



UNIVERSITY OF
TORONTO

Annual Report

Campus Police Services

University of Toronto Mississauga

University of Toronto St. George

University of Toronto Scarborough

2010

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Introduction

Mississauga

The University of Toronto Mississauga Campus Police remains focused and dedicated to providing the best possible service to its community through a community policing based philosophy and model of service. The Campus Police maintains a close working relationship with the Peel Regional Police Service, the City of Mississauga Fire and Rescue Service, Mississauga Emergency Medical Services, and other related agencies in the City of Mississauga and the Region of Peel. Campus Police also work closely with many different departments, sections and student groups at the U of T Mississauga.

The agreement between the University of Toronto Governing Council and the Peel Regional Police Services Board guides and defines much of the Campus Police relationship with the Peel Regional Police Service. An annual report is submitted to the University Affairs Board as well as to the Peel Regional Police Services Board.

St. George

The St. George Campus has matured its growth and, with the exception of the Rotman expansion, is concentrating on renewal of existing facilities to meet the challenges of modern research and teaching. Student and staff numbers are stabilized but the community continues to change and grow.

Campus Police have also stabilized their staffing and continue to approach emerging security needs through technology first. Faculties and departments continue to require additional specialized service and have been contracting Campus Police to provide additional building patrol (security) staff focused on their properties.

Scarborough

The Scarborough Campus Community Police fall under the portfolio of the Director of Campus Safety and Security. The activities of the service are well established through policies, directives, and best practices. Much of what we do is governed by an agreement between the Governing Council of the University of Toronto and the Toronto Police Services Board. Annual reports are therefore submitted to both the University Affairs Board and the Toronto Police Services Board.

Established in 1964, the University of Toronto Scarborough (UTSC) is one of the three campuses of the University of Toronto, Canada's leading teaching and research university. Between 2002 and 2008, UTSC added six new, leading-edge facilities as part of its \$150 million capital expansion - the largest in campus history

On September 24th, 2009, construction began on the new Instructional Centre. As the largest single facility to be built since the campus was founded in 1964, the new Instructional Centre has increased the UTSC academic facilities by 25 per cent and launches a new phase of construction on UTSC's north campus.

Additionally the Province of Ontario is supporting a new, \$170.5 million, world-class athletics complex at the University of Toronto Scarborough campus, as part of the City of Toronto's hosting of the 2015 Pan American Games. UTSC is participating in a partnership to build this world-class athletics complex at the UTSC campus.

Enrolment at UTSC has increased from 6,000 undergraduate and graduate students in 2001 to approximately 10,000 students in 2010. Sixteen percent of these students are International Students, literally representing every part of the world. These students, along with over 700 faculty and staff, and visiting members of the general public, comprise the University of Toronto Scarborough Campus community serviced by the UTSC Campus Community Police.



The University of Toronto Scarborough Campus Community Police Services has, as its primary responsibility, the safety and security of the University community. The UTSC Campus Community Police Services consists of the Manager, a Staff Sergeant, four Corporals,

and nine Special Constables. All officers are sworn special constables and act under the authority of the Ontario Police Services Act to enforce federal and provincial statutes on University of Toronto property. Officers also enforce certain University and parking regulations. UTSC Campus Community Police are on duty 24 hours a day, seven days a week and patrol the campus property by foot, bicycle and car. The purpose of these patrols is to enhance personal safety, to prevent property crime, and to monitor for fire and other hazardous conditions on campus. The UTSC Campus Community Police office is located in the Science Wing.

UTSC Campus Community Police coordinate community relations programs, provide speakers, answer inquiries on matters of law enforcement, advise on personal safety and security and other related topics. In 2010 the UTSC Campus Community Police also coordinated the UTSC Building Patrol, which operates year round. This service is available to all students, staff, faculty and visitors and, as well as being a safer alternative to walking alone at night, the patrollers are also responsible for building checks and general foot patrols.

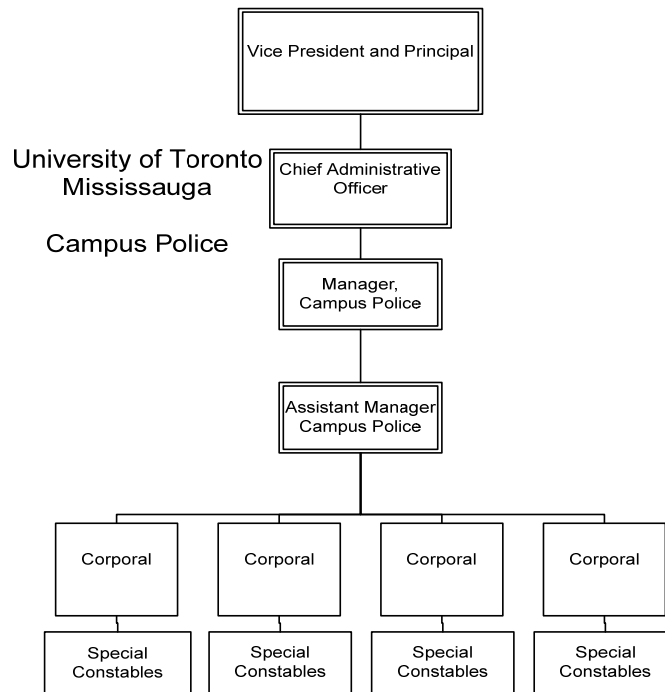
Organizational Overview

Mississauga

Campus Police consists of thirteen staff members. As reflected in this organizational chart, the department is composed of a Manager, an Assistant Manager, four Corporals and seven Constables. In the absence of a Corporal, the senior Constable on duty is delegated the duties of Acting Corporal.

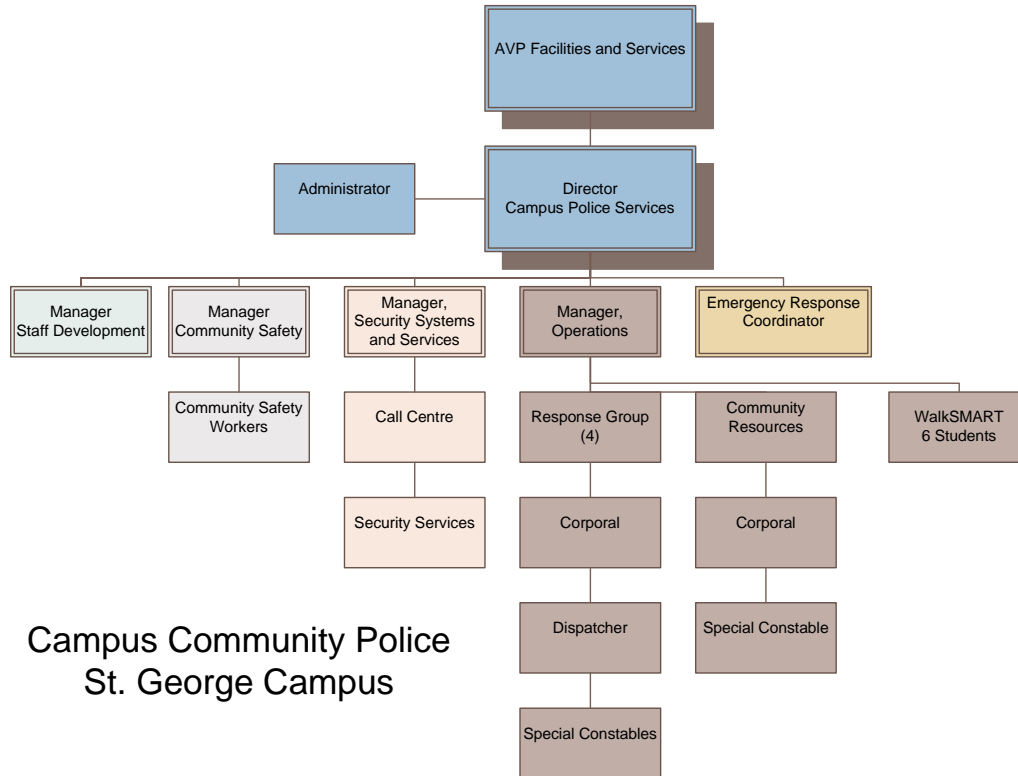
All officers are sworn as Special Constables by the Peel Regional Police Services Board. They have the powers of a peace officer while engaged in their duties at the U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes.

