

# UNIVERSITY OF TORONTO MISSISSAUGA

## **CAMPUS POLICE SERVICES**

# **ANNUAL REPORT 2007**



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#### Preface:

The University of Toronto Campus Police, Mississauga Campus, is a service dedicated to the concepts of Community Policing. The functions of Campus Police go well beyond the enforcement of selected Federal, Provincial and Municipal laws. The Campus Police maintains a close working relationship with the Peel Regional Police Service, the City of Mississauga Fire and Rescue Service, Mississauga EMS, and other related agencies to ensure a safer university community for students, staff, faculty and visitors.

Officers conduct foot, bicycle and vehicle patrols of the campus 24 hours a day, 7 days a week. Officers participate in a wide range of events and sit on several committees. The department continues to meet the challenges brought on by a continued increase in enrollment and the campus' ongoing physical growth. Three new buildings that opened in late 2006, two academic buildings and one residential apartment building, completed their first full calendar year in operation in 2007.

The Campus Police continue to work closely with many of the different departments, sections and student groups at U of T Mississauga to help them with their unique needs around safety and security. We look forward to a continued partnership with our community.

**Emergency Planning:** The University of Toronto Mississauga campus remains committed to providing the safest and securest environment possible for its community members and visitors. To that end, the University recognizes that effective emergency planning is paramount in delivering this commitment, particularly in light of past tragic events at several North American colleges and universities. Campus Police and Administrative staff at U of T Mississauga have been working diligently in reviewing and updating the campus' Emergency Response Procedures. An emergency communication and warning system is also being developed. Additionally, Campus Police is working closely with officers from Peel Regional Police to implement the "School Police Emergency Action Response" plan (SPEAR) at U of T Mississauga. This comprehensive and innovative database driven program is the first of its kind in Canada and was developed by Peel Regional Police to assist police and other emergency services in providing the most effective response to school and university emergencies.

## **DEPARTMENTAL MANDATE, STRUCTURE AND TRAINING**

#### MANDATE

The Campus Police Department is dedicated to creating a safe and secure environment for students, staff, faculty and visitors. In fulfilling this purpose, the University Police department works in partnership with the U of T Mississauga community in developing programs and conducting activities to promote safety and security on campus. The Campus Police Department is an interdependent service that facilitates internal and external resources. The department operates on the philosophy that safety and security of the community is a responsibility of all members of the community.

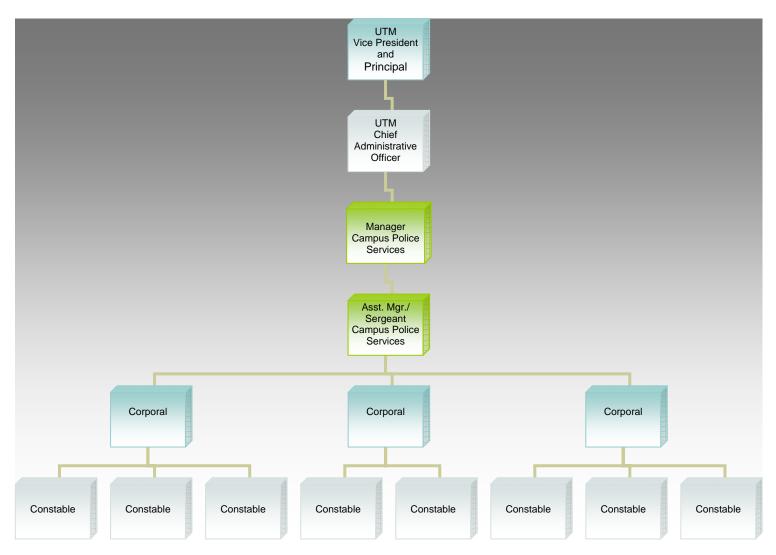
The eight points of the mandate are as follows:

- \* Personal safety
- \* Protection of property
- \* Conflict resolution
- \* Maintenance of public order
- \* Community services and referral
- \* Emergency response assistance
- \* Crime prevention and detection
- \* Enforcement of the Criminal Code of Canada, applicable provincial statutes, municipal By-laws and university regulatory policies

The following principles and values guide the Campus Police staff to ensure the fulfillment of their mandate.

