

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students

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PRESENTER: See Sponsor

CONTACT INFO:

DATE: May 25, 2017 for June 1, 2017

AGENDA ITEM: 3(a)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (April 24, 2017)
2. **University Affairs Board [For Information] (June 1, 2017)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

UTM Campus Police have witnessed a significant decrease in personal property crimes with the number of reported minor thefts decreasing from 105 incidents in 2013 to 55 incidents in 2016. Campus police continue to engage in proactive patrols, engaging with our community whenever possible. Community policing remains the foundation of the campus police, with many of the officers take part in various initiatives both within and outside of the campus community. The

emphasis on training continues to enhance the officers' competency in dealing with the myriad of issues faced by a campus community.

FINANCIAL IMPLICATIONS:

There are no financial implications.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2016: UTM Campus Police Services

2016

2016 Annual Report Police - UTM



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A MESSAGE FROM THE MANAGER

I am pleased to share with the UTM community our Annual Report for 2016. I am very proud of the personal commitment to the success of our campus demonstrated by members of the UTM Campus Police. Their professionalism, creativity and team work, coupled with our community partnerships have allowed us to support and meet the needs of our students, faculty, staff and visitors on campus.

The University of Toronto Mississauga is a very safe community, a fact of which the Campus Police is very proud. The members of the service are also members of our community. They actively and enthusiastically participate in several committees and groups dedicated to improving the quality of the students experience on campus.

Included in this report is an update on the activities and initiatives of the UTM Campus Police, including a statistical incident analysis. As you read through this material, you will gain an appreciation of how our officers constantly strive to support the Mission Statements of both the Campus Police and the University of Toronto.

I encourage you to review this material, and then share your thoughts on how, collaboratively, we can work together to provide the highest standard of service and professionalism to our campus

Mission Statement

Purpose

The University of Toronto Campus Police is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors.

Mandate

- To support the academic mission of the University, the Police work in partnership with our community;
- To protect persons and property by developing programs and conducting activities that promote safety and security,
- To prevent crime, maintain the peace, resolve conflicts and promote good order,
- To deliver non-discriminatory, inclusive programs to our diverse community,
- To remain accountable to our community,
- To provide referral to community services,
- To respond to emergencies and provide assistance to faculty, students and staff,
- To ensure University policies and regulations are followed, and
- To enforce the criminal code and selected provincial and municipal statutes as necessary.

Values

The University of Toronto Campus Police Service is accountable to our community and guided by the following principles and values:

- respect for the dignity, privacy, worth and diversity of all persons
- fair and impartial treatment of all individuals
- a departmental philosophy that promotes safety and security as a responsibility of all members of the community; reliability, competence, accountability, teamwork and open communication
- an approach to campus policing that welcomes and encourages community involvement and promotes equity

Executive Roster

Manager of Campus Police **Robert Messacar**



Staff Sergeant **Mary Shaw**



Assistant Manager – Physical Security **Steven Rivera**



Administrational Assistant **Megan Nesland**



Community Policing Leaders

Fire Warden Program **Corporal Michael Bell**



Fire Warden Program – Corporal Bell oversees the training and deployment of our Fire Wardens, who are all an integral part of our Fire Safety Planning. The UTM Campus Police recently purchased an electronic fire extinguisher to further enhance the training provided. This device has shown to be so successful that the training has been expanded to include other groups, such as the members of the UTM Health and Safety Committee, and even a youth group visiting the campus.

Infrastructure Liaison **Corporal Ivan Ampuero**



Infrastructure Liaison – Corporal Ampuero works closely with our community partners to ensure the success of our dispatching and reporting systems. He has also been qualified in the art of Crime Prevention Through Environmental Design which he uses to perform safety audits of various areas on campus.

Community Policing Initiatives **Corporal Bobbi-Jo Duff**



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unity groups to promote
Ven-do Self Training for
for Positive Space initiative,
n.



UNIVERSITY OF TORONTO

MISSISSAUGA

With numerous restaurants, a theatre, 1700 students and families in residence, offices, laboratories, classrooms, recreational and physical fitness facilities, health care providers, classrooms, parks and trails, 13,500 undergraduate and 500 graduate students, 2,300 staff and faculty, and countless visitors and guests on a daily basis. The University of Toronto Mississauga Campus is truly a city within a city. Unlike most cities however, University Campus Police agencies face an ever-changing population, with many students graduating every year and new student arriving. Therefore the ability of campus police to build long-term relationships with our student population is obviously more challenging than within other types of traditional communities.