The four Corporals and seven Constables comprise the “front-line” staff. Some of the duties and responsibilities of the Constables include general patrol duties, traffic duties, responding to calls for service, dispatch and office duties, investigating occurrences, preparing reports, promoting and participating in community policing and crime prevention programs, and providing security for visiting VIP’s. Corporals also perform these same duties but with the added responsibility of directing and instructing Constables, assisting in their training, allocating work assignments, assisting with and reviewing written reports, interpreting instructions from Management to the Constables - as well as a host of other responsibilities.



St. George

St. George Campus Police has evolved and refined its response and customer service model to meet the changing needs of the University. A study conducted on behalf of the University by an outside consulting firm in 1991 recommended that the policing service adopt the community-policing model as its service delivery model. The organization reflects this model.



There are five departments reporting to the Director:

Operations

The largest group is Operations. Working 24/7/365, it is the face and voice of Campus Police. It comprises the call centre, uniform services, security (building patrol) personnel, and the community resource unit.

Recruiting and Training

In accordance with the new model, Special Constable policing is required to meet the same employment and training requirements as public policing. Both are appointed through the Police Services Act. Hiring and training are dynamic functions, in part because of turnover, but primarily because of changing training needs.

Security Systems and Services

St. George Campus has a sophisticated and dedicated security network, as well as an intranet, separate from the business network, that terminates in a central station capable of monitoring alarms, CCTV, and access control for all campuses. The manager is administratively responsible for the call centre and all technical services including maintenance and repair.

Community Safety

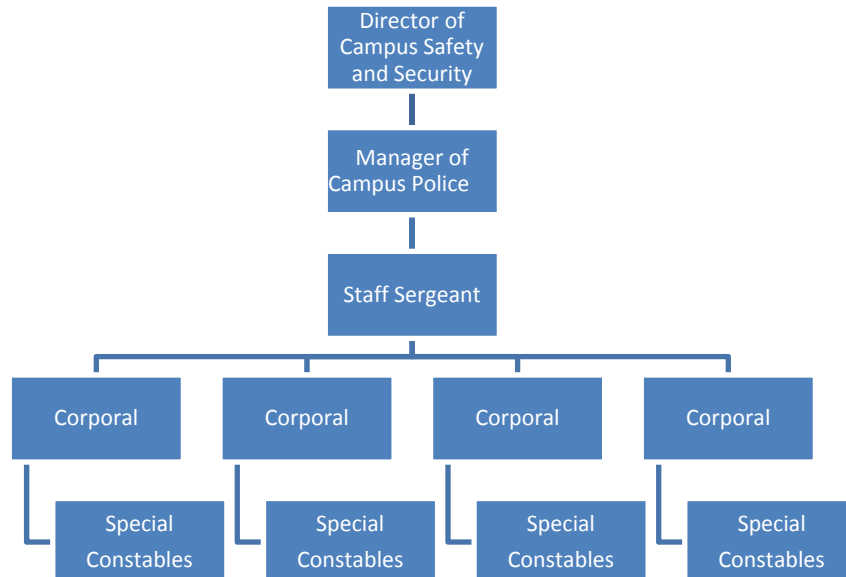
The community safety office provides resources and referral services for students, faculty and staff at St. George, Scarborough, and Mississauga Campuses.

Emergency Response Planning

Campus Police have developed the role of Emergency Response Planner to assist the University in developing and managing building and departmental emergency plans, as required in the Policy on Crisis Response.

Scarborough

The Manager of UTSC Campus Community Police Special Constables reports to The Director of Campus Safety and Security. The Manager and the Staff Sergeant of UTSC Campus Community Police Services are responsible for the management and general supervision of all Corporals and Constables, while the Corporals are responsible for the supervision of the Constables. Managers are generally on duty from 9:00 a.m. – 5:00 p.m. Monday to Friday and on call and available at other times. At all times there is a Corporal or Acting Corporal on duty and designated as shift supervisor, and who is responsible for supervising between 1 and 4 officers.



Operations

Tri-Campus Statistical Overview

Incident Types	UTM	UTSG	UTSC	All
Break and enter	2	27	4	33
Robbery	0	3	1	4
Theft Over \$5000	1	3	0	4
Theft Under \$5000	117	330	78	525
Theft Bicycles	3	72	7	82
Possess stolen property	1	1	0	2
Disturb Peace	10	1	1	12
Indecent Acts	3	16	0	19
Mischief/Damage	30	157	1	188
Other Offences	39	26	1	66
Sexual Assaults	2	5	1	8
Assault	6	25	4	35
Impaired Driving	0	2	0	2
Criminal Harassment	6	16	1	23
Threatening	10	8	0	18
Homophobic/Hate Crimes	2	1	1	4
Homicide	0	0	0	0
Crime Occurrences	232	693	100	1025
Other Activity				
Arrest Warrants	0	8	0	8
Alarms	95	2490	20	2605
Fire Alarms	22	367	5	394
Assist other police	10	75	4	89
Assist Community Member	0	601	0	601
Disturbances	0	64	1	65
Demonstrations/Protests	0	8	0	8
Inv. Suspicious Persons	59	270	12	341
Inv. Suspicious Circumstances	0	521	18	539
Trespasser Charged	22	77	5	104
Trespasser Cautioned	28	104	17	149
Medical Assistance	138	138	80	356
Insecure Premises	17	159	4	180
Motor Vehicle Collision	28	24	6	58
Mental Health Act	10	19	5	34
Suicide/Attempt Suicide	2	1	1	4
Sudden Death	0	0	0	0
Fires	4	6	0	10

Mississauga

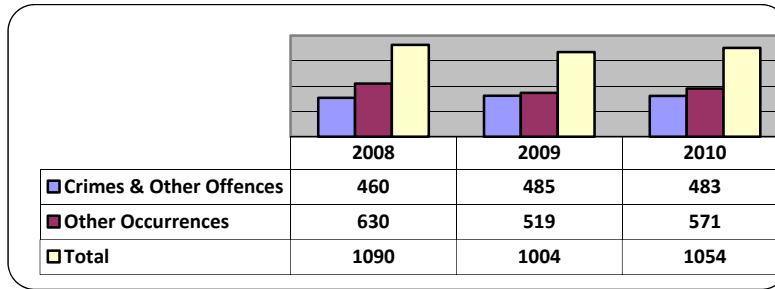
II 2010 Statistical Overview Mississauga Campus

