

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students

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PRESENTER: See Sponsor

CONTACT INFO:

DATE: May 16, 2019 for May 23, 2019

AGENDA ITEM: 7(a)

ITEM IDENTIFICATION:

Annual Report: Police Services, University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee (May 2, 2019) [For Information]
2. **University Affairs Board (May 23, 2019) [For Information]**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

The total number of reported crimes has decreased once again for the fourth consecutive year, due in part to both external factors and proactive intervention by campus police and our partners. Community policing and officer training remain priorities. Campus Police

have now entered into a formal partnership with the Erindale College Special Response Team which offers additional supports to the Team. Campus Police also now sponsor the team members in obtaining the CCR for their volunteer hours dedicated to the campus community.

FINANCIAL IMPLICATIONS:

There are no financial implications.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2018: UTM Campus Police Services

2018

UTM 2018 Campus Police Annual Report



**Positive
Space**

Lesbian Gay Bisexual
Transgender Queer



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A MESSAGE FROM THE MANAGER

I am pleased to share with you our Annual Report for 2018. Our continuous goal is to increase the sense of safety enjoyed by our community members, creating an environment in which our students can learn, live, and play. For the fourth consecutive year we have realized a reduction in the total amount of reported crime on campus. The majority of incidents which are reported are those that most would consider less serious in nature. It would not be possible to achieve these results without our partnerships with our key community stakeholders and service providers.

As 2019 unfolds we will continue to see changes taking place within the Campus Police business model. Legislation has recently been enacted in the provincial legislature that will impact the operations of Special Constable Services within the Province of Ontario, as well as possibly impacting the training of our officers. We will continue to monitor this and adapt accordingly.

I also must share with you my pride of the personal commitment to the success of our campus demonstrated by members of the UTM Campus Police. Their professionalism, creativity and teamwork, coupled with our community partnerships have allowed us to support and meet the needs of our students, faculty, staff and visitors on campus.

As the year progresses we will continue to research, design and implement solutions aimed at furthering our reduction of reported crime on campus. Building and preserving the trust held in us by our community will remain our top priority. Frontline officers will remain imbedded with the student population, offering both the support and the interaction that is so necessary for these young adults to grow into the leaders of tomorrow. The senior management team will continue to work closely with an array of University departments to support the institutions mission providing the best and safest learning and teaching environments possible.

Mission Statement

Purpose

The University of Toronto Mississauga Campus Police is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Mandate

- To support the academic mission of the University, the Police work in partnership with our community;
- To protect persons and property by developing programs and conducting activities that promote safety and security,
- To prevent crime, maintain the peace, resolve conflicts and promote good order,
- To deliver non-discriminatory, inclusive programs to our diverse community,
- To remain accountable to our community,
- To provide referral to community services,
- To respond to emergencies and provide assistance to faculty, students, staff and visitors,
- To ensure University policies and regulations are followed, and
- To enforce the criminal code and selected provincial and municipal statutes as necessary.

Values

The University of Toronto Mississauga Campus Police Service is accountable to our community and guided by the following principles and values:

- respect for the dignity, privacy, worth and diversity of all persons
- fair and impartial treatment of all individuals
- a departmental philosophy that promotes safety and security as a responsibility of all members of the community; reliability, competence, accountability, teamwork and open communication
- an approach to campus policing that welcomes and encourages community involvement and promotes equity

Management Team



Assistant Manager of Physical Security Steve Rivera, Staff Sergeant Mary Shaw, Manager Rob Messacar, Administrative Assistant Megan Nesland.

Photo taken at the site of the new Campus Police Office Space, to be built in 2019

Robert Messacar, Manager of Campus Police

Robert utilizes a career of community policing to lead a team of dedicated professionals to ensure the safest environment possible for our community. Crime prevention and community engagement remain top priorities for his administration.

Mary Shaw, Staff Sergeant

Staff Sergeant Shaw brings a wealth of policing experience to her position, including that of a platoon commander and officer in charge of an investigative unit with the Toronto Police Service. Mary oversees the day-to-day activities of the campus police. Her duties include, scheduling, approval of reports, time management of officers, training and mentoring. Community policing remains her focus here at UTM.

Steven Rivera, Assistant Manager of Physical Security

Steven oversees the campuses physical security systems. In his time with UTM, he has led the move to significantly upgrade our enterprise systems, enhancing our monitoring and security capabilities. He is a graduate of the John Jay College of Criminal Justice Security Management program from City University of New York and has recently obtained the ASIS International PSP (Physical Security Professional) designation.