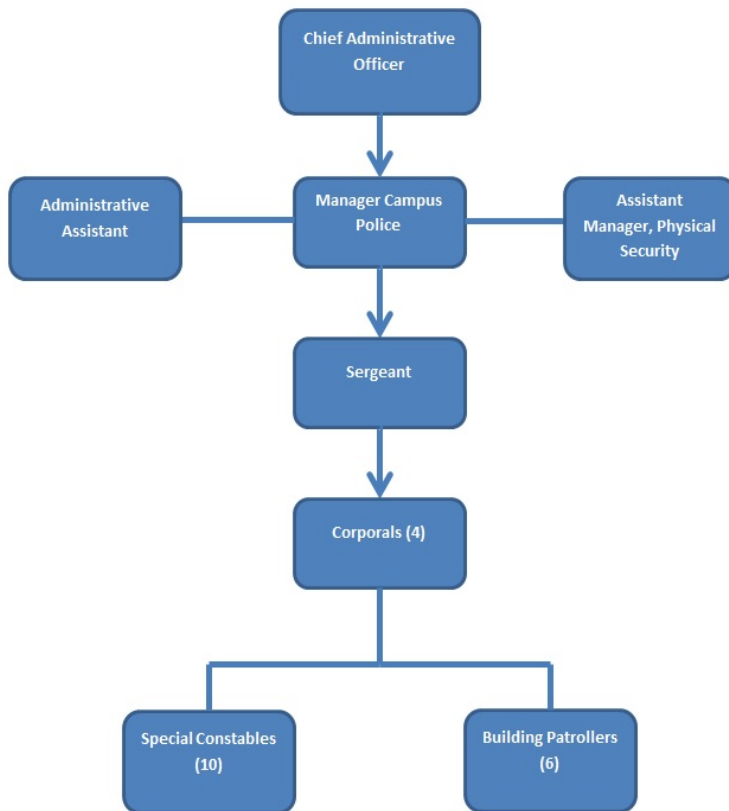
We, therefore, rely heavily on Community Based Police (CBP) to help forge these relationships. CBP provides structure for the police to support our community in creating mutual and proactive problem solving. Within this structure we partner with many departments and organizations, both within and outside the University, to broaden our impact in providing a safe environment for our community to live, work, and learn.

Organizational Overview

UTM Campus Police consist of a total of 24 staff members. As reflected in the organizational chart on page 4, the department is composed of a Manager, an Assistant Manager responsible for physical security and access control, a staff sergeant, four Corporals, 10 Special Constables, 6 Building Patrollers and an administrative assistant.

All officers are approved as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes. The Building Patrollers are all licenced and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

Additionally, Campus Police has been tasked with upgrading our electronic access control and security systems. To that end the position of an assistant manager responsible for these systems was created in 2016. Work is now well underway to amalgamate our systems to achieve even greater efficiencies in this area.



Operations

The Corporals, Special Constables, and Building Patrollers, comprise the “front-line” staff. Some of their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, and promoting as well as participating in community policing and crime prevention programs.

Corporals have the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports. In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

The Campus Police maintains its commitment to the continuous training of its officers, as well as Community Based Policing initiatives. Staff were recently added in the following areas: Special Constables two Administrative Assistant one, Building Patrollers six. The increased resources and visible-officer presence on campus has led, we believe, to reduced crime rates during the past year, and an increase in the overall sense of safety within the community.

Incident Types *	2014	2015	2016	16 vs 15
Break and enter	2	1	4	3
Robbery	0	0	0	0
Theft Over \$5000	0	0	1	1
Theft Under \$5000	93	63	55	-8
Theft Bicycles	2	8	1	-7
Possess stolen property	0	0	0	0
Disturb Peace 1	5	6	4	-2
Indecent Acts	1	1	1	0
Mischief/Damage	30	30	18	-12
Other Offences	69	22	42	20
Sexual Assaults	3	0	1	1
Assault	2	8	4	-4
Impaired Driving	0	2	1	-1
Criminal Harassment	4	6	4	-2
Threatening	5	4	2	-2
Homophobic/Hate Crimes	1	0	4	4
Homicide/Sudden Death	0	0	0	0
Crime Occurrences	217	151	142	

