

### Mental Health in Residence

January 7, 2016

"The Residence Counsellor was something I had needed without even knowing. It truly helped me through the rest of the year"



### Residence Counsellor

- Individual & group counselling
- Crisis intervention
- Programs, workshops & events
- Training Sessions
- Campus & community partnerships
- Mentorship



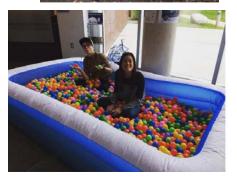




### Mental Wellness Week













# **Training Session Impact**





Number of staff & 87 150 students trained in 2015



### Lunch n' Learn Sessions



#### Addictions

# Wednesday, January 21 12pm-1pm

OPH seminar room (2nd floor)

The chance to learn more about substance abuse and how to help someone who may be struggling with it.

No need to register, just bring your lunch! Coffee and treats will be provided.

Brought to you by the Residence Counsellor and Peel Addiction Assessment and Referral Centre.





#### LUNCH n'LEARN

#### **Radicalization**

#### Wednesday, February 25 12pm-1pm

**OPH** seminar room (2nd floor)

Psychology prof Dr. David Nussbaum will be leading this month's session on radicalization. Come out to hear more about how young people are radicalized into religious extremism, with lots of time for discussion.

No need to register, just bring your lunch! Coffee and treats will be provided.





#### LUNCH n'LEARN

#### **Mental Health**

#### Hong Fook Mental Health Association

#### Friday, April 24 12pm-1pm

**OPH** seminar room (2nd floor)

Come learn about an excellent mental health resource in our community! They work to address mental health concerns in the East & Southeast Asian communities. Open to all students! Snacks and coffee provided, bring your lunch.







# **Counselling Process**

Web Form

Confirm residence

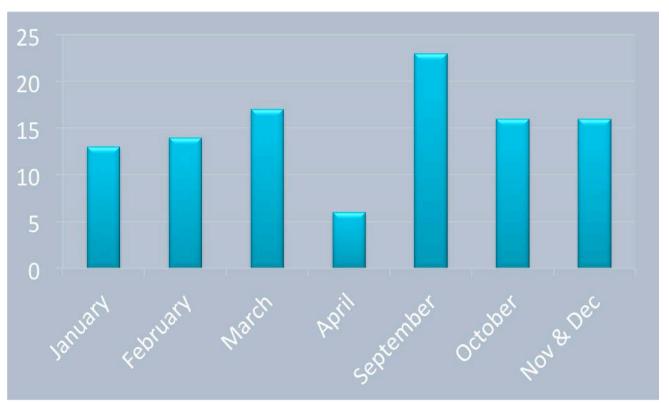
Contact within 24 business hours

Student checks-in at residence desk Notes added to medical chart



### Counselling Caseload (Winter & Fall 2015)

*New clients by month (n=105)* 





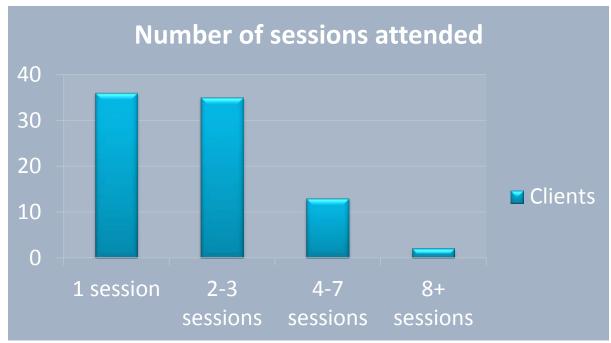
## Number of appointments/month





### Wait times & number of sessions

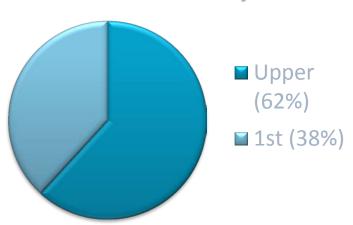
- Average wait time for an initial appointment: 3 days
- Average number of sessions: 3



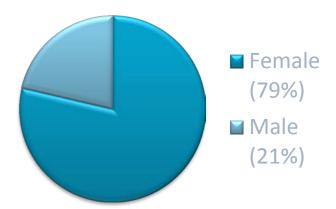


# **Client Demographics**

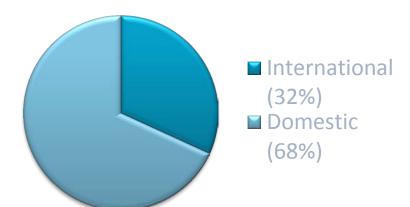
Year of study



#### Gender



#### **Student Mix**





# **Top Presenting Issues**

- 1. Anxiety
- 2. Relationships (family, friends, romantic)
- 3. Suicide / Depression