Megan Nesland, Administrative Assistant

Megan is the first person most people meet in the Campus Police Office. She handles every visitor and challenge with grace and professionalism. She also helps coordinate and support a variety of activities, projects and development efforts.

Community Policing Leaders

Fire Warden Program Corporal **Michael Bell**



Fire Warden Program - Mike is our Fire Warden liaison officer. In this role he is responsible for bi-annual training of Fire Wardens in proper use of fire extinguishers and evacuation protocols, conducting fire drills, and offering educational initiatives to various groups on campus. When not involved in these activities he manages a platoon of Special Constables and Building Patrollers.

Infrastructure Liaison **Corporal Ivan Ampuero**



Infrastructure Liaison – Corporal Ampuero works closely with our community partners to ensure the success of our dispatching and reporting systems. Currently acting as the UTM instructor on NICHE police reporting system. He has also been qualified in the art of Crime Prevention Through Environmental Design that he uses to perform safety audits of various areas on campus. In addition, Cpl. Ampuero is also the Campus Police representative with the UTM Health and Safety Committee. "

Community Policing Initiatives Corporal **Bobbi-Jo Duff**



Community Policing Initiatives – Cpl. Duff is dedicated to community engagement and promoting safety initiatives on campus. She provides opportunities for partnerships with the community by engaging in events, participating in committees and promoting safety programs. Some of her work includes monitoring the social media accounts, partaking in Positive Space events and committee meetings, coordinating Women’s Self Defence programming and Cram-A-Cruiser. Her ongoing work with women’s safety issues and community engagement has helped develop strong partnerships with our community partners.



UNIVERSITY OF TORONTO

MISSISSAUGA

Our Community

U of T Mississauga celebrated its 50th anniversary in 2017. Beginning in 1967, with one temporary academic building, 155 students, 28 faculty and 40 staff members, the campus has grown to become the second-largest division of U of T (Canada's largest university). UTM now includes 14,190 undergraduate students, 740 graduate students, over 3,000 full- and part-time employees (including 1,100 permanent faculty and staff) as well as over 57,000 alumni.

- The campus is situated on 225 acres of protected greenbelt along the Credit River, 33 kilometers west of the university's St. George campus in Toronto.
- Award-winning facilities include the Terrence Donnelly Health Sciences Complex, the Instructional Centre, the Hazel McCallion Academic Learning Centre, the Recreation, Athletics and Wellness Centre, Deerfield Hall and the Communication, Culture and Technology building.
- U of T Mississauga has 17 academic departments, 156 programs and 92 areas of study, and includes the Institute for Management & Innovation, the Centre for South Asian Civilizations and the Centre for Medicinal Chemistry. The Mississauga Academy of Medicine is located on campus in the Terrence Donnelly Health Sciences Complex.
- Along with traditional undergraduate, master's and doctoral programs, U of T Mississauga offers several highly sought-after degree options, such as a Bachelor of Business Administration, a Master of Biomedical Communications, a Master of Biotechnology, a Master in Management and Professional Accounting, a Master of Management of Innovation, a Master of Science in Sustainability Management and a Master of Forensic Accounting.
- U of T Mississauga and Sheridan Institute of Technology and Advanced Learning offer joint programs in theatre and drama studies; art and art history; and communication, culture and information technology.
- Construction was recently completed on the second phase of the North Building site redevelopment. The 210,000-square-foot, six-story building houses new classroom space as well as the Departments of English and Drama, Philosophy, Historical Studies, Language Studies, Political Science and Sociology.