- \* Respect for the dignity, worth, and diversity of all persons
- \* Fair and Impartial treatment of all individuals
- \* An approach to campus policing that welcomes and encourages community involvement
- \* A departmental philosophy that promotes safety and security as a responsibility of all members of the community
- \* Reliability
- \* Competence
- \* Accountability
- \* Teamwork and open communication

#### ORGANIZATIONAL STRUCTURE



#### **DEPARTMENTAL STRUCTURE**

The number of staff for 2007 remained at thirteen.

As reflected in the organizational chart above, the department consists of a Manager, an Assistant Manager/Sergeant, three Corporals and eight Constables. In the absence of a Corporal, the senior Constable on duty is delegated the duties of Acting Corporal.

All officers are sworn as Special Constables by the Peel Regional Police Services Board. They have the powers of a police constable while engaged in their duties at U of T Mississauga for the purposes of enforcing the Criminal Code of Canada, and selected provincial and municipal statutes.

#### EQUIPMENT AND UNIFORM UPDATE



**The Ford Escape Hybrid** patrol vehicle was in service for all of 2007. Gas usage for the Escape Hybrid compared favourably over the usage of the former patrol vehicle, a traditional gas engine car.

In 2005, the last full calendar year in which Campus Police used a gas engine vehicle, gas usage amounted to 5,683 litres.

In 2007, the first full year of use for the hybrid vehicle, gas usage dropped to 3,620 litres. This 36.3% reduction in gas usage served to reduce smog-forming emissions.

**CCTV surveillance cameras** continue to be added to campus buildings. Student Housing and Residence Life Staff added a number of cameras within residence apartments (Campus Police monitor these cameras in tandem with Residence staff). This brings the total number of closed circuit cameras for all areas of campus to 105.

**A new Campus Police crest** was introduced in 2007 across all three U of T campuses. The new wording more accurately reflects the unique status of Campus Police within the policing community. Changes are in keeping with requirements set out by the Ontario Ministry of Community Safety and Correctional Services.



#### TRAINING

Several departments, organizations and individuals, some of which are listed below, provided training to U of T Mississauga Campus Police Special Constables on a wide range of topics.

- Peel Regional Police Service
- University of Toronto Campus Police, St. George Campus
- University of Toronto Campus Police, Mississauga Campus
- University of Toronto Campus Police, Scarborough Campus
- Park Vandal & Associates
- U of T Anti-Racism and Cultural Diversity Officer
- U of T Organizational Development and Learning Centre
- SkillPath Seminars
- Strategy Institute

# OFFICER TRAINING LIST

Course Title	Course Description	Officers
and Duration		Trained
Pandemic Planning Strategies ½ day	Precautions and considerations for effective planning and response to a pandemic	1 officer
Baton/Use of Force Training 1 day	Utilization of the defensive baton/ Conditions and techniques/ Use of force reports	13 officers
Critical Incident Management 2 days	Principals of Unified Command when responding to critical and major incidents	1 officer
First Aid and CPR 1 day	Resuscitation techniques/ AR/ CPR/ Defibrillator utilization	13 officers
Team Enablement and Group Dynamics ½ day	Understanding Group Dynamics as it relates to providing the best possible service to community members	13 officers
Diversity Training <sup>1</sup> /2 day	How to operationalize equity and diversity in a post secondary institution within a policing environment	13 officers
Preventing Violence in Schools 2 days	Proactive strategies and action plans for K-12, colleges and universities	1 officer
Effective Communication and Customer Service ½ day	Techniques and strategies to be supportive and provide the best possible customer service even when faced with conflicting situations and goals	13 officers
Leaders Managing Change 1 day	A framework for developing effective change management strategies and practical tips for implementation	2 officers
Planning and Organizing Your Time ½ day	Enhancing effectiveness using traditional and creative time management techniques	2 officers
Coach Officer Training 3 days	Role of Coach Officer, coaching skills, leadership skills, ethics, human rights, workplace harassment	1 officer
Women's Network of Services in Peel 2 days	Learning about and networking with services and agencies that provide support for women in Peel Region	1 officer
OACUSA Special Constable Training Course 2 weeks in class/3 months online	For new Special Constables. Comprehensive training; various statutes, police procedures, investigative techniques, diversity, arrest search and seizure, etc. as they each apply to a university setting	1 officer
Excelling as a Manager 2 days	Management skills for first time managers	1 officer
Radiation Awareness 2 hrs	Radiation safety; risks, proper handling, reporting, etc.	2 officers
Presentation Skills – Power Presentations 2 days	Techniques and skills to optimize presentations	1 officer
Emergency Communication/Reverse 911 ½ day	Technology strategies for assisting with emergency communication and responses	2 officers
Foundations of Management day	Effective management skills	1 officer
Women Supporting Women Workshop 1 day	Learning ways to assist women in Peel Region who face a variety of challenges	1 officer

