Update – Next Generation Student Information Services (NGSIS)
University Affairs Board – April 2016

Cathy Eberts: Director, Enterprise Applications and Solutions Integration
Vikram Chadalawada   Manager, Student Information Systems

About ..

Improve service and enhance the experience of students, staff and faculty through the implementation of a renewed and expanded suite of student information services

ACORN

Degree Explorer
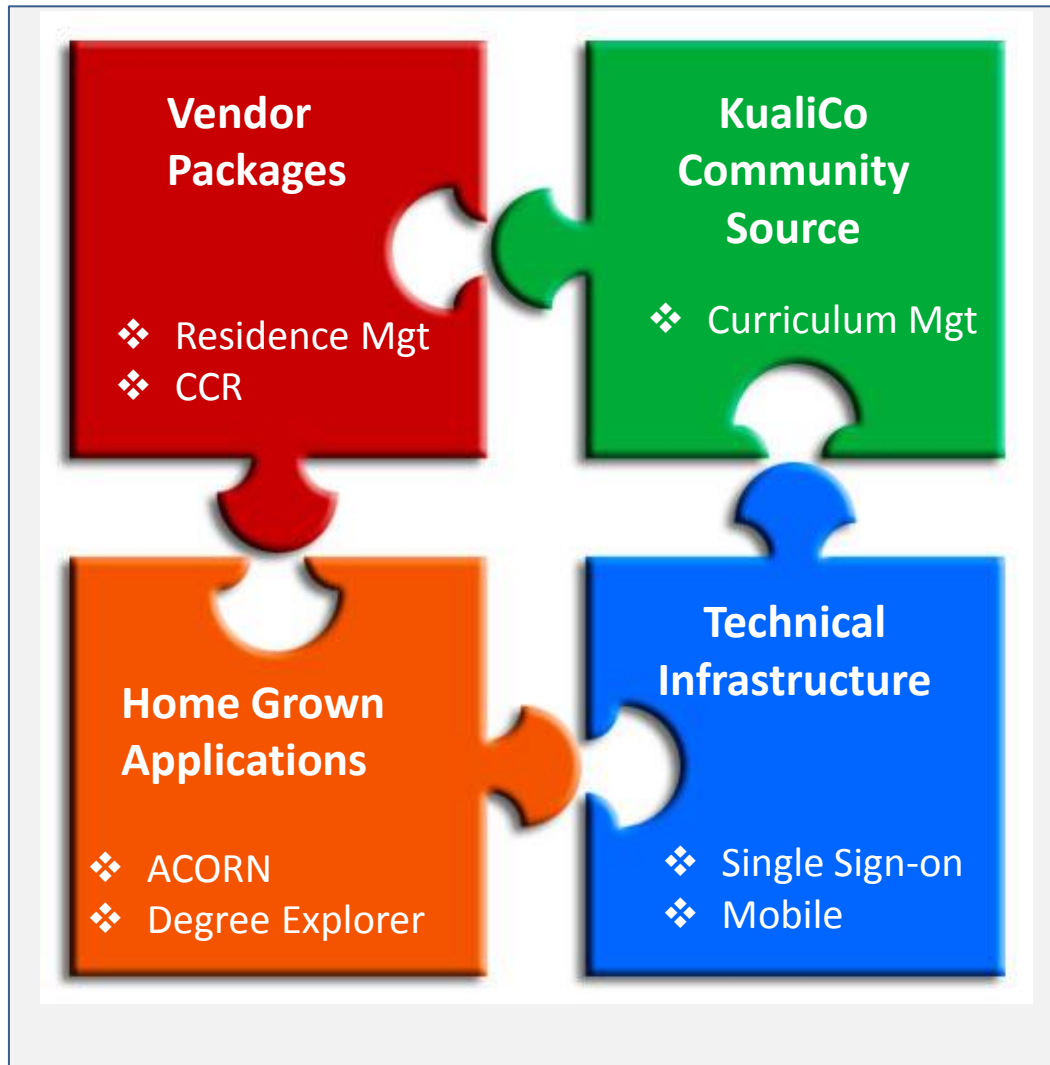
MyRes

Course Finder

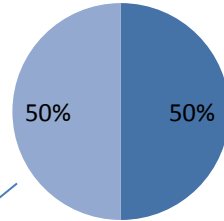Transfer Explorer

Varsity Blues

CCR

StarRez

Approach

Transition to new services/platform over multiple years using a hybrid approach

Vendor Packages
- ❖ Residence Mgt
- ❖ CCR

KualiCo Community Source
- ❖ Curriculum Mgt

Home Grown Applications
- ❖ ACORN
- ❖ Degree Explorer

Technical Infrastructure
- ❖ Single Sign-on
- ❖ Mobile

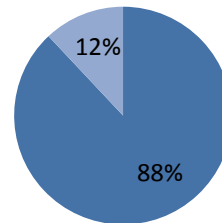# NGSIS Stakeholder Engagement

Strategic Planning

NGSIS Academic Lead: Vice Dean Teaching and Learning A&S

NGSIS Product Engagement: College registrar (Innis) seconded p/t