Incident Types	2008	2009	2010	10 vs 09
Break and enter	5	6	2	-4
Robbery	0	0	0	0
Theft Over \$5000	3	2	1	-1
Theft Under \$5000	94	104	117	13
Theft Bicycles	2	3	3	0
Possess stolen property	0	0	1	1
Disturb Peace	10	6	10	4
Indecent Acts	0	2	3	1
Mischief/Damage	44	40	30	-10
Other Offences	15	38	39	1
Sexual Assaults	1	2	2	0
Assault	7	7	6	-1
Impaired Driving	1	0	0	0
Criminal Harassment	6	7	6	-1
Threatening	6	6	10	4
Homophobic/Hate Crimes	3	0	2	2
Homicide	0	0	0	0
Crime Occurrences	197	223	232	9

Other Activity	2008	2009	2010	10 vs 09
Arrest Warrants	0	0	0	0
Alarms	86	64	95	31
Fire Alarms	42	40	22	-18
Assist other police	16	11	10	-1
Assist Community Member				0
Disturbances				0
Demonstrations/Protests	0	0	0	0
Inv. Suspicious Persons	61	50	59	9
Inv. Suspicious Circumstances				0
Trespasser Charged	10	15	22	7
Trespasser Cautioned	44	45	28	-17
Medical Assistance	139	119	138	19
Insecure Premises	31	15	17	2
Motor Vehicle Collision	29	32	28	-4
Mental Health Act	7	9	10	1
Suicide/Attempt Suicide	1	1	2	1
Sudden Death	0	0	0	0
Fires	3	3	4	1

UTM – 1) Suspicious Persons & Circumstances combined; 2) Disturbances in Disturb Peace

In Summary

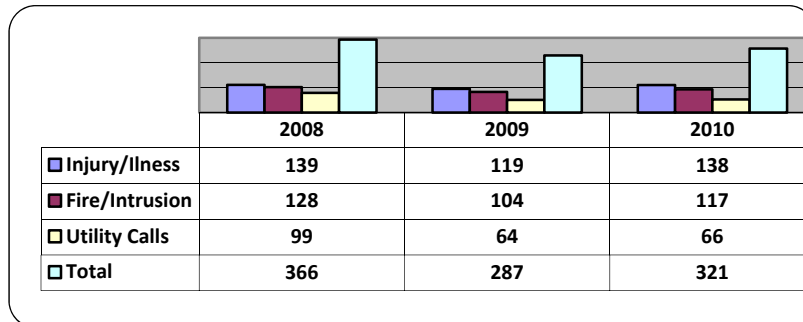


The total number of occurrences investigated by the U of T Mississauga Campus Police increased slightly in 2010. Year-by-year comparisons show the totals remain relatively similar. In the Crimes and Other Offences category, we have seen a moderate increase in thefts under \$5000. Contrastingly, 2010 saw a slight decrease in the number of mischief/vandalism reports.



Crimes against persons include offences such as assault, criminal harassment, threatening, controlled drugs and substances act offences, and causing a disturbance. Crimes against property include offences such as theft, break and enter, mischief, and possession of stolen property. The 2010 totals for these two categories remain virtually unchanged from 2009.

The chart that follows below reflects increases in injury and illness reports, fire alarms and intrusion alarms, as well as a slight increase in utility related calls. As the campus continues to grow, so do these types of incidents.



Complaints

There were no complaints against the members of the U of T Mississauga Campus Police in 2010.

2010

St. George

Statistical Overview

II 2010 Statistical Overview St. George Campus

Incident Types	2008	2009	2010	10 vs 09
Break and enter	56	60	27	-33
Robbery	10	5	3	-2
Theft Over \$5000	9	2	3	1
Theft Under \$5000	338	489	330	-159
Theft Bicycles	75	58	72	14
Possess stolen property	1	1	1	0
Disturb Peace	5	3	1	-2
Indecent Acts	5	6	16	10
Mischief/Damage	146	195	157	-38
Other Offences	79	33	26	-7
Sexual Assaults	1	2	5	3
Assault	24	14	25	11
Impaired Driving	0	0	2	2
Criminal Harassment	17	6	16	10
Threatening	20	12	8	-4
Homophobic/Hate Crimes	6	0	1	1
Homicide	0	0	0	0
Crime Occurrences	792	886	693	-193

Other Activity	2008	2009	2010	09 vs 08
Arrest Warrants	7	12	8	-4
Alarms	2636	4164	2490	-1674
Fire Alarms	481	347	367	20
Assist other police	56	60	75	15
Assist Community Member	718	625	601	-24
Disturbances	65	78	64	-14
Demonstrations/Protests	16	10	8	-2
Inv. Suspicious Persons	382	330	270	-60
Inv. Suspicious Circumstances	489	576	521	-55
Trespasser Charged	71	44	77	33
Trespasser Cautioned	86	118	104	-14
Medical Assistance	161	161	138	-23
Insecure Premises	159	85	159	74
Motor Vehicle Collision	34	11	24	13
Mental Health Act	20	10	19	9
Suicide/Attempt Suicide	2	0	1	1
Sudden Death	0	1	0	-1
Fires	5	7	6	-1

In Summary

Security and Break and Enter Investigations

A rash of break and enter occurrences were committed by a group of individuals. Four persons were arrested by campus police and processed through the justice system by the Toronto Police Service.

The community continues to call when persons are engaged in activity that they consider suspicious. A tool commonly used to manage use of property is the Trespass to Property Act. It enables the University to fulfill its responsibilities under the Occupiers Liability Act, by providing a safe and secure environment for the community and its visitors. Initial action is a caution that can escalate to charges if the caution is ignored. A decrease in the number of persons charged under the act is noted. There is also a decrease in the number cautioned. The increase in charges laid in 2010 is indicative of the number of persons who failed to honour the caution they were given and returned to the campus.

As more and more buildings are alarmed through the Campus System, and additional patrols are contracted through the Security Service of Campus Police, additional alarms and occurrences of insecure doors are seen. During the normal course of system installation and commissioning, false alarms are expected but must still be attended. The manager and the contractor have worked diligently to eliminate system faults.

Criminal Harassment

Of particular note is the increase in the number of cases of criminal harassment investigated. The crimes are usually associated with relationships, some of which are domestic. The largest portion of the increase occurred during the first two months of the 2007/2008 academic year and carried on without reduction into the 2008/2009 academic year. The same increase is noted in the 2010/2011 year. These matters are always investigated with Toronto Police when the victim chooses to report. This topic is also discussed in the Community Safety Section. It should be noted that not every person who seeks assistance from the Community Safety Office reports to Campus Police.

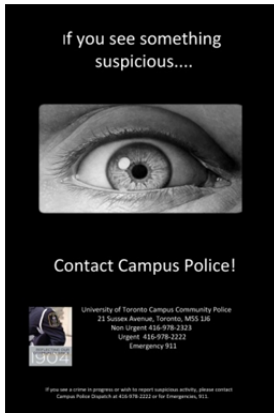
Theft of Property

2009 stats revealed a significant increase in thefts despite several key arrests. Theft of personal items such as laptops, iPods and wallets continued to rise.

Most if not all of these thefts can be attributed to the victims leaving their items unattended in public places such as libraries, study areas and foyers. In order to prevent theft as well as engage our community members, the Campus Police created and implemented an awareness/education campaign aimed at students, staff and faculty outlining the potential consequences of leaving an item unattended.

