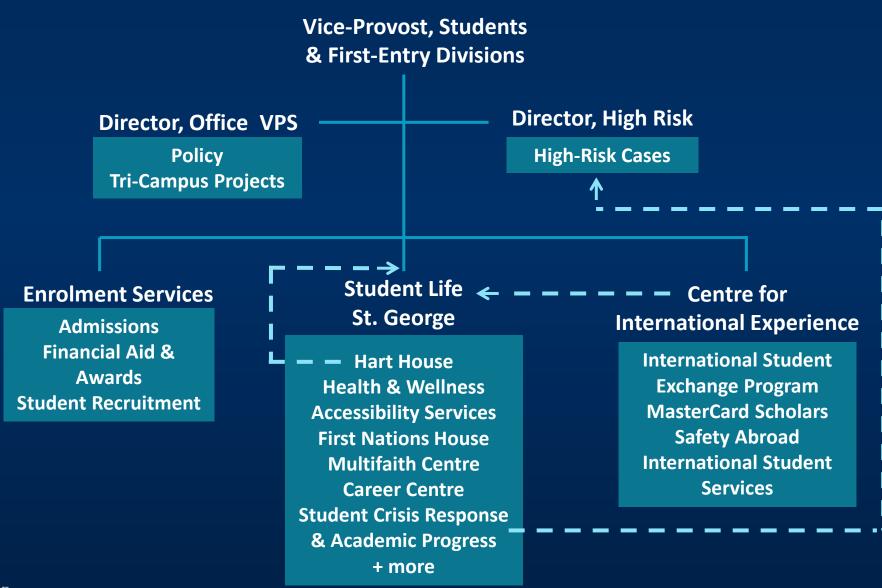


# University Affairs Board Orientation Presentation







### University of Toronto - Vice-Provost, Students & First-Entry Divisions

Tri-Campus Policy and Services /
St. George Campus Central Student Affairs and
Services

Student Policy and Related Issues Student Experience and Related Issues

#### **University of Toronto Mississauga**

UTM Registration /
UTM Student Affairs & Services
(including UTM athletics and residences)

Vice-President & Principal, UTM

UTM Student Affairs & Services UTM Registrar

## St. George Campus Faculties & Colleges

Divisional Registration and Services (including most St. George residences)

Principals & Deans

Deans of Students Registrars

St. George athletics is overseen by the Faculty of Kinesiology and Physical Education. Several residences are overseen by Ancillary Services.

#### University of Toronto Scarborough

UTSC Registration / UTSC Student Affairs & Services (including UTSC athletics and residences)

> Vice-President & Principal, UTSC

UTSC Student Affairs & Services UTSC Registrar





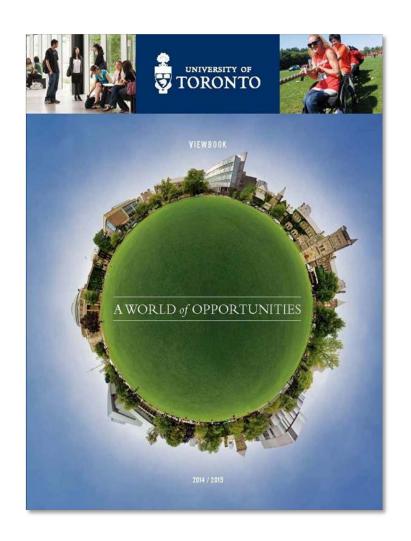
# Office of the Vice-Provost, Students & First-Entry Divisions

