



**TO:** Governing Council

**SPONSOR:** David Naylor, President

**DATE:** December 1, 2009 for December 10, 2009

**AGENDA ITEM:** 6

**ITEM IDENTIFICATION:**

**Report of the University Ombudsperson for the Period 1 July, 2008 to 30 June, 2009, and Administrative Response**

**JURISDICTIONAL INFORMATION:**

Section 5.1 of the Terms of Reference of the Office of the University Ombudsperson states that the Ombudsperson shall make a written annual report to the Governing Council, and through it to the University community, as well as such other special reports as may be required from time to time by the Governing Council.

**BACKGROUND:**

In 1994, the Executive Committee decided that Council should receive the Report and the administration's response simultaneously so that members of the Governing Council could comment on particular issues with full knowledge of both the Ombudsperson's and the administration's response.

**PREVIOUS ACTION TAKEN:**

The Governing Council received the Report of the University Ombudsperson, 2007-08, with the Administrative Response, at its meeting of October 23, 2008.

**HIGHLIGHTS:**

n/a

**FINANCIAL AND/OR PLANNING IMPLICATIONS:**

n/a

**RECOMMENDATION:**

For information only.