

FOR INFORMATION

PUBLIC

OPEN SESSION

TO: University Affairs Board

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PRESENTER: See Sponsor
CONTACT INFO:

DATE: May 14, 2015 for May 26, 2015

AGENDA ITEM: 3(b)

ITEM IDENTIFICATION:

Annual Report: Police Services – University of Toronto Scarborough

JURISDICTIONAL INFORMATION:

Section 5.6 of the University Affairs Board Terms of Reference states:

The Board receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to multi-campus services and offices, Campus Police, Human Resources and Equity, crisis response, and campus organizations.

Section 5.9 of the UTSC Campus Affairs Committee Terms of Reference states:

The Committee receives annually, from the appropriate administrators, reports on services within its areas of responsibility, including but not limited to campus police and campus organizations. These reports are submitted to the University Affairs Board for information.

GOVERNANCE PATH:

1. UTSC Campus Affairs Committee [For Information] (April 29, 2015)
2. **University Affairs Board [For Information] (May 26, 2015)**

PREVIOUS ACTION TAKEN:

The report is presented annually to the Board.

HIGHLIGHTS:

Community Based Policing is a philosophy of policing that defines the roles and relationships between the police and the community. It requires shared ownership, decision-making and accountability, as well as a sustained commitment from both the police and the community. This policing model is well entrenched in the practices of the UTSC Campus Police. In 2014, the UTSC Campus Police responded to 8,152 calls for service within our community. The vast majority of these calls involved assisting the various sectors of our community in fulfilling their mission of adding value to our students' experience.

UTSC prides itself on having been a safe community over its 50 year history, and the statistical overview on page 6 of this report indicates that this trend continues through recent years of growth. 2014 saw a further strengthening of our relationship with outside agencies such as the Toronto Police Service's 43 Division, providing us with a clearer picture of influences in the area which may impact our community, and allowing for proactive interventions to be put in place. In 2014 UTSC Campus Police undertook many initiatives working with multiple stakeholders on campus. These groups included the UTSC Department of Student Life, the Scarborough Campus Student Union, Student Housing and Residence Life, and the Department of Athletics and Recreation. These initiatives increased awareness of safety issues and included working together to develop strategies to maintain a safe campus (e.g. orientation events, fire safety training on residence, and the annual run event for Terry's Cause).

FINANCIAL IMPLICATIONS:

There are no net financial implications for the campus' operating budget.

RECOMMENDATION:

The report is presented for information only.

DOCUMENTATION PROVIDED:

Annual Report 2014: UTSC Campus Police Services



UNIVERSITY OF
TORONTO

Annual Report
Campus Police Services
University of Toronto Scarborough
2014

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Executive Summary

Introduction

At the University of Toronto Scarborough (UTSC) we believe that developing a safe and secure environment is a shared responsibility. The University of Toronto Scarborough Campus Police provide effective support to our community in achieving that goal.

The primary responsibility for the protection of persons and property within our community is assigned to the Campus Police. The Campus Police achieve this responsibility through activities that support our Mission Statement which reads;

Mission Statement

To support the academic mission of the University, the UTSC Campus Police work in partnership with our community:

- to protect persons and property by developing programs and conducting activities that promote safety and security;
- to prevent crime, maintain the peace, resolve conflicts and promote good order;
- to deliver non-discriminatory, inclusive programs to our diverse community;
- to remain accountable to our community;
- to provide referral to community services;
- to respond to emergencies and provide assistance to faculty, students and staff;
- to ensure University policies and regulations are followed;
- to enforce the criminal code and selected provincial and municipal statutes as necessary

Methods and approaches to assist in achieving a safe and secure environment are developed through numerous community policing programs run in concert with the community.

The University of Toronto Scarborough Campus is comprised of students, staff, and faculty that represent 79 countries from around the world. This pluralistic, multi-cultural environment provides an exciting foundation in which our future leaders can work, live, play, and learn. We truly believe that Tomorrow Is Created Here!