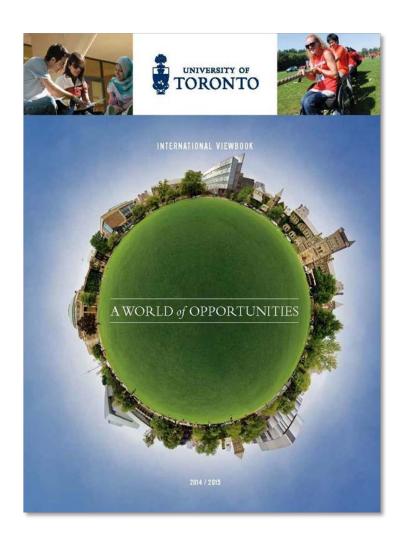
Projects & Priorities 2013-2014

**Enrolment Services** 



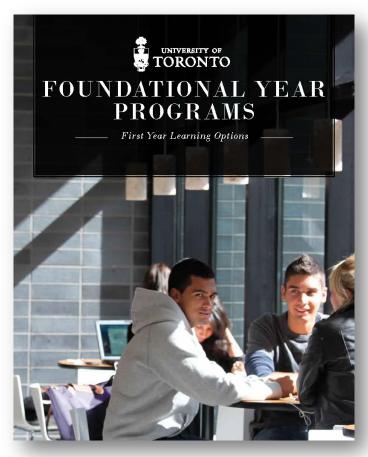
## **2014-2015 Viewbooks**







# First-Year "One" Programs







# Early Admission Offers Quicker turn around on applications

**2012** 

February admission offers doubled (4,000)

**2013** 

February admission offers further increased (6,000)

**2014** 

Earlier admission decisions sent to applicants outside of Ontario



# President's Scholars of Excellence Program

- President's Entrance Scholarships introduced in 2010
- Surveyed applicants who declined offers of admission
- New PSEP was created out of feedback from survey
- Pilot implementation of PSEP in 2013-2014
- Common program components among divisions:
  - \* \$5,000 first-year scholarship
  - \* Guaranteed PT job in second year
  - \* Guaranteed access to international opportunity
  - \* Guaranteed faculty mentor (some divisions)
  - \* Guaranteed research opportunity (some divisions)





## MasterCard Foundation Scholars Program



Scholars Program

- \$22.5 million partnership between the MasterCard Foundation and U of T
- Multi-year program
- First Cohort 2013-2014: 9 students





## Work Study Program

2,600
Positions
Approved for
2013-2014

## Survey Results

90%+ of students

had a meaningful work experience

77% of students

better prepared for future work

95% of employers

would hire a student again

### Improvements

Biweekly Pay Schedule

No limit to number of vacancies per position

No limit to total hours worked per session



## **Enhanced Student Services & Processing**



- OSAP Modernization
- Front Office Renewal
- Safeguarding Student Information
- Enrolment Services Staff
   Cross-Training &
   Professional Development



# Enrolment Services – E-Docs

- Admissions documents now scanned and stored electronically
- Enhanced efficiency & security
- Integrated with ROSI
- Accurate & up-to-date responses to students inquiries
- E-Docs expanding to include Financial Aid & Awards & older student records





# Messaging Prospective Students CRM implemented 2013





## **International Recruitment Strategy**



- Increased coordination and co-operation among divisions based on the International Recruitment Strategy
- Recruitment Roundtables conducted across divisions

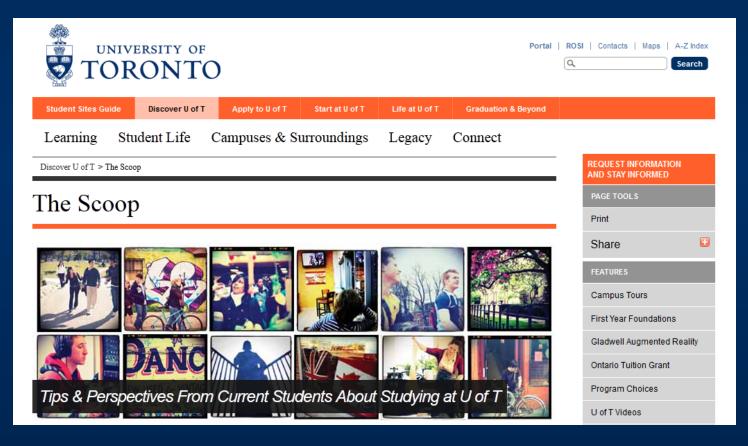


# ALL ABOUT AT THE INIVERSITY OF TORONTO

http://www.youtube.com/watch?v=0Kng3d0Sx8E



## **Student Online Ambassadors**



- 2011 Pilot project to provide information to prospective students
- 2012 Expanded program and created 'The Scoop' blog



# Office of the Vice-Provost, Students & First-Entry Divisions

Projects & Priorities 2013-2014 Student Life

Student Experience Assessment Communication Projects Educational Technology Health



# National Survey of Student Engagement (NSSE)

- NSSE survey is a useful indicator of student experience
- 2014: surveying all first and fourth-year students
- Survey results will be brought forward to UAB





## Council on Student Experience (CSE)

# A Sense of Community

Council on Student Experience Focus Groups 2013

Council on Student Experience September 23, 2013









- 2010: 38 Focus Groups identified areas where U of T students wanted to see changes
- 2011: 7 working groups examined the issues, identifying best practices
- 2012: Pilot projects implemented
- 2013: 51 Focus Groups emphasis on community and communications







Co-Curricular Record:
Build Your Experience. Tell Your Story.

