

FOR RECOMMENDATION

PUBLIC

OPEN SESSION

TO: UTSC Campus Council

SPONSOR: Desmond Pouyat, Dean of Student Affairs
CONTACT INFO: 416- 287-7673, dpouyat@utsc.utoronto.ca

PRESENTER: Varsha Patel, Assistant Dean, Student Success
CONTACT INFO: 416-287-7175; varsha.patel@utoronto.ca

DATE: March 21, 2019 for March 28, 2019

AGENDA ITEM: 3b

ITEM IDENTIFICATION:

Operating Plans —UTSC Student Affairs and Services.

JURISDICTIONAL INFORMATION:

Under the Terms of Reference for the University of Toronto Scarborough Campus Affairs Committee, section 4, the Committee is concerned with matters that directly concern the quality of student and campus life. Campus and student services, co-curricular programs, services and facilities, and compulsory non-academic incidental fees are among the areas within the responsibility of the Campus Affairs Committee (Section 5.1).

Section 5.3.2 (a) of the Campus Affairs Committee’s Terms of Reference provide that “Policy matters concerning the Campus’s co-curricular programs, services and facilities are the Committee’s responsibility. Section 5.3.2 (b) states that “Annual approval of the campus’s co-curricular programs’, services’ and facilities’ operating plans is the responsibility of the Committee.” Similarly, section 5.3.3 provides that “The Committee is responsible for policy concerning campus and student services and for overseeing their operation. Changes to the level of service offered, fees charged for services and categories of users require the Committee’s approval.”

The Operating Plans for campus and student services, as well as co-curricular programs, services and facilities, are recommended to the UTSC Campus Council for approval. Section 5.4.1 of the Committee’s Terms of Reference require that compulsory non-academic incidental fees for student services “are approved by the UTSC Council on the recommendation of the UTSC Campus Affairs Committee.”

Pursuant to the terms of the *Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees (the Protocol)*, approved by Governing Council on October 24, 1996, the UTSC Council on Student Services (CSS) reviews in detail the annual operating plans, including budgets and proposed compulsory non-academic incidental fees, and offers its advice to the Committee on these plans.

According to the terms of the Protocol, in the absence of approval by CSS (or by referendum among the relevant students), the Governing Council may approve (a) permanent increases in existing fees by a percentage less than or equal to the lesser of the Consumer Price Index (CPI) increase or the University of Toronto Index (UTI) increase; and (b) temporary three-year increases in existing fees by a percentage less than or equal to the greater of the CPI increase or the UTI increase. CPI is drawn from the University's long-range budget guidelines, and UTI is an indexation, as defined by the Protocol, of a fee.

GOVERNANCE PATH:

- 1. UTSC Campus Affairs Committee [For Recommendation] (March 28, 2019)**
2. UTSC Campus Council [For Approval] (April 16, 2019)
3. University Affairs Board [For Information] (April 29, 2019)
4. Executive Committee [For Confirmation] (May 7, 2019)

PREVIOUS ACTION TAKEN:

The Operating Plans for UTSC Student Affairs and Student Services for the current fiscal year were presented to UTSC Campus Affairs Committee on February 12, 2018 and approved by the UTSC Campus Council on March 7, 2018.

Please see the documentation under item 3a on this agenda concerning consideration of the Administration's proposed plans by the UTSC Council on Student Services (CSS).

The current (2018-19) fees for the UTSC Student Affairs and Services are:

Health & Wellness: \$68.99 per full-time student per session (\$13.80 for part-time students)
Athletics & Recreation: \$143.07 per full-time student per session (\$28.61 for part-time students)
Student Services: \$183.00 per full-time student per session (\$36.60 for part-time students).

At its meeting on February 14th, the UTSC Campus Affairs Committee originally considered the Operating Plans- Student Affairs and Services. However, due to a procedural *By-Law Number 2* error, the original *Plans* are being considered at the UTSC Campus Affairs Committee on March 28th, UTSC Campus Council on April 16th, University Affairs Board on April 29th and the Executive Committee on May 7th.

HIGHLIGHTS:

The experiences of Student Services and programs this past year and operating plans for 2019-20 are summarized in the documentation provided to the Committee by Desmond Pouyat, Dean of Student Affairs, UTSC.

The Health & Wellness Centre proposes an increase to the sessional fee for a full-time student to \$70.37 (\$14.07 for a part-time student), which represents a year over year increase of \$1.38 (\$0.27 for a part-time student) or 2.0 %;

The Department of Athletics & Recreation proposes an increase to the sessional fee for a full-time student to \$145.93 (\$29.18 for a part-time student), which represents a year over year increase of \$2.86 (\$0.57 for a part-time student) or 2.0%;

The Dean of Student Affairs proposes an increase to the Student Services Fee (SSF) sessional fee for a full-time student to \$188.81 (\$37.76 for a part-time student), which represents a year over year increase of \$5.81 (\$1.16 for a part time student) or 3.17 %.

FINANCIAL IMPLICATIONS:

The UTSC Student Services operate without drawing substantially on the University's operating Income.

RECOMMENDATION:

Be It Recommended,

THAT, the 2019-20 operating plans and budgets for the UTSC Student Affairs and Services (including the Health & Wellness Centre, Athletics & Recreation, and Student Services), as presented in the documentation from Mr. Desmond Pouyat, Dean of Student Affairs, be approved; and

THAT the sessional Health & Wellness Fee for a UTSC-registered or UTSC- affiliated full-time student be increased to \$70.37 (\$14.07 for a part-time student), which represents a year over year increase of \$1.38 (\$0.27 for a part-time student) or 2.0 %;

THAT the sessional Athletics & Recreation Fee for a UTSC-registered or UTSC- affiliated full-time student be increased to \$145.93 (\$29.18 for a part-time student), which represents a year over year increase of \$2.86 (\$0.57 for a part-time student) or 2.0 %;

THAT the sessional Student Services Fee for a UTSC-registered or UTSC- affiliated full-time undergraduate student be increased to \$188.81 (\$37.76 for a part-time student), which represents a year over year increase of \$5.81 (\$1.16 for a part-time student) or 3.17 %.

DOCUMENTATION PROVIDED:

1. Student Services Fee Budget, Accountabilities and Fee Process
2. Executive Summary and Priorities
3. FAQ Concerning Compulsory Fees Charged for University Operated Services
4. Brief Summary of Relevant Polices and Regulations Which Govern Compulsory Non-Academic Incidental Fees at the University of Toronto
5. Operating Plans Summary
6. SSF Schedule and Description of Student Service Fee Items
7. Student Services Expenses by Area
8. CPI/UTI Calculations for Student Services Fee, Health Services Fee, Athletics Fee

TO: Members of the UTSC Campus Affairs Committee
FROM: Desmond Pouyat, Dean of Student Affairs
DATE: March 21, 2019
SUBJECT: Student Services Fee Budget, Accountabilities and Fee Process

The Office of Student Affairs is currently comprised of 9.0 FTE employees: The Dean of Student Affairs, Manager, Budget and Operations, Executive Assistant to the Dean of Student Affairs, Student Crisis Response & Academic Progress Case Coordinator, the Student Affairs and Financial Assistant, the Communication and Planning Officer, the Marketing & Communications Assistant, the Grants and Sponsorship Officer and the Student Affairs IT Coordinator who is embedded in Campus IT services (IITS).

- Overall strategic, financial, and multi-year budget planning, and supervisory responsibility for the student services departments which includes:
 - **AccessAbility Services**
 - **The Academic Advising & Career Centre**
 - **The Health & Wellness Centre**
 - **Athletics & Recreation**
 - **Student Housing & Residence Life**
 - **The Department of Student Life**
 - **The International Student Centre**
- The office is also responsible for student relations and works closely with the student union and other student leaders as well as a variety of campus partners to achieve positive results and impacts for student life and the student experience
- Strategic and positive collaboration with the Office of the Vice Principal Academic & Dean on matters that impact the student experience.
- Active collaboration on Student Crisis Management with the Director of Campus Safety and Security in the portfolio of the CAO working normally through the Student Welfare Committee and the tri-campus crisis team.
- The Dean sits on the campus executive team and engages with the team in planning and the support of initiatives for such strategic issues as human resource priorities, new campus initiatives, new community learning partnerships, capital expansion such as the newly opened athletics facility, residence Phase V planning, tri-campus planning, program issues, new policy initiatives, and participation in campus issues management.