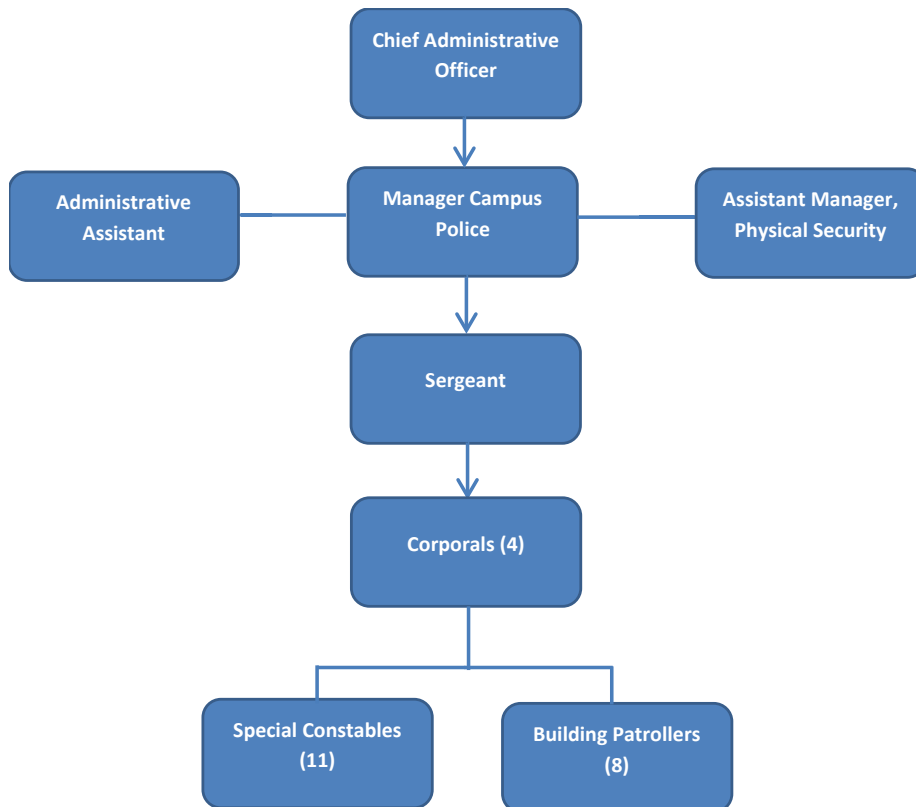
- Famous U of T Mississauga alumni include astronaut Dr. Roberta Bondar, filmmaker Richie Mehta, Canadian media executive Kirstine Stewart, actor Zaib Shaikh and writer/poet Dionne Brand.
- U of T Mississauga is involved in numerous community and civic initiatives, including the Mississauga Board of Trade, Advantage Mississauga, the Healthy City Stewardship Centre; the Research Innovation and Commercialization Centre; and the United Way of Peel Region

Our Campus Policing Organization

UTM Campus Police consist of a total of 27 staff members. As reflected in the organizational chart on page 8, the department is composed of a Manager, an Assistant Manager responsible for physical security and access control, a Staff Sergeant, 4 Corporals, 13 Special Constables, 8 Building Patrollers and an administrative assistant.

All officers are approved as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes. The Building Patrollers are all licensed and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

Additionally, Campus Police have been tasked with upgrading our electronic access control and security systems. To that end the position of an assistant manager responsible for these systems was created in 2016. Work has almost been completed to amalgamate our systems to achieve even greater efficiencies in this area. We have now moved on to the second phase of this endeavor, which is aligning our non-electronic control systems.



Operations

The Corporals, Special Constables, and Building Patrollers, comprise the “front-line” staff. Some of their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, and promoting as well as participating in community policing and crime prevention programs.

Corporals have the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports. In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

The Campus Police maintains its commitment to the continuous training of its officers, as well as Community Based Policing initiatives. These initiatives have seen some promising results, with significant reductions in some reported crime categories.

Community Policing

The following is sampling of activities that Campus Police participate in during the year.

Girl Guides of Canada

Our officers attended the Girl Guides of Canada and provided information to the Guides on non-traditional occupations for women.

Bring your Children to Work Day

We participated in the Bring Your Children to Work Day, offering fire safety information to the children.

Launch

LAUNCH is an initiative that brings together the academic and community aspects of being a new UTM student in a way that supports your transition and student success. LAUNCH is a series of engaging and interactive weekly sessions taught by academically successful upper-year student mentors (LAUNCH Leaders) enrolled in your academic discipline. Campus Police participated in training for LAUNCH Team Leaders, Parent & Family Program Assistants, Academic Initiatives Program Assistants, and Orientation and Outreach Assistants **De-escalation Training**

Positive Treats for Positive Space

The Positive Space Campaign is organized by a committee of volunteers who work to create awareness of LGBTQ communities at the University of Toronto. The Positive Space Committee hosts events, conducts educational initiatives, and shares information with all members of the campus community UTM Campus Police sponsored and took part in the Positive Treats for Positive Space campaign, where iced treats are provided to community members along with information regarding the campaign and resources available for LTGBQ members.

Fire Wardens

Campus police provided Fire Warden Training, as well as conducted fire alarm testing.

