



**Memorandum to:** Governing Council  
Academic Board  
Business Board  
University Affairs Board  
Alumni Council of Presidents  
College of Electors  
President and Vice-Presidents  
Principals, Deans, Academic Directors, and Chairs  
Professionals, Managers and Confidential Staff  
President of UTFA  
Presidents of Employee Unions  
University of Toronto Alumni Association  
Association of Part-time Undergraduate Students  
Graduate Students' Union  
Scarborough Campus Students' Union  
University of Toronto Students' Union

**Date:** November 5, 2009

**RE: Committee to Review the Office of the University Ombudsperson**

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The Executive Committee of the Governing Council has established a committee to review the Office of the University Ombudsperson. The Ombudsperson, Professor Emeritus Joan E. Foley's term ends on June 30, 2010. She is eligible for reappointment.

Members of the Review Committee are: Dr. Alice Dong (Lieutenant-Governor-in-Council appointee to the Governing Council, Chair), Mr. P.C. Choo (Administrative staff governor), Professor William Gough (Teaching staff governor), Mr. Olivier Sorin (Student governor), Ms Elizabeth Vosburgh (Alumni governor) and Professor Angela Hildyard (Administrative Advisor). Mr. Neil Dobbs is Secretary to the Committee.

Members of the University community are invited to submit their advice to the Committee to Review the Office of the University Ombudsperson. Advice is sought particularly on the following topics:

- The achievement of the objectives approved by the Governing Council following the 2006 review of the Office of the Ombudsperson: (a) restructuring to enable the Ombudsperson to focus on complex cases and systemic matters, complemented by a Case Officer's work on more general matters; (b) awareness of the Office by members of the University community across the three

campuses; and (c) access to and use of information by members of the University on how to pursue remedies to concerns before involvement of the Office.

- The effectiveness of the Office's operations from July 1, 2007.

More information is available at:

[http://www.governingcouncil.utoronto.ca/Review\\_of\\_the\\_Office\\_of\\_the\\_Ombudsperson.htm](http://www.governingcouncil.utoronto.ca/Review_of_the_Office_of_the_Ombudsperson.htm)

Please send your written advice in confidence to:

Secretary of the Committee to Review the  
Office of the University Ombudsperson  
Office of the Governing Council  
Room 106, Simcoe Hall  
27 King's College Circle  
Toronto, ON, M5S 1A1  
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**The deadline for submissions is December 4, 2009.**