#### exam schedules

Visit your registrar's website fo December exam schedules. Arts and Science posted October 12. Music posted October 19. Just-in-Time Slides: Course Add/Drop Dates, Exams, etc.

You've got a question?

**Student Communications Summit** 



Mentorship Opportunities Database



# Student Welcome Back to Campus Boundless Campaign

- Posters for "We've got a course for that/We've got a club for that"
- New videos posted online to support postering campaign





http://www.youtube.com/watch?v=ca0blesiYw0



### **NGSIS** Initiatives

### The Challenge

- Create a renewed and expanded suite of services
- Select the solutions which best fit U of T
- Phase in solutions over multiple years

### The Strategy

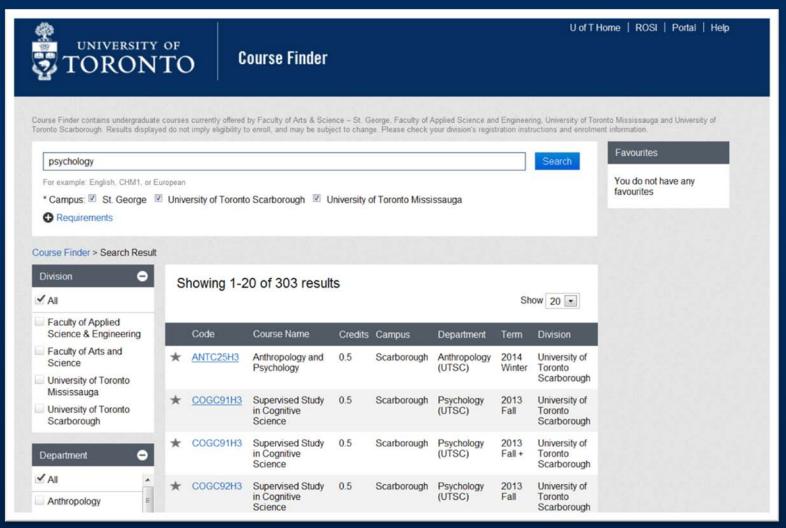
- Provide short term service improvement plan for students and staff
- Initiate large scale projects to transform ROSI functionality and technology

### The Solution

- Evolve the system
   as new on-line
   resources and tools
   become available
   to students
- Deliver services
   through the
   Accessible Campus
   On-line Resource
   Network