Choices for Life

UTM Campus Police helped to sponsor the Choices for Life conference. This is a wonderful program hosted by Peel Regional Police and attended by three hundred local high school students who are presented with topical information about issues faced by youth.

Orientation

Officers took part in the yearly Orientation for new students, forging new friendships and offering safety information to incoming students. They also took part in a separate orientation for International Students, providing safety information and of course again making new friends.

Self-Defense Training

Officers ran a very successful Wen-Do training session in which participants received Co-Curricular Records for attending.

The United Way

Campus police assisted with the Lost and Found sale of unclaimed articles, with the proceeds donated to the United Way.

Community Involvement

Campus Police Management sit on the Peel Opiate Steering Committee, a multi-discipline committee seeking innovative ideas to deal with the present opiate issues within the community.

Statistical Overview

Incident Types *	2016	2017	2018	18 vs 17	Other Activity*	2016	2017	2018	18 vs 17
Break and enter	4	1	1	0	Arrest Warrants	0	0	0	0
Robbery	0	0	2	2	Alarms	43	218	177	-41
Theft Over \$5000	1	0	1	1	Fire Alarms	20	27	14	-13
Theft Under \$5000	55	36	49	13	Assist other police	0	0	1	1
Theft Bicycles	1	2	3	1	Demonstrations/Protests	0	0	0	0
Possess stolen property	0	0	0	0	Suspicious Persons/Circumstances	4	50	41	-9
Disturb Peace 1	4	11	5	-6	Trespasser Charged	4	6	7	1
Indecent Acts	1	0	0	0	Trespasser Cautioned	36	34	26	-8
Mischief/Damage	18	21	4	-17	Medical Assistance	111	53	37	-16
Other Offences	42	25	09	-16	Insecure Premises	7	3	3	0
Sexual Assaults	1	2	1	-1	Motor Vehicle Collision**	2	8	6	-2
Assault	4	5	4	-1	Mental Health Act	17	16	23	7
Impaired Driving	1	0	0	0	Attempt Suicide	0	3	3	0
Criminal Harassment	4	3	4	1	Sudden Death	0	0	0	0
Threatening	2	1	3	2	Fires	2	1	3	2
Homophobic/Hate Crimes	4	1	0	-1					
Homicide/Sudden Death	0	0	0	0					
Crime Occurrences	142	108	86	-22					

*These numbers reflect incidents reported to Campus Police, and may not include events that were reported to other agencies or university departments.

**Campus Police do not investigate motor vehicle collisions. Drivers are instead referred to the Mississauga Collision Reporting Centre.

Complaints against Special Constables

Total Number of Complaints	Investigated by Agency	Investigated by Peel Regional Police	Number Resolved	Number Outstanding
0	0	0	0	0

Equipment Issued to Special Constables

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic Directives

Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate. Recently the three campus police offices formed a recruiting partnership to collaborate in the hiring of recruits, regardless of their campus application. This allows for greater consistency in standards and training provided to these new officers.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau and the UTM Campus Police are now collaborating in training of their respective officers, with the Peel Police offering courses in a variety of subjects, including Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc.

Other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police, and the Ontario Police College all contributed to the training of various UTM Special Constables.

Course/Topic	Delivered By	Number Attended
De-escalating Potentially Violent Situations, Train the Trainer	The Crisis & Trauma Resource Institute	1
Drug and Gang Conference	Peel Regional Police Service	4
Special Constable Recruit Training	Ed Judd and Associates	1
Advanced Patrol Training	Canadian Police Knowledge Network	All
Note Taking	Canadian Police Knowledge Network	All
Best Practices Seminar	The American Society for Industrial Security	1
Autism Spectrum Disorder	Canadian Police Knowledge Network	All
Ontario Association of College and University Security Agencies Annual Conference	O.A.C.U.S.A.	2
Senior Police Leadership Program	Rotman School of Management	1
Team Power Play, Communicate and Connect	Organizational Development and Learning Centre, University of Toronto	1
Decision Making Skills – Deciding With a Group	Organizational Development and Learning Centre, University of Toronto	2
Use of Force	Peel Regional Police Service	All

Our Community Policing Partnerships

Providing a safe environment for our students, staff, and faculty is very much a community effort. To effect this the Campus Police has formed an array of community partnerships, both within and external to the University of Toronto. Some of these partnerships include:

Health and Counselling Centre

The Centre is committed to delivering professional mental and physical health services to a diverse student body. Young adulthood and university life are exciting stages of one's life but they can also be highly stressful periods. University students are subject to social, personal and academic demands that have the potential to negatively impact their mental wellbeing. The Centre also addresses the physical health of students with a full staff of nurses and doctors. Programs also include nutritional counselling, mindfulness meditation, and personal counselling.