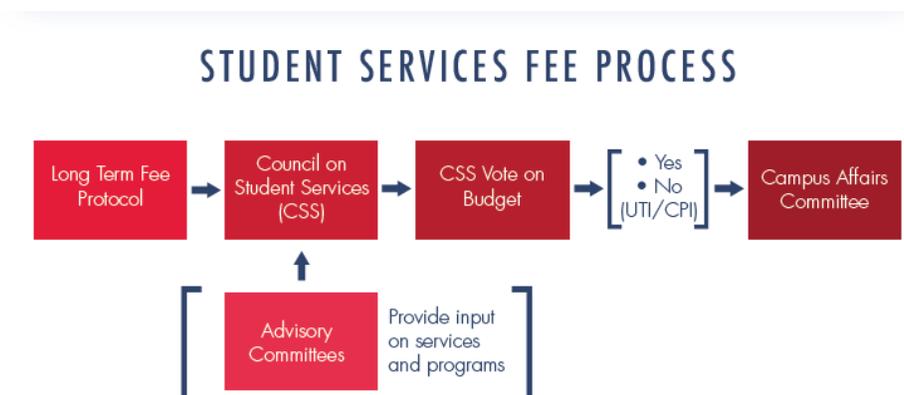
- Working with tri-campus partners including the Vice Provost’s Office on matters of importance to the student experience, funding, as well as issues related to risk, and issues management including policy development and implementation. Recent examples include the continued development of the co-curricular record, the mental health framework and policy framework related to issues of sexual violence.

BUDGET PROCESS

It is necessary to note that the framework which drives development of the budgets that are received at Campus Affairs Committee through the sponsorship of the Dean of Student Affairs follows strict process expectations that flow from the University of Toronto Governing Council’s Policy on Ancillary Fees, April 17th 1995, and that are clearly defined in the memorandum of agreement between the University, the student’s administrative council, the Graduate Students’ Union, and the Association of Part time Undergraduate Students for a long term protocol on the increase or introduction of compulsory non-tuition related fees (October 24, 1996). This agreement defines the Council on Student Services, and the means by which students would be involved in decisions to increase compulsory non- tuition fees, or to introduce new ones.

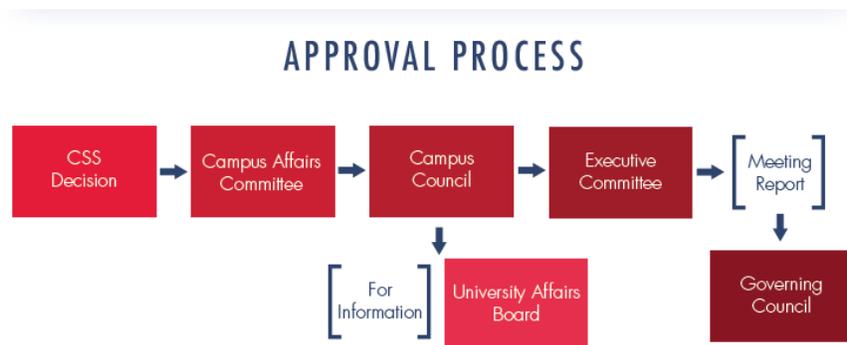
The operating plans and the 2019-20 Student Services Fee budget have been prepared following the consultative process framework as defined in that agreement. The Health & Wellness Centre and the Athletics & Recreation budgets have adhered to the same process as defined in the protocol. The following information outlines in more detail the background and framework that guides this process for the budgets that are brought forward here.

The process framework around the development and passage of these budgets follow the strict process expectations that flow from three University of Toronto policies: The Policy on Ancillary Fees, the Policy for Compulsory Non-Academic Incidental Fees, and the Protocol on Non-Tuition Related Fees. The Protocol is a Memorandum of Agreement between the university and the student governments with institutional standing at the time, concerning the establishment of, and increases to, non-tuition related fees (excluding student society fees) which was finalized and approved by the student governments and the Governing Council in October, 1996.



This agreement defines the institutional Council on Student Services, and makes provision for the creation of the UTSC Council on Student Services as the body through which students would be involved in decisions to increase compulsory non- tuition fees, or to introduce new ones.

From September until the consideration of the operating plans and fees by CSS, there are regular meetings of CSS where each department presents its programs and services, achievements and challenges. Members have an opportunity to ask questions and voice opinions about proposed plans, the student experience and the associated costs. The process is meant to be educational and informative in a way that builds understanding prior to members having to make final decisions at the time of voting on the proposed budgets.



The operating plans, and the 2019-20 Student Services Fee Budget presented to CAC on February 12th is, as last year, and in previous years (when the plans were presented to the University Affairs Board), prepared following the consultative and advisory process as required in the Protocol and defined in the CSS Terms of Reference. The Health & Wellness and Athletics & Recreation budgets also follow the same process. Many student members of CSS also sit on advisory committees to each of the departments. These advisory bodies are another way for the student members of CSS to provide input on the services and programs offered as well as the budgets that support them.

While these advisory bodies are not required by the Protocol, they do act in the spirit of the agreement in that they provide an additional and in depth opportunity for most CSS student members to learn, understand, and contribute their advice to the services and budgets they are asked to support. The CSS and the advisory group process allow ample time, for the budgets to be closely examined, discussed, and reviewed. This review also includes oversight from the Finance Committee of CSS.

The Finance Committee is chaired by the Dean of Student Affairs and is comprised of presidents of the Scarborough Campus Students' Union, the Scarborough Campus Athletics Association, the Graduate Students' Association, and the Residence Life Council. All are voting members of CSS. It is an overarching group that is able to see and discuss with the Dean the overall impact of any proposed changes to the student fee. This body also acts in an advisory capacity with respect to the Office of Student Affairs and any fee changes that impacts the budget of the Office of Student Affairs.

Prior to the final recommendation to CSS there is a pre-budget meeting with CSS student representatives. It allows all student members of CSS (15) a final preview and discussion prior to the budgets being presented for a decision (vote) at the CSS table.

It should also be noted that for a budget, and in particular a recommendation of a fee increase, to be passed by CSS, it requires a simple majority of student voting members present at the time of the vote. Should a budget vote fail, the requested increase cannot move forward as presented, and instead a formula provided for under the Protocol may be invoked. This formula provides for a calculation to be made using the Consumer Price Index (CPI) defined under the University's long-range budget guidelines, and a University of Toronto Index (UTI) defined in the Protocol, to arrive at an increase, which can then be brought forward through CAC for recommendation to Campus Council.

As required by the Protocol, the decisions of CSS, whether positive or negative, will be conveyed to the Campus Affairs Committee (CAC) when the Operating Plans and Fees are presented to the Committee for consideration. At that point, the CSS decisions are considered advice to the Committee.

The process of budget preparation is also very strongly supported by departmental business officers working in tandem with the campus financial services team. Regular budget reviews throughout the year for variance analysis also takes place so as to address any emerging challenges and to ensure overall financial accountability.

For the 2019-20 budgets that are brought forward, we have closely followed and indeed exceeded the requirements of the Protocol with respect to the expected consultative process governing the development of the budgets presented. The process this year has once again seen robust involvement by students. Proposals and plans have been discussed and reviewed by the advisory committees, and each department has also presented on their programs and services at CSS meetings where questions and discussion have taken place about programs and services offered and the respective challenges faced. Discussions have also occurred at the Finance Committee of CSS which has an overview of the impact of any fee changes. This group is usually the first to see what the total proposed fee options look like depending on the challenges and initiatives that are proposed. This year, on the request of CSS student members, there was also an additional meeting where budget questions were fielded and building budget literacy was the focus.

REQUESTS FOR FEE INCREASES

CSS was given the following proposals from the administration:

An increase to \$70.37 in the **Health & Wellness** fee per full-time student per session (\$14.07 per part-time student), which represents a year over year increase of 2.0 % (\$1.38 for full-time student; \$0.27 for part-time student);

An increase to \$145.93 in the **Athletics & Recreation** fee per full-time student per session (\$29.18 per part-time student), which represents a year over year increase of 2.0 % (\$2.86 for full-time student; \$0.57 for part-time student)

An increase to \$188.81 for **Student Services Fee**, per full-time student per session (\$37.76 per part-time student), which represents a year over year increase of 3.17 % (\$5.81 for full-time student; \$1.16 for part-time student);

Following are the recommendation to the UTSC Campus Council:

THAT the sessional Health & Wellness Fee for a UTSC-registered or UTSC- affiliated full-time student be increased to \$70.37 (\$14.07 for a part-time student), which represents a year over year increase of \$1.38 (\$0.27 for a part-time student) or 2.0 %;

THAT the sessional Athletics & Recreation Fee for a UTSC-registered or UTSC- affiliated full-time student be increased to \$145.93 (\$29.18 for a part-time student), which represents a year over year increase of \$2.86 (\$0.57 for a part-time student) or 2.0 %;

THAT the sessional Student Services Fee for a UTSC-registered or UTSC- affiliated full-time undergraduate student be increased to \$188.81 (\$37.76 for a part-time student), which represents a year over year increase of \$5.81 (\$1.16 for a part-time student) or 3.17 %.