NGSIS Core Team: Cross section of divisions and individual responsibilities (e.g. IT, Registrars, Student Life, Student Accounts, Vice Deans, etc.)

50% | 50%

NGSIS

Product Engagement

Consultations with over 1,000 **students** through surveys, focus groups, user experience design sessions ,etc. Respond to Reddit, twitter, and trending issues.

Consultations with **staff /faculty** through formal process streamline sessions , training sessions, focus groups, user experience design sessions , etc.

12% | 88%

Product Development
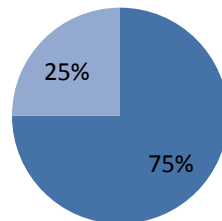
Divisional product owners and functional user groups specific to individual projects: provide detailed requirements, assist with testing, training and product roll-out.

25% | 75%

Includes staff secondments, U of T mentee special assignments, work study, student summer positions. **Exploring:** central/divisional hybrid development teams
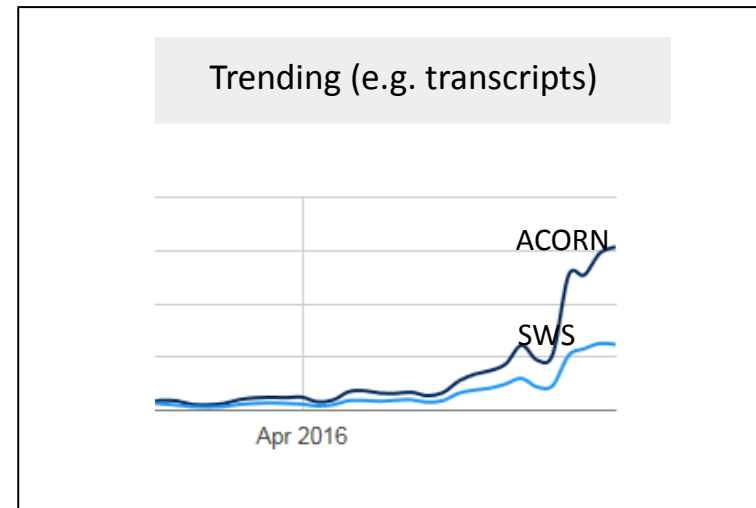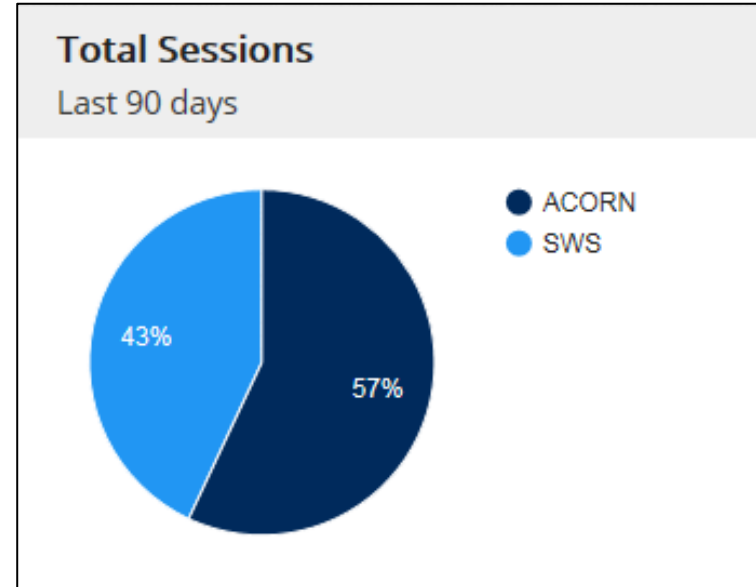
■ Divisional involvement   ■ Central involvement

