

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students

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CONTACT INFO:

DATE: May 17, 2018 for May 24, 2018

AGENDA ITEM: 6a

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (May 3, 2018)
2. **University Affairs Board [For Information] (May 24, 2018)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

UTM Campus Police have witnessed a significant decrease in personal property crimes with the number of reported minor thefts decreasing from 105 incidents in 2013 to 38 incidents in 2017. In 2014, 218 total criminal offences had been reported, with that number being reduced to 106 in 2017. Campus police continue to engage in proactive patrols, engaging with our community whenever possible. Community policing remains the foundation of the campus police, with many of the officers take part in various initiatives both within and outside of the campus community.

The emphasis on training continues to enhance the officers' competency in dealing with the myriad of issues faced by a campus community.

FINANCIAL IMPLICATIONS:

There are no financial implications.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2017: UTM Campus Police Services

2017

Campus Police Services Annual Report



**Positive
Space**

Lesbian Gay Bisexual
Transgender Queer



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A MESSAGE FROM THE MANAGER

I am pleased to share with the UTM community our Annual Report for 2017. I am very proud of the personal commitment to the success of our campus demonstrated by members of the UTM Campus Police. Their professionalism, creativity and teamwork, coupled with our community partnerships have allowed us to support and meet the needs of our students, faculty, staff and visitors on campus.

Policing in postsecondary institutions present an ever changing and challenging policing environment. The officers of the UTM Campus Police are to be commended for performing their duties with integrity, pride and respect throughout 2017. Building and preserving the campus community trust remained at the top of our priority list in 2017.

These Special Constables and Building Patrollers embody the very model of Community Based Policing. Frontline officers are totally imbedded with the student population, offering both support and interaction that is so necessary for these young adults to grow into the leaders of tomorrow. Senior management teams work closely with an array of University departments to support the institutions mission providing the best and safest learning and teaching environments possible.

During the year, the Campus Police Management was actively engaged in discussions and consultations at the Provincial level regarding the modernization of the Police Services Act and improvements to the system of police oversight in Ontario.

Mission Statement

Purpose

The University of Toronto Mississauga Campus Police is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Mandate

- To support the academic mission of the University, the Police work in partnership with our community;
- To protect persons and property by developing programs and conducting activities that promote safety and security,
- To prevent crime, maintain the peace, resolve conflicts and promote good order,
- To deliver non-discriminatory, inclusive programs to our diverse community,
- To remain accountable to our community,
- To provide referral to community services,
- To respond to emergencies and provide assistance to faculty, students, staff and visitors,
- To ensure University policies and regulations are followed, and
- To enforce the criminal code and selected provincial and municipal statutes as necessary.

Values

The University of Toronto Mississauga Campus Police Service is accountable to our community and guided by the following principles and values:

- respect for the dignity, privacy, worth and diversity of all persons
- fair and impartial treatment of all individuals
- a departmental philosophy that promotes safety and security as a responsibility of all members of the community; reliability, competence, accountability, teamwork and open communication
- an approach to campus policing that welcomes and encourages community involvement and promotes equity

Executive Roster

Manager of Campus Police **Robert Messacar**



Robert leads a dynamic team consisting of Special Constables, Building Patrollers, and support and administrative staff. Responsible for planning, directing and overseeing the operations of the unit, he has made Community Based Policing a top priority.

Staff Sergeant **Mary Shaw**



Staff Sergeant Shaw previously served 30 years in various units with the Toronto Police Service. She retired while serving as the Detective Sergeant in 11 Division, which is located in the High Park area of the city. Mary oversees the day-to-day activities of the campus police. Her duties include, scheduling, approval of reports, time management of officers, training and mentoring. She also leads our daily community policing activities.

Assistant Manager – Physical Security **Steven Rivera**



Steven oversees the campuses physical security systems. With over 22 years of experience in the physical security profession, he is a highly qualified practitioner in the physical security industry. He is a graduate of the John Jay College of Criminal Justice Security Management program from City University of New York. Steven is CPTED certified and is preparing for the PSP designation exam in August 2018

Administrative Assistant **Megan Nesland**



Megan is the first person most people meet in the Campus Police Office. She handles every visitor and challenge with grace and with professionalism. She also helps coordinate and support a variety of activities, projects and development efforts.