The total increase for 2019-20 across all three primary budgets is \$10.05 or 2.54 % per full-time student per session (\$2.00 per part-time student) resulting in an overall fee of \$405.11 per session per full-time student (\$81.01 for part-time student).

All in all, 2019-20 should be a year of continued growth and change for the campus, for the student experience, and for the programs and services that support student success. Our focus on finding ways to improve program delivery, secure efficiencies, and set priorities will ensure our success as we continue to support students, and deliver programs and services on a growing campus.

Sincerely,

A handwritten signature in black ink, appearing to read "Desmond Pouyat", with a long, sweeping horizontal stroke extending to the right.

Desmond Pouyat
Dean of Student Affairs

EXECUTIVE SUMMARY

The Office of Student Affairs & Services, led by Desmond Pouyat, Dean of Student Affairs, supports the academic and personal success of U of T Scarborough students by ensuring that appropriate, efficient and student-friendly services are always in place.

Aside from the student services fee, athletics and recreation fee, health services fee and operating budget contributions, Student Affairs actively seeks additional funding opportunities through grants and sponsorship.

Successful grants in 2017-18 include:

- A grant from the Higher Education Quality Council Of Ontario (HEQCO) of \$125,830 to measure and evaluate our academic student orientation program.
- A grant of \$123,679 from the Ministry of Advanced Education and Skill Development to develop experiential learning opportunities for students with disabilities.
- A grant of \$9,500 from TD Friends of the Environment for a small vermicomposting facility as part of the environmentally sustainable farm being established on campus.

Student Affairs continues to enhance the student experience inside and outside of the classroom by engaging thousands of students throughout the year. As our campus has evolved, we have long ago outgrown our space, and this has provided a continuing challenge to accommodate our staff to effectively serve our students. We have started to make progress with the opening of Highland Hall. The International Student Centre has moved there, and the Office of Student Affairs & Services will move in the winter to the Arts & Administration Building in space formerly occupied by the Office of the Registrar, thereby freeing more space in the Student Centre for the Department of Student Life. AccessAbility Services will also move to the Arts & Administration Building from their current home in the Science Wing, providing much needed space for their services.

Planning for IC2, the next major campus building, is well under way. While IC2 is a largely class room building, it will also feature a student services hub, which will include the Health & Wellness Centre, the Academic Advising & Career Centre, AccessAbility Services and the Office of Student Affairs & Services, finally consolidating our major services in one building.



2019-20 PRIORITIES ACROSS STUDENT AFFAIRS BY DEPARTMENT

These priorities are in alignment and reflective of campus and University priorities. These include areas such as experiential and work-integrated learning, healthy campus, internationalization, Indigeneity, and of course, service excellence as it relates to the many services including prevention and education initiatives that we deliver to students.

The departmental priorities largely fall into the following six buckets:

1. Experiential and work-integrated learning
2. Indigeneity
3. Healthy campus
4. Internationalization
5. Supporting student success
6. Supporting an equitable, inclusive and safe community





ACADEMIC ADVISING & CAREER CENTRE

PROGRAM EVALUATION

We will continue with our study of a second cohort of students to evaluate the effectiveness of our academic student orientation program, an initiative funded by the Higher Education Quality Council of Ontario. We already have some early data from our first cohort on the impact the Get Started Program has on retention. This study has allowed us to further expand our data analysis of our outreach efforts to academically at-risk students, which examines relationships between outreach intervention efforts, in-person advising and academic outcomes such as academic standing, GPA and accumulated credits. The continuation of the study will help with further validation and strengthening of the program.

ONLINE SUITE OF OFFERINGS FOR CAREERING

With the world of work evolving, preparing students with the right mind and skill set remains a priority. We will leverage a blended service model and strengthen across functional programming and resources. We will leverage technology in the learning process by increasing delivery of online and hybrid courses, and by providing innovative solutions to increase recruitment, retention, transition and ultimately, academic success.

PROGRAM PATHWAYS

The AA&CC in collaboration with our academic partners will create program pathways grounded in the academic disciplines, that students can use at any point in their undergraduate degree to help broaden their experience at UTSC. It will serve as a resource to support students in making informed choices, allowing for early planning and continued engagement, as students travel through their academic journey and prepare for next steps in further studies or the world of work.

EXPERIENTIAL LEARNING & A NEW INTEGRATED PLATFORM

We will continue strengthening the work-study program in relation to experiential learning and by defining competencies to build common tri-campus practices. We will support the expansion and deployment of new and emerging systems which will help us to host and track experiential learning opportunities of our students.



ATHLETICS & RECREATION

PROGRAMMING FROM AN EQUITY LENS

With support from the new Equity Outreach Coordinator, we plan to intentionally promote engagement opportunities through an equity lens. Our goal is to widely promote the opportunities available to all students, regardless of fitness level, and to continue to build meaningful relationships with students across campus. We commit to expanding our knowledge, resources and vocabulary around sport equity within our team.

COLLABORATING WITH CAMPUS PARTNERS TO EMBED HEALTHY CAMPUS INITIATIVES

With support from the current healthy campus advisory members, a new healthy campus initiative team will look at opportunities to foster and strengthen partnerships with on-campus departments that will work towards promoting a healthy campus. Our aim is to provide education to students, staff and faculty about our healthy, active programming while bringing together existing initiatives including MoveU, Sneaker Squad and other programs to promote healthy bodies and healthy minds.

ENGAGING INTERNATIONAL STUDENTS

Through open dialogue and focus groups, we will create specific programming designed to engage international students. We will highlight and promote opportunities by offering a variety of physical activity and sport-based programming including classes and tournaments during the summer months. Our goal is to help acclimatize these students to life in Canada, help them build meaningful friendships and support them to maintain healthy, active lifestyles.

STUDENT MENTORSHIP OPPORTUNITIES

We continue to expand on mentorship initiatives through training and certifications of student participants. A significant percentage of our new instructor hires are previous student participants, allowing the department to have a proactive succession plan in place. This year we are also focusing on our Women's Fitness Ambassadors, these student-staff will obtain Can-Fit Pro certification while simultaneously being mentored by our fitness staff.



HEALTH & WELLNESS CENTRE

PARTY IN THE RIGHT SPIRIT GRANT

Through a partnership with Student Housing & Residence Life, Residence Student Council and the Health & Wellness Centre, a \$1,500 grant was awarded by Toronto Public Health to implement peer-led campus-wide campaigns and awareness-raising to promote safer alcohol and other substance use among students and their campus communities. Planning has begun to develop a student-led program in residence on safer partying, mental health and healthy coping strategies campaign to be used for the next four to five years.

PEER SUPPORT

Most students access HWC services through peer recommendations so HWC has partnered with Mood Disorders Association of Ontario to develop a peer support program thereby allowing students to access some initial support and resources through a peer volunteer. HWC staff were oriented to the peer support model this fall and a training plan for peer support volunteers has been developed and completed in preparation for implementation next September.

EDUCATION ON CANNABIS

With the recent legalization of cannabis, the HWC has created an education plan to provide knowledge and support to students, staff and faculty about the impact of cannabis use. Using health promotion peers along with community experts, the HWC has provided all necessary information for students to make healthy choices. Over 60 students, staff and faculty attended a recent education session on cannabis use, and additional ongoing education will be provided across campus.

ONLINE COUNSELLING SUPPORTS

Online counselling supports and tools will be available in the coming year. Online appointments can now be made to see the counsellor embedded in residence. Also, online counselling at the Health & Wellness Centre will be explored, researched and piloted in the upcoming year to provide students with an alternative pathway to receive supports through our counselling services.



DEPARTMENT OF STUDENT LIFE & INTERNATIONAL STUDENT CENTRE

INTERNATIONAL STUDENT CENTRE

As we expand our first year transition programming for domestic and international students, further develop our intercultural programming and learning across campus, and increase our global reach by adding global learning opportunities here and abroad, we plan to create the following new initiatives:

- Pilot a more integrated pre-arrival mentorship program for international and domestic students through an online platform, and a parent and family orientation.
- Expand and thematically group intercultural programming on campus to allow students, staff and faculty to engage with important global issues.
- Increase student mobility through faculty engagement and advocacy for additional funding.