The University of Toronto Scarborough Campus Police perform the following services:

- Engaging in Community Policing Initiatives in partnership with our diverse staff, students, and faculty;
- Act as the first responders to all emergencies on campus;
- Conduct the initial investigation into all criminal and provincial offences that occur on campus, or off campus but reported to Campus Police;
- Identify all offences that fall within the mandate of the Toronto Police Service and liaise with 43 Division to assist in investigations as required;

- Assess risk levels presented by the visit of various V.I.P.'s, presentations, events and/or protests and when necessary, develop and execute security protocols;
- Provide a uniform presence on campus including mobile patrol, bicycle patrol and foot patrol officers.

On September 2, 2014, the Aquatics Centre and Field House complex opened to the University community as well as the general public. This facility will host a number of events during the months of July and August for the Toronto 2015 Pan Am and Parapan American Games. Since opening in September 2014, the venue has provided our community with a world class training facility right on campus.

Construction also began during the fall of 2014 on a new tennis facility in the valley area of the campus. This facility will host the Toronto 2015 Parapan Am tennis events during the month of August.

The University of Toronto Scarborough Campus Police provides effective support to our community, ensuring that prescribed service standards are met while ensuring the administration, promotion and support of professionalism are upheld. These standards include the practices, conduct, appearance, ethics and integrity of its members, with the goal of strengthening public confidence and co-operation within the community.

The Campus Police Service is comprised of an approved strength of 15 Special Constables. During 2014, two additional Special Constables were seconded from the St. George Campus for a one-year period to meet operational needs, including maternity leave. Due to two separations from the Service, both seconded officers have officially transferred to UTSC and form part of our full time complement.

As part of the Campus Police Service, we also employ six Building Patrol Officers (licensed security guards) who complement the Special Constables in providing safety and security to our community.

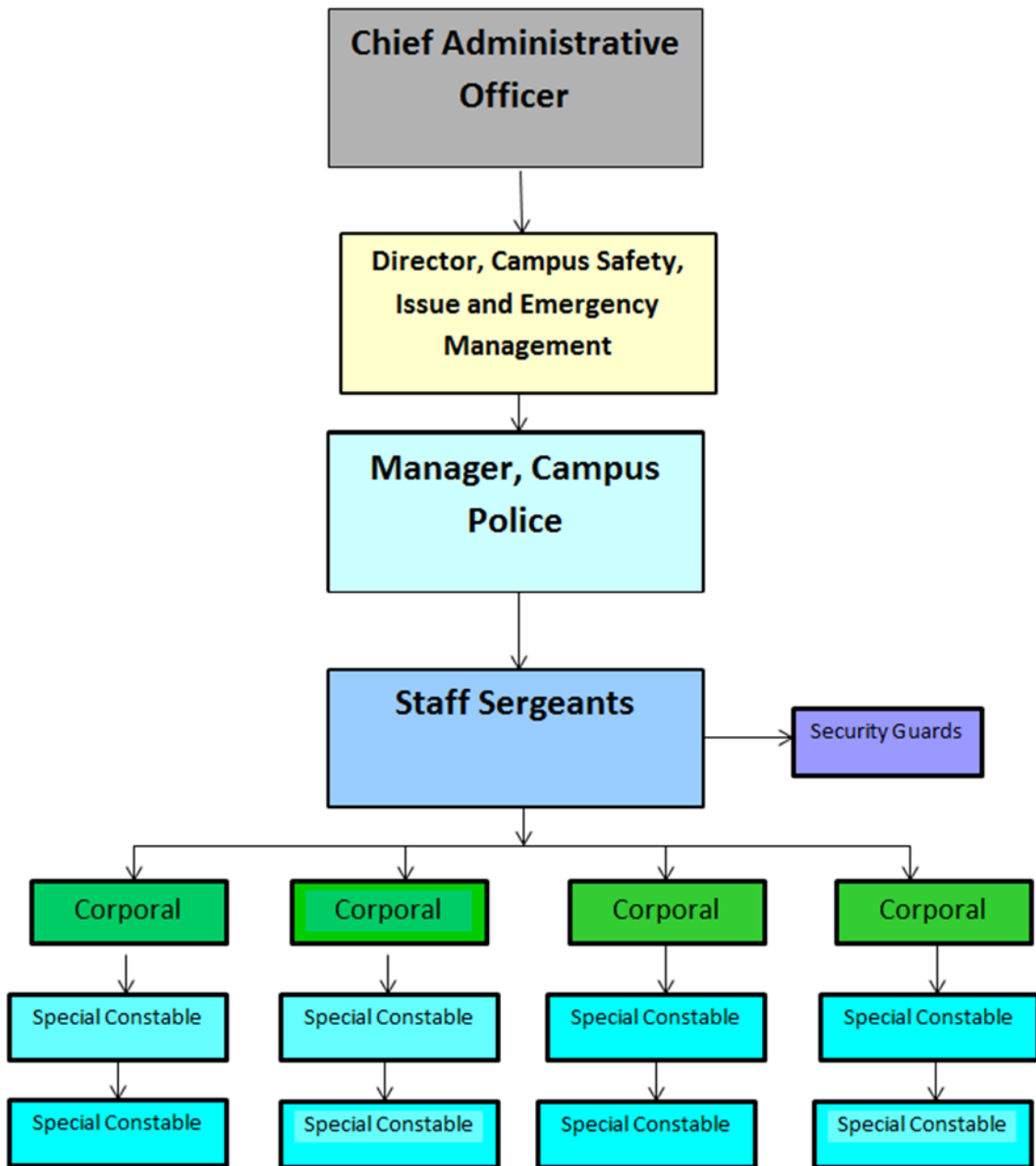
Strategic and intelligence-led approaches are a predominant aspect of community policing within our academic setting, and comprise initiatives such as: providing educational material on campus safety during orientation to all first year students; training seminars; theft prevention programs; strategic patrol initiatives; and taking part in various committees. Enforcement, although always available to the officers, is a tool that is utilized to enhance public safety within our community.

