

FOR INFORMATION PUBLIC OPEN SESSION

TO: University Affairs Board

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DATE: May 25, 2017 for June 1, 2017

AGENDA ITEM: 3(c)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto St. George

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

GOVERNANCE PATH:

1. University Affairs Board [For Information] (May 25, 2016)

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure, and equitable environment for students, staff, faculty, and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada's largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs, or their many other functions, the St. George Campus Police works in partnership with the University community in fulfilling their mandate and supporting the University's academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.

FINANCIAL AND/OR PLANNING IMPLICATIONS:

There are no implications for the Campus' operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2016: St. George Campus Police Services



Annual Report

Campus Police Services

University of Toronto St. George Campus

2016

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Table of Contents

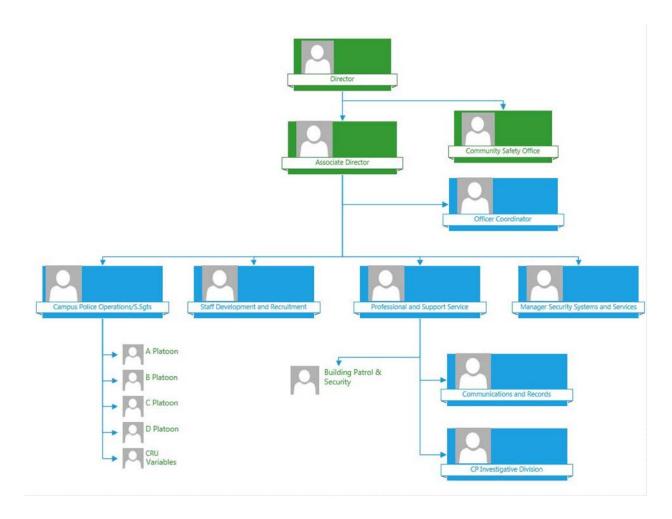
Organization Overview	4
Reportable Incidents	5
2016 Statistical Overview - St. George Campus	5
Highlights of the Reporting Year	7
Break and Enter	<i>7</i>
Theft	<i>7</i>
Indecent Acts	7
Drugs	7
Sexual Assault	7
Weapons	7
Community Policing Activity	7
Campus Police Units	8
Uniformed Division	8
Campus Police Investigative Division	8
Building Patrol	8
Security Systems	8
Communications	8
Crime Management	9
Support Services	9
Training and Development	9
Mandatory Training	10
Additional Training	10
Community Safety Office	11

ORGANIZATION OVERVIEW

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada's largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University's academic mission.

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St. George Campus Police has evolved and refined its response and customer service models. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. In 2016 and for the foreseeable future, community policing continues to best meet the needs of the University community. The organization reflects this model.



REPORTABLE INCIDENTS

2016 Statistical Overview - St. George Campus

PROPERTY CRIMES	2016	2015	16vs15
Arson	1	1	0
Attempt Theft	3	3	0
Break and Enter	9	12	-3
Unlawfully in a Dwelling	1	0	1
Fraud/ False Pretences	6	3	3
Mischief over \$5000 Univ.	0	2	-2
Mischief under \$5000	112	140	-28
Mischief - Interfere lawful enjoyment of property	1	0	1
Theft over \$5000.00	4	5	-1
Theft under \$5000.00	228	297	-69
Theft under \$5000.00 Bicycles	66	75	-9
Possession Stolen Property	0	0	0
Classification Total	431	538	-107
QUALITY OF LIFE	2016	2015	16vs15
QUALITY OF LIFE Cause Disturbance	2016 2	2015	16vs15 1
<u> </u>			
Cause Disturbance	2	1	1
Cause Disturbance Damage Without Intent	2 40	1 54	1 -14
Cause Disturbance Damage Without Intent Medical	2 40 46	1 54 137	1 -14 -91
Cause Disturbance Damage Without Intent Medical False Alarm of Fire	2 40 46 3	1 54 137 2	1 -14 -91 1
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime	2 40 46 3 4	1 54 137 2 1	1 -14 -91 1 3
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration	2 40 46 3 4 14	1 54 137 2 1	1 -14 -91 1 3 4
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration Hazardous Conditions	2 40 46 3 4 14 5	1 54 137 2 1 10 6	1 -14 -91 1 3 4 -1
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration Hazardous Conditions Suspicious Person/ Reportable	2 40 46 3 4 14 5 76	1 54 137 2 1 10 6 75	1 -14 -91 1 3 4 -1
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration Hazardous Conditions Suspicious Person/ Reportable Suspicious Vehicles/ Reportable	2 40 46 3 4 14 5 76 4	1 54 137 2 1 10 6 75 3	1 -14 -91 1 3 4 -1 1
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration Hazardous Conditions Suspicious Person/ Reportable Suspicious Vehicles/ Reportable Suspicious Circumstance/Information Only	2 40 46 3 4 14 5 76 4 134	1 54 137 2 1 10 6 75 3 136	1 -14 -91 1 3 4 -1 1 1
Cause Disturbance Damage Without Intent Medical False Alarm of Fire Hate Crime Protests / Demonstration Hazardous Conditions Suspicious Person/ Reportable Suspicious Vehicles/ Reportable Suspicious Circumstance/Information Only Trespassing/ Cautioned	2 40 46 3 4 14 5 76 4 134 46	1 54 137 2 1 10 6 75 3 136 44	1 -14 -91 1 3 4 -1 1 1 -2