## **COMMUNITY POLICING PROGRAMS AND ACTIVITIES**

Campus Police has long recognized the need for a partnership with the university community. As a result, the service finds itself integrated with all groups that make up U of T Mississauga. Students, staff, faculty and visitors expect a safer community, and Campus Police have responded with a range of activities and programs.

Campus Policing is not primarily a law enforcement doctrine. It allows for a diverse involvement that expands the boundaries of traditional forms of policing. Some of the programs coordinated by U of T Mississauga Police were as follows:

#### WALKSAFER SERVICES

Eleven students worked on a part-time basis, each averaging four hours per week, January to April and September to December. Operating in teams of two, a male and a female, one team per evening, Monday through Friday, they provided accompaniment to anyone wishing to be walked on campus. The program did not



operate on Saturdays and Sundays. When not providing escorts, team members walked throughout the campus remaining visible for those who wished to use their services

University Police oversaw the general management of the program, and were responsible for hiring and training its members. Scheduling and daily coordination were left to the program's student coordinator.

On average, two persons were walked per evening. Typical routes were between academic buildings, residence areas and parking lots. Off campus service was not provided. Women used the service more than men. When the program was not operating, Campus Police provided escorts.



Walksafer team members participated in a number of activities and events throughout the year:

- -They received job training from Campus Police;
- -They Staffed an information kiosk during Safety Week, Library Safety Day, and Career Expo Day, and Fall Open House; and
- -They Participated in the Residence Light the Night Walk

#### FIRST AID, CPR AND DEFIBRILLATION PROGRAM

An officer with Campus Police is certified through St. John Ambulance as an instructor in First Aid, CPR and Defibrillation. First Aid and CPR training remained popular with students wishing certification. Training and recertification was provided to various departments and groups throughout the year. The expanded program also covered



training to a select group of staff on campus for the operation of the defibrillation apparatus.

🗱 Erindale College Special Response Team 🛠

ECSpeRT is a group of dedicated students with extensive training in First Aid and CPR.

Campus Police assisted the team with their equipment, policies/procedures, and maintain an ongoing liaison with the team. ECSpeRT members are on duty five days a week from 11:00 am to 5:00 pm and assist Campus Police with medical emergencies. The members also volunteer their time and services during special events on campus.

#### **MEDIA CONTACT**

Weekly summaries were released to the campus student media most Thursday mornings from September to April. The release provided community members with information on weekly events involving crime and other police related occurrences on campus. On occasion, investigative journalists focusing on safety and security issues that had campus wide interest, met with the University Police for comments and more information.

#### U OF T MISSISSAUGA CAMPUS POLICE WEB PAGE

The Campus Police web page continues to offer visitors information on such topics as:

- Department Mandate and Values
- Annual Statistics Reports
- Contact Information
- Online Reporting
- Referral Services
- Safety Programs
- Community Policing Information
- Photo Gallery Video and Pamphlets



#### PEEL CRIME STOPPERS

Affiliation with Peel Crime Stoppers continued in 2007. Releases were coordinated with investigating detectives of Peel Regional Police. **STUDENT EMERGENCY FUND** 

Campus Police continue to maintain a student emergency fund. Proceeds from the sale of unclaimed lost and found items served as a fund to assist students in crisis to meet an immediate need for food, emergency housing, medication, transportation, etc.