The criminal statistics for UTSC included in this report continue to demonstrate that we are a very safe community. Crimes against persons are minimal and are generally very minor in nature.

Organizational Overview

The Manager of UTSC Campus Police Services reports to the Director of Campus Safety, Issue and Emergency Management, who in turn reports to the Chief Administrative Officer. The Manager and the Staff Sergeants of the UTSC Special Constable Services are responsible for the management and general supervision of all Corporals and Special Constables, while the Corporals are responsible for the supervision of the Special Constables on duty. Managers are generally on duty from 8:00 a.m. – 6:00 p.m. Monday to Friday and on call and available at other times. At all times there is a Corporal on duty and designated as shift supervisor, and who is responsible for supervising between 1 and 4 officers.

The UTSC Campus Police Service is comprised of one Manager, two Staff Sergeants, four Corporals, and eight Special Constables. This group is complemented by six Building Patrollers and an administrative assistant. Dispatching and telephone enquiry services are provided by the communications section situated at the St. George Campus Police Office.



Operations

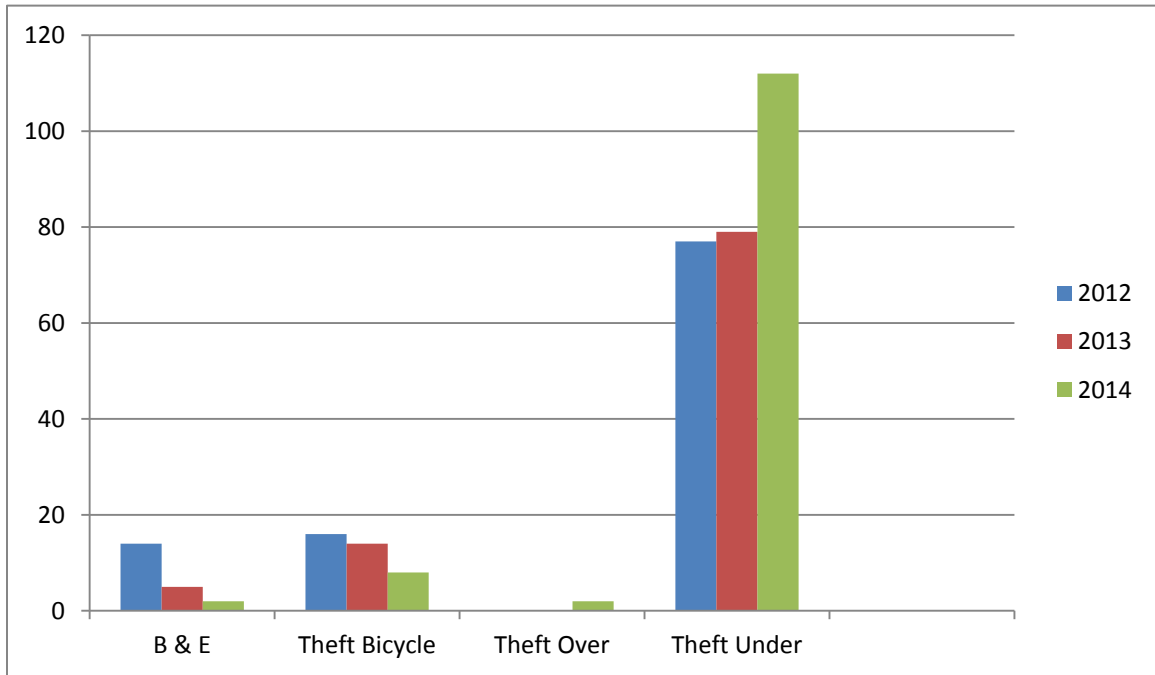
In 2014, the UTSC Campus Police continued with many community policing partnerships to serve our community. Our community is represented by students from 79 different countries around the world. Some of our students come from areas where the community and police do not enjoy good relationships; that in turn emphasizes the need for constructive community policing projects to remove both systemic barriers and introduce these students to an ideal policing model.

