

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

SPONSOR: Sandy Welsh, Vice-Provost, Students

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CONTACT INFO:

DATE: May 18, 2016 for May 25, 2016

AGENDA ITEM: 6(a)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto Mississauga

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTM Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTM Campus Affairs Committee [For Information] (April 25, 2016)
2. **University Affairs Board [For Information] (May 25, 2016)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

During the past two years, there have been a significant reduction in thefts of personal property, with students being the most common victims of these occurrences. Statistical analysis also demonstrates the positive effects of increased officer presence and enhanced patrols throughout the campus. The Campus Police have continued engaging in community based policing initiatives, forming many partnerships both within and outside of the campus community. The emphasis on training of the officers continues, with a variety of training provided. This includes specialized training in both the areas of sexual assault and mental health issues.

FINANCIAL IMPLICATIONS:

There are no financial implications.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2015: UTM Campus Police Services

University of Toronto Mississauga

2015 Annual Report



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Introduction

With numerous restaurants, a theatre, 1700 residents, offices, laboratories, classrooms, recreational and physical fitness facilities, health care providers, classrooms, parks and trails, 13,500 undergraduate and 500 graduate students, 2,300 staff and faculty, and countless visitors and guests on a daily basis. The University of Toronto Mississauga Campus is truly a city within a city.

Unlike most cities however, University Campus Police agencies face an ever-changing population, with many students graduating every year while equal numbers arrive on campus for the first time. Therefore, the ability of campus police to build long-term relationships with our student population is obviously more challenging than within other types of traditional communities.

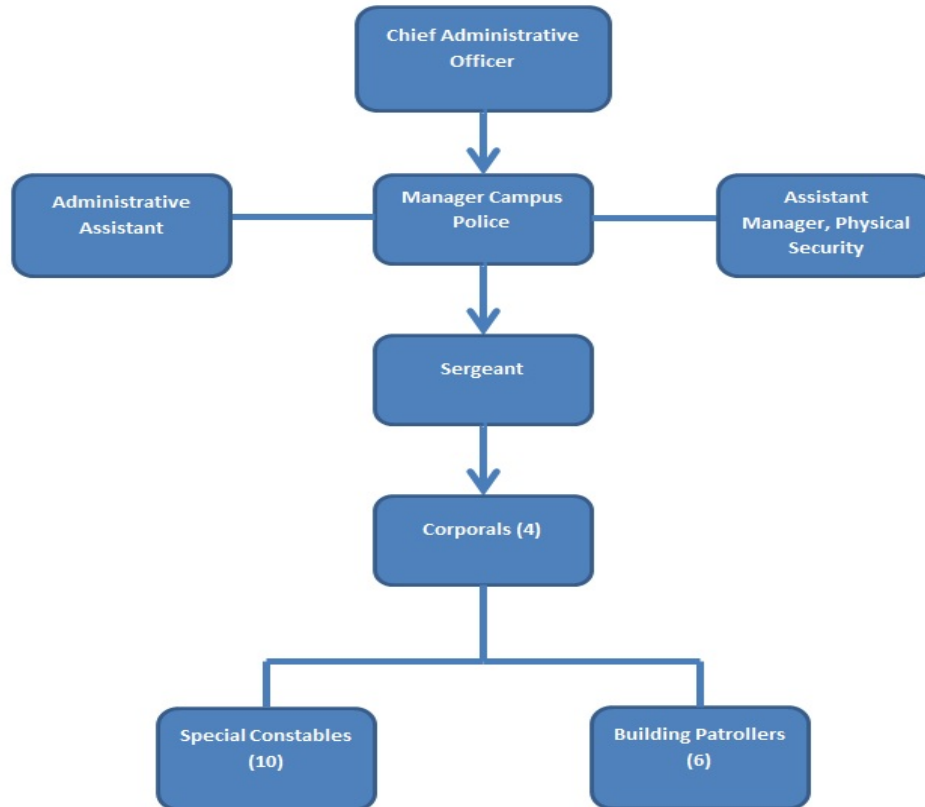
We therefore rely heavily on Community Based Police (CBP) to help forge these relationships. CBP provides structure for the police to support our community in creating mutual and proactive problem solving. Within this structure we partner with many departments and organizations, both within and outside of the University, to broaden our impact of providing a safe environment for our community to live, work, and learn.

