

# HOSPITALITY AND RETAIL SERVICES UPDATE

*MARCH 27, 2019*



UNIVERSITY OF  
**TORONTO**  
MISSISSAUGA

# AGENDA

- Contracts Update
- Construction Update
- Sustainability Initiatives
- Upcoming Projects

# CONTRACTS UPDATE

## E-Commerce Platform

- *ITC in May 2018 (5+1+1 years)*
  - *All cash registers*
  - *Copy/print centre*
  - *Meal plans*
  - *E-commerce*



# CONTRACTS UPDATE

## Vending Update

- Signed with Naccarato in November 2018 (3+1+1 years)
  - Classic Candy + Pop x 30
- Best Buy Express (in the CCT)
- My Lil'Healthmart (in the RAWC)
- THEOS Coffee Espresso Bar (in the IB)
- School Supplies (in the Library)



THEOS Coffee Espresso Bar



Best Buy Express



My Lil'Healthmart

# CONSTRUCTION UPDATE

## Relocated Cafés

- *Instructional Building*
  - *Subway & Quesada*
- *Booster Juice*



## New Cafés

- *Oh La La*
- *Fair Trade Café (new North)*
- *New Food Court (Davis Building)*



# CONSTRUCTION UPDATE



New Food Court (Davis Building)

# SUSTAINABILITY INITIATIVES

## *Programs that we are currently focusing on:*

### **Waste Diversion (pre-consumer)**

- A non-hazardous Solid Waste Audit was conducted in March 2018 at all food service operations on campus – based on the collected data, our current diversion rate is 59%, which is above the Ontario average of 55%
- The goal for this year is to be above 65% (national average for office building)
- Ongoing efforts are being made to increase utilization of 2 Waste Stations machines
- Waste diversion training for Chartwells staff

# SUSTAINABILITY INITIATIVES

## Vertical Farm

- In 2017, our department invested in the opening of the indoor farm with several varieties of herbs and leaf vegetables
- To date, we have been able to harvest over 205 kg of fresh produce that gets immediately utilize by food services in their daily production



*Vertical Farm*

## The Elimination of Plastic Straw Use

- Starting this September, we mandated the campus wide removal of plastic straws for all non-branded locations and replaced with paper straws
- This initiative will eliminate an estimated 45,000 straws annually from the environment



# SUSTAINABILITY INITIATIVES

## Fair Trade Commitment

- UTM achieved a Fair Trade Campus designation in 2016 and is currently working on expanding the Fair Trade program, working towards a Silver Designation

## Commitment to Local and Sustainable Purchasing

- As mandated in our food services contract, the local purchasing goal is 55%
- Currently 51% of food purchases are from within Ontario



Fair Trade  
Commitment

# SUSTAINABILITY INITIATIVES

## Discounts on BYOC (Bring Your Own Container)

- A \$0.25 discount applied on purchases where the customer brings their own mug has been in implementation for several years at non-branded locations
- This year we are starting a new program with a take out container discount of \$0.25 in all non-branded outlets and a \$0.10 discount at Tim Hortons and Starbucks locations
- Our department will also be distributing 2,000 reusable take out containers to encourage greater customer participation



Discounts on  
BYOC & Fair Trade  
Commitment



# SUSTAINABILITY INITIATIVES

## UTM Bee Program

- The UTM Bees arrived on campus in the spring of 2017 with three hives located on the IB green roof; and 2 additional hives arrived this past spring
- The 5 hives hold approximately 110,000 bees in total
- Our department distributes the honey to the Community Kitchens on campus, to food services, used as charitable donations, and for sale in our office
- The bees have produced 770 pounds of honey to date



*UTM Bee Program*

# UPCOMING PROJECTS

## *Possible New Partnerships and Updates*

- Burger's Priest
- Starbucks Renovation + New Starbucks



**THANK YOU**



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