Statistical Overview

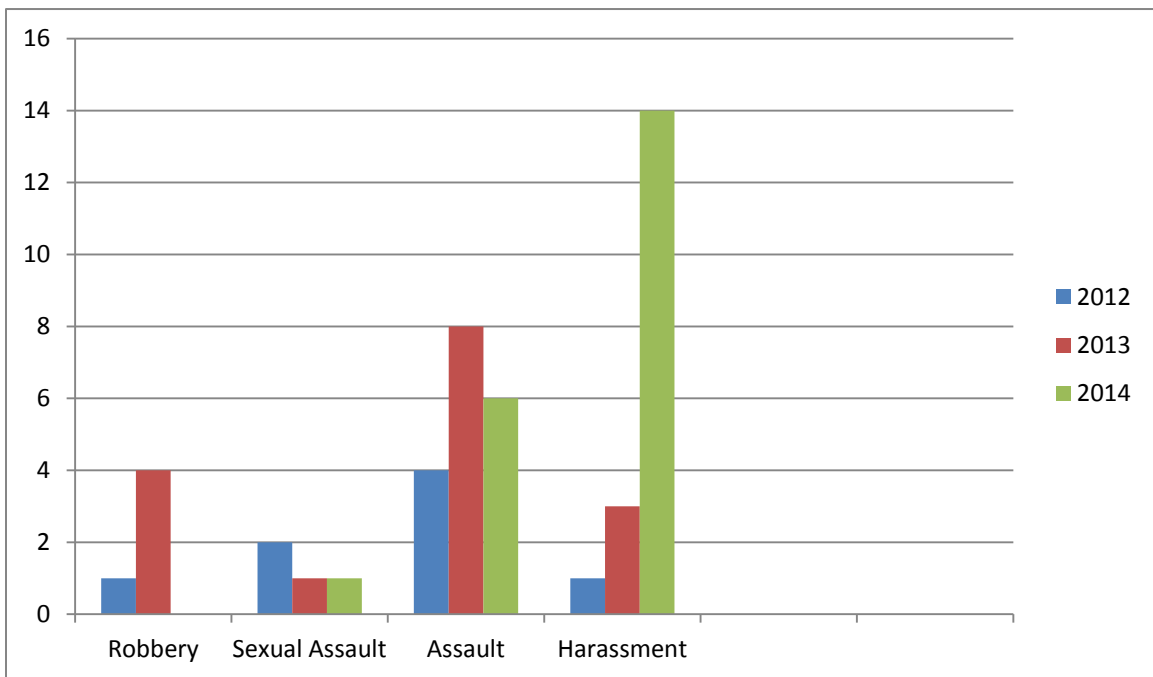
Incident Types	2012	2013	2014	14 v 13
Break and Enter	14	5	2	-3
Robbery	1	4	0	-4
Theft Over \$5000	0	0	2	2
Theft Under \$5000	77	79	112	33
Theft Bicycles	16	14	8	-6
Possess Stolen Property	0	0	0	0
Disturb Peace	0	0	0	0
Indecent Acts	2	1	3	2
Mischief/Damage	13	19	27	8
Other Offences	10	24	14	-10
Sexual Assaults	2	1	1	0
Assault	4	8	6	-2
Impaired Driving	1	2	0	-2
Criminal Harassment	1	3	14	11
Threatening	0	2	4	2
Homophobic/Hate Crimes	0	2	1	-1
Homicide	0	0	0	0
Crime Occurrences	141	164	194	30