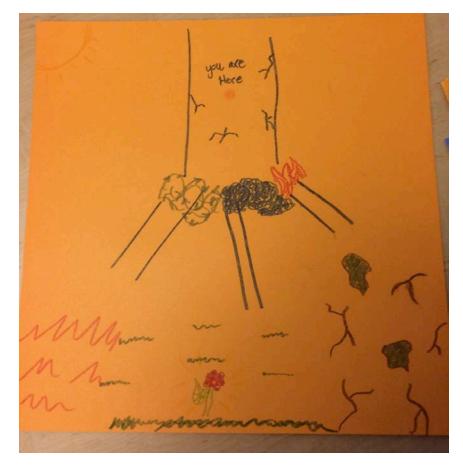


## Therapeutic approaches

Narrative, CBT, solution-focused, mindfulness, arts-based, pet

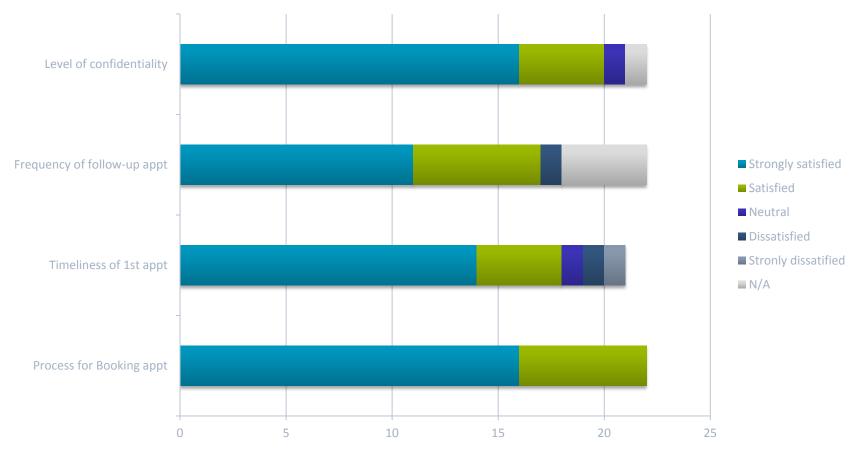
therapy

"The residence counsellor (was) someone who I could talk to that gave me an unbiased opinion and helped me realize that thoughts are just thoughts."



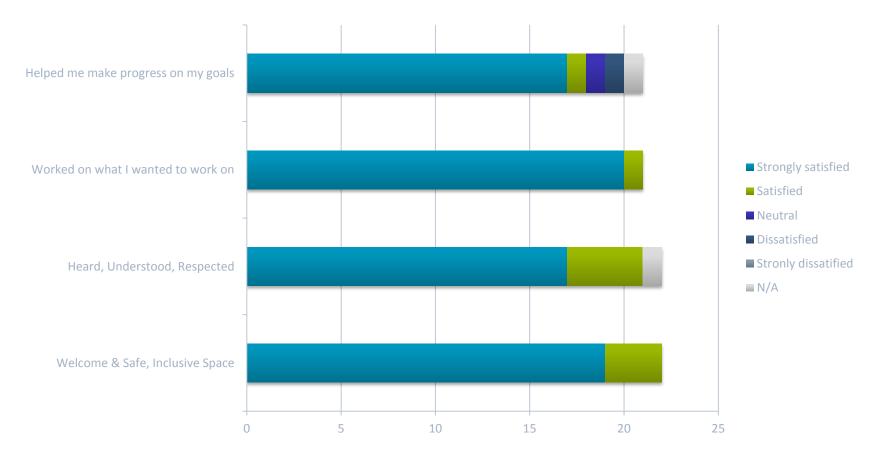


### Satisfaction with...





### The Residence Counsellor ...





"The residence counsellor really helped me feel more comfortable and safe being on campus and made me feel like a stronger person"

# What (if anything) improved after seeing the residence counsellor?

- 1. Sadness
- 2. Worry / Anxiety
- 3. Overall wellbeing
- 4. Connection to Residence/ Campus



# Overall how satisfied were you with the Residence Counsellor?



100% of respondents said they would refer a friend to the residence counsellor if their friend had a similar concern



"She provided an awesome experience.....I would definitely recommend this service to other people"

## Next steps

- Expand mental health services (Social Work intern, counselling in other languages)
- Suicide-Safer Community Designation
- Hosting province-wide meeting of residence counsellors
- Residence Process Mapping, Systems for Managing