Organizational Overview

UTM Campus Police consist of a total of 24 staff members. As reflected in the organizational chart on page 4, the department is composed of a Manager, an Assistant Manager responsible for physical security and access control, a staff sergeant, four Corporals, 10 Special Constables, and 6 Building Patrollers.

All officers are approved as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at the U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes. The Building Patrollers are all licenced and uniformed security guards who play an integral part in supplementing the mandate of the Special Constables.

Additionally, Campus Police have been tasked with upgrading our electronic access control and security systems. To that end the position of an assistant manager responsible for these systems was created. Work is now well underway to amalgamate our systems to achieve even greater efficiencies in this area.



Operations

The Corporals, Special Constables, and Building Patrollers, comprise the “front-line” staff. Some of their duties and responsibilities include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, and promoting as well as participating in community policing and crime prevention programs.

Corporals also perform these same duties but with the added responsibility of directing and instructing Special Constables and Building Patrollers, assisting in their training, allocating work assignments, assisting with and reviewing written reports. In the absence of a Corporal, the senior Special Constable on duty is delegated the duties of Acting Corporal.

The campus police maintains its commitment to the continuous training of its officers, as well as Community Based Policing initiatives. Additional staff were recently added, with the complement of Special Constables increasing by two, one Administrative Assistant, and six Building Patrollers. The increased resources and visible officer presence on campus had led, we believe, to reduced crime rates during the past year, and an increase in the overall sense of safety within the community.

Statistical Overview*

Incident Types	2013	2014	2015	15 vs 14
Break and enter	2	2	1	-1
Robbery	0	0	0	0
Theft Over \$5000	0	0	0	0
Theft Under \$5000	105	93	63	-30
Theft Bicycles	1	2	8	6
Possess stolen property	0	0	0	0
Disturb Peace 1	5	5	6	1
Indecent Acts	0	1	1	0
Mischief/Damage	17	30	30	0
Other Offences	53	69	22	-47
Sexual Assaults	3	3	0	-3
Assault	4	2	8	6
Impaired Driving	0	0	2	2
Criminal Harassment	2	4	6	2
Threatening	8	5	4	-1
Homophobic/Hate Crimes	0	1	0	-1
Homicide/Sudden Death	0	0	0	0
Crime Occurrences	200	217	151	-66
Other Activity	2013	2014	2015	15 vs 14
Arrest Warrants	0	0	0	0
Alarms	26	15	28	13
Fire Alarms	24	15	16	1
Assist other police	9	5	5	0
Demonstrations/Protests	0	0	0	0
Suspicious Persons/Circumstance	56	69	52	-17
Trespasser Charged	3	14	12	-2
Trespasser Cautioned	56	31	19	-12
Medical Assistance	163	163	70	-93
Insecure Premises	11	17	8	-9
Motor Vehicle Collision	29	30	28	-2
Mental Health Act	19	17	17	0
Attempt Suicide	2	3	0	-3
Sudden Death	0	0	0	0
Fires	3	1	2	1

*Represents only incidents reported to Campus Police and does not include incidents reported to other campus departments.

Complaints

There were no complaints against members of the U of T Mississauga Campus Police in 2015.

Training and Recruitment

Effective training and recruitment practices are integral to ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate. Recently the three campus police offices formed a recruiting partnership to collaborate in the hiring of recruits regardless of which campus they are applying to. This allows for greater consistency in standards and training provided to these new officers.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau and the UTM Campus Police are now collaborating in training of their respective officers, with the Peel Police offering courses in a variety of subjects, including Use of Force, Advanced Patrol Training, Mental Health Awareness training, etc. In 2015, the Peel Police Services Tactical and Rescue unit held scenario-based training for its officers while utilizing the resources of UTM. This integrated well with training of senior staff in the campus' incident management protocols.