Community Policing Leaders

Fire Warden Program **Corporal Michael Bell**



Fire Warden Program - Mike is our Fire Warden liaison officer. In this role he is responsible for bi-annual training of Fire Wardens in proper use of fire extinguishers and evacuation protocols, conducting fire drills, and offering educational initiatives to various groups on campus. When not involved in these activities he manages a platoon of Special Constables and Building Patrollers.

Infrastructure Liaison **Corporal Ivan Ampuero**



Infrastructure Liaison – Corporal Ampuero works closely with our community partners to ensure the success of our dispatching and reporting systems. Currently acting as the UTM instructor on NICHE police reporting system. He has also been qualified in the art of Crime Prevention Through Environmental Design that he uses to perform safety audits of various areas on campus. In addition, Cpl. Ampuero is also the Campus Police representative with the UTM Health and Safety Committee. "

Community Policing Initiatives **Corporal Bobbi-Jo Duff**



Community Policing Initiatives – Cpl. Duff is dedicated to community engagement and promoting safety initiatives on campus. She provides opportunities for partnerships with the community by engaging in events, participating in committees and promoting safety programs. Some of her work includes monitoring the social media accounts, partaking in Positive Space events and committee meetings, coordinating Women’s Self Defence programming and Cram-A-Cruiser. Her ongoing work with women’s safety issues and community engagement has helped develop strong partnerships with our community partners.



UNIVERSITY OF
TORONTO
MISSISSAUGA

Our Community

U of T Mississauga celebrated its 50th anniversary in 2017. Beginning in 1967, with one temporary academic building, 155 students, 28 faculty and 40 staff members, the campus has grown to become the second-largest division of U of T (Canada's largest university). UTM now includes 14,000 undergraduate students, 682 graduate students, over 2,500 full- and part-time employees (including 1,039 permanent faculty and staff) as well as over 54,000 alumni.

- The campus is situated on 225 acres of protected greenbelt along the Credit River, 33 kilometres west of the university's St. George campus in Toronto.
- Award-winning facilities include the Terrence Donnelly Health Sciences Complex, the Instructional Centre, the Hazel McCallion Academic Learning Centre, the Recreation, Athletics and Wellness Centre, Deerfield Hall and the Communication, Culture and Technology building.
- U of T Mississauga has 17 academic departments, 156 programs and 92 areas of study, and includes the Institute for Management & Innovation, the Centre for South Asian Civilizations and the Centre for Medicinal Chemistry. The Mississauga Academy of Medicine is located on campus in the Terrence Donnelly Health Sciences Complex.
- Along with traditional undergraduate, master's and doctoral programs, U of T Mississauga offers several highly sought-after degree options, such as a Bachelor of Business Administration, a Master of Biomedical

Communications, a Master of Biotechnology, a Master in Management and Professional Accounting, a Master of Management of Innovation, a Master of Science in Sustainability Management and a Master of Forensic Accounting.

- U of T Mississauga and Sheridan Institute of Technology and Advanced Learning offer joint programs in theatre and drama studies; art and art history; and communication, culture and information technology.
- Construction is being completed on the second phase of the North Building site redevelopment. Set to open in 2018, the 210,000-square-foot, six-story building will house new classroom space as well as the Departments of English and Drama, Philosophy, Historical Studies, Language Studies, Political Science and Sociology.
- Famous U of T Mississauga alumni include astronaut Dr. Roberta Bondar, filmmaker Richie Mehta, Canadian media executive Kirstine Stewart, actor Zaib Shaikh and writer/poet Dionne Brand.
- U of T Mississauga is involved in numerous community and civic initiatives, including the Mississauga Board of Trade, Advantage Mississauga, the Healthy City Stewardship Centre; the Research Innovation and Commercialization Centre; and the United Way of Peel Region.

Our Campus Policing Organization

UTM Campus Police consist of a total of 24 staff members. As reflected in the organizational chart on page 9, the department is composed of a Manager, an Assistant Manager responsible for physical security and access control, a Staff Sergeant, 4 Corporals, 10 Special Constables, 6 Building Patrollers and an administrative assistant.