#### SAFETY AUDITS/ SURVEYS

Efforts last year to address a number of "peeping tom" incidents in the Residence areas seem to have been effective as there were no further incidents in 2007. Campus Police continued to conduct ongoing lighting and safety audits throughout the campus.

#### **COMMITTEE PARTICIPATION**

Campus Police sat on the following committees:

- Emergency Communication and Notification Committee
- Tri-Campus Emergency Planning Committee
- Erindale College Council
- Joint Health and Safety Committee
- Personal Safety Committee
- Quality of Services to Students Committee
- Transportation and Parking Sub-committee
- Peel Partners for a Drug-Free Community
- Accessibility Working Group (Access Committee)
- > Planning Committee for the Mississauga Marathon
- Campus Police Tri-Campus Committee
- South Building Master Plan Committee
- ➢ Mass Casualty Planning Committee
- Ask First: No Means No Committee
- oUTreach Community Volunteer Day Committee
- > Assaulted Women's Helpline Annual Fundraiser Committee
- HMALC Security Company Selection Committee

The Hazel McCallion Academic Learning Centre (HMALC) continued to utilize security officers to provide late night security coverage and support in its facility. Campus Police worked closely with the HMALC's administrative staff to conduct proposal reviews, interviews, hiring, and training. The Commissionaires of Canada contract with the HMALC ended in late 2007. Campus Police maintain an ongoing liaison with Reilly's Security Service officers who now provide services to the HMALC.

Additionally, Campus Police assisted HMALC administrative staff in the development of the new Library Code of Conduct and with safety and security guidelines.

#### COMMUNITY TRAINING PROVIDED BY CAMPUS POLICE

- Library staff Safety and security
- Various staff and faculty Dealing with difficult behaviour
- ▶ Fire Wardens Safety and evacuation procedures- two sessions per year
- Student Centre Service Desk Employees Safety and Security
- > Residence apartments students Emergency fire evacuation
- > Preventing Violence in Schools, Colleges, and Universities Guest Speaker
- Lab Safety Day Emergencies, medical and safety considerations
- Walksafer staff at UTM All aspects of job duties
- Children living at UTM Bike safety rodeo
- Community members, staff and students First Aid/CPR
- Sexual Education Centre Safety and Security
- > Department of Sociology Guest lecturing on the principles of Community Policing
- > HMALC Reilly's Security staff Orientation, safety and security training
- Registrar's Office staff Safe school visits and school lockdowns
- Various staff and students Critical Incidence Avoidance; women's self-defense

# CAMPUS POLICE FACILITATED AND/OR PARTICIPATED IN THE FOLLOWING COMMUNITY EVENTS

- Montreal Massacre Commemoration Ceremony
- Virginia Tech vigil
- Remembrance Day ceremony
- > Ask First Campaign and theatre production
- Peel Regional Police Open House event
- Safety Week (hosted by Campus Police)
- Community baseball league
- Cops for cancer
- Run for Orphans
- United Way golf tournament
- Residence Light the Night Walk
- oUTreach Community Volunteer Day
- Fall Campus Day and Open House events
- Two officers hosted Thanksgiving dinner at an officer's home for three international students
- Peel Partners for a Drug-Free Community Fundraising: Bowlathon, Bingo, Ride to the Falls, Taste of Athens, Golf Tournament in tandem with Rotary club
- Diversity Cup Basketball Tournament organized by Peel Police and hosted by UTM
- Various events and official openings to celebrate U o T Mississauga's 40<sup>th</sup> Anniversary
- Assisted with Mississauga City Council meeting on campus







- Library Personal Safety Day
- Barbeque fundraiser for the United Way during Safety Week