Results - ACORN

Since June 22nd (go live)
- 4.06 Million logins
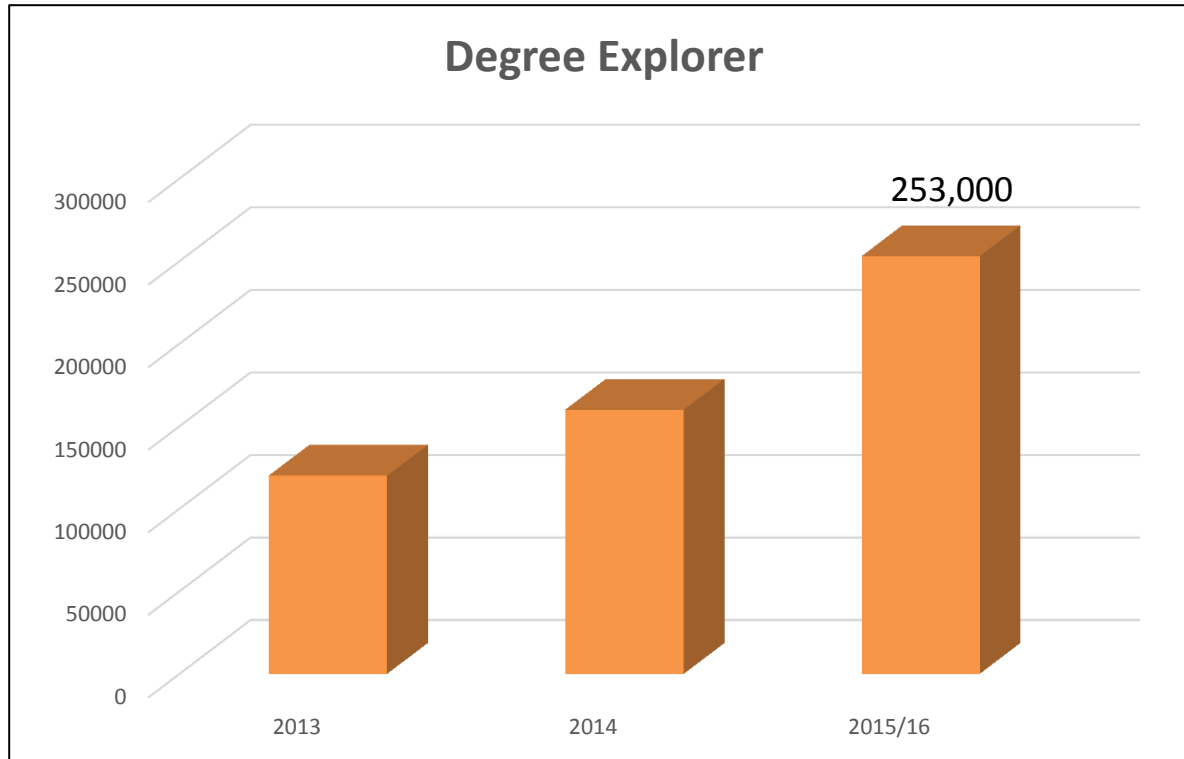- 952,847 unique IP addresses