Other outside agencies, such as the Canadian Police Knowledge Network, the Ontario Police Video Training Alliance, the Ontario Association of College and University Security Agencies, the Royal Canadian Mounted Police, and the Ontario Police College all contributed to the training of various UTM Special Constables.

The table in appendix 'A' details the training received by U of T Mississauga Campus Police.

Community Based Policing Activity

Community Based Policing is not simply a program offered by police agencies. Rather, it is a philosophy that combines the reactive aspects of law enforcement with proactive measures, mutual problem-solving, engagement of our community, and community partnerships. It is based on the premise that safety is a shared responsibility. For reasons stated earlier, Community Based Policing is particularly challenging in a post-secondary environment.

In its partnership with the University and its surrounding community, U of T Mississauga Campus Police prides itself on the delivery, coordination and participation in a variety of community policing activities throughout the year. These initiatives with students, staff, faculty, visitors and various off-campus community groups and agencies have served to strengthen the collaborative relationship Campus Police enjoy with these groups.

The following list is just some of the activities in 2015:

Student Emergency Fund – The proceeds of unclaimed goods from the Lost and Found are diverted to this fund that assists students in need.

Positive Space Committee - The University's Positive Space Campaign is a ground-breaking program that identifies safer and more inclusive spaces for lesbian, gay, bisexual, transgender, transsexual, intersexed, queer, questioning, and Two-Spirited (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the University of Toronto. UTM Campus Police are members of this very important committee.

United Way Campaign – Officers coordinated the UTM United Way Lost and Found Sale, as well as the Safety Day BBQ, with all proceeds going to the United Way.

Information Fairs – the Campus Police attended a variety of information fairs during the year, presenting information regarding safety programs, and services offered to our community.

Camp-Us Safety Project - Campus Police continued to actively participate in this initiative between Interim Place and UTM to identify and address issues of violence affecting young women on campus.

Women's Self-Defence/Safety Planning – Campus Police provide gender specific training for women in self-defence and safety planning.

Peel Regional Police Tactical and Rescue Unit – Peel Police partnered with Campus Police to provide realistic training in a controlled urban setting for its Tactical and Rescue Unit. This exercise provided a natural segue into training of UTM senior administrators for the campus Incident Management Protocol.

Wallet Cards – UTM Campus Police and the U of T Community Safety Office collaborated in providing wallet cards to students. These cards contain emergency contact information for a variety of services, and have a detachable key tag, ensuring students always have emergency numbers readily available.

Police Foundations Course – the UTM Campus Police assisted the Sir Sandford Fleming College Police Foundations Program by guest lecturing, providing the students with information regarding Special Constables and possible alternative career goals available to them.

Toronto Pride Parade – Campus Police proudly participate in this event with our counterparts from the other campuses in a united display of support for the inclusion of our entire community.

Positive Treats for Positive Space - Campus police sponsored this initiative to raise awareness for Positive Space and to support our LGBTTIQQ2S community.



Support Services

The following are some of the services and programs provided by U of T Mississauga Campus Police that enhance and augment the safety and security functions of the department:

Walksafer

The Walksafer program is administered by Campus Police. It initially operated for limited hours during the fall and winter terms. The times of operation have now been increased to anytime, day or night, 7 days a week. During the evening hours during of the fall and winter terms, a team of two students, one male and one female, provide accompaniment to any community member on campus who wishes to be walked from one area of campus to another as an added measure of safety. When the students are not available Building Patrollers or Special Constables perform this function.

Work Alone Program

This program was also expanded through the purchase of hand-held radios. Now anyone on campus who is working alone, in an isolated area of campus, or for any reason has safety concerns, can sign out a hand-held radio that allows them to instantly communicate with campus police. Additionally, Campus Police will periodically check on the wellbeing of persons utilizing the program. People working alone in labs or other areas where there is any risk of accidental injury are also encouraged to take part in this program.

Closed Circuit Television Cameras (CCTV)

Campus Police maintains and administers a network of CCTVs placed throughout interior and exterior areas of the campus. This system has proven invaluable as not only a deterrent to crime, but has assisted in identifying suspects in a number of incidents on campus.