Other Activity	2012	2013	2014	14 v 13
Arrest Warrants	0	0	0	0
Alarms	356	462	639	177
Fire Alarms	43	133	95	-38
Assist Other Police	5	21	19	-2
Assist Community Member	380	437	603	166
Disturbances	4	4	1	-3
Demonstrations/Protests	0	0	1	1
Inv. Suspicious Persons	75	106	65	-41
Inv. Suspicious Circumstances	93	106	129	26
Trespasser Charged	15	14	10	-4
Trespasser Cautioned	6	16	30	14
Medical Assistance	145	138	151	13
Insecure Premises	16	31	29	-2
Motor Vehicle Collision	16	33	29	-4
Mental Health Act	11	15	19	4
Suicide/Attempt Suicide	0	2	3	1
Sudden Death	0	1	0	-1
Fires	6	7	5	-2

Property Offences



Offences Against The Person



Summary

The statistics included in these tables do not reflect the total workload of the Campus Special Constables. The officers are encouraged to engage in proactive policing which accounts for a significant amount of time spent by the officers during their tour of duty. The statistics also indicate that there has been an increased volume of calls for service assisting members of our community. These statistics also do not reflect the informal and impromptu contacts or involvement in community events or presentations in which the officers participate throughout the year. The activities undertaken by the officers with the various members of our community also contribute to an enhanced sense of personal safety.

Complaints

There were no complaints regarding the actions of the University of Toronto Scarborough Campus Police Special Constables in 2014.

Training and Recruitment

The Campus Police are dedicated to supporting the academic mission of the University by creating an environment in which our community, comprised of students, faculty, staff, and visitors, are free to work, live, play and learn. Our training is designed to be proactive, providing our personnel with the skills necessary to support their responsibilities.

Training can be required due to changes in legislation, Provincial Standards, and directives from the Toronto Police Services Board. Other training is provided to maintain their skills and responsibilities in order to effectively respond to calls for service, as well as maintaining the sensitive needs of our diverse community. In order to support the managerial and supervisory roles, officers have received training from the Ontario Police College.

When possible, University partners are utilized to provide training. Due to both the broad spectrum of training required, and the specificities required in policing, outside sources such as the Canadian Police Knowledge Network, the Ontario Police Training Video Alliance (OPTVA) and as mentioned above, the Ontario Police College are utilized.

Accredited training staff from the Toronto Police College conduct yearly reviews of the training provided to Special Constables at the University's two Toronto campuses. The training provided to our officers was found to meet and/or exceed expectations for training provided to Special Constables.

The tables listed in Appendix "A" outline the training provided in 2014 to the Scarborough Campus Special Constables.

Community Policing Activity Scarborough

Community Based Policing is a proactive approach to policing where the needs of the community are explored with solutions being identified, prioritized and implemented on a partnership basis. This process defines the roles and relationships between the police and the community requiring shared ownership, decision-making and accountability, as well as a sustained commitment from both the police and the community.

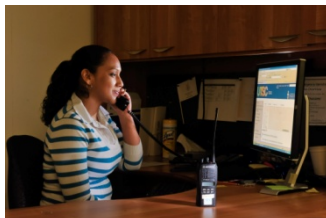
The following campus safety programs are operated, organized by, financially supported by, and/or participated in by the UTSC Campus Police:



General Police Patrol – UTSC Campus Police maintain a high visibility status on campus through the use of uniformed mobile, foot and bicycle patrols. Officers routinely respond to calls for service for issues providing a sense of safety, direction and if necessary, referrals to internal and external resources. The officers are also responsible for enforcing Provincial, Federal and Municipal By-laws.