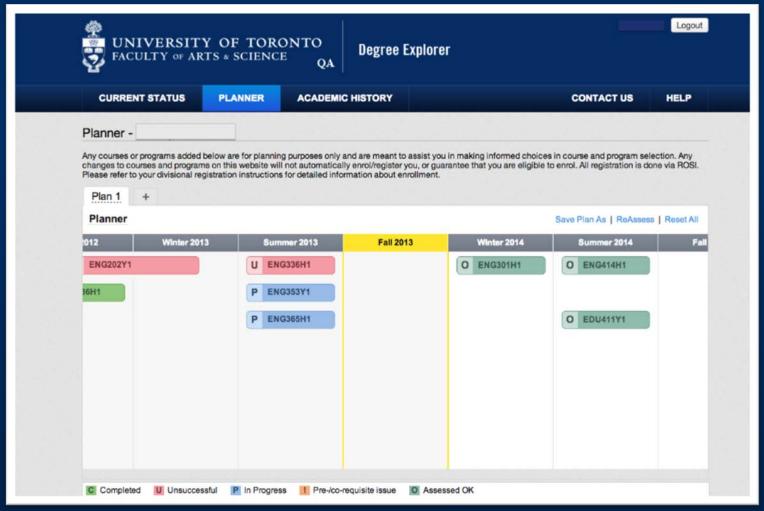


### Course Finder





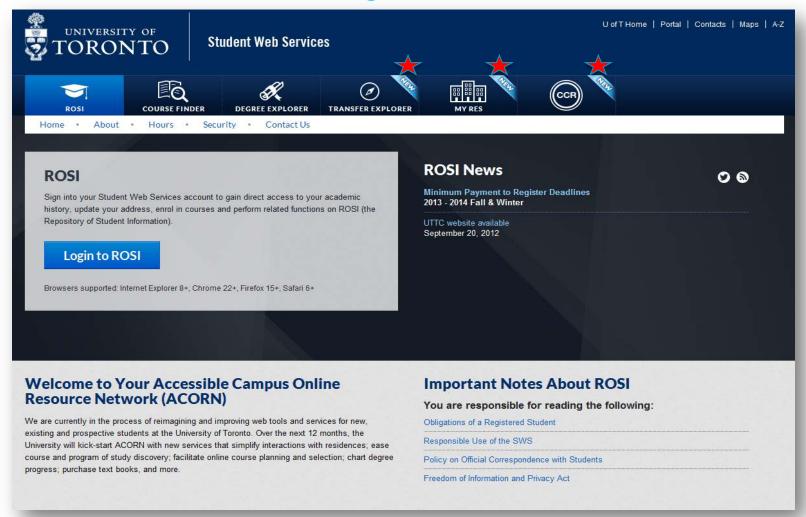
## Degree Explorer





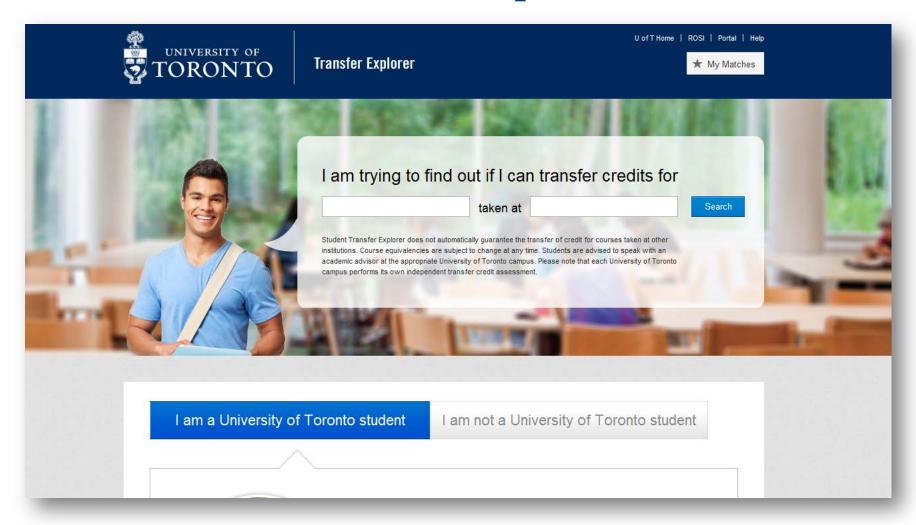
## MyRes, Transfer Explorer & CCR

August 2013





## Transfer Explorer





## MyRes



MyRes

Please select the academic year:

Current Academic Year (2012 - 13)

Next Academic Year (2013 - 14)

- ► Your Program: UTM Bachelor's Degree Program
- ▶ Special Requests:

#### Rankings:

Test Case 16, your profile indicates you have the following residence options for the selected program. Please rank them in order of your preferences:



#### Chestnut Residence







Cost range (2012-13): \$12,674 - \$16,187 Meal plan included

Co-ed, dormitory-style residence

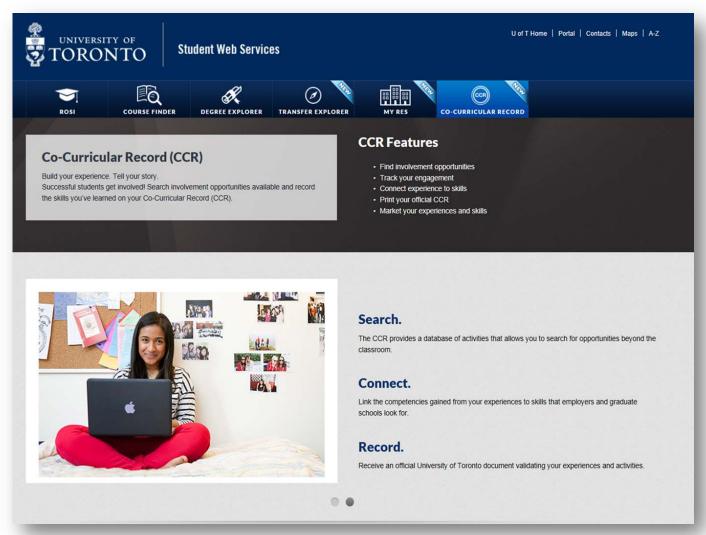
More Details

Map (89 Chestnut St.)