Student Emergency Fund

Campus Police maintain a fund to provide modest amounts of cash to students who find themselves in need of immediate finances for food, medication, transportation, housing and similar needs.

Lost and Found

Campus Police maintain a centralized lost and found for the campus. We often receive items such as wallets, phones, flash drives, books, etc. where the owner can be identified. In these instances, Campus Police are able to quickly return those items to their owners. Most other unclaimed items, such as clothing, are kept up to three months and eventually donated to local charities.

Fire Safety

Two members of U of T Mississauga Campus Police train and coordinate the Fire Wardens on campus. Campus Police provide two-way radios to most of the Fire Wardens for use during building evacuations. The officers also coordinate fire drills for various buildings on campus. Campus Police liaise regularly with the Mississauga Fire Department in ongoing fire safety planning and response.

ECSpeRT

ECSpeRT is an acronym for the Erindale College Special Response Team. This is a group of dedicated student volunteers with extensive First Aid/CPR/AED training. They are on duty five days a week from 10:00 am to 10:00 pm. Campus Police work very closely with this team and dispatch their on-duty members to attend medical calls in tandem with Campus Police.

Safety Audits

The campus police continue to conduct safety audits to enhance personal safety on campus.

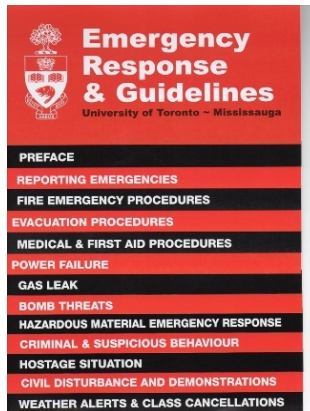
University Services

Neighbourhood Watch – Campus Police initially assisted a Student Housing and Residence Life initiative to introduce the Neighbourhood Watch Program to the UTM residences.

Fire Wardens – Officers oversee the campus Fire Warden program, recruiting, training, and supervising the wardens.

S.P.E.A.R.- The School Police Emergency Action Response program (S.P.E.A.R.). is designed to provide police and other emergency services with critical and accurate school information to assist in responding to school emergencies. Campus Police partner with the Peel Regional Police Service to ensure the success of this innovative program.

Information Packages - We continue to distribute the Emergency Response and Guidelines flip booklet to all new UTM faculty and staff. The booklet is designed to be an easily navigated reference guide for all UTM faculty and staff for use in a wide variety of emergencies.



Appendix A Detailed Training List

Course/Topic	Delivered By	Number Attended
Senior Police Administration Course	Canadian Police College	1
Sex Offenders	Ontario Police Video Training Alliance	13
Front Line Supervisors Course	Ontario Police College	2
Sexual Assault – First Responders	Ontario Police Video Training Alliance	14
Practicing Diversity	University of Toronto	1
Supervisors/Coach Officers	E. Judd and Associates	2
International Association of Campus Law Enforcement Agencies Conference	I.A.C.L.E.A.	1
Ontario Association of College and University Security Agencies Annual Conference	O.A.C.U.S.A.	1
Sexual Violence, Social Media And Youth	Safe City Mississauga	1
Sexual Assault, Domestic Violence and Stalking on Campus, Implications for Prevention	Prevent/Connect	1
Crisis Intervention and De-escalation	Canadian Police Knowledge Network	13
Recognition of Emotionally Disturbed Persons	Canadian Police Knowledge Network	13
Foundations of Warrantless Search	Ontario Police Training Alliance	13
Incident Management System	Canadian Police Knowledge Network	13
Uniform Crime Reporting	Canadian Police Knowledge Network	13
Use of Force	Peel Regional Police	13
Protective Services Advanced	E. Judd and Associates	1

Special Constable Training		
Customer Service in a Police Environment	Canadian Police Knowledge Network	13
Domestic Violence	Canadian Police Knowledge Network	13
Student Code of Conduct Investigations	University of Toronto	4