CRIMES AGAINST PERSONS	2016	2015	16vs15
Domestic	3	8	-5
Assault – Sexual	11	2	9
Sexual Offence - Other	1	1	0
Assault - Common	16	13	3
Assault - Injuries and/ or Weapons	2	0	2
Assault - Aggravated	0	0	0
Assault Peace Officer	2	0	2
Obstruct Peace Officer	0	1	-1
Harassment – Criminal	20	8	12
Indecent Acts	23	15	8
Voyeurism	5	2	3
Robbery/ Robbery Attempt	2	3	-1
Extortion	0	1	-1
Immigration Act	1	0	1
Threats	15	13	2
Classification Total	101	67	34
OTHER CATEGORIES	2016	2015	16vs15
Bail Violations	1	1	0
Breach of Probation/FTC	2	4	-2
Warrants	3	5	-2
Suicide	1	1	0
Drugs - Possession/ Use/ Trafficking	2	3	-1
Fire (Actual)	2	3	-1
Disputes	11	25	-14
Liquor License Act	25	36	-11
Mental Health Act	26	16	10
Missing Persons	4	10	-6
MV Damage/ Collision	7	23	-16
MV Incident - Fail to Remain	3	1	2
MV Incident – Care & Control	0	2	-2
MV - Dangerous Operation	1	0	1
MV - Impaired	1	0	1
MV - Personal Injury	2	0	2
Highway Traffic Act - Careless Driving	0	1	-1
By-Law - Noise	0	1	-1
By-Law - Littering	1	0	1
By-Law - Dogs	0	4	-4
Classification Total	92	136	-44

HIGHLIGHTS OF THE REPORTING YEAR

Break and Enter

Offenders continue to target University of Toronto buildings in search of electronic items such as laptops, flat screen monitors, televisions and projectors. Members of the service liaise with members of the Toronto Police major crime unit to investigate these occurrences. In 2016, 9 Break and Enters were reported, two of which resulted in arrests by Campus Police.

Theft

Theft Under occurrences decreased in 2016 by a staggering 69 thefts compared to 2015. Campus Police remained vigilant in their proactive approach to crime prevention and theft awareness on campus. Campus Police continued the STOP Campus Theft Campaign and emphasized it during Orientation week when thousands of new students are learning about safety on campus. Thefts occurred at various campus buildings, while libraries actually saw a dramatic drop in thefts. Electronic equipment, wallets and cash were among the targeted items again in 2016.

Indecent Acts

There were 23 Indecent Acts reported in 2016. Although this is an increase from 2015 (15), Campus Police were able to arrest seven different offenders including one dangerous offender believed to be responsible for up to 10 Indecent Acts on campus. Diligent patrols, response time, and undercover surveillance projects led to catching these individuals.

Drugs

Although illegal drug occurrences involving Campus Police are uncommon on the St. George Campus, in 2016 Campus Police arrested an individual who was subsequently charged with trafficking along with other drug related charges.

Sexual Assault

Sexual Assault occurrences rose to 11 in 2016 compared to only 2 in 2015. Sexual Assault cases are escalated to the Toronto Police Service for investigation. To address sexual violence on campus, the University of Toronto created a Sexual Violence and Support Centre and new policies regarding sexual violence. These initiatives will be led by the Executive Director, Personal Safety, High Risk and Sexual Violence Prevention and Support. It is unknown what caused the increase in reported incidents.

Weapons

In June of 2016 Campus Police received a radio call for a masked man carrying a firearm in the area of the Jackman Law building. Campus Police assisted Toronto Police with crowd control and secured perimeters as the area was searched. In the end, no firearm was found but it confirmed the importance of communication and our positive relationship with local law enforcement.

Community Policing Activity

Community policing was organized and provided at various times in 2016. Events included the Law Enforcement Torch Run, Pride Parade, Orientation Week, CIBC Run for the Cure, Take A Student to Work Day and Remembrance Day to name a few. Community driven programs included the STOP Theft campaign, STOP plate's initiative and toy/food drives during the holiday seasons.

CAMPUS POLICE UNITS

Uniformed Division

The Campus Police Uniformed Division is a 24/7 365 service. Uniformed officers provide proactive patrols, respond to criminal, non-criminal, medical and mental health incidents and are certified first aid responders. The uniformed officers are the frontline staff that conduct initial investigations and submit quality police reports. Throughout 2016, patrol officers were able to arrest suspects for indecent acts, mischiefs and thefts to name a few.

Campus Police Investigative Division

The Investigative Division was developed to support the St. George Campus with regards to criminal and non-criminal investigations. The unit works very closely with Toronto Police and other University bodies to ensure quality and timely investigations are completed on the St. George campus. Two members are certified as Scenes of Crime Officers (SOCO) and have taken multiple investigative courses through the Ontario Police College, Toronto Police Service and other training institutions.

