training	Canadian Police Knowledge Network	1.5 hrs	6
Scenes of Crime Officer	Ontario Police College	80.0 hrs	2
Sexual Violence Education and Prevention Module	Sexual Violence Prevention and Support centre	1.0 hrs	26
Special Constable Orientation Course	TNT Inc. Frank Trovato PhD, Howie Page	390.0 hrs	6
Special Constable Refresher Course	TNT Inc. Frank Trovato PhD, Howie Page	60.0 hrs	9
Trauma Informed De Escalation for Safety	Centre for Addiction and Mental Health Education Services	16.0 hrs	8