The first phase began with a poster campaign that addressed issues such as unattended items, unlocked/insecure doors and how to report suspicious activity. The posters (pictured below) are approximately 18 inches by 12 inches in size and were placed in buildings that are experiencing theft as well as in high pedestrian traffic buildings and areas.

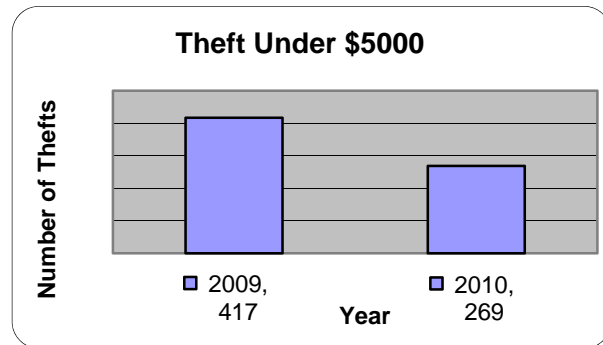
This form of promoting awareness is a highly effective way to get a message across to large audiences. Advertisers realize that it only takes milliseconds for a person's brain to register the message being displayed. When someone sees the same message over and over again it is only a matter of time before the person buys into the idea. This is a tried and tested tactic by many marketing firms and by analyzing recent theft statistics it is apparent that our audience is paying attention. (See stats below)



The second phase was to initiate community safety presentations to staff, students and faculty members. The focus of the presentations will be to promote our service as well as educate the audience about theft on campus and how to prevent becoming a victim. Numerous presentations were facilitated during Don training, student orientation week, risk management training and directed to specific departments and faculties that experienced a higher than usual number of thefts in the past.

Theft Prevention Stats

2009	2010	Difference
417	269	-148



Case Management

St. George Campus has six Ontario Police College (OPC) certified Scenes of Crime Officers (SOCO) who process certain crime scenes on the St. George Campus. A function of the Community Resource Unit is the day to day management of cases generated through routine activity. This includes preparation of court documents and liaison service with police and courts.

Cases		Crime scenes		Type of release	
Property Seized	37	SOCO jobs	17	Release at scene	40
Persons Investigated	585	Fingerprints found	0	Release to TPS	27
Persons Arrested	84	Fingerprints identified	0	Caution	134
Vehicle SOCO	4	Photo jobs	12	Provincial Offences	103
		Other evidence	0	Mental Health Act	12

Complaints

There were no complaints against St. George Campus special constables in 2010.

2010

Scarborough

Statistical Overview

II 2010 Statistical Overview Scarborough Campus

Incident Types	2008	2009	2010	10 vs 09
Break and enter	6	10	4	-6
Robbery	0	0	1	1
Theft Over \$5000	1	4	0	-4
Theft Under \$5000	61	63	78	15
Theft Bicycles	4	3	7	4
Possess stolen property	0	1	0	-1
Disturb Peace	2	2	1	-1
Indecent Acts	1	2	0	-2
Mischief/Damage	30	19	1	-18
Other Offences	0	1	1	0
Sexual Assaults	3	1	1	0
Assault	6	5	4	-1
Impaired Driving	0	1	0	-1
Criminal Harassment	2	1	1	0
Threatening	1	1	0	-1
Homophobic/Hate Crimes	2	2	1	-1
Homicide	0	0	0	0
Crime Occurrences	119	116	100	-16
Other Activity	2008	2009	2010	10 vs 09
Arrest Warrants	0	0	0	0
Alarms	517	358	20	-338
Fire Alarms	20	39	5	-34
Assist other police	3	1	4	3
Assist Community Member	0	0	0	0
Disturbances	2	2	1	-1
Demonstrations/Protests	0	4	0	-4
Inv. Suspicious Persons	5	3	12	9
Inv. Suspicious Circumstances	10	12	18	6
Trespasser Charged	4	9	5	-4
Trespasser Cautioned	5	8	17	9
Medical Assistance	82	73	80	7
Insecure Premises	9	2	4	2
Motor Vehicle Collision	14	4	6	2
Mental Health Act	6	5	5	0
Suicide/Attempt Suicide	1	0	1	1
Sudden Death	0	0	0	0
Fires	0	2	0	-2

In Summary

The statistics included in these tables do not reflect the total workload of the Campus Special Constables. Proactive policing still accounts for the majority of time spent by the officers during their tour of duty. In 2010 alone, the officers accounted for a total of 9,066 Calls-For-Service, many of which involved checking and patrolling specific locations on campus to ensure safety. These statistics also do not reflect the informal and impromptu contacts the officers have with members of the university community which also contribute to an enhanced sense of personal safety.

Overall comparisons of statistics are difficult due to the number of incidents involved in each category.

Property crimes, such as theft, have seen a slight increase. Within this category however there has been a decrease in the value of items taken, with the reduction of laptop computers being stolen. Most of those thefts have been crimes of opportunity, committed when students have left property unattended in public areas. The Campus Community Police are presently implementing strategies to reduce this type of offence.

Complaints

Total Number of Complaints	Investigated by Agency	Investigated by Toronto Police Service	Number Resolved	Number Outstanding
1	1	0	1	0

Training and Recruitment

Mississauga

Effective training and recruitment practices are integral in ensuring that Campus Police fulfills its mandate while adhering to the principles that guide the delivery of that mandate. Various agencies and groups provided training to Campus Police staff throughout 2010.

Several outside agencies provided a variety of training to Campus Police. Peel Regional Police Service Training Bureau trained officers in defensive tactics and baton recertification, as well as drug awareness education. The City of Mississauga provided parking enforcement certification training.

University of Toronto's Organizational and Development Learning Centre delivered training to Campus Police management and front-line officers that focused on the University's guiding values and principles. Staff received training that dealt with a wide range of topics including: supervising work performance, budgeting-planning and forecasting, new faculty and staff orientation, and high impact business writing – to name a few.

The table in appendix 'A' details the training received by the U of T Mississauga Campus Police.

St. George

Campus Police is dedicated to creating a safe, secure, and equitable environment for students, staff, faculty, and visitors. Our mandate is to support the academic mission of the University by working in partnership with our community.

Our training mandate is designed to meet the needs of the University. Training combines directives from the Toronto Police Service, changes in law, court decisions, Federal, and Provincial standards into a comprehensive learning model.

The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of online and in-class lectures and seminar discussions concerning campus policing situations. Campus resources are used whenever possible, but due to the unique style of policing that is required on campus, outside resources are occasionally used.

The table at Appendix A details the training provided during 2010 to members of the Campus Police at the St. George Campus.

Recruitment

The St. George Campus Police maintain the highest standards in hiring new recruits. The objective of our recruitment process is to select competent persons who understand and are reflective of the

University's unique and highly diverse culture. Throughout this very competitive process, successful candidates must demonstrate that they have the skills and professional attributes required to provide the University community with the level of competent service it has come to expect.

The process to appoint a Special Constable through the Toronto Police Services Board and the Ministry of Community Safety and Corrections takes six to eight months from application to date of hire. This process complies with the Province's special constable hiring criteria in order to prevent negligent hiring along with the consequent liability risk to the University. It identifies those who are interested in pursuing a career dedicated to community policing in a university environment. A successful candidate will have had direct contact with university representatives from Campus Police, Equity offices, Human Resources, and Occupational Health during the recruiting and training process.