Building Patrol

Campus Police Services manages a building patrol (security guard service) on behalf of a number of faculties and departments on a fee for service basis. Their primary function is to patrol through buildings after hours to ensure the building is secured and persons using the building are assured that their safety is being monitored. As members of the Campus Police Group, they are in uniform and equipped with radios for direct and immediate access whenever assistance is needed.

Security Systems

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

Communications

The communications centre handled approximately **82,000** calls for service in 2016. Requests are subsequently dispatched to Special Constables and/or Facilities and Services responders. Calls range from malfunctioning equipment, floods, and thefts to more serious situations requiring immediate Campus Police response or a trade expertise.

CRIME MANAGEMENT

Authority*	Arrested	Charged (Form9, P.O.T)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	38	8	3	27
Controlled Drug & Substance Act	1	0	0	1
Trespass to Property Act	6	28	46	0
Liquor License Act	0	21	4	0
By-law	0	1	0	0

^{*}As provided in the Special Constable Appointment

SUPPORT SERVICES

Training and Development

Our training mandate is designed to meet the needs of the University. Training combines Directives from the Toronto Police Service, changes in law, court decisions, and Federal and Provincial standards into a comprehensive learning model.

The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The Service welcomes constructive comment from its clients. Recommendations from all levels of policing contribute to the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are occasionally used. The nature of the University community requires its special constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world.

Understanding people and developing empathy for their situations is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts

of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart but an explanation is included to provide context.

The table following details the training provided during 2016 to special constables at the University of Toronto:

Mandatory Training

Course/Topic	Delivered By	Duration	Number who received Training
Annual Use of Force	Campus Police Instructor	8.0 hrs.	28
First Aid/CPR/AED	Campus Police Instructor	16.0hrs.	10
Sexual Harassment Employee Responsibilities	Patti Stamp, Sexual Harassment Office Office of the Vice-President, Human Resources & Equity	2.0 hrs.	27
Sexual and Gender Diversity	Allison Burgess, Sexual & Gender Diversity U of T, Danielle Bottineau Toronto Police Service LGBT Liaison Officer, Christine Newman Civilian Co Chair TPS LGBT	4.0hrs.	18
Native Awareness Training	Aboriginal Policing Bureau OPP	40.0 hrs	2

Additional Training

Course / Topic	Delivered by	Duration	Number who received Training
ASP Baton and Handcuffing Instructor Certification	ALJ Consulting	24.0 hrs	3
Campus Police Mountain Bike Program	Campus Police Instructors	16.0 hrs	4
CPIC Query/Narrative	Ontario Police College	24.0 hrs	1
Effective Teaching for Adult Learners	Toronto Police College	40.0 hrs	4
First Aid CPR Instructor	Toronto Paramedic Services	40.0 hrs	2
Front Line Supervisor Part 1 and 2	On-line through OPC and CPKN	24.0 hrs	4

Front Line Supervisor Part 3	Ontario Police College	40.0	2
General Investigation Training	Ontario Police College	80.0	2
OPTIC Facilitator Training	Ontario Police Technology Information Co-Operative	80.0	3
OPTIC User Training	Ontario Police Technology Information Co-Operative	24.0	26
Computer Aided Dispatcher Training	Ontario Police Technology Information Co-Operative	32.0	4
Use of Force Trainer	Ontario Police College	120.0 hrs	2
Special Constable Refresher Course	Ed Judd & Associates	40.0 hrs	5
Scenes of Crime Officer	Ontario Police College	80.0 hrs	2
Investigation of Sexual Misconduct at Institutions of Higher Learning	D. Stafford & Associates	24.0 hrs	4
2016 Anti-Terrorism & Active Shooter Conference	Niagara Regional Police and OPP Provincial Operations Intelligence Bureau	16.0 hrs	4

Community Safety Office

The Community Safety Office (CSO) is staffed by a Manager and two colleagues who provide professional intervention and support to faculty, staff and students by addressing complaints, assessing the personal and community safety risks, providing a continuum of intervention options, presenting information about the particular issue experienced, co-creating a safety plan, making referrals and working in partnership with various University and external offices. Additionally, the CSO provides consultation and training to those managing difficult behaviour, workshops on a variety of topics, and self-defense courses.

The Community Safety Office marked its twenty-fifth year in 2015. Statistically consistent with the past several years, the CSO responded primarily to issues relating to stalking and harassment, domestic (intimate partner) abuse / violence and family conflict / violence. Workplace safety planning and consultations with staff and faculty with regards to a variety of concerns are a consistent function. Incidents regarding disputes / threatening and assault as well as sexual assault have also remained consistent with previous years. The CSO continues to work collaboratively with other agencies (such as municipal police) during critical incidents; the CSO responded to incidents of suicide attempt and case management / information gathering in relation to community risk and threat assessments. Other responses reflect issues concerning crimes of robbery, break and enter, fraud, mental health and personal issues support.

In late 2016, the Community Safety Office moved under the Personal Safety, High Risk, Sexual Prevention & Support portfolio.