UTSC Building Patrol - Operated throughout the year, the service utilizes uniformed patrollers to escort community members to or from any campus location or nearby public transit stops in order to enhance the sense of safety and security. Patrollers are also responsible for checking identification and ensuring that campus users are part of the U of T community. They also report hazardous conditions such as lighting defects or icy walkways found on campus to the Facilities Management Division for repair.



Lone Worker Program - initiated during the 1998 academic year, the program allows staff & faculty on campus to “check in” with the Campus Police Service while working after hours or in isolated areas.



Student Crime Stoppers – UTSC Campus Police work in partnership with the University community and encourage students to come forward with information regarding criminal activity. This program is designed to bring students, the community and police together to create a harmonious and safe learning environment.



Positive Space Committee – The manager of the UTSC Campus Police Service sits on the UTSC Positive Space Committee. In addition, members of the Campus Police support initiatives of this organization. In the past several summers, Campus Police, through the application of the Safety Grant, continued to support a Positive Space initiative in which ice treats were given out to students during a campaign to raise the community’s awareness of the group.

BUILD. ACT. CHANGE.
Preventing Violence Together



Engaging Young Women and Men to Prevent Violence
A partnership with the Scarborough Women’s Centre to develop the Build, Act, Change program. This is a result of funding obtained under the federal “Engaging Young People to Prevent Violence against Women on Post-Secondary Campuses” initiative.

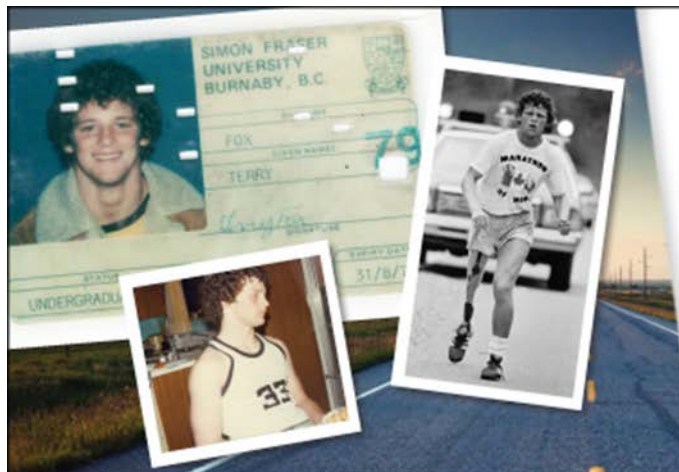
During Police Week, a number of booths were set up around campus to provide information on safety and security as well as increase opportunities for interaction with our community.



We partnered with the Department of Student Life to have a Campus Police officer embedded in Orientation activities, allowing for the opportunity to remove barriers between the students and police. Members of the Campus Police also work very closely with the Department of Student Life to support and ensure all issues of risk are identified and mitigated.






A partnership was formed with the athletics department to have our annual Cops for Cancer campaign in conjunction with Terry's Cause on campus, using the opportunity to host a cancer awareness day on campus

A collage of three photographs: a university ID card for Terry Fox from Simon Fraser University, a photo of him as a young man in a basketball jersey, and a photo of him as a runner in a 'MARATHON' t-shirt.

At 18 Terry Fox was a university student.
At 19 he was a cancer patient.
At 21 he was a hero.

Register today at terryfox.org/terryscouseoncampus

 @terryscouse
 facebook.com/terryscouse

The logo for 'Terry's Cause on campus' features the text 'Terry's CAUSE on campus' in blue and red, with a red silhouette of a person running inside a red maple leaf.

Emergency Telephone Monitoring and Response

U of T Campus Police monitors and responds to all calls placed from emergency telephones on campus.



Emergency Medical Response Group

The UTSC Campus Police oversee the Emergency Medical Response Group. This is a highly dedicated group of UTSC students who volunteer numerous hours each day to act as first responders for any medical emergency on campus.



Car-Booster Battery – UTSC Campus Police maintain a number of battery packs for sign-out to assist persons with dead car batteries.



Residence Advisor Training – UTSC Campus Police participate in the annual Residence Advisor training providing resource material and an introduction into services available.