Other Activity	2014	2015	2016	16 vs 15
Arrest Warrants	0	0	0	0
Alarms	15	28	43	15
Fire Alarms	15	16	20	4
Assist other police	5	5	0	-5
Demonstrations/Protests	0	0	0	0
Suspicious Persons/Circumstances	14	12	4	-8
Trespasser Charged	14	12	4	-8
Trespasser Cautioned	31	19	36	17
Medical Assistance	163	70	111	41
Insecure Premises	17	8	7	-1
Motor Vehicle Collision**	30	28	2*	-26
Mental Health Act	17	17	17	0
Attempt Suicide	3	0	0	0
Sudden Death	0	0	1	1
Fires	1	2	2	0

*These numbers reflect incidents reported to Campus Police, and may not include events that were reported to other agencies or university departments.

**Campus Police no longer investigate motor vehicle collisions. Drivers are now referred to the Peel Accident Reporting Centre.

Complaints

Total Number of Complaints	Investigated by Agency	Investigated by Peel Regional Police	Number Resolved	Number Outstanding
1	1	0	1	0

Equipment Issued to Special Constables

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic Directives

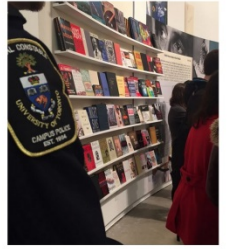
Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate. Recently the three campus police offices formed a recruiting partnership to collaborate in the hiring of recruits, regardless of their campus application. This allows for greater consistency in standards and training provided to these new officers.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau and the UTM Campus Police are now collaborating in training of their respective officers, with the Peel Police offering courses in a variety of subjects, including Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc.

Other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police, and the Ontario Police College all contributed to the training of various UTM Special Constables.

Course/Topic	Delivered By	Number Attended
Use of Force	Peel Regional Police	All
Fentanyl Symposium	Ontario Association of Chiefs Of Police	4
Municipal Law Enforcement Officer Training	City of Mississauga	4
Providing Customer Service in an Academic Environment	The Soft Skills Group Inc.	All
Report Training	Ontario Police Technology Information Cooperative	All
Student Code of Conduct	Office of the Dean of Student Affairs	All
International Association of Campus Law Enforcement Agencies Conference	I.A.C.L.E.A.	1
Ontario Association of College and University Security Agencies Annual Conference	O.A.C.U.S.A.	1
Drug and Gang Conference	Peel Regional Police	4
Crime Prevention Through Environmental Design	C.P.T.E.D. Professional Training Centre	1
Mental Health Awareness Training	Peel Regional Police	9
Advanced Patrol Training	Peel Regional Police	3



Community Based Policing Activity

Community Based Policing is not simply a program offered by police agencies. Rather, it is a philosophy that combines the reactive aspects of law enforcement with proactive measures, mutual problem-solving, engagement of our community, and community partnerships. It is based on the premise that safety is a shared responsibility. For reasons stated earlier, Community Based Policing is particularly challenging in a post-secondary environment.

In its partnership with the University and its surrounding community, U of T Mississauga Campus Police prides itself on the delivery, coordination and participation in a variety of community policing activities throughout the year. These initiatives with students, staff, faculty, visitors and various off-campus community groups and agencies have served to strengthen the collaborative relationship Campus Police enjoy with these groups.

The following list is just some of the activities in 2016:

Student Emergency Fund – The proceeds of unclaimed goods from the Lost and Found are diverted to this fund that assists students in need.

Positive Space Committee - The University's Positive Space Campaign is a ground-breaking program that identifies safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersexed, queer, questioning, and Two-Spirited (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto. UTM Campus Police are members of this very important committee.

Information Fairs – the Campus Police attended a variety of information fairs during the year, presenting information regarding safety programs, and services offered to our community.

Women's Self-Defence/Safety Planning – Campus Police provide gender specific training for women in self-defence and safety planning.

Wallet Cards – UTM Campus Police and the U of T Community Safety Office collaborated in providing wallet cards to students. These cards contain emergency contact information for a variety of services, and have a detachable key tag, ensuring students always have emergency numbers readily available.

Toronto Pride Parade – Campus Police proudly participate in this event with our counterparts from the other campuses in a united display of support for the inclusion of our entire community.

Positive Treats for Positive Space - Campus police sponsored this initiative to raise awareness for Positive Space and to support our LGBTTIQQ2S community.