INDIGENOUS EDUCATION AND OUTREACH

The Department of Student Life has developed and facilitated Indigenous programming at UTSC for the past five years. Our Indigenous programming has doubled, we now host over 60 Indigenous events per year, and in partnership with the Principal's Office, we support a new initiative - TRC Talks. TRC Talks provide students, staff and faculty with a weekly opportunity to read the Truth and Reconciliation Commission report together. Moving forward, our focus will turn towards outreach to Indigenous community organizations and school boards to promote post-secondary options to Indigenous youth. With the addition of the Indigenous Outreach Coordinator, we will work on developing an Indigenous-centred mentorship program.

ACCESS TO POST-SECONDARY & COMMUNITY ENGAGEMENT

Working with the Office of Vice Provost, Students at U of T, a tri-campus proposal was submitted to the Ontario Post-secondary Access and Inclusion Program. U of T's application was successful and deemed the top proposal while other institutions had proposals under-funded or rejected.

One of our initiatives focuses on assisting Black high school students with applying to post-secondary. Working with Admissions & Student Recruitment, and the Partnerships & Community Engagement Office, Department of Student Life will participate and develop events that remove barriers to access post-secondary education. This will include expanding the Imani Academic Mentorship Program.

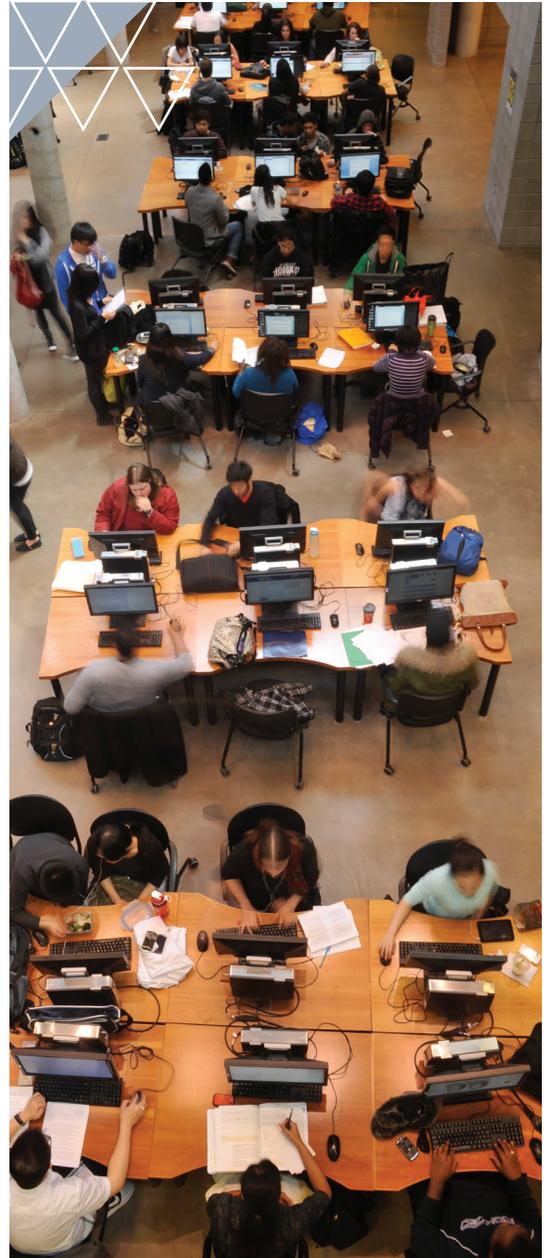
CONCLUSION

There have been many successes across the Student Affairs portfolio that have had a direct impact on U of T Scarborough students. Perusal of the 2017-18 management reports (see pages 43-69) for the departments will provide an overview of our achievements.

Student communications has significantly improved with the increased distribution of the Student Experience Guide and growing user base on the UTSC Student Experience App again this year. Both resources provide a comprehensive overview of programs and services. In addition, coordinated promotional campaigns, social media ad campaigns, student stories, a monthly e-newsletter, dynamic website content and timely email announcements have continued to deliver key information to students.

By achieving high rates of student engagement, such as strongly supporting student clubs and offering an even greater range of programs and services with expanded Indigenous programming and the continued support to the Sexual Violence Prevention & Support Centre on campus, the Office of Student Affairs & Services is leading the student experience of choice.

We look forward to another year of achievement and will continue to work on the wide range of priorities captured in this report across all of our departments. We will also continue supporting major campus and University priority areas, including the development of our campus strategic plan.



Frequently Asked Questions Concerning Compulsory Fees Charged for University Operated Services

At this meeting, the administration will present the proposed operating plans and fees associated with a number of University operated student for the upcoming fiscal year. The following frequently asked questions and answers are presented for the information of members.

What policies govern fees charged for University operated student services?

Three U of T policies govern these fees: the *Policy on Ancillary Fees*; the *Policy for Compulsory Non-Academic Incidental Fees*; and the *Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-Tuition Related Fees*.¹ The *Memorandum* is commonly referred to as the *Protocol on Non-Tuition Fees* or simply the *Protocol*. The *Protocol* is considered to be both an agreement between the University and the student organizations as required by Ministry of Training, Colleges & Universities guidelines, and a policy of the University approved by the Governing Council. The policies are available on the Governing Council web site and are described on the page attached to this document.

What is the Protocol?

The *Protocol* is the *Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees*. The *Protocol* describes the procedures and limitations associated with the establishment of and increases to compulsory non-academic incidental fees charged for University operated student services. Such a protocol is required pursuant to a guideline of the Ministry of Training, Colleges & Universities.

What is UTI?

UTI is the University of Toronto Index. Generally speaking, UTI is an indexation of a service's fee which takes into account changes in salary and benefit costs, revenue from other sources, occupancy costs, and changes in enrolment. It is calculated separately for each fee. The result

¹ Pursuant to a condition of the approval by the Governing Council in 2004 of the Scarborough Campus Students' Union (SCSU) as a 'representative student committee' of the University, the Students' Administrative Council (operating as the University of Toronto Students' Union, UTSU) continues to represent full-time undergraduate UTSC students for the purposes of the *Protocol* as an agreement. Full-time undergraduate students on the UTM campus continue to be members of UTSU and are represented by UTSU for the purposes of the *Protocol* as an agreement. Part-time undergraduate students on all three campuses are members of the Association of Part-time Undergraduate Students (APUS) and continue to be represented by this organization in respect of the *Protocol* as an agreement.

of the calculation is an indexed fee. For comparison purposes, it is sometimes described as a percentage increase from the previous year. Appendix C of the *Protocol* describes the method for calculating UTI. Appendix E illustrates examples of the calculations.

What is CPI?

CPI is the inflation factor equal to the Consumer Price Index as described in the University of Toronto's *Long-range Budget Projection Assumptions and Strategies* (or its equivalent).

What are COSS, QSS and CSS?

COSS is the Council on Student Services, QSS is the UTM Quality Services to Students group, and CSS is the UTSC Council on Student Services. Collectively, these are referred to as the "Protocol Bodies." Pursuant to the *Protocol*, the main duty of the Protocol Bodies is to provide advice to the Governing Council in respect of the services' operating plans, budgets and changes in fees governed by the *Protocol*. Pursuant to the *University of Toronto Act, 1971*, the Governing has delegated authority to approve compulsory non-academic incidental fees to the University Affairs Board and to the UTM and UTSC Campus Councils (both of which receive recommendations from the respective Campus Affairs Committees). The decisions of COSS, QSS and CSS (i.e., approval or failure to approve) related to operating plans and fees of student services are conveyed to the appropriate bodies of the Governing Council when the services' plans are under consideration.

Are there limitations with respect to increases to fees charged for University operated services?

Prior to the approval by the appropriate bodies of the Governing Council, permanent increases to fees which are larger than the lesser of CPI or UTI require the approval of either: (a) approval of the relevant Protocol Body including a majority of the student members present at the meeting at which the fee proposal is considered;² or (b) the majority of the relevant students voting in a referendum.

² Some refer to this as a "double majority" (i.e., among those present and voting at a duly constituted meeting of the Protocol Body, approval of the majority of the voting members, and approval of the majority of the student voting members.).

If COSS, QSS, or CSS decline to recommend approval of operating plans and fees, what options are available to the administration?