Orientation Presentations – UTSC Campus Police provide officers to speak with Orientation leaders. Officers answer safety-related questions and advise leaders on safety-related issues.



Alcohol Awareness - Alcohol awareness seminars are conducted by UTSC Campus Police using Fatal Vision Goggles to simulate alcohol impairment. Students perform various functions while wearing goggles that impair their sense of perception, similar to alcohol.

Emergency Locating Service – UTSC Campus Police assist in locating community members in the event of an unforeseen emergency.

Safety Audits – Performed upon request and in response to renovations or as new situations arise, audits are completed and recommendations are made with respect to the safety of people and property. This year, safety audits were conducted in the Valley, campus emergency phones, traffic safety, and parking lots.

Personal Safety and Campus Police's Roles and Responsibilities Presentations – Various Campus Police staff members have given presentations to the Residential Advisors and other groups on campus.



Lap Top Anti-Theft Program

In 2011 it was recognized that laptops being targeted for theft continued to be a problem on campus. The Campus Police Service therefore continued partnerships with our community to research and implement proactive strategies. These included educational initiatives, endorsement of the S.T.O.P. plate program, mailing out of an educational pamphlet to incoming students, and the development of anti-theft posters that were completed by students.

In addition:

- The Campus Police chair the Advisory Committee on Campus Safety and Security, which is comprised of representatives of every aspect of our community;
- We created a Coffee with a Cop event that was designed to foster interaction between us and the community to provide information and awareness on the Campus Police role.
- Police Week – A number of events and booths were set up to address various issues, including theft prevention, drug & alcohol awareness, cycling on campus and general safety tips.
- Campus Police take part in the Student Welfare Committee, comprised of high-level managers who collaborate to case manage students at risk;
- Campus Police sit on the UTSC Risk Assessment Committee. This is a committee comprised of management and student representatives that assess student-initiated events to minimize personal and physical risk associated with them, thereby ensuring the success of their endeavors.
- We accept and mentor community college students seeking job placement as part of their educational experience.
- Mac Address – We created a process where computers, cell phones and tablets that have been stolen on campus can potentially be located using the Mac address of the device to determine if the device was signed on to the University's Wi-Fi system, and by whom.

Appendix "A" Detailed Training List

Training

Mandatory Training

Subject Matter	Delivered By	Duration	Number Receiving Training	Total hours
Annual Use of Force	UTSC Campus Police	8 hours	17	136
First Aid, CPR	St. Johns Ambulance and Canadian Police Knowledge Network	Online Course with classroom instruction	3	48

**All officers have current first aid/CPR certification.*

Additional Training

Subject Matter	Delivered By	Duration	Number Receiving Training	Total hours
Anti-Terrorism, Active Shooter, and Pan Am games conference	Niagara Regional Police Service Ontario Provincial Police	2 days	2	32 hours
Front Line Supervisor's Course	Ontario Police College	2 online modules and 1 week in class	4	320 hours
Corporal Responsibilities	Campus Police Management	4 hours	4 Corporals	16 hours
Parading Prisoners before the Officer in Charge	Toronto Police Service	1 hour	14	14 hour
Form 9 Preparation	Campus Police Staff Sergeant	1.5 hours	14	21 hours
Law Enforcement Executive Development Seminar	Federal Bureau of Investigation	4 days	1	32 hours

N95 Respirator Fit Test	U of T – Environmental Health and Safety	½ hour	14	7 hours
Practicing Diversity, Equity and Inclusion in the Workplace:	U of T Anti-Racism & Cultural Diversity Officer	3 hours	2	6 hours
Sexual Harassment, Sexual and Gender Diversity	University of Toronto	1 hour	14	14 hours
Complaint Coordinator’s Course	Toronto Police Service	1 week	1	40 hours
Drug – Search & Seizure and Evidence Processing	Toronto Police Service	1.5 hours	9	13.5 hours
De-escalations Strategies – Mental Health	Toronto Police Service	1.5 hours	9	13.5 hours
Identifying Extremism	Toronto Police Service	1.5 hours	9	13.5 hours
General Investigator’s Course	Toronto police Service	80 hours	1	80 hours
				806.5 hours Total hours training