

University of Toronto Toronto Ontario M5S 1A1

OFFICE OF THE GOVERNING COUNCIL

TO: Governing Council

SPONSOR: Robert J. Birgeneau, President

DATE: October 21, 2003 for October 30, 2003

AGENDA ITEM: 4

ITEM IDENTIFICATION:

Ombudsperson: Report and Administrative Response, 2002-03.

JURISDICTIONAL INFORMATION:

The Terms of Reference for the Office of the University Ombudsperson state that the Ombudsperson shall make an annual report to the University community through the Governing Council.

BACKGROUND:

In 1994, the Executive Committee decided that Council should receive the Report and the administration's response simultaneously so that members of the Governing Council could comment on particular issues with full knowledge of both the Ombudsperson's and the administration's response.

PREVIOUS ACTION TAKEN:

The Governing Council received the Report of the University Ombudsperson, 2001-02, with the Administrative Response, at its meeting of December 2002.

HIGHLIGHTS:

n/a

FINANCIAL AND/OR PLANNING IMPLICATIONS:

n/a

RECOMMENDATION:

For information only.