All officers are approved as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes. The Building Patrollers are all licenced and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

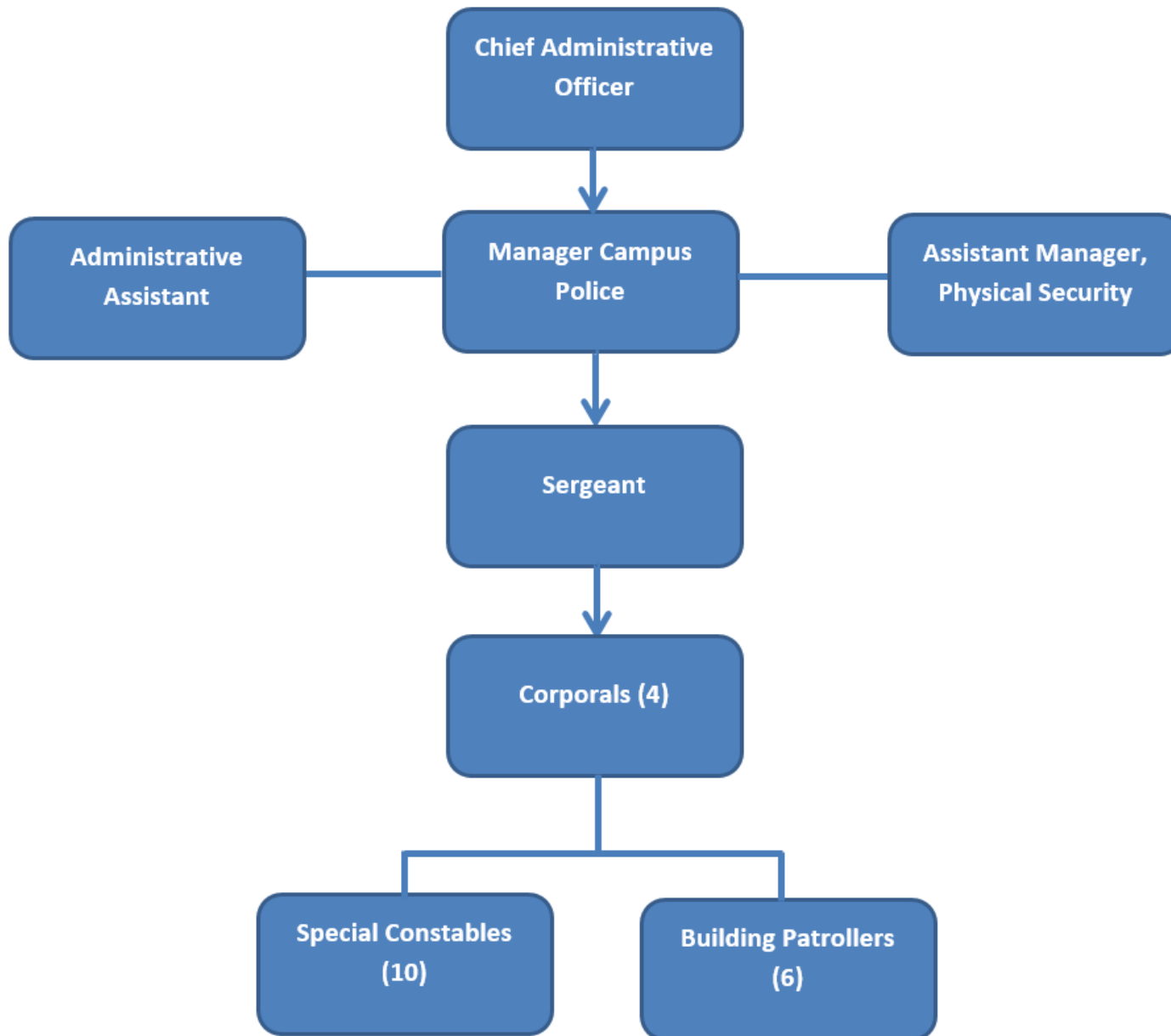
Additionally, Campus Police have been tasked with upgrading our electronic access control and security systems. To that end the position of an assistant manager responsible for these systems was created in 2016. Work has almost been completed to amalgamate our systems to achieve even greater efficiencies in this area. We have now moved on to the second phase of this endeavor, which is aligning our non-electronic control systems.

Operations

The Corporals, Special Constables, and Building Patrollers, comprise the “front-line” staff. Some of their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, and promoting as well as participating in community policing and crime prevention programs.

Corporals have the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports. In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

The Campus Police maintains its commitment to the continuous training of its officers, as well as Community Based Policing initiatives. These initiatives have seen some promising results, with significant reductions in some reported crime, such as thefts.



