

FOR INFORMATION**PUBLIC****OPEN SESSION**

TO: University Affairs Board

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DATE: May 18, 2016 for May 25, 2016

AGENDA ITEM: 6(c)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto St. George

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states: *The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.*

GOVERNANCE PATH:**1. University Affairs Board [For Information] (May 25, 2016)****PREVIOUS ACTION TAKEN:**

The report is presented annually to the Board.

HIGHLIGHTS:

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure, and equitable environment for students, staff, faculty, and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs, or their many other functions, the St. George Campus Police works in partnership with the University community in fulfilling their mandate and supporting the University’s academic mission.

The Special Constable Agreement between the Governing Council and the Toronto Police Services Board defines much of the St. George Campus Police activity. An annual report is submitted to the Toronto Police Services Board and the University Affairs Board.

FINANCIAL AND/OR PLANNING IMPLICATIONS:

There are no implications for the Campus' operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2015: St. George Campus Police Services



Annual Report

Campus Police Services

University of Toronto St. George Campus

2015

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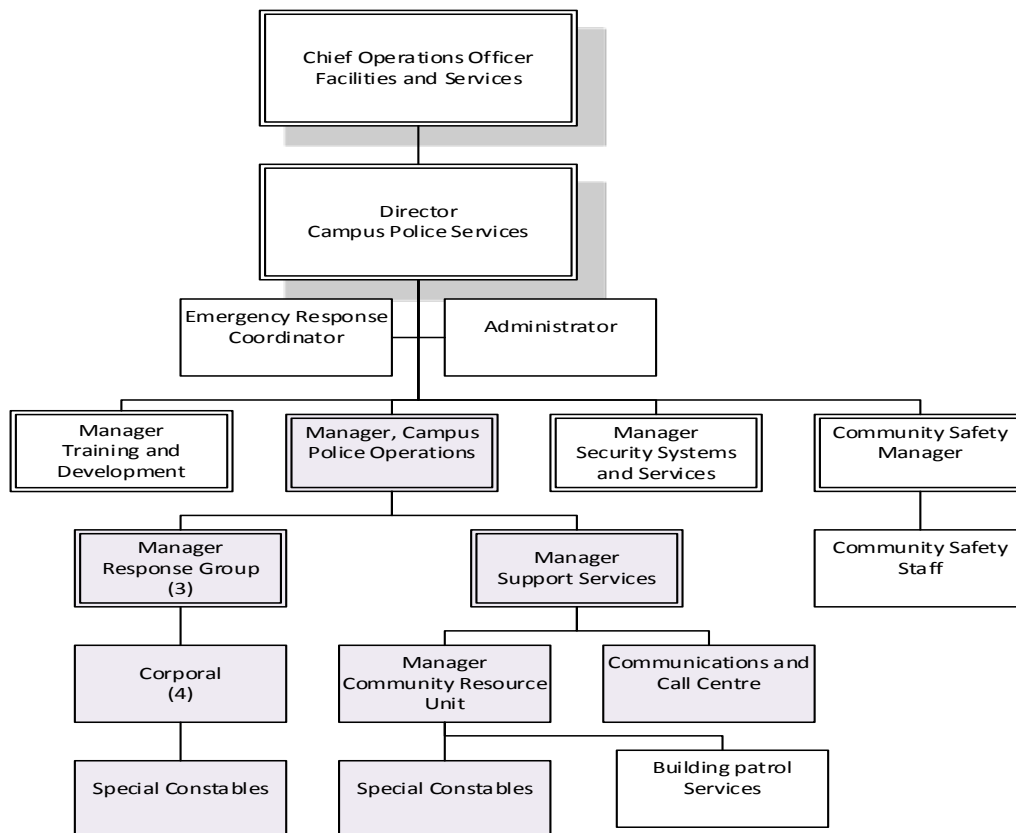
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ORGANIZATIONAL OVERVIEW

The Campus Police Services at the University of Toronto, St. George Campus is dedicated to creating a safe, secure and equitable environment for students, staff, faculty and visitors. They continually work on enhancing the service they provide in order to adjust to the ever-changing needs of the University community with the additional challenge of being located in the heart of Toronto – Canada’s largest urban setting. Whether it is in the form of providing additional building security for various faculties, the introduction of new technology in order to offer a different approach to emerging security needs or their many other functions, the St. George Campus Police work in partnership with the University community to support the University’s academic mission.