### STATISTICAL ANALYSIS OF OCCURRENCES

#### POPULATION, GROUNDS, AND BUILDINGS

\* 10,500 students

- \* 705 faculty and staff
- \* 228 acres
- \* Over 100 acres of developed areas
- \* Five primary academic buildings
- \* A Student Centre
- \* A Recreation, Athletics & Wellness Centre
- \* One facilities/utility building
- \* Three residential buildings-apartment style living
- \* Five town house residence phases (two include family and grad housing)
- \* Ten parking lots and one multi-level underground parking facility
- \* Two athletic portables (Toronto Argonauts football team)
- \* Two research portables
- \* Two temporary structures housing additional offices
- \* Five kilometers of roadways
- \* Forested area on the north and east sides of the campus

#### **Three of Our Most Recent Buildings**

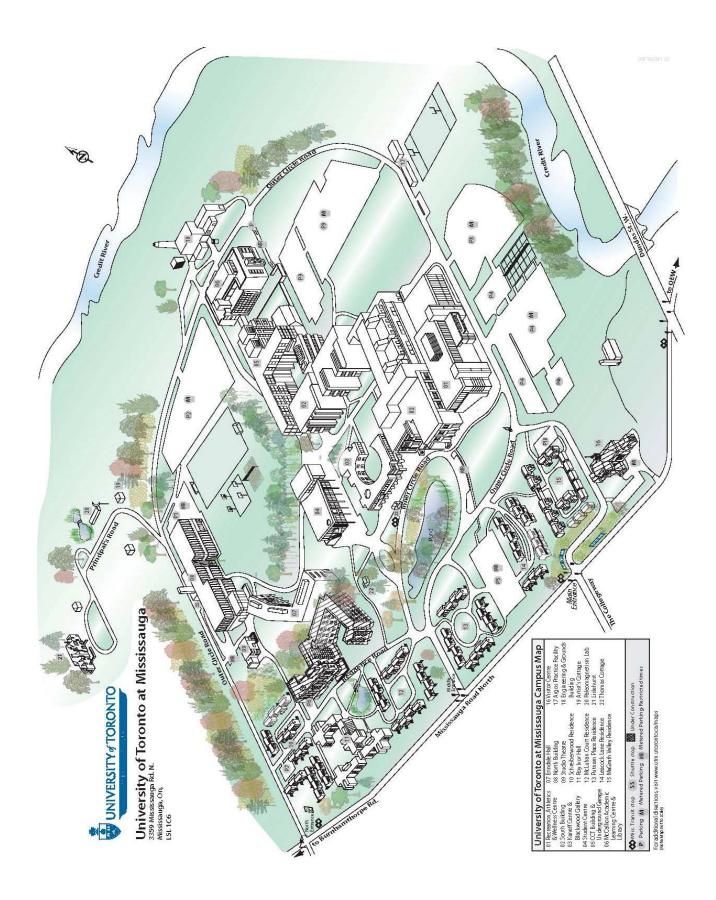


OSCAR PETERSON HALL RESIDENCES

HAZEL MCCALLION ACADEMIC LEARNING CENTRE



RECREATION, ATHLETICS & WELLNESS CENTRE



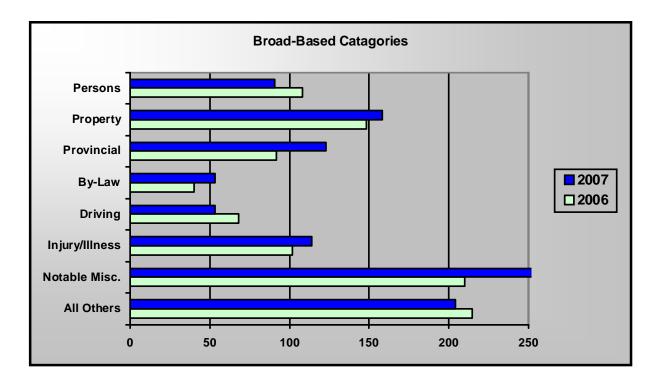
#### TOTALS FOR ALL OCCURRENCES

The total number of all reported occurrences in 2007 was **1046**. The total number for 2006 was **983**.

The data on this page sets out a group of broad-based categories that are broken down into more detail throughout the remainder of this report.