During 2010, Campus Police welcomed three recruits and lost three members to area police services.

Scarborough

The Campus Community Police are dedicated to creating a safe environment in which our community, comprised of students, faculty, staff, and visitors, feel safe to learn, work, and play. Our training is designed to be proactive, providing our personnel with the skills necessary to support the mission of the University.

Some training is mandated by changes in legislation, Provincial Standards, and directives from the Toronto Police Services Board. Other training is provided to support the officers in being sensitive to the diverse needs of the university environment.

When possible, university resources are utilized to provide training. Due to both the broad spectrum of training required, and the specificities required in policing, outside sources, such as the Canadian Police Knowledge Network and Ontario Police Training Video Alliance (OPTVA) are utilized.

The tables listed in Appendix A outline the training provided in 2010 to the Scarborough Campus Special Constables.

Community Policing Activity

Mississauga

In its partnership with the University and its surrounding community, U of T Mississauga Campus Police prides itself on the delivery, coordination and participation in a variety of community policing activities throughout the year. These initiatives with students, staff, faculty, visitors and various off-campus community groups and agencies have served to strengthen the collaborative relationship Campus Police enjoy with these groups. Some of the activities in 2010 included:

Fire Safety Presentation – Given to participants of the Take Our Daughters and Sons to Work Day.

Fall Campus Day – Campus Police and Walksafer staffed an information booth to answer Safety and Crime Prevention questions and provide literature to prospective students and their families.

Critical incident Avoidance Training – Two officers, who are certified instructors, delivered women's self-defence training to campus community members.

United Way Safety Day BBQ and Fundraising Events

Peel Regional Police Open House – Campus Police were represented at our local police division in this annual event designed to bring Peel Regional emergency services together for an annual open house.

Status of Women Office Liaison - An officer partners with the Status of Women Office throughout the year and participates in various women's safety awareness initiatives. One of those events was the "Dissolve" play which focused on relationship sexual assault.

Membership in Ontario Women in Law Enforcement organization

Blue Zoo and Get Experience Fairs – Walksafer and Campus Police participated in these events that showcase on and off campus services available to students.

Light the Night Event – Campus Police and Walksafer participated in and co-sponsored this event designed to help raise awareness of violence against women.

Montreal Massacre Remembrance Ceremony – Campus Police participated in this event to mark the 21st anniversary of this tragic event at l'Ecole Polytechnique.

Prostate Cancer Charity Golf Tournament – A UTM officer participated in this tournament.

Running and Safety Presentation to "Running Through Depression" Group

Internet Safety Committee – An officer continued her participation in a committee headed by Peel Regional Police to educate community members on safe internet usage.

Principal's Advisory Committee on Diversity, Equity and Inclusion – The Campus Police Manager is a member of this committee.

Staff Experience Team – A committee who delivers workshops on various services at the University.

Participation in Intramural Soccer and Basketball

Personal Safety and Campus Police's Roles and Responsibilities Presentations – Various Campus Police staff members have given presentations to the Residence Dons, Sex Education Centre, Orientation Leaders, Sociology students, and others.

Diversity Cup Basketball Tournament – Collaboration and assistance with a Peel Regional Police initiative that is hosted by U of T Mississauga.

Safe City Mississauga Planning Committee – The Manager of Campus Police was a member of the planning committee and was a presenter at their Crime Prevention Conference. Several officers attended this conference.

Ontario South Asian Police Officers Organization – An officer is an active member of this organization and several officers attended a fundraising event held by this organization.

Laboratory Safety Training – Presentation and facilitation of this training for staff and faculty who work in laboratories.

Workplace Violence and Workplace Harassment Committee Membership

St. George



Members of the CRU continued to engage the community several ways in 2010 by producing the first ever campus police newsletter. The monthly newsletter is sent to key building, faculty and staff contacts as a way of providing updates, news and tips. It also allows CRU members to keep in touch with established contacts.

A daily report advising the community of the calls for service and notable events is published on the Campus Police website at [Campus Police Activity Reports](#).

Members of the CRU also facilitated the annual St. George Campus safety week, annual holiday food and toy drive, car seat, self defence clinics and many more.

VIP visits and Special Event planning

Another function of the community resource unit is the security planning for visiting dignitaries and special events that take place on St. George Campus. The planning process involves liaising with outside police and intelligence agencies as well as outside and internal stakeholders. CRU members then implement their plan often utilizing campus police uniform officers and external contract security (Reilly's). This year the CRU had the challenge of planning and implementing many events.



A few of these events included the first CIBC Run for the Cure starting from and returning to the University, Dali Lama symposium, German Foreign Affairs Minister visit, Premier of Ontario visit, Nuit Blanche, Orientation Day and many, many more.



Scarborough

Community Based Policing is a reactive, proactive, and coactive approach to policing that redefines the roles and relationships between the police and the community. It requires shared ownership, decision making and accountability, as well as a sustained commitment from both the police and the community.

UTSC Community Special Constables are committed to meeting the needs of the community and acting as partners in maintaining a safe and secure environment. The community based policing philosophy at U of T Scarborough was adopted to establish a working relationship with all segments of the campus community and to enhance the department's ability to serve the community. This philosophy encourages UTSC Campus Community Police officers to get to know their community and to act as community problem solvers

The following campus safety programs are operated or organized by the UTSC Campus Community Police:

General Police Patrol UTSC Campus Community Police maintain a high visibility status on campus through the use of uniformed mobile, foot and bicycle patrols. Officers routinely report lighting and grounds defects, enforce fire route and smoking by-laws and investigate safety complaints in addition to their other duties.

UTSC Building Patrol Operated during the academic year, the service utilizes uniformed patrollers to escort community members to or from any campus location or nearby public transit stops during the evenings. Patrollers are also responsible for checking identification and ensuring that campus users are part of the U of T community. They also report hazardous conditions such as lighting defects or icy walkways found on campus to the Facilities Management Division for repair.

Lone Worker Program Initiated during the 1998 academic year, the program allows staff & faculty on campus to "check in" with the Campus Community Police Service while working after hours.

Student Crime Stoppers UTSC Campus Community Police work in partnership with the University community and encourage students to come forward with information regarding criminal activity. This program is designed to bring students, the community and police together to create a harmonious and safe learning environment.

Positive Space Committee The manager of the UTSC Campus Community Police sits on the UTSC Positive Space Committee. In addition, members of the Campus Community Police support initiatives of this organization. In the summer of 2010, Campus Community Police, through the application of the Safety Grant, supported a Positive Space initiative in which ice treats were given out to students during a campaign to raise the community's awareness of the group.

Anti-Graffiti Program Initiated in 1998 in response to a growing concern about the damage caused by graffiti, the program raises awareness on campus among community members through advertising and enforcement.

Emergency Locating Service UTSC Campus Community Police assist in locating community members in the event of an unforeseen emergency.

Safety Audits Performed upon request and in response to renovations or as new situations arise, audits are completed and recommendations are made with respect to the safety of people and property. This year, safety audits were conducted on the Valley, campus emergency phones, traffic safety, and parking lots.

Car Booster Battery UTSC Campus Community Police maintain a number of battery packs for sign-out to assist persons with dead car batteries.

Student Leader Orientation Events UTSC Campus Community Police provide an officer to sit on the planning committee to assist in ensuring that safety considerations are adequate during the Orientation week.