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St. George Campus Police has evolved and refined its response and customer service models. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. In 2015 and for the foreseeable future, community policing continues to best meet the needs of the University community. The organization reflects this model.



OPERATIONS

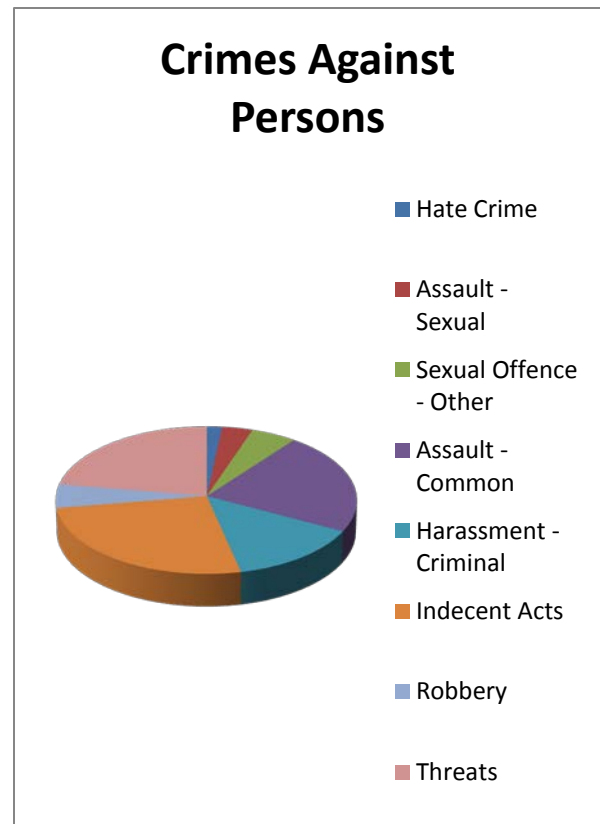
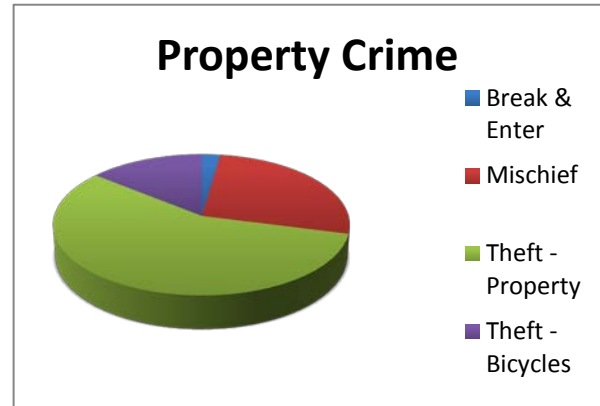
2015 Statistical Overview - St. George Campus

Incident Types	2013	2014	2015	15 vs 14
Break and enter	18	11	12	1
Robbery	1	1	3	2
Theft Over \$5000	4	2	5	3
Theft Under \$5000	275	305	297	-8
Theft Bicycles	86	81	75	-6
Possess stolen property	0	1	0	-1
Disturb Peace	0	0	1	1
Indecent Acts	4	13	15	2
Mischief/Damage	132	154	140	-14
Other Offences	16	10	37	27
Sexual Assaults	2	3	2	-1
Assault	12	12	13	1
Impaired Driving	0	0	2	2
Criminal Harassment	6	8	8	0
Threatening	8	9	13	4
Homophobic/Hate Crimes	0	3	1	-2
Homicide	0	0	0	0
Crime Occurrences	564	613	624	11
Other Activity	2013	2014	2015	15 vs 14
Arrest Warrants	3	3	2	-1
Alarms	6352	5124	9185	4061
* Fire Alarms	132	361	390	29
Assist other emergency services	109	115	97	-18
Assist Community Member	1820	1517	1126	-391
Disturbances	22	12	3	-9
Demonstrations/Protests	7	7	8	1
Inv. Suspicious Persons	235	290	265	-25
Inv. Suspicious Circumstances	554	342	325	-17
Trespasser Charged	50	50	26	-24
Trespasser Cautioned	69	76	44	-32
Medical Assistance	177	191	163	-28
Insecure Premises	392	129	137	8
Motor Vehicle Collision	9	10	34	24
Mental Health Act	33	46	42	-4
Suicide/Attempt Suicide	0	2	4	2
Sudden Death	0	1	1	0
Fires	4	4	3	-1