Successes

Reduction of Crime: In 2013, 105 thefts were reported to campus police. Upgrades in security technology, educational initiatives aimed at students at risk, and increased officer presence reduced the total number of report thefts in 2017 to 38, a decrease of 64%. In 2014 we had a total of 218 criminal offences reported on campus, with only 106 being reported in 2017, a overall reduction of 52%. Several factors are credited with these reductions, including increased officer presence, enhanced physical security, and ongoing educational initiatives.

Apprehension of Offenders: Although the campus is a very safe community, we are not immune to influences that impact our greater community. In two separate incidents during 2017, non-community members came onto our campus and on each occasion committed a criminal offence. The advanced surveillance systems now employed by Campus Police allowed for both suspects to be quickly identified and apprehended, preventing further students from being similarly assaulted. One of the suspects was also charged with offences that occurred outside of our campus.

Career Advancements: 2017 saw one of our officers, Lyubomyr Marmush, leave us to join the York Regional Police Service as a Police Constable. One of our Building Patrollers, Sukmanhi Billing, was also successful in becoming a Special Constable. We wish both well in their new professions.

Wen-do Training: The Campus Police offers self-defence training for women, taught by women. We initiated a new promotional campaign for this training that included partnering with various campus departments so that participants received a Co-Curricular record. This resulted in a record number of women successfully taking part.

Best Dressed Vehicle: Blue Line Magazine, a trade publication for the law enforcement industry, recently awarded the UTM Campus Police patrol vehicle the award of Best Dressed Law Enforcement Vehicle. As noted in the article, the vehicle is outfitted to act as a mobile command post. Features included a custom fitted metal slide lock box, strobe lights, a provincially approved cab partition, speaker horn and shatterproof window film. The cruiser itself is also equipped with a computer-connected laptop to service as a mobile workstation.

International Recognition: Senior management of the UTM Campus Police was invited to take part as the only Canadian representative in a committee with the International Association of Campus Law Enforcement Agencies. The purpose of the committee was to develop international standards for criminal investigations conducted on campuses throughout the world. As can be imagined, this task is extremely daunting due to various jurisdictional legislative requirements, but work is now well underway.

Statistical Overview

Incident Types *	2015	2016	2017	17 vs 16	Other Activity*	2015	2016	2017	17 vs 16
Break and enter	1	4	1	-3	Arrest Warrants	0	0	0	0
Robbery	0	0	0	0	Alarms	28	43	218	+175
Theft Over \$5000	0	1	0	-1	Fire Alarms	16	20	27	+7
Theft Under \$5000	63	55	36	-19	Assist other police	5	0	0	0
Theft Bicycles	8	1	2	+1	Demonstrations/Protests	0	0	0	0
Possess stolen property	0	0	0	0	Suspicious Persons/Circumstances	12	4	50	+46
Disturb Peace 1	6	4	11	+7	Trespasser Charged	12	4	6	+2
Indecent Acts	1	1	0	-1	Trespasser Cautioned	19	36	34	-2
Mischief/Damage	30	18	21	+3	Medical Assistance	70	111	53	-58
Other Offences	22	42	25	-17	Insecure Premises	8	7	3	-4
Sexual Assaults	0	1	2	+1	Motor Vehicle Collision**	28	2	8	+6
Assault	8	4	5	+1	Mental Health Act	17	17	16	-1
Impaired Driving	2	1	0	-1	Attempt Suicide	0	0	3	+3
Criminal Harassment	6	4	3	-1	Sudden Death	0	1	0	-1
Threatening	4	2	1	-1	Fires	2	2	1	-1
Homophobic/Hate Crimes	0	4	1	-3					
Homicide/Sudden Death	0	0	0	0					
Crime Occurrences	151	142	106	-36					

*These numbers reflect incidents reported to Campus Police, and may not include events that were reported to other agencies or university departments.

**Campus Police no longer investigate motor vehicle collisions. Drivers are now referred to the Mississauga Collision Reporting Centre.

Complaints against Special Constables

Total Number of Complaints	Investigated by Agency	Investigated by Peel Regional Police	Number Resolved	Number Outstanding
0	0	0	0	0

Equipment Issued to Special Constables

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic Directives

Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate. Recently the three campus police offices formed a recruiting partnership to collaborate in the hiring of recruits, regardless of their campus application. This allows for greater consistency in standards and training provided to these new officers.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau and the UTM Campus Police are now collaborating in training of their respective officers, with the Peel Police offering courses in a variety of subjects, including Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc.