If the relevant Protocol Body does not approve a proposed fee increase, the administration is entitled to seek approval by the Governing Council of:

- (a) a permanent fee increase of the lesser of CPI or UTI;
- and
- (b) a temporary (three year) increase of the greater of CPI or UTI.

What rules govern referenda concerning increases to student services fees?

Appendix D of the *Protocol* describes the procedures for referenda for increases in compulsory non-academic incidental fees covered by the *Protocol*. It provides that referenda must be conducted by mailing ballots (i.e., via Canada Post) to applicable students. The *Protocol* does not permit referenda to be conducted electronically via the Internet.

Are student societies required to comply with the *Protocol* in respect of their own fees?

No. However, student societies are required to meet the requirements articulated in the *Policy for Compulsory Non-Academic Incidental Fees*.

Why is there more than one fee?

Some fees for some specific services have existed for many years, in some cases decades. “Student Services” fees were introduced in 1993. The Student Services fees on each campus fund a range of programs and units. The *Protocol* specifically identifies a number of fees as following under its provisions, including the respective Student Services, Health Services, and Athletics and Recreation fees for each campus.³ The Hart House fee is also explicitly identified. In practice, the University treats all fees described by Category 1 of the *Policy on Ancillary Fees* as subject to the terms of the *Protocol*. With respect to the operations funded by each fee, the *Protocol* allows for the reallocation of resources in response to changing service demands. However, the reallocation may not, without appropriate approval, result in the creation of a new service or the discontinuation of an existing service.

Why aren’t the fees indexed automatically?

The *Protocol* does not provide this as an option.

³ In 2002, the University Affairs Board approved the separation of the St. George Campus Student Services fee into two fees, the Student Affairs fee and the Student Services fee (both of which funded a range of programs and services). In 2008, the University Affairs Board approved a proposal to combine the St. George Campus Student Services, Student Affairs, and Student Affairs fees into a single fee named the Student Life Programs and Services fee.

What's the difference between compulsory non-academic incidental fees and other ancillary fees?

“Compulsory non-academic incidental fees” include those charged for student services provided by the University, student societies, and special projects. Fees charged for University operated services fall under Category 1 of the *Policy on Ancillary Fees*, are subject to the provisions of the *Policy for Compulsory Non-Academic Incidental Fees*, and fall under the jurisdiction of the *Protocol*. Other ancillary fees are charged for a variety of items and services (e.g., library fines, and cost recovery fees for equipment that becomes the property of a student). The UTM and UTSC Campus Affairs Committees and Campus Councils, and the University Affairs Board, are responsible for matters concerning compulsory non-academic incidental fees. The Business Board is responsible for matters related to other ancillary fees.

Are incidental fee increases automatically covered by OSAP and UTAPS?

Both OSAP and UTAPS consider compulsory non-academic incidental fees to be part of the amount included in the assessment.

Are incidental fees for student services refundable?

No. The University charges the applicable compulsory non-academic incidental fees to all students, with very few exceptions. There are, however, some portions of student society fees for which students may receive a refund upon request directly from the student society.⁴

How do students become aware of the services and organizations to which they pay fees?

The individual fees charged are listed in the student account information available through the web service of ROSI. Students become aware of the services and organizations through a variety of means including University print publications, the University's websites, student society handbooks, and various orientation programs including those offered by the various services.

Who can I contact in the administration for more information about compulsory non-academic incidental fees and the University's practices concerning these matters?

The Office of the Vice-Provost, Students and First-Entry Divisions can answer questions concerning these matters.

⁴ Some conditions may apply.

Brief Summary of Relevant Policies and Regulations Which Govern Compulsory Non-Academic Incidental Fees at the University of Toronto

Three University of Toronto policies govern compulsory non-academic incidental fees and charges of these fees to students:

Policy on Ancillary Fees: The *Policy* describes categories of permitted ancillary fees including fees for services provided by the University (Category 1), fees for student organizations (Category 2), fees for special projects, including capital projects funded by a student levy through a student society (Category 3), cost recovery fees (e.g., equipment), user fees and fines (e.g., library fines), and system wide fees (e.g., University Health Insurance Plan).

Policy for Compulsory Non-Academic Incidental Fees: The *Policy* provides the requirements and conditions associated with compulsory charges Categories 1, 2 and 3, outlined in the *Policy on Ancillary Fees* (i.e., student services fees, student society fees, and special projects fees). The manner in which these fees are charged is also described. Specific requirements applicable to student societies are included in the *Policy*.

Memorandum of Agreement between The University of Toronto, The Students' Administrative Council, The Graduate Students' Union and The Association of Part-time Undergraduate Students for a Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees: The "*Protocol on Non-Tuition Fees*" or simply the *Protocol* describes the procedures and limitations associated with the establishment of and increases to compulsory non-academic incidental fees charged for University operated student services (i.e., Category 1 of the *Policy on Ancillary Fees*). The terms of reference and rules of procedure for the Council on Student Services (COSS) is also provided. COSS has an advisory role to the University Affairs Board on the approval of St. George Campus and University-wide student services fees. Pursuant to the *Protocol*, the former faculty councils of UTM and UTSC established the UTM Quality Service to Students Committee (QSS) and the UTSC Council on Student Services (CSS) respectively. QSS and CSS provide advice to the UTM and UTSC Campus Affairs Committees and Campus Councils in relation to the consideration of student services fees charged only to students on those campuses.⁵

There is one key government guidelines on issues related to compulsory ancillary fees: Section 5.2 of the ***Ontario Operating Funds Distribution Manual*** (Ministry of Training, Colleges and Universities) outlines conditions on charging non-tuition-related compulsory ancillary fees. In particular, the Ministry's guidelines require universities to establish protocols with student governments (defined as the minimum number of student organizations which have elected leadership and which when viewed in combination, represent all students charged compulsory fees) which set out the "means by which students will be involved in decisions to increase existing compulsory non-tuition-related ancillary fees or introduce new ones." The University's *Protocol* described above is mandated by this Ministry guideline. The guidelines became effective for the 1994-95 year and have not been reviewed or revised since.

⁵Innis College has established a Student Services Committee, which provides advice to the Innis College Council, and in turn, to the University Affairs Board.

Operating Plans: UTSC Student Affairs and Services

2019-2020 Summary of Changes

DESCRIPTION	2018-2019 FEE		2019-2020 FEE		CHANGE FROM PREVIOUS YEAR			
	Full-time	Part-time	Full-time	Part-time	% FT	\$ FT	% PT	\$ PT
Health and Wellness	\$68.99	\$13.80	\$70.37	\$14.07	2.0 %	\$1.38	2.0 %	\$0.27
Athletics & Recreation	\$143.07	\$28.61	\$145.93	\$29.18	2.0 %	\$2.86	2.0 %	\$0.57
Student Services	\$183.00	\$36.60	\$188.81	\$37.76	3.17 %	\$5.81	3.17 %	\$1.16

Highlights:

- The UTSC Student Services operates without drawing substantially on UTSC's operating income.
- Pursuant to the terms of the Long-Term Protocol on the Increase or Introduction of Compulsory Non-tuition Related Fees (the "Protocol"), and the Policy on Compulsory Non-Academic Incidental Fees approved by Governing Council on October 24, 1996, the UTSC Council on Student Services (CSS) reviews in detail the annual operating plans, including budgets and proposed compulsory non-academic incidental fees, and offers its advice to the UTSC Campus Affairs Committee (CAC) on these plans.
- These plans have been closely reviewed and examined by the student advisory committees, as well as the Finance Committee of CSS.
- These plans were presented to CSS for a vote on January 24, 2019.
- In our proposed operating plans we focus on continuing to deliver excellent programs and services but also on improvements in the efficiency of how we deliver programs and services, always searching for ways to improve our processes, so that we can effectively respond to our growing campus by getting the most out of our existing resources.
- In considering therefore, all of the advances made in recent years, and the continued improvement in campus life and support services, which have occurred through investments, and smart delivery, this budget does not propose to make demands on students for new staffing asks of any type.