* From 2014, fire alarm statistics have reflected fire and trouble calls

About the Numbers

Incident Types	2015
Break and Enter	12
Mischief over \$5000 University Property	2
Mischief under \$5000 Non-University Property.	17
Mischief under \$5000 University Property	123
Theft over \$5000.00 Non- University Property	1
Theft over \$5000.00 University Property	4
Theft under \$5000.00 Non- University Property	272
Theft under \$5000.00 University Property	25
Theft under \$5,000 Bicycles	75
Hate Crime	1
Assault - Sexual	2
Sexual Offence - Other	3
Assault - Common	13
Harassment - Criminal	8
Indecent Acts	15
Robbery/ Robbery Attempt	3
Threats	13
Cause Disturbance	1
Motor Vehicle Incident Care & Control	2
Other offences	32
TOTAL	624



Theft continues to be the most-reported crime.

Theft Under

Theft Under occurrences decreased in 2015 by 7 occurrences compared to 2014. Campus Police arrested one suspect who is believed to have been responsible for more than 25 thefts from motor vehicles.

Indecent Act

There were fifteen (15) Indecent Acts reported in 2015. Campus Police arrested two (2) suspects for Indecent Acts in 2015.

Hate Crime

There was one (1) occurrence reported to Campus Police. This occurrence involved an unknown suspect drawing swastikas on the sidewalk. Toronto Police were notified and classified the incident as a hate crime.

Property

Evidence and property is managed by the Case Manager and is returned at the end of cases or as directed by the court. Property is not retained for cases managed by Toronto Police.

Found Property is not reported to Campus Police. Caretaking Services manage it. Property that is brought to Campus Police and is not returned to the owner immediately is transferred to Caretaking Services.

Fire Alarms

An increase in Fire Alarms in 2014 resulted from the inclusion of those instances when there is a “trouble” in a panel necessitating response by Campus Police to reset the system.

Security Alarms

Security Systems and Services have embarked on a significant campaign to reduce the number of false alarms on campus. Preliminary results indicate that this is working. However, as the system grows, so does the number of alarms generated.

Community Policing Activity

Security and policing was organized and provided at various events of note in 2015. These included the Run for the Cure and Orientation Week which included several other events which required security. Programs included Safety Week, STOP Theft program, Security Audits and multiple clothing and food drives during the holiday seasons.

Uniform and plainclothes members collaborated with Toronto Police to successfully conclude investigations resulting in arrests of persons for theft of electronic equipment from community members.

Annually, at the beginning of the academic year, Toronto Police conduct a RIDE spot check on city streets within the campus perimeter to remind motorists travelling through the campus that impaired driving is not tolerated within the community. Despite these efforts, two impaired drivers were arrested on campus.

On-Line Threats Case

U of T feminists were targeted with hateful/threatening posts on social media. Campus Police responded in solidarity with U of T feminists and provided classroom protection to U of T courses that were negatively affected by the threats. Significant extra security personnel were assigned to static duties outside classroom doors for the balance of the school year.

2015 PanAm / Para Pan American Games

The Games were held as planned and resulted in no incidents being reported to Campus Police. The Games were self-contained and declared to be highly successful. Campus Police received thanks from the Games organizers for the relatively minor assistance provided.

Community Resources Unit

In 2015 the Community Response Unit (CRU) was involved in various priority events on campus. CRU involvement included such tasks as event security assessment, pre-event contingency planning, liaising with outside law enforcement agencies and security coordination with onsite contacts. Some events of note were the Cupe 3902 strike, Orientation Week, CIBC Run for the Cure, VIP visits and other demonstrations/protests held throughout the year.

A function of the CRU is the day to day management of cases generated through routine activity. This includes preparation of court documents, video evidence and statement collection. The CRU also liaises with numerous law enforcements agencies and court services in relation to cases involving the University of Toronto.

In response to the number of thefts reported on the St. George Campus, the 'Stop Campus Theft' campaign was continued. This campaign consisted of providing the community with theft prevention messaging items such as magnets, posters and banners. The items were strategically placed in buildings where high theft rates were occurring.



St. George Campus has three Ontario Police College (OPC) certified Scenes of Crime Officers (SOCO) who process certain crime scenes on the St. George Campus.

The CRU has one member who is a Certified Security Assessment Specialist (CSAS) through the American Crime Prevention Institute (ACPI).

The CRU developed the 'Campus Police Monthly Theft' report which provides the community with a monthly summary of the buildings that were targeted by thieves. The report provided theft prevention information and highlighted the services available to the community through the Campus Police office. The Theft Report can be found on the Campus Police website, Facebook and Twitter.