Most used features
- Course Enrolment
- Personal Timetable
- Display Invoice
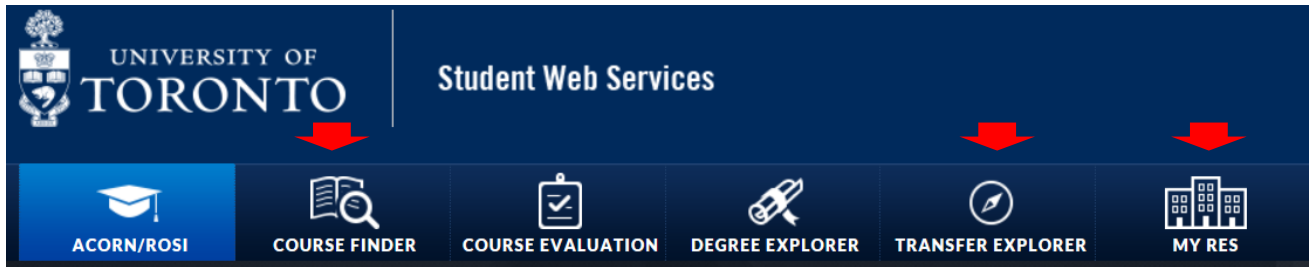- Academic History
- Transcripts

Total Sessions
Last 90 days

- ACORN
- SWS

43%   57%

Trending (e.g. transcripts)

ACORN

SWS

Apr 2016

Degree Explorer

Available to all undergraduate students in Engineering, A&S, UTM, UTSC, Music, Architecture, & Kinesiology

Other …

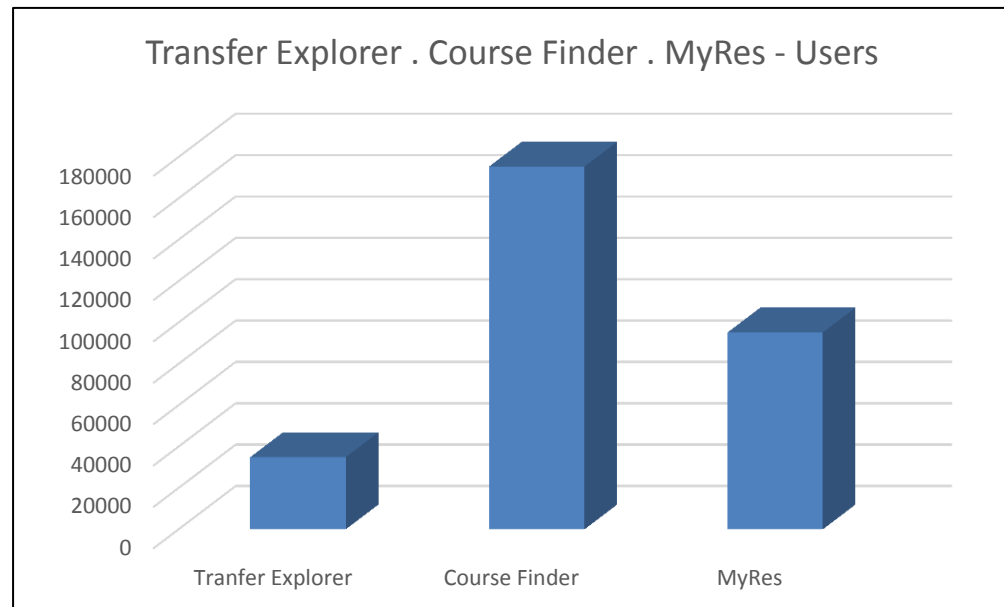**Total number of users (2015/16)**
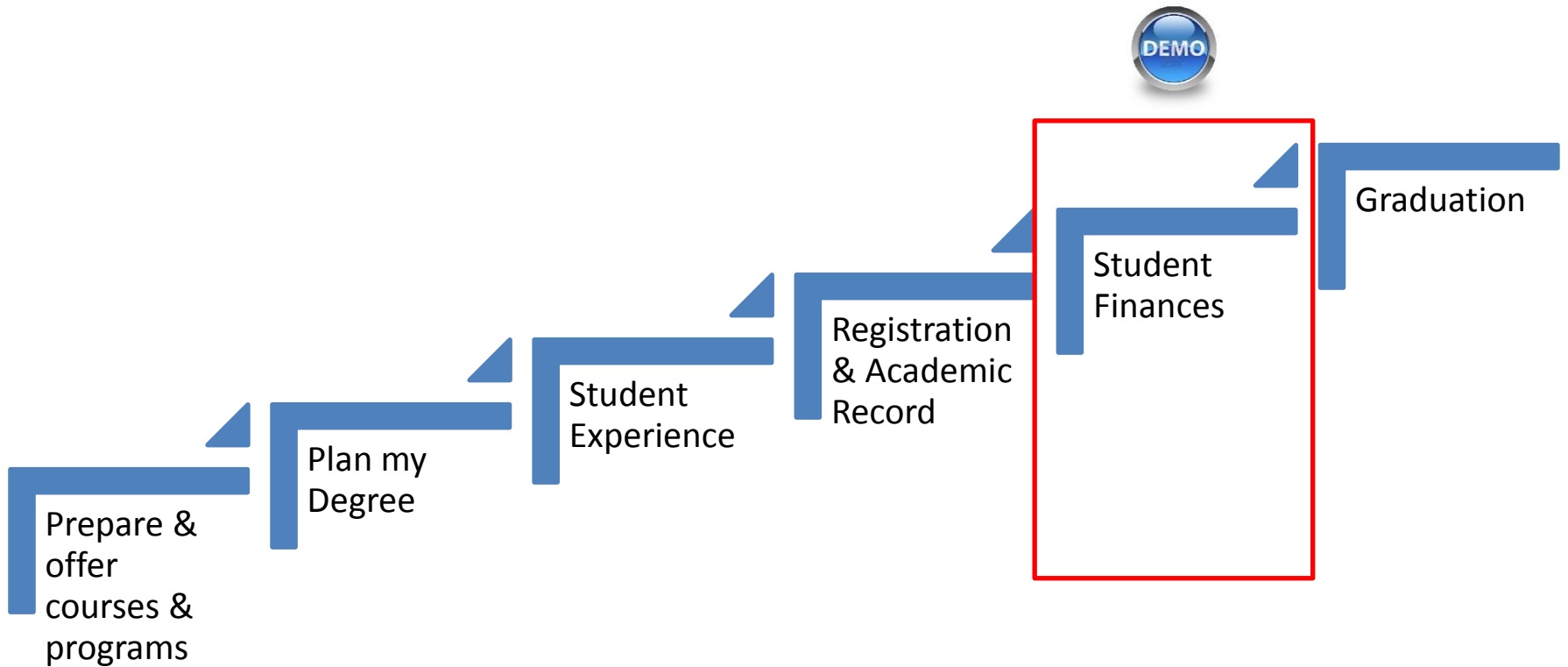
Transfer Explorer
Unique IP's 34,896