**STUDENT SERVICES FEE 2019-20
SUMMARY - SCARBOROUGH**

STUDENT SERVICE AREA	Gross Direct Expenditures	Building Occupancy Costs	Gross Direct and Indirect Expenditure	Operating budget Contribution/ UoF Internal Recoveries	Other Income	St. George Attributions	Net Cost for Fee Purposes	% of Total Cost	Current Portion of Total Fee	Previous Fee	Fee Increase (\$)
A. Office of Student Affairs (UTSC)	1,217,683		2,703 \$ 1,220,386	\$ (573,795)	(18,097) \$	-	\$ 628,494	11.3%	\$ 21.24	19.95	1.29
B. Department of Student Life (UTSC)	1,105,962		5,505 1,111,467	(91,043)	-	-	1,020,424	18.3%	\$ 34.49	32.87	1.62
C. Alcohol Education & Food Service Monitoring	32,500		- 32,500	(2,500)	-	-	30,000	0.5%	\$ 1.01	1.02	-0.01
D. Fall Orientation	115,000		- 115,000	(25,000)	-	-	90,000	1.6%	\$ 3.04	3.07	-0.03
E. LGBTQ at UTSC	22,344		- 22,344	(1,500)	-	-	20,844	0.4%	\$ 0.70	0.70	0.00
F. ISC at UTSC	903,686		13,050 916,736	(394,396)	-	-	522,340	9.4%	\$ 17.66	17.23	0.43
G. Career Centre - (St. George Campus)	-		- -	-	-	198,841	198,841	3.6%	\$ 6.72	6.65	0.07
H. Academic Advising & Career Centre (UTSC)	2,979,408		62,449 3,041,857	(1,141,705)	(25,200)	-	1,874,952	33.6%	\$ 63.38	61.56	1.82
I. Space Occupied by Student Societies	-		769,564 769,564	-	-	24,705	794,269	14.2%	\$ 26.85	26.57	0.28
J. Student Services Enhancement	55,000		- 55,000	-	-	-	55,000	1.0%	\$ 1.86	1.87	-0.01
K. CSS Student Space Capital Enhancement Reserve	1,000		- 1,000	-	-	-	1,000	0.0%	\$ 0.03	0.03	0.00
L. Student Centre Capital Reserve	41,183		- 41,183	-	-	-	41,183	0.7%	\$ 1.39	1.38	0.01
M. Student Centre Operating Fund	130,000		- 130,000	-	-	-	130,000	2.3%	\$ 4.39	4.43	-0.04
N. Accessibility Enhancement Fund	23,000		- 23,000	-	-	-	23,000	0.4%	\$ 0.78	0.78	0.00
O. Campus Life Fund	23,000		- 23,000	-	-	-	23,000	0.4%	\$ 0.78	0.78	0.00
P. Centennial Join Program - Incidental Fees	37,500		- 37,500	-	-	-	37,500	0.7%	\$ 1.27	1.22	0.05
Q. Partnership Fund	20,000		- 20,000	-	-	-	20,000	0.4%	\$ 0.68	0.68	0.00
R. CSS Clubs Funding	15,000		- 15,000	-	-	-	15,000	0.3%	\$ 0.51	0.51	0.00
S. Equity & Community	30,000		- 30,000	-	-	-	30,000	0.5%	\$ 1.01	1.02	-0.01
T. Non Athletics Clubs Space Rented in TPASC	20,000		- 20,000	-	-	-	20,000	0.4%	\$ 0.68	0.68	0.00
U. Family Care Office	10,000		- 10,000	-	-	-	10,000	0.2%	\$ 0.34	-	0.34
TOTAL - STUDENT SERVICES FEE (Full-Time sessional)	\$ 6,782,266	\$	853,271 \$ 7,635,537	\$ (2,229,939)	\$ (43,297)	\$ 223,546	\$ 5,585,846	100%	\$ 188.81	\$ 183.00	\$ 5.81
TOTAL HEALTH & WELLNESS FEE (Full-Time sessional)									\$ 70.37	\$ 68.99	\$ 1.38
TOTAL ATHLETICS FEE (Full-Time sessional)									\$ 145.93	\$ 143.07	\$ 2.86
TOTAL - ALL SERVICES									\$ 405.11	\$ 395.06	\$ 10.05

DESCRIPTIONS OF STUDENT SERVICES FEE ITEMS

- A. Office of Student Affairs:** The Office of Student Affairs can be considered the administrative “head office” for the division of Student Affairs. It sets strategic priorities for the division, works with assistant deans and directors in six departments and represents the division in senior administration.
- B. Department of Student Life:** The Department of Student Life collaborates with many campus and community partners to develop programs and initiatives that aim to enhance the student experience at UTSC.
- C. Alcohol Education and Food Service Monitoring:** The alcohol education and monitoring service fee helps to ensure compliance with all relevant provincial statutes and regulations and University policies.
- D. Fall Orientation:** The Fall Orientation is a collaborative effort between the Department of Student Life and the Scarborough Campus Students’ Union to coordinate orientation that maximizes first year students’ connections to peers, faculty and UTSC campus life.
- E. LGBTQ@UTSC:** With the development of this equity initiative a new allocation of \$10,000 was introduced in 2007-08 for the services (one day a week) of an LGBTQ programmer, in partnership with the Office of LGBTQ Resources & Programs, the balance being carried by the Office.
- F. ISC@UTSC:** The International Student Centre at UTSC provides programs and services to support international students with Citizenship and Immigration (CIC) advising issues, transition and acculturation, and resources to help them succeed academically and engage in campus life.
- G. Career Centre (St. George):** The Career Centre at St. George, reputed to be amongst the top ten in North America engages on a tri-campus level with services at UTSC and UTM.
- H. Academic Advising & Career Centre:** The Academic Advising & Career Centre at the University of Toronto Scarborough is one of only a few centres of its kind in Canada, combining in one location both academic advising and career services.
- I. Space Occupied by Student Societies:** This student service fee budget line item is comprised of charges from both St. George and from UTSC for the building occupancy costs for actual space used for student services and societies and the direct utility and facility costs for maintaining this space.
- J. Student Services Enhancement:** The Student Services Enhancement Fund offers all UTSC students and organizations the opportunity to propose various projects and initiatives designed to improve the quality of student life.

- K. CSS Student Space Capital Enhancement Reserve:** This reserve is intended to provide one time only funds for initiatives that demonstrate strategic improvement of student controlled spaces either through physical modification or by acquiring equipment, furnishings or other demonstrated enhancements.
- L. Student Centre Capital Reserve:** This fund was set up by the students specifically and exclusively to preserve the character of the proposed landscaping around the Student Centre as well as the proposed titanium exterior cladding.
- M. Student Centre Operating Fund:** The rationale for this fund was originally developed to address uncertainties when the Student Centre first opened. It recognized that the Student Centre's operating plan is sensitive to both enrolment and retail revenues, especially in the first few years of operations.
- N. AccessAbility Enhancement Fund:** The AccessAbility Enhancement Fund represents a unique leadership in the area of equity by students at UTSC to enhance the quality of student life for students with accessibility needs at UTSC.
- O. Campus Life Fund:** The purpose of this fund is to assist student groups with the internal university costs of running events such as AV in classrooms, facility costs of setup and take down of chairs, stages and other arrangements, and security costs required for certain events.
- P. Centennial Joint Program – Incidental Fees:** UTSC students enrolled in the Centennial Joint Programs pay the full student services fees as all other UTSC students. UTSC remits a portion of the student service fees to Centennial College for the period of time that students are in attendance at Centennial College.
- Q. Partnership Fund:** The Partnership Fund fosters and encourages partnerships between Student Affairs programs and services, students, academic, community, alumni and others so as to enhance the educational and student life experience of students at UTSC.
- R. CSS Clubs Funding:** CSS Clubs Funding is intended to be an additional funding source for club activities that exceed the SCSU club funding allocation.
- S. Equity and Community:** The purpose of this fund is to provide resources to support student initiatives that promote and engage equity and community programs and events at UTSC.
- T. Non-Athletic Clubs – Space Rental in TPASC:** This new fund was established to support the rental of space, AV and facility costs for recognized student groups to access the new Toronto Pan Am Sports Centre outside of allocated time.
- U. Family Care Office:** The Family Care Office provides confidential guidance, resources, referrals, educational programming and advocacy for the University of Toronto community and their families. This line item includes the expansion of services to the Scarborough campus.