Building Patrol

Campus Police Services manages a building patrol (security guard service) on behalf of a number of faculties and departments on a fee for service basis. Their primary function is to patrol through building after hours to ensure the building is secured and persons using the building are assured that their safety

is being monitored. As members of the Campus Police Group, they are in uniform and equipped with radios for direct and immediate access whenever assistance is needed.

Crime, Traffic and Order Management

Authority*	Arrested	Charged (Form9, P.O.T)	Released No Charges (Unconditionally)	Turned Over to Toronto Police Service
Criminal Code	33	8	5	20
Controlled Drug & Substance Act	2	0	1	1
Trespass to Property Act	15	32	60	2
Liquor License Act	2	23	38	1
By-law	0	1	0	0

*As provided in the Special Constable Appointment

ACCOUNTABILITY

Use of Force

In 2015, there are no instances of special constables of the University of Toronto (St. George) Campus Police using force on a person that required the submission of a Use of Force Report (R.R.O. 1990, Reg. 926 s 14.5 (1)).

Complaints

There were no complaints against members investigated in 2015.

SUPPORT SERVICES

Training and Development

The training mandate is designed to meet the needs of the University Campus Police. Training combines directives from the Toronto Police Service, changes in law, court decisions, Federal, and Provincial standards into a comprehensive learning model. The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions and case debriefing of situations.

The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination

of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are primarily used. The nature of the University community requires its special constables to have a high level of understanding of the cultures, beliefs and experiences of people from all over the world. Constraints in budget have resulted in significant reduction in outside training and attendance of courses, conferences and conventions through substituting on-line offerings from professional providers such as the Canadian Police Knowledge Network.

Understanding people and developing empathy for their situation is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such.

Community Volunteers

The University of Toronto Emergency First Responders group, a student initiative stewarded by Campus Police completed its third year of operations with expanded training programs and capacity to support community events.

The UTCOMM Amateur radio group also continues to supply communication services as needed for events and incident responses.

Security Systems and Services

Work continues to incorporate all campus buildings in the F&S Security and Access Control system. New electronic locking systems are being introduced in conjunction with the access control system that will replace exterior mechanical door locks on all buildings over the life of the project.

The Trades Emergency (3000) call centre handled approximately 20,000 requests for service during 2015. Requests are subsequently dispatched to Facilities and Services responders and range from malfunctioning equipment to floods and serious situations requiring trades expertise.

COMMUNITY SAFETY OFFICE

A Manager and two colleagues who provide professional intervention and support to faculty, staff and students staff the Community Safety Office (CSO). Staff address complaints, assess personal and community safety risks, providing a continuum of intervention options, presenting information about the particular issue experienced, co-creating a safety plan, making referrals and working in partnership with various University and external offices. Additionally, the CSO provides consultation and training to those managing difficult behaviour, workshops on a variety of topics, and self-defense courses.