Residence Advisor Training UTSC Campus Community Police participate in the annual Residence Advisor training providing resource material and an introduction into services available. Emphasis is made on sexual assault response and to Rohypnol (the “Date Rape Drug”) and alcohol abuse issues.

Interim Room UTSC Campus Community Police assist victims as needed in finding safe emergency shelter, including an Interim Room at U of T Scarborough.

Orientation Presentations UTSC Campus Community Police provide officers to speak with Orientation leaders. Officers answer safety related questions and advise leaders on safety related issues.

Alcohol Awareness Alcohol awareness seminars are conducted by UTSC Campus Community Police using Fatal Vision Goggles to simulate alcohol impairment. Students perform various functions while wearing goggles that impair their sense of perception, similar to alcohol.

Status of Women Office Safety Tour/Audit UTSC Campus Community Police sponsored the Status of Women campus safety tour/audit.

Montreal Massacre Remembrance Ceremony Campus Community Police participated in this event to mark the anniversary of this tragic event at l’École Polytechnique.

Personal Safety and Campus Community Police’s “Roles and Responsibilities” Presentations Various Campus Community Police staff members have given presentations to the Residential Advisors and other groups on campus.



Cops for Cancer

In 2010 the UTSC Campus Community Police resumed its Cops for Cancer campaign, setting a goal of raising \$3,000 for this very worthwhile charity. We are pleased to announce that we exceeded this goal by raising more than \$5,000.

1 UTSC Students taking part in Cops for Cancer Campaign

Lap Top Anti-Theft Program

In 2010 it was recognized that laptops were being targeted for theft. The Campus Community Police therefore formed partnerships with our community to research and implement proactive strategies. These included educational initiatives, endorsement of the S.T.O.P. plate program, mailing out an educational pamphlet to incoming students, and the development of anti-theft posters that were completed by students. Although some care must be taken when using statistical comparisons involving small numbers, these strategies assisted in reducing lap top thefts from 32 reported thefts in 2009 to 26 in 2010, for a reduction of 18% in the number of laptop thefts reported to Campus Community Police.

The University of Toronto Scarborough Campus Special Constable Service continues to dedicate itself to the core values of Community Based Policing. In fulfilling this purpose, the University Police work in partnership with the community in developing programs and conducting activities to promote safety and security on campus. The partnerships we forge today are the foundations for building and strengthening our community's need to create and sustain a positive, nurturing environment that is so vital for the growth of our future leaders.

Property crimes, such as theft, have seen a slight increase. In 2010 it was recognized that laptops were being targeted for theft. The Campus Community Police therefore formed partnerships with our community to research and implement proactive strategies. These included educational initiatives, mailing out an information pamphlet to incoming students, and the development of anti-



theft posters that were completed by students.

(Example of laptop anti-theft poster developed by UTSC students)

Although some care must be taken when using statistical comparisons involving small numbers, these strategies assisted in reducing lap top thefts from 32 reported thefts in 2009 to 26 in 2010, for a reduction of 18% in the number of laptop thefts reported to Campus Community Police.

The University of Toronto Scarborough Special Constables have continued to be active in the community with events such as the Chum Christmas Toy Drive, an event in which we celebrated our 16th year of involvement. In 2010 we also resumed our Cops For Cancer campaign, setting a goal of raising \$3,000 for this very worthwhile charity. We are pleased to announce that we exceeded this goal by raising more than \$5,000.

In addition, the University of Toronto at Scarborough Campus Community Police Services operated the UTSC Patrol, a patrol and escort service by licensed security guards designed to provide a safer alternative to walking alone at night; the Lone Worker Program designed to allow staff and faculty on campus to “check in” with UTSC Campus Community Police Services while working after hours; the Anti-Graffiti Program designed to raise awareness of graffiti on campus among community members through advertising and enforcement.

In November of 2009, a new unit, Security Systems and Services was created. Michael Soberal was subsequently appointed in 2010 as Manager of this unit, replacing Christopher Moy. This unit’s primary responsibilities include the campus alarm systems. At the same time the Campus Community Police assumed responsibility for the supervision and deployment of the Building Patrol Officers, who are all licensed security guards.

Also in 2010 a decision was made to hire a Staff Sergeant, filling the vacancy in that position. Alex Macaulay was hired to fill this position and subsequently began his duties with us early in January, 2011.

After a trial period, the Scarborough Campus Library initiated operating with extended hours during various parts of the term. Part-time Building Patrollers were employed and are supervised by Campus Community Police for the express purpose of providing adequate levels of security to our community using this facility.



UTSC Campus Community Police Go Green

In 2010 there was a demonstrated need for the UTSC Campus Community Police to replace the two vehicles it operated. After researching alternatives, including discussions with UTSG and UTM Campus Community Police who both have one of these vehicles, it was decided to purchase two Ford Escape Hybrid Vehicles to meet this need. It was felt that hybrid vehicles best met our needs due

to the long periods of low speed travel conducted by the officers while conducting patrol on campus. This has resulted in a savings of 38% in fuel expenditures for the first 7 months of operation of these vehicles.

Support Services

Mississauga

The following are services and programs provided by the U of T Mississauga Campus Police that enhance and augment the safety and security functions of the department.

Walksafer/WalkSmart

The Walksafer program is administered by Campus Police. It operates each weeknight while classes are in session during the fall and winter terms from. The times of operation are 7:30 pm to 11:30 pm (9:00 pm to 2:00 am on Thursdays). A team of two students, one male and one female, provide accompaniment to any community member on campus who wishes to be walked from one area of campus to another as an added measure of safety. An average of two walks per shift was provided throughout the year.

Closed Circuit Television Cameras (CCTV)

Campus Police maintains and administers a network of CCTV's placed throughout interior and exterior areas of the campus. This system has proven invaluable as not only a deterrent to crime, but has assisted in identifying suspects in a number of incidents on campus.

Student Emergency Fund

Campus Police maintain a fund to provide modest amounts of cash to students who, for a number of varying reasons, find themselves in need of immediate finances for food, medication, transportation, housing and similar needs.

Fire Safety

Two members of U of T Mississauga Campus Police train and coordinate the Fire Wardens on campus. Campus Police provide two-way radios to the Fire Wardens for use during building evacuations. The officers also coordinate fire drills for various buildings on campus. Campus Police liaise regularly with the Mississauga Fire Department in ongoing fire safety planning and response.

ECSpeRT

ECSpeRT is an acronym for the Erindale College Special Response Team. This is a group of dedicated student volunteers with extensive First Aid/CPR/AED training. They are on duty five days a week from 10:00 am to 10:00 pm. Campus Police work very closely with this team and dispatch their on-duty members to attend medical calls in tandem with Campus Police. Campus Police also collaborate with ECSpeRT and provide funding for training in an ongoing initiative to add more Automated External Defibrillators in a number of buildings on campus.

St. George

Emergency Response Planning and Coordination

Campus Police have had the responsibility of responding to emergency situations since their inception in 1904. As the emergency environment becomes more complex as a result of social and technological factors, responders require ever more sophisticated tools and training. In 2006, the office was established within Campus Police to lead the department's efforts in preparedness and response.

Development and Knowledge Sharing

Organized University of Toronto's participation in the Sports Event Risk Management program developed by the National Center for Spectator Sports Safety and Security. This program was hosted by the University of Buffalo and attended by management from the Faculty of Physical Education and Health.