APPENDIX 3: STUDENT SERVICES EXPENSES BY AREA

University of Toronto Scarborough
 Student Services
 2019-20 Proforma Expenses by Area

STUDENT SERVICE AREA	Salary, Wages & Benefits	Non Salary Expenses	Operating budget Contribution/ UofT Internal Recoveries	Departmental Income	Net Direct Costs	Occupancy Costs	Net Operating Expenses for Fee Purposes
Division of Student Affairs and Services							
Office of Student Affairs (UTSC)	1,077,574	140,109	573,795	18,097	625,792	2,702	628,494
Department of Student Life (UTSC)	954,500	151,462	91,043	-	1,014,919	5,505	1,020,424
ISC at UTSC	830,718	72,968	394,396	-	509,290	13,050	522,340
Academic Advising & Career Centre (UTSC)	2,785,395	194,012	1,141,705	25,200	1,812,503	62,449	1,874,952
Services							
Alcohol Education & Food Service Monitoring	-	32,500	2,500	-	30,000	-	30,000
Career Centre - (St. George Campus)	-	198,841	-	-	198,841	-	198,841
Fall Orientation	-	115,000	25,000	-	90,000	-	90,000
LGBTQ at UTSC	22,344	-	1,500	-	20,844	-	20,844
Student Centre Capital Reserve	-	41,183	-	-	41,183	-	41,183
Student Centre Operating Fund	-	130,000	-	-	130,000	-	130,000
Student Funding							
Student Services Enhancement	-	55,000	-	-	55,000	-	55,000
CSS Student Space Capital Enhancement Reserve	-	1,000	-	-	1,000	-	1,000
Accessibility Enhancement Fund	-	23,000	-	-	23,000	-	23,000
Campus Life Fund	-	23,000	-	-	23,000	-	23,000
Partnership Fund	-	20,000	-	-	20,000	-	20,000
CSS Clubs Funding	-	15,000	-	-	15,000	-	15,000
Equity & Community	-	30,000	-	-	30,000	-	30,000
TPASC Clubs Funding	-	20,000	-	-	20,000	-	20,000
Family Care Office	-	10,000	-	-	10,000	-	10,000
Student Space							
Space Occupied by Student Societies	-	24,705	-	-	24,705	769,564	794,269
Other							
Centennial Joint Program - Incidental Fees	-	37,500	-	-	37,500	-	37,500
Total, Student Fee Funded Departments and Services	\$ 5,670,531	\$ 1,335,281	\$ 2,229,939	\$ 43,297	\$ 4,732,576	\$ 853,271	\$ 5,585,847

University of Toronto Scarborough

2019-20 Budget

Student Services Fee Calculation

University of Toronto Scarborough Index		
Appointed Salary Expenditure Base (previous year)		\$ 3,744,222
Average ATB Increase/Decrease for Appointed Staff		<u>3.50%</u>
Indexed Salaries Base		3,875,269
Average Benefit Cost Rate		24.00%
Indexed Appointed Salary and Benefits Base		4,805,334
Casual/PT Salary Expenditure Base (previous year)		189,494
Average ATB Incr./Decr. for casual/pt staff		<u>2.50%</u>
Indexed Casual/PT Salary Base		194,232
Average Benefit Cost Rate		10.00%
Indexed Casual/PT Salary and Benefits Expenditure Base		<u>213,655</u>
Indexed Salary and Benefits Expenditure Costs		\$ 5,018,989
Add an Estimate of Severance Costs (current year)	+	-
Subtract Net Revenue from Other Sources (previous year)	-	(1,848,986)
Add the Non-Salary Expenditure Base (previous year)	+	1,154,561
Add the Occupancy Costs (current year)	+	939,556
Reduce by proportion of non-student use (current year).	-	-
Add Attributions from St. George (current year)	+	223,546
Costs for UTI Purposes		\$ 5,487,665
Divide the difference by the projected enrolment (current year) giving part-time student enrolment the established weight.	÷	29,585
UTI Indexed Fee		\$ 185.49
\$ Amount of UTI based increase (over adjusted fee base)		\$ 2.49
% Amount of UTI based increase (over adjusted fee base)		1.4%
Consumer Price Index		
Fee Per Session (previous year)		\$ 183.00
Less: Removal of old temporary fee		\$ -
Adjusted fee base		\$ 183.00
Consumer Price Index		2.0%
Consumer Price Indexed Fee		\$ 186.66
\$ Amount of CPI based increase		\$ 3.66

Combined Fee Increase		
Fee Per Session (previous year)		\$ 183.00
Less: Removal of old temporary fee	-	-
Adjusted fee base		\$ 183.00
CPI Based Fee Increase	+	\$ 3.66
UTI Based Fee Increase	+	\$ 2.49
Indexed Full Time Fee		\$ 189.15

University of Toronto Scarborough

2019-20 Budget

Health Services Fee Calculation

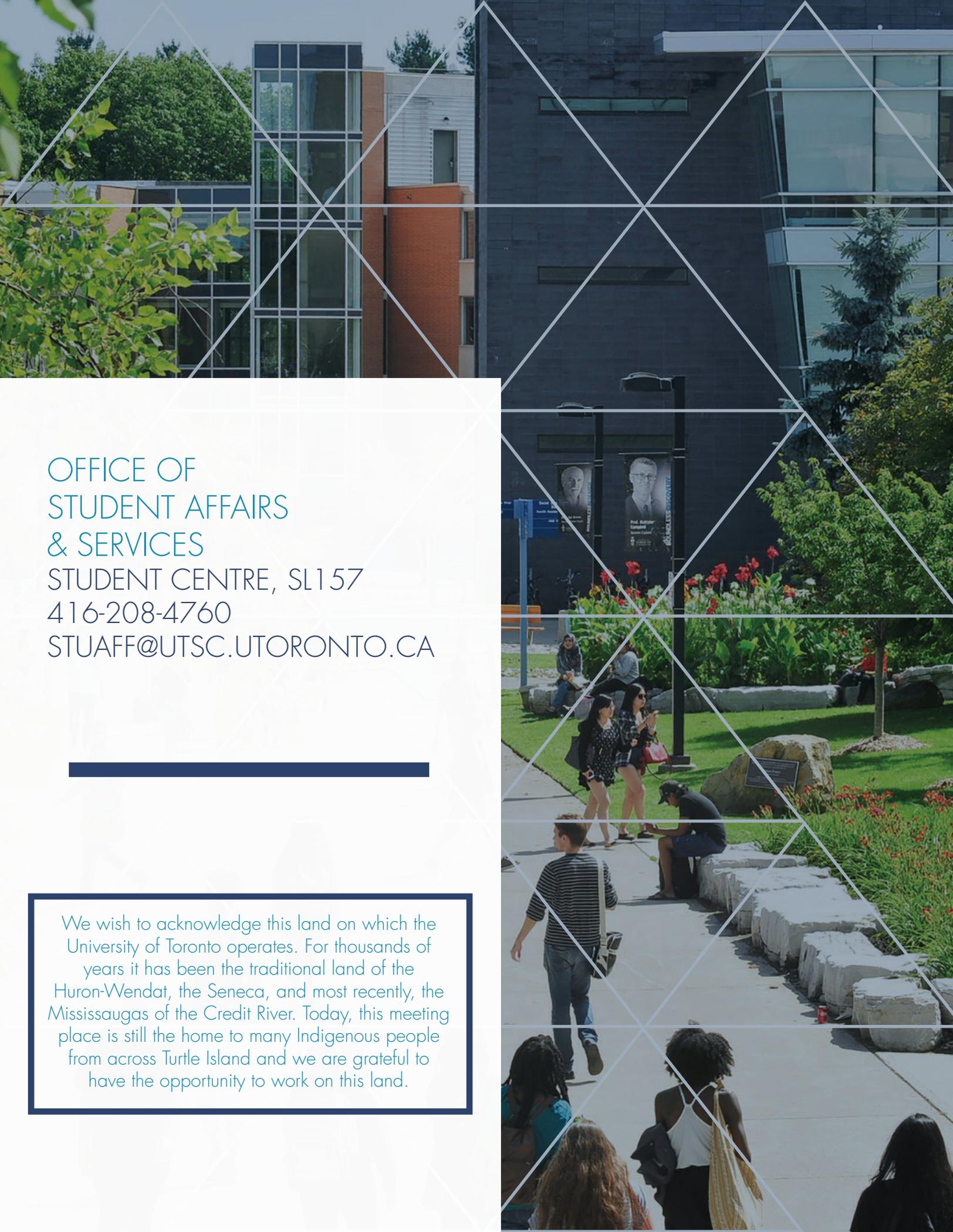
University of Toronto Scarborough Index		
Appointed Salary Expenditure Base (previous year)		\$ 1,397,619
SES/U Changes (mandated changes > avg rate)		<u>0.0%</u>
Appointed Salary Expenditure Base (previous year)		1,397,619
Average ATB Increase/Decrease for Appointed Staff		<u>3.50%</u>
Indexed Salaries Base		1,446,536
Average Benefit Cost Rate		24.00%
Indexed Appointed Salary and Benefits Base		1,793,704
Casual/PT Salary Expenditure Base (previous year)		464,160
Average ATB Incr./Decr. for casual/pt staff		<u>2.50%</u>
Indexed Casual/PT Salary Base		475,764
Average Benefit Cost Rate		10%
Indexed Casual/PT Salary and Benefits Expenditure Base		<u>523,340</u>
Indexed Salary and Benefits Expenditure Costs		2,317,044
Add an Estimate of Severance Costs (current year)	+	-
Subtract Net Revenue from Other Sources (previous year)	-	(590,167)
Add the Non-Salary Expenditure Base (previous year)	+	278,804
Add the Occupancy Costs (current year)	+	82,766
Reduce by the proportion of non-student use (current year)	-	-
Add Attributions from St. George (current year)	+	-
Costs for UTI Purposes		\$ 2,088,447
Divide the difference by the projected enrolment (current year) giving part-time student enrolment the established weight.		
	÷	29,585
UTI Indexed Fee		\$ 70.59
\$ Amount of UTI based increase (over adjusted fee base)		\$ 1.60
% Amount of UTI based increase (over adjusted fee base)		2.3%
Consumer Price Index		
Fee Per Session (previous year)		\$ 68.99
Less: Removal of old temporary fee	-	-
Adjusted fee base		68.99
Consumer Price Index		2.0%
Consumer Price Indexed Fee		\$ 70.37
\$ Amount of CPI based increase		\$ 1.38