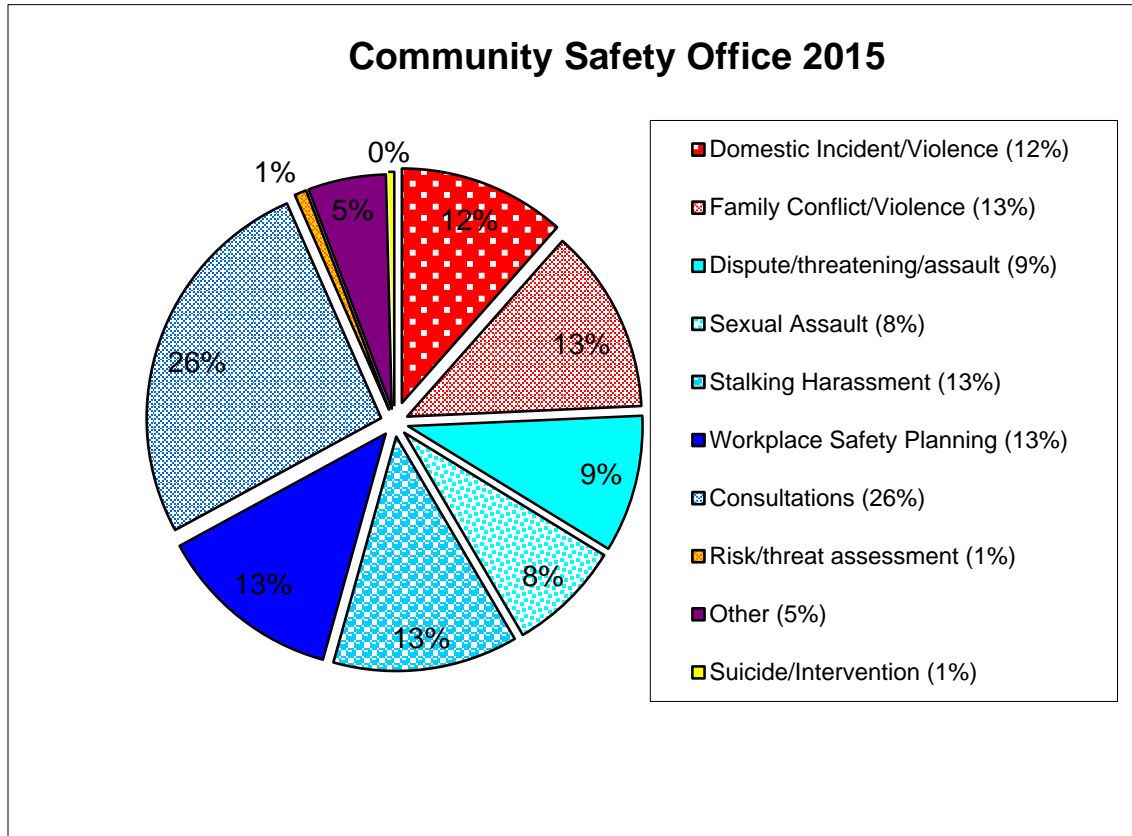
The Community Safety Office (CSO) responds to students, staff, and faculty members of the University of Toronto community who have personal safety concerns. Additionally, the CSO provides consultation and training regarding student and workplace safety planning as well as coaching on a variety of topics.

Year in Review

In 2015, the Community Safety Office (CSO) marked its 25th year by continuing to assist and support students, staff and faculty experiencing a variety of safety concerns. Consistent with previous years, the CSO responded primarily to issues relating to stalking and harassment (13%), family conflict/violence (13%), domestic (intimate partner) abuse/violence (12%) and incidents involving disputes/threats and assault (9%). Over the past few years, the office has increasingly provided support in relation to cases of sexual violence/sexual assault (8%). Workplace safety planning (13%) and consultations with staff and faculty with regards to a variety of concerns are an on-going function (26%). The CSO continues to work collaboratively with other agencies (such as municipal police) during critical incidents, suicide

interventions (1%) and case management/information gathering in relation to community risk and threat assessments (1%). Other responses (5%), reflect issues concerning robberies, frauds, hate crimes and mental health related concerns.

The CSO is active in the community, participating in meetings, initiatives and events related to campus safety, educational outreach, workplace violence initiatives and related training programs. The CSO is responsible for identifying current safety issues and responding with appropriate outreach strategies.



Key accomplishments of the Community Safety Office in 2015

The Community Safety Office (CSO) continues to assist and support students, staff and faculty experiencing a variety of personal, community and workplace safety concerns. In addition:

- The CSO acted as a key committee member on the **Advisory Committee to the President and Provost on Preventing and Responding to Sexual Violence**.
- The CSO team worked as a partner to assess and test a new educational initiative (**RISE**) designed to create a community of responsibility to prevent and address sexual violence – work into 2016 will be on-going.
- The CSO continues to train, keep current and enhance professional skills and working partnerships in the area of **Violence Threat and Risk Assessment**. CSO participates on the development committee for reviewing best practices in relation to threat and risk assessment and is committed to leadership and training within the U of T Community.
- **Women’s Wellness Program at Student Family Housing (Violence against Women Awareness and Education Workshop Series):** The Family Care Office, in collaboration with the Community Safety Office, has developed an on-going education and awareness program that focuses on the

personal safety and self-care needs of female students and female partners of students residing in the Charles Street residences.

- **December 6th – National Day of Remembrance and Action on Violence Against Women:** The Community Safety Office continues to work collaboratively to support December 6th campaigns and activities in partnership with the Office of the Assault Counsellor/ Educator and other University offices.
- In the Fall, 2015, the Community Safety Office was invited to participate in the '**UTSC Committee on Sexual Violence and Response**', which aims to address how the campus responds to and prevents sexual violence, with a focus on student and front-line staff perspectives. As this is a relatively new initiative, more work is to be done in partnership with UTSC personnel in 2016.