Categories where incidents were very sparse and sporadic from one year to the next were not cited or listed separately but were instead included in the total under "All Other Occurrences".

BROAD-BASED CATEGORY	2007	2006
CRIMINAL OFFENCES AGAINST PERSONS	91	108
PROPERTY RELATED CRIMINAL OFFENCES	152	148
PROVINCIAL OFFENCES	123	92
BY-LAW OFFENCES	53	40
DRIVING/MOTOR VEHICLE OCCURRENCES	53	68
INJURY AND ILLNESS	114	102
NOTABLE MISCELLANEOUS OCCURRENCES	256	210
ALL OTHER OCCURRENCES	204	215
TOTAL	1046	983

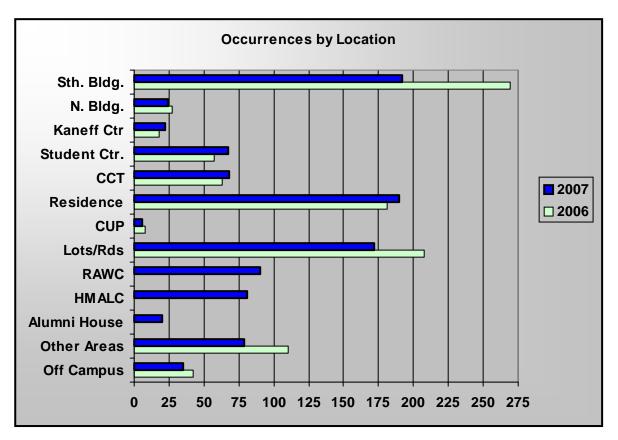


#### **OCCURRENCES BY LOCATION**

Three new buildings are included in this year's statistics: Recreation, Athletics and Wellness Centre (RAWC), Hazel McCallion Academic Learning Centre (HMALC) and Alumni House. Oscar Peterson Hall (OPH) residence apartment has been included in the Residence total.

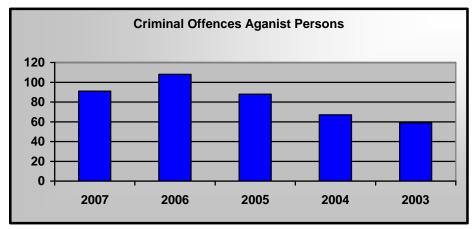
LOCATION	2007	2006
SOUTH BUILDING	192	269
NORTH BUILDING	24	27
KANEFF CENTRE	22	18
STUDENT CENTRE	67	57
CCT* w/underground parking	68	63
RESIDENCES AND AREA	190	181
CENTRAL UTILITY PLANT	6	8
PARKING LOTS & ROADWAYS	172	208
RAWC	90	N/A
HMALC	81	N/A
ALUMNI HOUSE	20	N/A
ALL OTHER AREAS	79	110
OFF CAMPUS	35	42
TOTAL	1046	983

\* Communication, Culture and Technology building



OFFENCE	2007	2006	2005	2004	2003
ASSAULT	9	6	4	4	5
ASSAULT WITH A WEAPON	0	1	1	1	1
DOMESTIC DISPUTE/ASSAULT	6	10	9	5	4
SEXUAL ASSAULT	0	2	2	0	0
CRIMINAL HARRASMENT	11	6	10	9	9
THREATENING	9	9	5	11	2
HATE CRIME / GRAFFITI	1	17	9	4	0
CAUSING A DISTURBANCE	29	13	11	10	18
INDECENT ACT	2	4	1	0	3
TRESPASS AT NIGHT	0	17	17	2	3
HARASMENT BY E-MAIL/PHONE	11	11	7	10	6
DRUG OFFENCES USE/POSSESSION	13	11	8	9	5
TOTAL	91	108	88	67	59

#### **CRIMINAL OFFENCES AGAINST PERSONS**



There was a dramatic decrease in Hate Crime/Graffiti in 2007. Much of the graffiti reported in 2006 was present for some time prior to it being reporting. Also, public education and awareness by the Anti-Racism and Cultural Diversity Office and the Office of Diversity, Equity and Leadership served to decrease incidents.