Course Finder
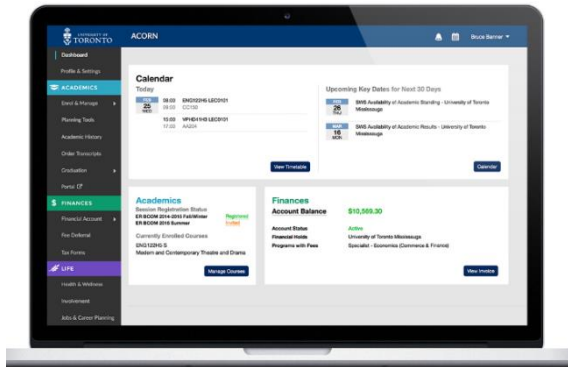Unique IP's 175,401

MyRes
Unique IP's 95,179

Solutions span student life cycle ….

Prepare & offer courses & programs

Plan my Degree

Student Experience

Registration & Academic Record

Student Finances

Graduation

DEMO

Financial Services Improvements

How much does it cost?

Download my Invoice

Pay By Credit Card

Show my Awards

Enrolment Messages

Projected Timelines (2016)

	Spring	Summer	Fall
How much does it cost?		📌	
Download my Invoice	✅		
Pay By Credit Card		📌	
Show my Awards		📌	
Enrolment Messages			📌

Thank you