AccessAbility

The mission of AccessAbility Services is to ensure that all students with disabilities can freely and actively participate in all facets of University life; to provide and coordinate services and programs that enable students with disabilities to maximize their educational potential, and to increase awareness of inclusive values among all members of the University community.

The Sexual Violence Prevention and Support Centre

The [Tri-Campus Sexual Violence Prevention & Support Centre](#) is a key part of the University's [Policy on Sexual Violence and Sexual Harassment](#), which covers all members of the U of T community. Centre staff are available to receive disclosures, take and provide options for formal reports to the University, and offer services and supports related to incidents of sexual violence. The Centre also offers training and education, and is the first point of contact for those who need accommodation

Student Housing and Residence Life

The University of Toronto Mississauga Department of Student Housing & Residence Life advances the mission of the University by creating a holistic student experience that promotes academic and personal success. It provides facilities that are safe and secure as well as being a supportive community that values diversity, equity and inclusion. It offers innovative programs and services that enhance student learning & development.

Equity and Diversity Office

The Equity & Diversity Office (EDO) provides programs and services to faculty, staff and students at UTM. In cooperation with its campus partners, the EDO promotes an equitable and inclusive campus community, free from discrimination or harassment based on age, disability,

race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, gender expression, gender identity, sexual orientation, family status, marital status, and / or record of offences.

Positive Space Committee

The University of Toronto Mississauga Campus Positive Space Campaign is a program that seeks to create and identify safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersex, queer, questioning and two-spirit (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto.

Positive Space challenges the patterns of silence that continue to marginalize LGBTQ+ students, staff and faculty – even in environments with anti-discriminatory and inclusive policies. The most visible symbol of this campaign is the inverted rainbow triangle sticker that you will see in many places around campus.

Erindale College Special Response Team (ECSpeRT)

ECSpeRT is a division of St. John Ambulance located at the University of Toronto Mississauga. They are a team of volunteer Medical First Responders who provide first aid coverage to all students, staff, and visitors of the UTM campus. ECSpeRT members also regularly assist with first aid duties of the Mississauga Division of St. John Ambulance.

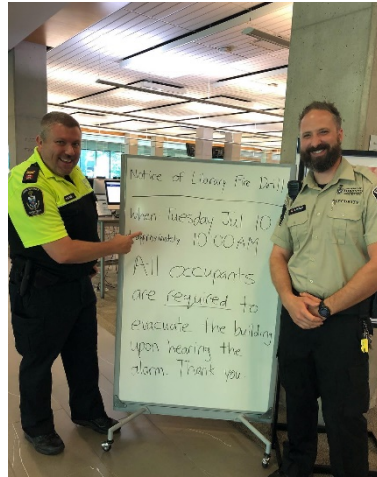
Most of ECSpeRT's current members are undergraduate students at UTM. All active responders hold valid certifications in the First Aid CPR Level C/AED course as well as the Medical First Responder course from St. John Ambulance. All of their members participate in on-going first aid training every other week.

Recently ECSpeRT and Campus Police entered into a partnership agreement. Campus police will be providing ESCpeRT with additional resources, such as A.E.D.'s, radios, cell phones, etc. Our partnership recognizes that this valuable organization services not only the student population, but also faculty, staff, and other users of our campus. It is expected the additional resources will allow them to better enhance the service they are providing.

Campus Police also sponsor ESCpeRT volunteers in obtaining Co-Curricular Record credit for their contribution to our community.

Office of the Dean of Student Affairs

Knowledgeable, caring and highly skilled staff in Student Affairs departments active support and promote holistic student learning and development. They work with individual students, student organizations and allow leaders, campus departments, and community organizations to explore and develop opportunities to engage students, staff and faculty in active collaboration to enrich students' university experiences.



Positive Space

Lesbian Gay Bisexual Transgender Queer



Courtesy of Campus Police

WENODO

WOMEN'S SELF DEFENCE

January 29, 2019
Tuesday 6:00PM - 9:00PM

Spigel Hall

- 3-hour taster session
- Learn physical and verbal defence strategies
- Blocks, strikes, releases from holds

FREE REGISTRATION!

uoft.me/wendo