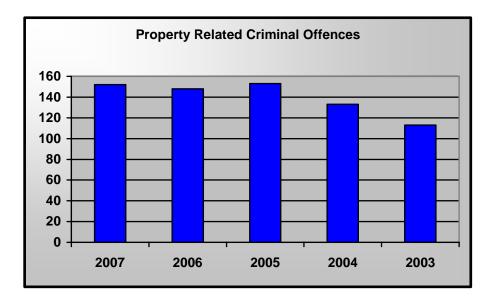
Causing a Disturbance saw an increase in 2007 as HMALC staff and Campus Police worked towards implementing strategies and programs to minimize the disruption being caused by individuals and groups

studying in the library.

#### PROPERTY RELATED CRIMINAL OFFENCES

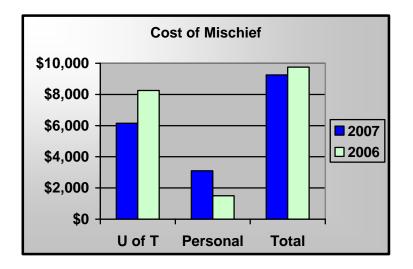
OFFENCE	2007	2006	2005	2004	2003
THEFT UNDER \$5000	96	95	80	79	64
THEFT OVER \$5000	0	5	1	0	2
BREAK AND ENTER	5	7	8	0	12
ALL FRAUD	13	19	10	18	8
BOMB THREAT	0	1	3	1	1
MISCHIEF UNDER \$5000	38	19	51	31	24
POSSESSION OF STOLEN PROPERTY	0	2	0	4	0
TOTAL	152	148	153	133	113

Criminal acts causing loss, damage or destruction of property



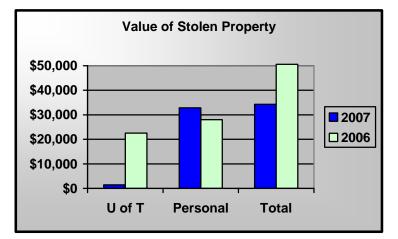
- There was a notable increase of incidences of Mischief Under \$5000.00. This increase is attributable, in large part, to the fact that three buildings that opened in late 2006 – the RAWC, HMALC, and OPH – were now in operation for the full calendar year in 2007. This simple fact translated into additional physical structures prone to acts of mischief, albeit minor in most cases.

<b>PROPERTY'S OWNER</b>	2007	2006
U OF T	\$6,150	\$8,257
PERSONAL & OTHER	\$3,100	\$1,500
TOTAL	\$9,250	\$9,757



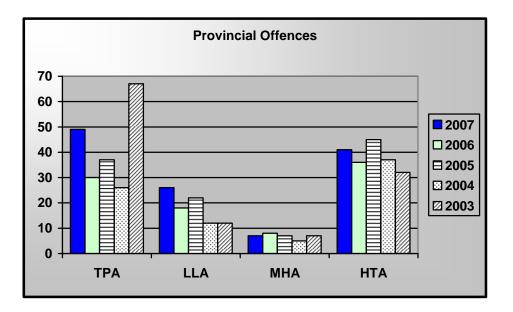
#### VALUE OF STOLEN PROPERTY

PROPERTY'S OWNER	2007	2006
U OF T	\$1,430	\$22,559
PERSONAL & OTHER	\$32,848	\$28,051
TOTAL	\$34,278	\$50,610



#### **PROVINCIAL OFFENCES**

OFFENCE	2007	2006	2005	2004	2003
<u>T</u> RESPASS TO <u>P</u> ROPERTY <u>A</u> CT	49	30	37	26	67
<u>L</u> IQUOR <u>L</u> ICENCE <u>A</u> CT	26	18	22	12	12
<u>M</u> ENTAL <u>H</u> EALTH <u>A</u> CT	7	8	7	5	7
<u>H</u> IGHWAY <u>T</u> RAFFIC <u>A</u> CT	41	36	45	37	32
TOTAL	123	92	111	80	118