David Black was invited by the International Association of Emergency Manager's University and College Caucus to address the membership at the AGM.

For this IAEM workshop, the office collaborated with the MIT Office of Emergency Management to produce and deliver a workshop sharing lessons learned regarding special events planning.

Service Learning Internships

The office developed and piloted a new internship program. Two students have taken part in projects including Emergency Operations Centre site selection and Hazard Identification and Risk Assessment planning.

Working with our Broader Community

This past year saw the community experience a number of fires, some directly affecting the university.

In the summer of 2010 a rooming house fire on Huron Street caused the residents to be without a home. The City of Toronto Office of Emergency Management contacted University of Toronto. With the Woodsworth Residence Hall we were able to lease a number of rooms for the medium term to accommodate the city's needs in helping the displaced people restart after losing their homes. Some of these people were students.

Shortly after the start of the school year another fire on College Street displaced a number of students. Because of our prior relationship the city was aware of the emergency services available to students. They city was able to help the students get in touch with the services on campus directly.

In late fall, the City called on the University to help support their efforts in response to the massive fire at 200 Wellesley Street. The University agreed to help and within 2 hours a shelter was up and running on Campus capable of housing 500 people that were displaced from 200 Wellesley Street. While this fire

didn't affect U of T directly our cooperation with the city was a tremendous learning experience for our own preparedness and also generated substantial goodwill with the City of Toronto.

Emergency Response Portal and Continuity Planning

We continued the data entry project for populating the ERP in preparation for special events and conducted some continuity plan coaching for some departments with unique vulnerabilities. In preparation for a move to a new version of the continuity planning software, a project plan to manage the transition was prepared.

CrisisCommons is an exciting new concept that is gaining attention worldwide. Emergency Response Planning and Campus Police worked collaboratively with campus and local organizers to provide a supportive environment at the University of Toronto. Co-sponsored the founding of CrisisCommons.org, Toronto Chapter. The group is comprised of IT and social networking volunteers from industry and students developing applications and managing information in support of NGO's. Please see Appendix B for a more detailed report on this program.

Emergency Notification

Implemented the Everbridge notification software as part of the health faculties' emergency notification protocol for managers.

Everbridge Notification software implemented as part of the service outage reporting protocol to support OADA compliance.

Risk Preparedness, Monitoring, Response and Mitigation.

Monitored current situations for potential risks, informed the appropriate people on campus that own the risk and advised as required.

Safety Abroad and International Students

Student travel during the outbreak of H1N1 to Mexico and other American locations during wave 1

Potential student quarantines in China due to H1N1 in wave 1

Haitian Earthquake response in support of Haitian students. Liaison and Monitoring of UN/NGO activities.

Chilean earthquake response in support of students studying in Chile and possible faculty/resources. Liaison and Monitoring of UN/NGO activities.

Tsunami monitoring post-Chilean earthquakes

Athletics

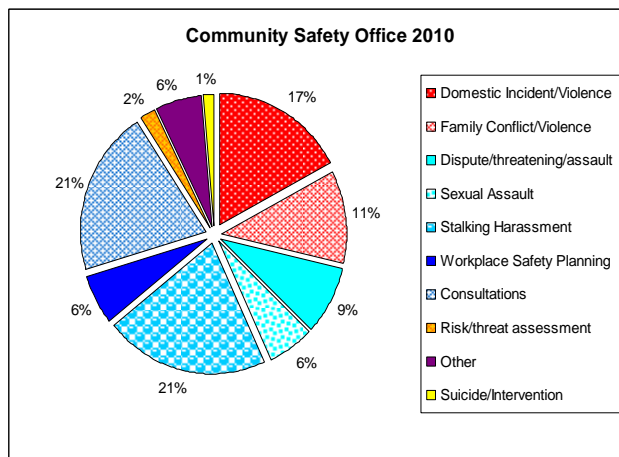
Implemented lightning detection system and protocols with Varsity Stadium as part of a Risk review for special events.

Community Safety Office

Mandate

The Community Safety Office responds to students, staff, and faculty members of the University of Toronto community who have personal safety concerns. The Office responds by addressing the complaint, assessing the personal and community safety risks, providing a continuum of intervention options that the complainant can explore in order to address their personal safety concern(s), presenting information about the particular issue experienced, co-creating a safety plan, referring and working in partnership with various offices in order to address the individual's personal safety concerns. Additionally, the Office provides consultation and training to those managing difficult behavior, workshops on a variety of topics, and self-defense courses.

Year in Review



In 2010, the Community Safety Office (CSO) marked its 20th year by continuing to assist and support students, staff and faculty experiencing a variety of safety concerns. The CSO responded primarily to issues relating to stalking and harassment (21%), intimate partner abuse/violence (17%) and family conflict/violence (11%). Workplace safety planning (6%) and consultations with staff and faculty with regards to a variety of concerns are a consistent function (21%). Incidents regarding disputes/threatening and assault (9%) as well as sexual assault (6%)

remained consistent with previous years. The CSO responds to and supports other agencies (such as municipal police) during critical incidents, specifically, in 2010, responses to a suicide and suicide attempt (1%). Proactively, the past year reflects an evolving and collaborative approach with regards to community risk and threat assessments (6%). Other responses (6%) reflect issues concerning robbery, break and enter, fraud, mental health and information only reports.

The CSO also participates in community planning meetings that address a variety of issues including crime reduction strategies, educational initiatives, workplace violence initiatives and related training programs. The CSO is responsible for identifying current safety issues and responding with appropriate outreach strategies; the focus for the year 2010 was related to healthy relationships, and identifying abuse and violence in intimate partner relationships.

Appendix A Detailed Training List

Mississauga

Course/Topic	Delivered By	Duration	Number Attended
Drug Education Conference	Peel Regional Police Service	16 hours	2
Speaking Effectively to One or One Hundred	Organizational Development & Learning Centre – U of T (ODLC)	3.5 hours	2
Assertive Communication Skills for Women	SkillPath Seminars	6 hours	4
Crime Prevention Conference	Safe City Mississauga	7.5 hours	5
Working Across Cultures	ODLC	2 hours	1
U of T PM Conference – Various	ODLC	6 hours	2
Budgeting: Planning & Forecasting	ODLC	7 hours	1
WHMIS: Train-the-Trainer	U of T Environmental Health & Safety	5 hours	1
Report Writing, Note taking & Office Procedures Review	Campus Police Management	2 hours	11
SafeTalk: Suicide Alertness	ODLC	3 hours	1
First Aid & Level C CPR Training	St. John Ambulance	16 hours	13
First Aid Oxygen Administration	SOS – ERT Co.	1 hour	10
Flexible Thinking for Managers	ODLC	7 hours	1
Municipal Law Enforcement Cert.	City of Mississauga Parking	7 hours	1
Supervising Work Performance	ODLC	3 hours	3
Managing Work Performance	ODLC	3 hours	1
New Faculty & Staff Orientation	U of T HR and Equity	3.5 hours	1
Women in Transformation	Ont Women in Law Enforcement	12 hours	1

2010

Course/Topic	Delivered By	Duration	Number Attended
Use of Force Training	Peel Regional Police Service	4 hours	13
Justice Studies BA Program	University of Guelph	Part-time	1
Cyber-Safety Academy	ODLC (In partnership with Peel Police & Campus Police)	6 hours	6