Combined Fee Increase		
Fee Per Session (previous year)		\$ 68.99
Less: Removal of old temporary fee	-	\$ -
Adjusted fee base		\$ 68.99
CPI Based Fee Increase	+	\$ 1.38
UTI Based Fee Increase	+	\$ 1.60
Indexed Full Time Fee		\$ 71.97

University of Toronto Scarborough
 2019-20 Budget
 Athletics and Recreation Fee Calculation

University of Toronto Scarborough Index		
Appointed Salary Expenditure Base (previous year)	\$	960,396
SES/U Changes (mandated changes > avg rate)		-
Appointed Salary Expenditure Base (previous year)	\$	960,396
Average ATB Increase/Decrease for Appointed Staff		3.50%
Indexed Salaries Base		994,010
Average Benefit Cost Rate		24.00%
Indexed Appointed Salary and Benefits Base		1,232,572
Casual/PT Salary Expenditure Base (previous year)		253,386
Average ATB Incr./Decr. for casual/pt staff		2.50%
Indexed Casual/PT Salary Base		259,721
Average Benefit Cost Rate		10.00%
Indexed Casual/PT Salary and Benefits Expenditure Base		285,693
Indexed Salary and Benefits Expenditure Costs	\$	1,518,265
Add an Estimate of Severance Costs (current year)	+	-
Subtract Net Revenue from Other Sources (previous year)	-	(178,516)
Add the Non-Salary Expenditure Base (previous year)	+	1,365,148
Add the Occupancy Costs (current year)	+	1,734,647
Reduce by the proportion of non-student use (current year).	-	-
Add Attributions from St. George (current year)	+	-
Costs for UTI Purposes	\$	4,439,544
Divide the difference by the projected enrolment (current year) giving part-time student enrolment the established weight.	÷	29,585
UTI Indexed Fee	\$	150.06
\$ Amount of UTI based increase (over adjusted fee base)	\$	6.99
% Amount of UTI based increase (over adjusted fee base)		4.9%
Consumer Price Index		
Fee Per Session (previous year)	\$	143.07
Less: Removal of old temporary fee	-	-
Adjusted fee base	\$	143.07
Consumer Price Index		2.0%
Consumer Price Indexed Fee	\$	145.93
\$ Amount of CPI based increase	\$	2.86

Combined Fee Increase		
Fee Per Session (previous year)	\$	143.07
Less: Removal of old temporary fee	-	-
Adjusted fee base		143.07
CPI Based Fee Increase	+	2.86
UTI Based Fee Increase	+	6.30
Indexed Full Time Fee	\$	152.23



OFFICE OF
STUDENT AFFAIRS
& SERVICES

STUDENT CENTRE, SL157
416-208-4760
STUAFF@UTSC.UTORONTO.CA

We wish to acknowledge this land on which the University of Toronto operates. For thousands of years it has been the traditional land of the Huron-Wendat, the Seneca, and most recently, the Mississaugas of the Credit River. Today, this meeting place is still the home to many Indigenous people from across Turtle Island and we are grateful to have the opportunity to work on this land.



Operating Plan for Student Affairs & Services

March 28th , 2019

Operational Plan

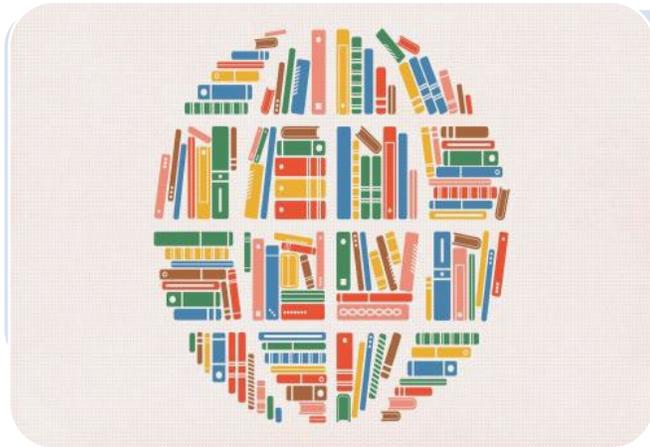
- Keep our core programs and services strong (eg) Counselling, Mental health, Advising and Career Development, Experiential Learning, Student Development, Accessibility accommodations
- Seek efficiencies in program and service delivery
- Allow for slight increase above inflation to the SSF that support student services, student initiatives such as student clubs events, equity and general student welfare

Priorities Across Student Affairs

Priorities:	• Actions Taken:
Solidifying Experiential & Work-integrated Learning Opportunities	• Revamping work study processes and systems for inclusion
Increasing our focus on Indigeneity	• Hired 2 Indigenous staff to increase educational awareness, supports and services
Implementing Healthy Campus	• Leading on this strategic campus priority
Actualizing Internationalization	• Providing global & local experiences
Supporting Academic Success	• Partnering to create Program Pathways
Supporting an Equitable, Inclusive and a Safe community	• Career & Disability Symposium, Equity Outreach Coordinator for Athletics and Recreation

A Robust Process & Approach governed by the Protocol

September 2018 – February 2019



26 Committee Meetings



65 Undergrad & Grad Student Voices



CSS Voting



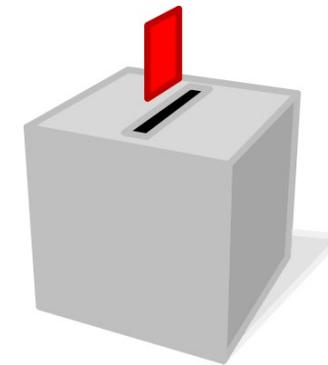
UNIVERSITY OF
TORONTO
SCARBOROUGH

**STUDENT
AFFAIRS
& SERVICES**

Advice from CSS

Health & Wellness		Resolution: PASS	✓
Yes :	14	Students: 10, Admin: 4	
No :	0	Students: 0, Admin: 0	
Abstain :	0	Students: 0, Admin: 0	
Student Services Fee		Resolution: PASS	✓
Yes :	12	Students: 8, Admin: 4	
No :	2	Students: 2, Admin: 0	
Abstain :	0	Students: 0, Admin: 0	
Athletics & Recreation		Resolution: PASS	✓
Yes :	14	Students: 10, Admin: 4	
No :	0	Students: 0, Admin: 0	
Abstain :	0	Students: 0, Admin: 0	

Voting Results for the Student Affairs and Services Operating Plan



Combined overall increase is
2.54%

Budget

FEE	2018/2019	2019/2020	Increase
Student Services Fee	\$183.00 per FT student \$36.60 per PT student	\$188.81 per FT student \$37.76 per PT student	3.17 %
Health and Wellness Fee	\$68.99 per FT student \$13.80 per PT student	\$70.37 per FT student \$14.07 per PT student	2.0 %
Athletics Fee	\$143.07 per FT student \$28.61 per PT student	\$145.93 per FT student \$29.18 per PT student	2.0 %
Total	\$395.06 per FT student \$79.01 per PT student	\$405.11 per FT student \$81.01 per PT student	2.54 %