Save ranking

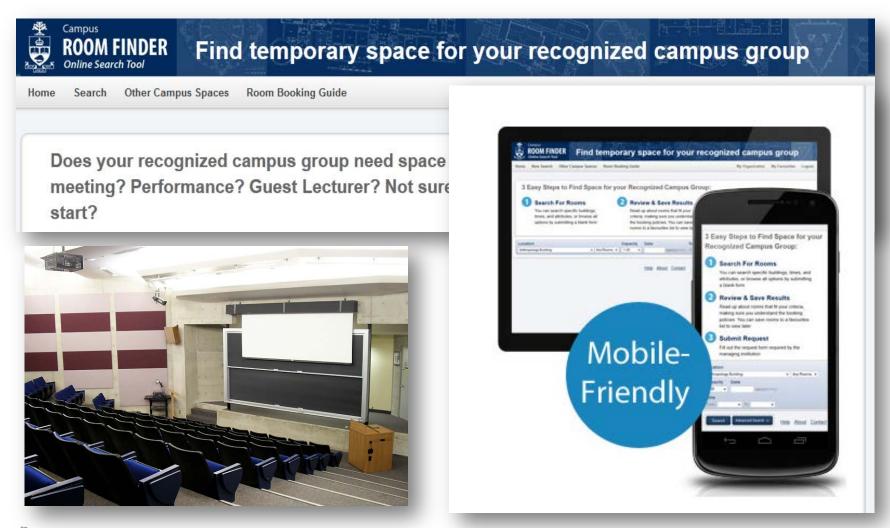


### Co-Curricular Record



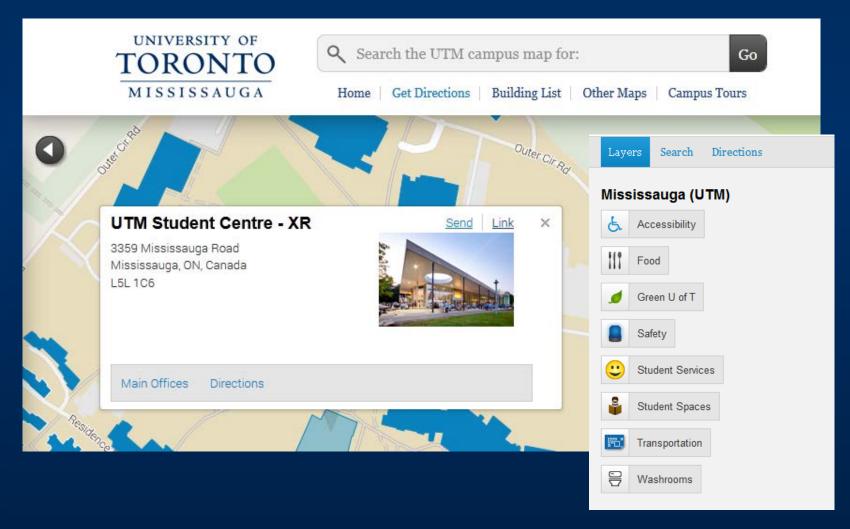


## **Campus Room Finder**





## Campus Maps





## **Student Mental Health**

Tri-Campus
Student Mental
Health Initiatives

Provostial Advisory
Committee on
Student Mental
Health

Student Mental Health Strategy & Framework



# Office of the Vice-Provost, Students & First-Entry Divisions

Projects & Priorities 2013-2014

## Policies & Procedures





## **Policies & Procedures**

- Policy on the Recognition of Campus Groups
- Code of Student Conduct
  - \* Investigating Officers Training
  - \* Resource Guide for Investigating Officers, Hearing Officers & Division Heads
  - \* Student's Companion to the Code website
  - \* Print booklet