> 8 tickets were issued for Trespass to Property Act offences

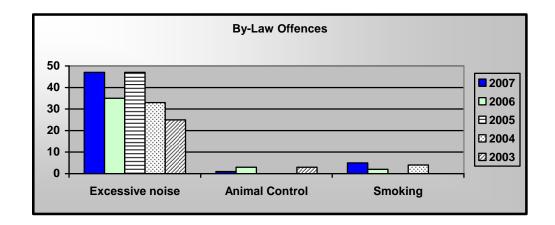
- ➢ 3 tickets were issued for Liquor Licence Act offences
- Highway Traffic Act includes speeding, careless driving and motor vehicle accidents (Campus Police do not lay charges under the Highway Traffic Act)

#### OTHER MOTOR VEHICLE AND/OR DRIVING RELATED OCCURRENCES

11 instances of "failing to remain at the scene of an accident" (a criminal offence by definition) were investigated by Campus Police in 2007. In the majority of these cases, the accidents occurred in parking lots and involved unoccupied vehicles struck at low speeds by other vehicles leaving or entering parking spots. Additionally, **42** other motor vehicle and/or driving related incidents, e.g. towed vehicles, disabled vehicles, etc., were investigated.

#### **BY-LAW OFFENCES**

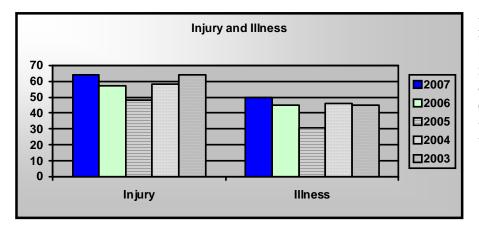
BY-LAW	2007	2006	2005	2004	2003
EXCESSIVE NOISE	47	35	47	33	25
ANIMAL CONTROL	1	3	0	0	3
SMOKING BY-LAW	5	2	0	4	0
TOTAL	53	40	47	37	28



**PARKING OFFENCES:** Parking regulations on campus continue to be enforced by City of Mississauga Parking Control Officers, Campus Police, and U of T Mississauga Parking and Transportation staff. The combined total of parking tickets issued in 2007 was: **14,790**. The increased enforcement in 2006, resulting in approximately 20,100 parking tickets being issued, proved to deter unlawful parking which in turn reduced the number of tickets issued in 2007.

#### **INJURY AND ILLNESS**

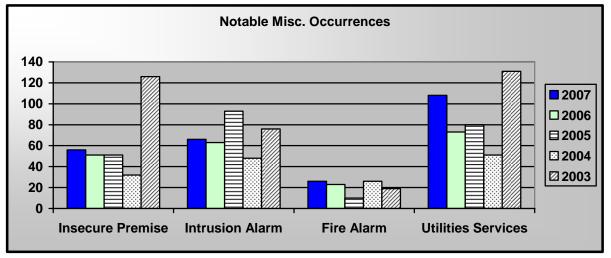
ТҮРЕ	2007	2006	2005	2004	2003
INJURY	64	57	48	58	64
ILNESS	50	45	31	46	45
TOTAL	114	102	79	104	109



A large number of the reported injuries were sports related. In many instances, where injuries or illness were not serious, Campus Police provided transportation to Credit Valley Hospital.

CATEGORY	2007	2006	2005	2004	2003
INSECURE PREMISE	56	51	51	32	126
INTRUSION ALARM	66	63	93	48	76
FIRE ALARM	26	23	10	26	19
CALL FOR UTILITIES SERVICES	108	73	80	51	131
TOTAL	256	210	234	157	352

#### NOTABLE MISCELLANEOUS OCCURRENCES



Call for Utilities Services increased by 35 incidents. The three new buildings completing their first full year in operation accounted for most of the increase.

#### ALL OTHER OCCURRENCES

The remainder of occurrences that Campus Police investigated in 2007 totalled **204** as compared to **215** in 2006. Most of these occurrences did not satisfy the necessary criteria for inclusion in established categories but did require involvement and/or investigation by Campus Police. As stated earlier, this also encompassed categories where incidents were very sparse and sporadic from one year to the next and thus were not cited or listed separately.