St. George

Mandatory Training

Course/Topic	Delivered By	Duration	Number receiving Training
Annual Use of Force	Campus Police Instructor	8.0 hrs.	29
CPR Level "C" and AED	Campus Police Instructor	8.0 hrs.	29
Standard First Aid	Campus Police Instructor	16.0 hrs.	6
Diversity Training	University of Toronto Anti-Racism and Cultural Diversity Officer	8.0 hrs.	29

Additional Training

Course / Topic	Delivered by	Duration	Number receiving Training
Campus Police Mountain Bike Training	Campus Police Instructor	16.0 hrs.	4
Defensive Driver Training	Graham Austin (CARS)	16.0 hrs.	4
Emergency Planning Software	Glenn Phyper Challenging Risk	1.5 hrs.	20
FIS Conference	Hosted by the Toronto Police Service	16.0 hrs.	2
Level I Threat Assessment Training	Canadian Center for Threat Assessment and Trauma Response	16.0 hrs.	12
OACUSA Protective Services Course On – Line (new recruits)	Ed Judd and Associates	240 hrs.	3

Course / Topic	Delivered by	Duration	Number receiving Training
OACUSA Protective Services Course On – Site (new recruits)	Ed Judd and Associates	80 hrs.	3
University Policy and Resources on Sexual Harassment	University of Toronto Sexual Harassment Equity Officer	2.0 hrs.	3

Appointments

Applications	Appointments	Re-Appointments	Total Special Constables
17	3	13	29

Note: There are 34 Approved positions for Special Constables at the St. George Campus. At the time of writing, the University was in the process of hiring replacement staff.

Terminations/ Suspensions/ Resignations and Retirements

Terminations	Suspensions	Resignations	Retirements
0	0	3	0

Scarborough

Mandatory Training

Course/Topic	Delivered By	Duration	Number who received Training
Annual Use of Force	UTSC Campus Community Police	10 Hours	12*
First Aid	University of Toronto	16 Hours	4

Course/Topic	Delivered By	Duration	Number who received Training
First Aid	Emergency Medical Response Group	16 Hours	4
First Aid (recertification)	Emergency Medical Response Group	8 Hours	3
Cardio Pulmonary Resuscitation (CPR)	Cardiac Safe City	6 Hours	11
Diversity – Aboriginal Awareness	Canadian Police Knowledge Network	6 Hours	13

* Not completed by one officer who is currently on Long Term Sick Leave

Additional Training

Course/Topic	Delivered By	Duration	Number who received Training
Hate Crimes Awareness	Canadian Police Knowledge Network	1 Hours	13
Harassment Awareness In The Workplace	Canadian Police Knowledge Network	1.5 Hours	13
Powers of Arrest	UTSC Campus Community Police	1 Hours	11
Community Based Policing	UTSC Campus Community Police	1 hours	11
Authorities Per Agreement with Toronto Police Services Board	UTSC Campus Community Police	1 Hours	11
Investigative Detention	Canadian Police Knowledge Network	2 Hour	11

Course/Topic	Delivered By	Duration	Number who received Training
Advanced Patrol Training	Peel Regional Police	40 Hours	2
Threat Assessment Training	Kevin Cameron – Canadian Centre for Threat Assessment and Trauma Response	16 Hours	6
Special Constable Refresher Course	Ed Judd and Associates	40 Hours	2
Excited Delirium Syndrome	Canadian Police Knowledge Network	1 Hour	12
Police Ethics and Accountability	Canadian Police Knowledge Network	2 Hours	2

Appendix B CrisisCommons at the University of Toronto

CrisisCommons, Humanitarian Technology Volunteers

CrisisCommons is a global network of volunteers that innovates and applies the social structure of the internet and free open source software technology to assist disaster relief agencies, non-profits, faith-based, non-governmental and citizen-led community organizations during times of crises and emergencies

CrisisCommons began in late 2009, growing rapidly in response to the Haitian earthquakes. Within days, weekend long CrisisCamps were held in 30 cities across 10 countries, attracting over 2300 volunteers.

CrisisCommonsTO was one of the first cities, with the immediate support of U of T emergency response planning and U of T students collaborating with local tech companies. Our first event was held at U of T January 24; through the year CrisisCommonsTO hosted 13 events and participated in six speaking engagements.

Collaboration and Partnerships

Our student volunteers have had the opportunity to work directly on initiatives with the World Bank and the United Nations Office for the Coordination of Humanitarian Affairs. Representatives of the World Bank and the United Nations attended events hosted at University of Toronto.

"We'd had a bunch of events and we raised money but I kept saying, 'I wish I was back in Haiti, with this, I actually felt like I was a part of something -- and it was fun."

Alexa Masucci, 17, First year student from Haiti.

Our local NGO partners are many such as the Canadian Red Cross, Oxfam, and MSF.

We have hosted hackathons with NASA, Microsoft, Google, and Yahoo.

“(Student Sean) Yamana agreed. He and several friends from engineering were excited to discover they were working alongside the chief executive officer of an internet imaging company whose services they used.

Solution Development

Using free open source software products like Ushahidi, Sahana, OpenMRS and others CrisisCommons has contributed to building tools such as the Haiti Hospital Capacity Finder, Oil Reporter, PakReport (flood monitoring in Pakistan), Snow In Toronto CrowdMap, Google People Finder, Tweak the Tweet, Haitian Voices, etc.

Mainstream and Social Media

CrisisCommons has received media attention from the U of T Bulletin to the CBC National News and many in between.

CBC National News

<http://www.youtube.com/watch?v=YffmefkLYUg&feature=related>

CrisisCampTO video

<http://www.youtube.com/watch?v=F9dinjgNn9M>

<http://www.youtube.com/user/CrisisCampTO#p/u/7/C6WS5ysgrMg>

The Bulletin

<http://www.news.utoronto.ca/campus-news/crisiscamp-participants-offer-technical-assistance-to-haiti.html>

Crisis Camps, Congress and Meet-ups

Random Hacks of Kindness (RHOK.org) - December 4/5, 2010

CrisisCampTO Saturday, September 25, 2010

CrisisCampTO for Pakistan September 3, 2010

CrisisCommonsTO Meet-up with Oxfam August 4, 2010

CrisisCommons World Congress, Washington DC July 15 - 19th, 2010

CrisisCommonsTO – Meet-up with Red Cross June 17, 2010

CrisisCommonsTO – Meet-up with Open Street Maps April 27, 2010

CrisisCommonsTO – Governance and Infrastructure March 15, 2010

CrisisCommonsTO – Volunteer Starter Kit March 13, 2010

CrisisCampTO for Chile February 27, 2010

CrisisCampTO for Haiti February 13, 2010

CrisisCampTO for Haiti January 30, 2010

CrisisCampTO for Haiti January 24, 2010

Speaking Engagements

2010

Toronto Girl Geek Dinners, November 15, 2010

Red Cross/Emergency Management Ontario Provincial Conference, November 10, 2010

Guest Lecture for the Disaster Management faculty, York U, November 2, 2010

Social Tech Open Source event, October 23, 2010

Techsoup/NetSquared Net Tuesday, October 19, 2010

PodCamp 2010, Ryerson University, February 20, 2010

The Bulletin - 2011

CrisisCommonsToronto has recently begun cooperating with Emergency Management Ontario after our SnowinToronto (<http://snowintoronto.crowdmap.com/>) proof of concept project received attention and praise from both the Provincial Cabinet and the Premier's Office.

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