Other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police, and the Ontario Police College all contributed to the training of various UTM Special Constables.

Course/Topic	Delivered By	Number Attended
Use of Force	Peel Regional Police	All
First Aid/CPR	Canadian Police Knowledge Network and Workplace Medical Corporation	All
Special Constable Recruit Training	Ed Judd and Associates	1
Advanced Patrol Training	Canadian Police Knowledge Network	All
General Investigative Techniques Course	Peel Regional Police	2
Understanding University Governance	Organizational Development and Learning Centre, University of Toronto	1
General Investigative Training	Canadian Police Knowledge Network	11
Ontario Association of College and University Security Agencies Annual Conference	O.A.C.U.S.A.	2
Drug and Gang Conference	Peel Regional Police	4
Sexual Gender Diversity Training	Toronto Police Service	1
Healthy Sleep Habits	Organizational Development and Learning Centre, University of Toronto	1
Active Shooter Incident Management	American Society for Industrial Security	1

Our Community Policing Partnerships

Providing a safe environment for our students, staff, and faculty is very much a community effort. To effect this the Campus Police has formed an array of community partnerships, both within and external to the University of Toronto. Some of these partnerships include:

Health and Counselling Centre

The Centre is committed to delivering professional mental and physical health services to a diverse student body. Young adulthood and university life are exciting stages of one's life but they can also be highly stressful periods. University students are subject to social, personal and academic demands that have the potential to negatively impact their mental wellbeing. The Centre also addresses the physical health of students with a full staff of nurses and doctors. Programs also include nutritional counselling, mindfulness meditation, and personal counselling.

AccessAbility

The mission of AccessAbility Services is to ensure that all students with disabilities can freely and actively participate in all facets of University life; to provide and coordinate services and programs that enable students with disabilities to maximize their educational potential, and to increase awareness of inclusive values among all members of the University community.

The Sexual Violence Prevention and Support Centre

The [Tri-Campus Sexual Violence Prevention & Support Centre](#) is a key part of the University's [Policy on Sexual Violence and Sexual Harassment](#), which covers all members of the U of T community. Centre staff are available to receive disclosures, take and provide options for formal reports to the University, and offer services and supports related to incidents of sexual violence. The Centre also offers training and education, and is the first point of contact for those who need accommodation

Student Housing and Residence Life

The University of Toronto Mississauga Department of Student Housing & Residence Life advances the mission of the University by creating a holistic student experience that promotes academic and personal success. It provides facilities that are safe and secure as well as being a supportive community that values diversity, equity and inclusion. It offers innovative programs and services that enhance student learning & development.

Equity and Diversity Office

The Equity & Diversity Office (EDO) provides programs and services to faculty, staff and students at UTM. In cooperation with its campus partners, the EDO promotes an equitable and inclusive campus community, free from discrimination or harassment based on age, disability, race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, gender expression, gender identity, sexual orientation, family status, marital status, and / or record of offences.

Positive Space Committee

The University of Toronto Mississauga Campus Positive Space Campaign is a program that seeks to create and identify safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersex, queer, questioning and two-spirit (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto.

Positive Space challenges the patterns of silence that continue to marginalize LGBTQ+ students, staff and faculty – even in environments with anti-discriminatory and inclusive policies. The most visible symbol of this campaign is the inverted rainbow triangle sticker that you will see in many places around campus.

Erindale College Special Response Team (ECSpeRT)

ECSpeRT is a division of St. John Ambulance located at the University of Toronto Mississauga. They are a team of volunteer Medical First Responders who provide first aid coverage to all students, staff, and visitors of the UTM campus. ECSpeRT members also regularly assist with first aid duties of the Mississauga Division of St. John Ambulance.

Most of ECSpeRT's current members are undergraduate students at UTM. All active responders hold valid certifications in the First Aid CPR Level C/AED course as well as the Medical First Responder course from St. John Ambulance. All of their members participate in on-going first aid training every other week.

Office of the Dean of Student Affairs

Knowledgeable, caring and highly skilled staff in Student Affairs departments active support and promote holistic student learning and development. They work with individual students, student organizations and allow leaders, campus departments, and community organizations to explore and develop opportunities to engage students, staff and faculty in active collaboration to enrich students' university experiences. They do so to encourage students' formation of a strong sense of identity, the foundation for developing purpose and integrity in their lives beyond their years at UTM.



Positive Space

Lesbian Gay Bisexual
Transgender Queer

